

## Mei Kwan (LKKAuto)

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

**Sent:** Monday, 23 December 2019 1:37 PM

**To:** 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [claims@bifrostauto.com](mailto:claims@bifrostauto.com); [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com); Lucas Chow <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>

**Subject:** RE: Accident involving SKJ3882T & SH8961G on 18/12/2019 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SKJ3882T](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

\*Kindly upload this survey request email to merimen.

\*We started using audatex since 1<sup>st</sup> dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

**From:** Lucas Chow [[mailto:assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)]

**Sent:** 19 December, 2019 5:38 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Lucas Chow <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>; [claims@bifrostauto.com](mailto:claims@bifrostauto.com); [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)

**Subject:** Re: Accident involving SKJ3882T & SH8961G on 18/12/2019 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm ,

We are agreeable LKK Auto Consultants Pte Ltd to PRS the said vehicle , kindly make the necessary arrangement .

Thank you .  
Lucas Chow

On Thu, 19 Dec 2019 at 17:32, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** Lucas Chow [mailto:[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)]

**Sent:** 19 December, 2019 4:35 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Lucas Chow <[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)>; [claims@bifrotauto.com](mailto:claims@bifrotauto.com); [claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)

**Subject:** Accident involving SKJ3882T & SH8961G on 18/12/2019 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Revolution Automotive Pte Ltd , to notify you of the aforesaid accident involving our client's vehicle SKJ 3882 T and your insured's vehicle SH 8961 G on 18/11/2019.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SH 8961 G for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** Lucas (8131 6518)

**Contact Email:** [assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)

VEH IN (Date & Time) : 19/12/2019

PRS ARRANGEMENT (Date & Time) : 20/12/2019 ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you .

*Warmest Regards,*

*Lucas Chow*

Assessor | **Motor Claims Department**

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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