

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 24 February, 2020 11:40 AM
To: Merina Chia
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: SURVEY ASSESSMENT - D19008052MFSH/1 - LKK REF CC4/FCI19022591/R1hb3

Dear Merina,

We refer to your below email and the contents were noted.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Merina Chia [mailto:MerinaChia@msfirstcapital.com.sg]
Sent: Monday, 24 February, 2020 11:30 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: SURVEY ASSESSMENT - D19008052MFSH/1 - LKK REF CC4/FCI19022591/R1hb3

Dear Vic,

Please take note that TP had seized the SD card.

We will only give approval upon further evidence provided.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Tuesday, 11 February 2020 10:31 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: SURVEY ASSESSMENT - D19008052MFSH/1 - LKK REF CC4/FCI19022591/R1hb3

Your Ref: D19008052MFSH/1

Our Ref: CC4/FCI19022591/R1hb3

Dear Merina,

We refer further to our below email.

It was reported by both drivers that traffic light was green in their favour when crossing the junction. However, Insured driver reported that he got video footage for this accident.

As such, in view conflicting versions, liability may be shared equally by both parties. TP did not provide to us any evidence to support their claim.

We propose to offer to TP repairer "**SIN SHENG ENGINEERING SERVICES**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 15,671.84	\$ 9,951.00
Loss of Use (\$250 x 10 days)	\$ 2,500.00	\$ 1,500.00 (\$150 x 10 days)
SUBTOTAL		\$ 11,451.00
At 50%		\$ 5,725.50
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$18,179.29	\$ 5,732.95

Breakdown of days is as follows:

Our surveyor's recommended days to repair	8 days
Weekends / Downtime	2 days
TOTAL	10 days

The above is for your approval and/or further instructions please.

However, if our Insured's video footage is available and liability is in our Insured's favour, we then suggest to reject the TP claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Tuesday, 11 February, 2020 9:10 AM

To: Merina Chia

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D19008052MFSH/1 - LKK REF CC4/FCI19022591/R1hb3

Dear Merina,

We refer further to the below email.

Please advise if you manage to obtain the Insured's video footage.

If so, please confirm if liability is on our Insured's favour or not.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Monday, 13 January, 2020 11:02 AM

To: Merina Chia

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D19008052MFSH/1 - LKK REF CC4/FCI19022591/R1hb3

Dear Merina,

We refer to your below email and the contents were noted.

Please be informed that we are pending for evidence as well from the claimant.

We will get back to you should there be any update.

Thank you.



«Wishing you a Happy and Prosperous Lunar New Year»

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Monday, 13 January, 2020 10:43 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: FW: SURVEY ASSESSMENT - D19008052MFSH/1 - LKK REF CC4/FCI19022591/R1hb3

Dear Vic,

Please take note that TP had seized the SD card.

Will let you know again when we gotten the SD card back

Meanwhile, please also check with third party if they have any further evidence.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Monday, 13 January 2020 9:59 AM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19008052MFSH/1 - LKK REF CC4/FCI19022591/R1hb3

Dear Sir/Madam,

We refer to the above matter.

Liability: TBA (BOLA NIL) – Conflicting Versions

Remarks: Both parties reported that green light on their favour when crossing the junction – to get TP/OI video footage/evidence for liability assessment

Kindly assist to get the Insured video footage for our further action.

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Thursday, 26 December, 2019 4:11 PM

To: Shu Pei (LKKAuto)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D19008052MFSH/1

WITHOUT PREJUDICE

Dear Shu Pei,

Please refer to the attached for your perusal.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856

| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Thursday, 26 December 2019 4:05 PM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19008052MFSH/1

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YP 2101Z at M/s Sin Sheng Engineering Services on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 24 December 2019 9:19 AM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19008052MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Monday, 23 December 2019 5:03 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19008052MFSH/1

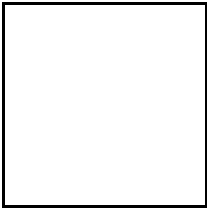
Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

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