

ASS. REC. BY:

REF:

es/CTI/19022587/KSD3/02

Special Instruction:

Survey: Ken NetaASSIGNMENT (Office)Firm (Person): Ben Tungof CTIDate/Time: 23/12/19 @ 5.26pm

Estimated Cost: _____

Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: _____

SMP 8083U

Insured: _____

ABD 2071L

at Workshop in/s _____

Green Performance

Tel: _____

8799 0066

of _____

385 Sin Ming Drive

Policy No: _____

Claim No: _____

SNM190206094

Sum Insured: _____

Excess: _____

Make of Veh: _____

(Client's Record)

D.O.A. _____

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 9.10am @ 24/12/19

Person Contacted: _____

CarmanVehicle IN / OUT

Date/Time

Action/Instruction

Vehicle ✓SMP 8083U - ✓ABD 2071L - ✓23/1\$ 4300.72 Confirm(\$ 4,140.53 Red. 49%)

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

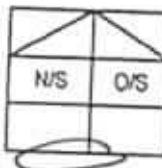
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 1-B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time Action / Instruction

1 File pass to

RECEIVED 29 JAN 2020

Veh No: SMP 8083U Yr Regn: 10, 19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: 27 Noah c.c. 1797

Colour: M. Black A/C: Insured / Std / NI / NA

Sp. Reading: 14020 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: ZWR80 0400261

Gen. Cond: (Good) Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal. 9 mm

L/Bal. 9 mm

D.O.A. 21/12/19

Survey held at

Rear

R/Bal. 9 mm

L/Bal. 9 mm

D.O.A. 24/12/19

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear n/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

24/01/20

1) Typ: 4

Date/Time, File Return to?

2)

☐ : Prel. Report☒ : Final Report

Days Of Repair: 4

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

S + RS \$

Fuel:

Other:

TOTAL

220

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech Invs (\$)☐ : Weekend (\$)

Report Format :

Lump Sum / I.B.I. (\$ 4,300.72 P/P)

Nivitha (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Monday, 23 December 2019 5:26 PM
To: 'assignments@lkkauto.com'
Subject: FW: Request for PRI Survey : Your Ref: SMP8083U; Our Ref: SNM19D206094/GBD2071L

Dear Sir

We refer to above matter.

Please assist to arrange for PRS of TP vehicle SMP8083U.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: jenny chong <jenny@esteemperf.com.sg>
Sent: Monday, December 23, 2019 5:02 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: Request for PRI Survey : Your Ref: SMP8083U; Our Ref: SNM19D206094/GBD2071L

Dear Ben,

We prefer **Kenneth Kong** to survey the car.

Thank you



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



On Mon, Dec 23, 2019 at 3:50 PM Ben Tang <Ben.Tang@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sir,

We refer to your email dated 21 December 2019.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SMP 8083 U

Parts	(a) Cost / List Price Items	\$	6,841.67
	Plus/Less 25%	\$	1,710.42
	Total of Cost / List	\$	5,131.25
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	250.00
Total Parts Cost		\$	5,381.25
Labour		\$	3,060.00
Total		\$	8,441.25

The above total will be subjected to 7% G.S.T.

9082.88

NOT Authorized
Resurvey B4 repair



Name of Surveyor	:	Kenneth
Company	:	LRC
Survey conducted on	:	24/12/18 at 11.10am
<u>Remarks By Surveyor</u>		
(a)	The repair of this vehicle is ☒ authorized / is not authorized until further notice.	
(b)	Recommended Days of Repair	: 4 - 5 day(s)
(c)	Resurvey	: Required / ☒ Not Required
(d)	Excess	: \$
(e)	Signature of surveyor	:  Date: 24/12/18



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Spare Parts

Vehicle No. : **SMP 8083 U**
Make & Model : **TOYOTA NOAH**
Chassis No : **ZWR800400261**

Submit By : **Carmen Lim**
Year Manufacture : **2019**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen moulding <i>me</i>	1	\$160.40		✓
2	Rear windscreen sealant <i>me</i>	1	\$50.00	S.N	<i>Koln</i>
3	Reverse sensor <i>shot</i>	2	\$200.00	S.N	<i>2</i>
4	Rear bumper <i>By</i>	1	\$692.70		✓
5	Rear bumper clip <i>me</i>	10	\$40.00		✓
6	Rear bumper side retainer LH <i>pu</i>	1	\$145.07		X
7	Rear bumper side retainer RH <i>pu</i>	1	\$145.07		X
8	Rear bumper bracket LH <i>pu</i>	1	\$127.61		X
9	Rear bumper bracket RH <i>pu</i>	1	\$127.61		X
10	Rear bumper reflector LH <i>pu</i>	1	\$68.70		X
11	Rear bumper reflector RH <i>pu</i>	1	\$68.70		X
12	Rear bumper tow cover <i>pu</i>	1	\$37.60		X
13	Tail door <i>By</i>	1	\$1,955.30		✓
14	Tail door lock <i>pu</i>	1	\$368.95		X
15	Tail door emblem <i>22</i>	1	\$61.70		X
16	Wording "HYBRID SYNERGY DRIVE" <i>me</i>	1	\$44.17		✓
17	Tail end panel <i>pu</i>	1	\$958.60		X
18	Tail end panel garnish <i>pu</i>	1	\$189.33		✓
19	Tail end panel garnish clip <i>me</i>	8	\$36.00		✓
20	Boot weatherstrip <i>dit/ha</i>	1	\$356.40		✓
21	Taillamp lower panel LH <i>pu</i>	1	\$189.48		X
22	Taillamp lower panel RH <i>pu</i>	1	\$189.48		X
23	Spare Tyre Board <i>pu</i>	1	\$978.80		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : **SMP 8083 U**

Make & Model : **TOYOTA NOAH**

Chassis No : **ZWR800400261**

Submit By : **Carmen Lim**

Year Manufacture : **2019**

Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Tail Door Chrome 	1	\$755.50		X
25					
26					
27					
28					
29					
30					
31					
32					
33					
34					
35					
36					
37					
38					
39					
40					
41					
42					
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 589536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SMP 8083 U**

Submit By : **Carmen Lim**

Make & Model : **TOYOTA NOAH**

Year of Manufacture : **2019**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL)	\$1,200.00	500 ✓ 600
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL)	\$1,000.00	600
3	To check wiring	\$50.00	15
4	To remove & refit reverse sensor	\$120.00	50
5	To tuff coat	\$150.00	30
6	To remove & refit rear windscreen	\$120.00	✓
7	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	60
8	To transfer boot mechanism to new boot	\$150.00	60
9	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119022587/KSD3N2

Date: 29/01/2020

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMCVSN30495819011

Claimant Vehicle No: SMP8083U Insured Vehicle No: GBD2071L

Date of Loss: 21/12/2019 Nature of Claim: TP Claim No: SNM19D206094

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMP8083U

Make & Model: TOYOTA NOAH HYBRID, 1.8 X CVT (A) Engine No: 2ZR0E16936

Reg. Date: 16/10/2019 (Man. Year: 2019) Chassis No: ZWR800400261

Colour: Metallic Black Odometer: 14020 km

Engine Capacity: 1797 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15

Front Left Side: Goodyear 9 mm Rear Left Side: Goodyear 9 mm

Front Right Side: Goodyear 9 mm Rear Right Side: Goodyear 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,022.88	2,845.72	3,177.16	52.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,060.00	1,455.00	1,605.00	52.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,082.88	4,300.72	4,782.16	52.65
+ GST 7.00/7.00% (S\$)	635.80	301.05	334.75	52.65
Nett Amount (S\$)	9,718.68	4,601.77	5,116.91	52.65

INSPECTION

Date of Assignment: 26/12/2019

Date Inspected: 24/12/2019 Inspected At: Esteem Performance Pte Ltd - Sin Ming (HQ)
385 Sin Ming Drive
Singapore 575718

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 29 Jan 2020)

Parts: M1-MPV TOYOTA NOAH HYBRID 1.8 X CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SMP8083U)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR WINDSCREEN MOULDING	Necessary	160.40 FL	*160.40 FL
2	1		*REAR BUMPER	Bent	692.70 FL	*692.70 FL
3	10		*REAR BUMPER CLIP	Necessary	40.00 FL	*40.00 FL
4	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	145.07 FL	*- FL
5	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	145.07 FL	*- FL
6	1		*REAR BUMPER BRACKET LH	Repair	127.61 FL	*- FL
7	1		*REAR BUMPER BRACKET RH	Repair	127.61 FL	*- FL
8	1		*REAR BUMPER REFLECTOR LH	Serviceable	68.70 FL	*- FL
9	1		*REAR BUMPER REFLECTOR RH	Serviceable	68.70 FL	*- FL
10	1		*REAR BUMPER TOW COVER	Serviceable	37.60 FL	*- FL
11	1		*TAIL DOOR	Bent	1,955.30 FL	*1,955.30 FL
12	1		*TAIL DOOR LOCK	Repair	368.95 FL	*- FL
13	1		*TAIL DOOR EMBLEM	Not Necessary	61.70 FL	*- FL
14	1		*WORDING HYBRID SYNERGY DRIVE	Necessary	44.17 FL	*44.17 FL
15	1		*TAIL END PANEL	Repair	958.60 FL	*- FL
16	1		*TAIL END PANEL GARNISH	Buckled	189.33 FL	*189.33 FL
17	8		*TAIL END PANEL GARNISH CLIP	Necessary	36.00 FL	*36.00 FL
18	1		*BOOT WEATHERSTRIP	Distorted/Cut	356.40 FL	*356.40 FL
19	1		*TAILLAMP LOWER PANEL LH	Repair	189.48 FL	*- FL
20	1		*TAILLAMP LOWER PANEL RH	Repair	189.48 FL	*- FL
21	1		*SPARE TYRE BOARD	Serviceable	978.80 FL	*- FL
22	1		*TAIL DOOR CHROME	Serviceable	755.50 FL	*- FL
23	1		*REAR WINDSCREEN SEALANT	Necessary	50.00 FS	*40.00 FS
24	2		*REVERSE SENSOR	Shorted	200.00 FS	*200.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	7,947.17	3,714.30
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,924.29	868.58
Total Parts (\$\$)	6,022.88	2,845.72

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA.(REAR BUMPER,TAILDOOR,END PANEL)	New	1,200.00	500.00
2	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(REAR BUMPER,TAILDOOR,END PANEL)	New	1,000.00	600.00
3	TO CHECK WIRING	New	50.00	15.00
4	TO REMOVE & REFIT REVERSE SENSOR	New	120.00	50.00
5	TO TUFF COAT	New	150.00	30.00
6	TO REMOVE & REFIT REAR WINDSCREEN	New	120.00	120.00
7	TO REMOVE & REFIT SPARE TYRE,SPARE TYRE BOARD,CARPET TRIM TO ASSIST WORK LOAD	New	150.00	60.00
8	TO TRANSFER BOOT MECHANISM TO NEW BOOT	New	150.00	60.00
9	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING	New	120.00	20.00
Gross Labour Cost (S\$)			3,060.00	1,455.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >