

2000000

ASS. REC. BY:

REF:

MSG 19022579 / Ky 03<sup>n2</sup>

Special Instruction:

Curvage: Kenneth

ASSIGNMENT (Office)

From (Person):

Maime  
Justine Lok

of

MS19

Date/Time:

24/12/19 @ 12:11pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SLS 2744G

Insured:

SLT 3694E

at Workshop to/

Lian Her Motor

Tel:

9108 2728

at

Blk 5038 Amk Ind. park 2# 01-405

Policy No:

29125398APO

Claim No:

615460

Sum Insured:

Excess:

Make of Veh:

D.O.A

19/12/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12:31am @ 24/12/19

Person Contacted:

Anthony

Vehicle IN /

OUT

Date/Time	Action/Instruction
	13/12/19 ✓
	SLS 2744G - X
	SLT 3694E - Y
3/1	612pm @ 2150h email (Red \$3729-55, 63%)

ASS. REC. BY:

REF: MSG/

## ASSIGNMENT

Kenneth

From: \_\_\_\_\_

Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

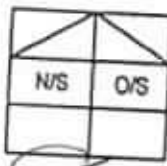
Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_

03 days

Res.: Yes or No

Lum Sum: \_\_\_\_\_

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time

Action / Instruction

1 File pass to

RECEIVED 3 JAN 2020

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

30/1/20 Typist

Report Format :

Lump Sum / I.B.I: (\$

\$2150/=Days Of Repair: 3Resurvey No. of Trip: 3

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Fees

Others

TOTAL

15011161Veh No: SLP 27446Yr Regn: 09, 17Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make: Toy CHR

c.c

1797Colour: M. Brown

A/C: Insured / Std / NI / NA

Sp. Reading: 197636

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: 24X102051100Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/60R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

R/Bal. 9 mm

Rear

R/Bal. 9 mmL/Bal. 9 mmL/Bal. 9 mmD.O.A. 19/12/19D.O.I. 27/12/19

Survey held at \_\_\_\_\_

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Dec 2019		24 Dec 2019 12:11 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	Lim Chia Wei, ID: S75325148		
Main Claimant:	L H CAR RENTAL PTE LTD, Co. Reg. No.: 200009761N		
Vehicle Reg. No.:	SLS2744G	Date of Loss:	19/12/2019 18:00 - :59
Claim Type:	TP / 615460	Policy/Cover Note No.:	29125398APO (Comprehensive) Coverage: 15/05/2019 - 26/10/2020
Vehicle Reg. No. (Insured):	SLT3694E	Policy No. (Claimant):	
		Excess:	
Repairer:	Lian Her Motors ( ) BLK 503B ANG MO KIO INDUSTRIAL PARK 2, #01-405, 569541 Ang Mo Kio - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... <b>[Imm.Advice due 25/12/2019]</b>		
Adj Asg. Remarks:	on WP, Manual assigned to LKK via email on 23/12/19. (Manual Assign). Liab: unclear. Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Anthony @ 9108 2728.		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

## Nivitha (LKK Auto)

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**From:** Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Sent:** Monday, 23 December 2019 4:56 PM  
**To:** assignments; Admin-D (LKKAuto)  
**Cc:** Crystal Lee  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** 20191223120902650.pdf

**Pre Repair Survey for SLS 2744 G (Your Ref: SLT 3694 E (MSIG) Our Ref: TKSF/L1500-ACC-42963.19/sf)**

### Manual Assigned

Dear LKK,

Refer to the email below, please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you.

Ong Zi Hui  
Admin Officer, Claims Services  
D: +65 6643 1320 | F: +65 6225 7402 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Helene Phua  
**Sent:** Monday, 23 December 2019 2:59 PM  
**To:** 'Janice Kee' <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>  
**Cc:** Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>  
**Subject:** RE: Pre Repair Survey for SLS 2744 G (Your Ref: SLT 3694 E (MSIG) Our Ref: TKSF/L1500-ACC-42963.19/sf)

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

*Have a great week ahead!*

**Helene Phua**

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>

**Sent:** Monday, 23 December 2019 2:23 PM

**To:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>

**Cc:** Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>

**Subject:** Re: Pre Repair Survey for SLS 2744 G (Your Ref: SLT 3694 E (MSIG) Our Ref: TKSF/L1500-ACC-42963.19/sf)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir

Our client has agreed to the usage of LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage LKK Auto Consultants Pte Ltd to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,

#29-07/08 Peninsula Plaza,

Singapore 179098

On Mon, Dec 23, 2019 at 1:35 PM Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)> wrote:

Hi,

We refer to your email dated 23/12/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Xing Guo Qiang	6) Chow Bo Xiong
2. Kenneth Kong	7) Siew Meng Hui
3. Marcus Chua	8) Daniel Chan
4. Ng You Han	9) Victor Png
5. Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

*Have a great week ahead!*

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



**From:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>

**Sent:** Monday, 23 December 2019 12:13 PM

**To:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>; Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>; Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>; Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>; Claims <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>; Elaine Ngu <[elaine\\_ngu@sg.msig-asia.com](mailto:elaine_ngu@sg.msig-asia.com)>

**Cc:** Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>

**Subject:** Pre Repair Survey for SLS 2744 G (Your Ref: SLT 3694 E Our Ref: TKSF/L1500-ACC-42963.19/sf)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,  
#29-07/08 Peninsula Plaza,  
Singapore 179098

Tel: 6333 4222 Fax: 6333 5676

**CONFIDENTIALITY NOTICE**

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.



# Teo Keng Siang LLC

Advocates & Solicitors • Notary Public • Commissioner For Oaths

111 North Bridge Road #29-07/08 Peninsula Plaza Singapore 179098  
ROC: 201510228C GST Reg No.: 201510228C

Tel: 6333 4222 Fax: 6333 5676 / 5688  
Email: KSTEOCO@singnet.com.sg  
(FAX - NOT FOR SERVICE OF COURT DOCUMENTS)

Our Ref : TKS/L1500-ACC-42963.19/sf (mo)  
Your Ref : SLT 3694 E  
Date : 23 December 2019

Secretary in charge: Janice  
Tel : 6333 4222 (ext 60)  
Fax : 6333 5676 / 6333 5688  
Email : janice.kee@ksteoptr.com

To: MSIG Insurance (Singapore) Pte Ltd  
16 Raffles Quay  
#24-01 Hong Leong Building  
Singapore 048581  
Attn: Motor Claim Dept

WITHOUT PREJUDICE  
BY PDX # 8173 & FAX 6225 7402

Cc: Lim Chia Wei (Owner)  
80 Kim Seng Road  
#28-04  
Singapore 239426

BY POST

PDX Intercompany Exchange Pte Ltd



FROM : 010808864098  
TEO KENG SIANG LLC  
PDX Box No. 8902

Dear Sirs

RE: ACCIDENT INVOLVING SLS 2744 G / SLT 3694 E ON 19/12/19 ALONG OUTRAM ROAD  
TOWARDS CANTONMENT ROAD

We are instructed by L H Car Rental Pte Ltd to notify you of a road traffic accident on 19/12/19 at about 18:50 hours at ALONG OUTRAM ROAD TOWARDS CANTONMENT ROAD involving our client's vehicle registration number SLS 2744 G and vehicle registration number SLT 3694 E driven by you at the material time. A copy of our client's Singapore accident statement is enclosed. Kindly let us have a copy your Singapore accident statement report on an urgent basis.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle SLS 2744 G is now at the following workshop:-

Lian Her Motors  
Blk 5038 Ang Mo Kio Industrial Park 2  
#01-405  
Singapore 569541  
Contact: 9108 2728 Anthony

Yours faithfully,

M/s Teo Keng Siang LLC  
encs

\*\*Survey was conducted by:-

Name of Surveyor:

Date of Survey:

Time of Survey:

Signature

Teo Keng Siang  
LL.M(Singapore),  
LL.B (Hons) (Singapore)

Wong Yong Sheng, Kenneth  
LL.B (Hons) University of Bristol

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	20/12/2019 14:03
Date Of Accident	19/12/2019 18:50
Exact Location Of Accident	OUTRAM RD TWDS CANTONMENT RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLS2744G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	L H CAR RENTAL PTE LTD
Co Reg No	2XXXXX761N
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-87742092
Alternative Phone No	OFFICE-87742092

### Vehicle Particulars

Manufacturer	TOYOTA
Model	C-HR
Exact Purpose for which vehicle was being used at time of accident	GRAB
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	5109111878-000026
Cover Note Number	

### Driver

Name of Driver	TAN KAR HING (CHEN JIAXIN)
NRIC No	SXXXX143D
Date Of Birth	09/01/1966
Occupation	OUTDOOR
Date Of Driving Pass	25/07/1983
Driving Experience	36 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-87742092
Fax Number	
Contact Number	

Address	BLK 596A AMK ST 52 #08-315
Postcode	561596
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NA GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS TRAVELLING ALONG OUTRAM ROAD. WHEN I SLOW DOWN DUE TO HEAVY TRAFFIC. SUDDENLY I FELT AN IMPACT AT MY REAR. CAR B HAS HIT THE BACK OF MY CAR.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	KIV, SUBMIT BY CLAIMANT W/S
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLT3694E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1**

Name TAN KAR HING (CHEN JIAXIN)

Approximate Age

Injuries Sustain

Injured person in which vehicle? SLS2744G

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)<sup>1</sup>

I understand, acknowledge, agree and consent that:

- (a) "My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

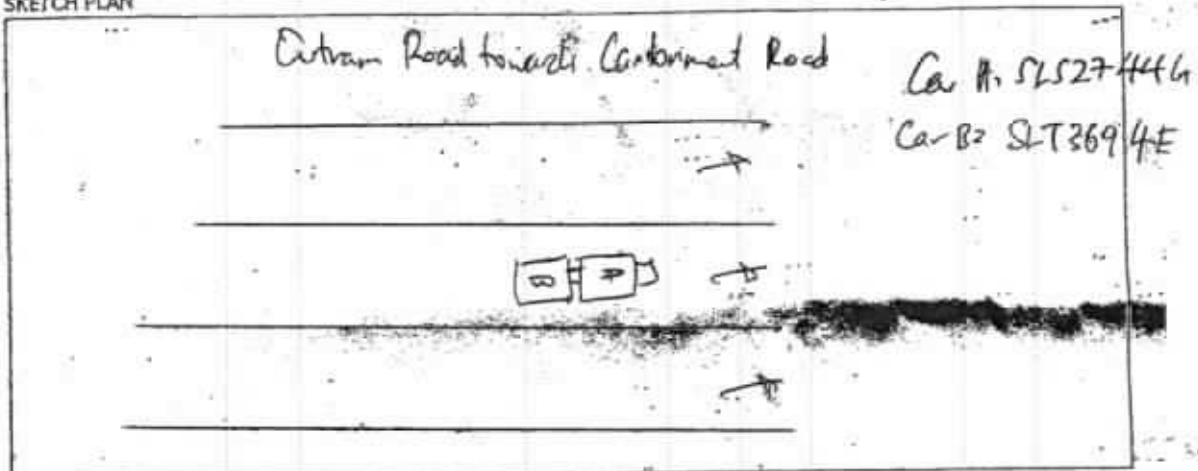
L.H CAR RENTAL PTE LTD

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along Outram Road, when I slow down due to heavy traffic. Suddenly I felt an impact at my rear. Car B has hit the back of my car.

☐ Claim OD/TP at Su Brothers ☒ Claim OD/TP at other workshop ☐ Reporting Only

Remarks: Please forward a copy of my efile accident report to:

My workshop :

Email address :

& myself :

Email address :

Note: Please take note that your insurer have 14 days timeframe for you to submit own damage claim under your own policy. Kindly check with your own insurer for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

LH CAR RENTAL PTE LTD

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

# Lian Her Motors

Blk 5038 #01-405 Ang Mo Kio Industrial Pk 2 Singapore 569541  
Tel : 64817221

Fax : 64816131

L H Car Rental Pte Ltd  
Blk 5038 #01-405  
Ang Mo Kio Industrial Pk 2  
Singapore 569541

Vehicle No : SLS 2744 G  
Make : Toyota C-HR  
Year : 2017

*Not Authorized  
Running After Paint  
1 Day @ 2150/h 3 days*

Qty	Description	Unit Price	Amount
-----	-------------	------------	--------

## Estimate Cost Of Repair

1 pc	Rear tail-gate assy		\$1,237.20 X
1 pc	Rear tail-gate emblem - C-HR		\$48.70 —
1 pc	Rear tail-gate emblem - Hybrid		\$55.10 —
1 pc	Rear bumper <i>985.10</i>		\$985.10 ✓
1 pc	Rear bumper reinforcement		\$483.20 ✓
2 pcs	Rear bumper reflector garnish	\$125.60	\$251.20 X
1 pc	Rear lower bumper <i>655.70</i>		\$655.70 ✓
1 pc	Rear bumper center lower cover		\$65.20 X
2 pcs	Rear bumper side retainer	\$85.10	\$170.20 X
1 pc	Rear end panel		\$725.70 X
1 pc	Rear end panel inner garnish		\$402.10 X
			\$5,079.40
Less 25 %			\$1,269.85
			\$3,809.55

## S Nett

15 pcs	Rear bumper clip	\$2.00	\$30.00 ✓
1 pc	Rear reverse sensor		\$200.00 ✓

## Labour Charges

Remove/renew the above parts including knocking, welding & cutting.	\$900.00 <i>400</i>
To putty & spray paint on accident affected portion	\$800.00 <i>400</i>
Check and reconnect wiring	\$40.00 <i>150</i>
To anit- rust proofing	\$100.00 X
Total	\$5,879.55

LKK Auto Consultants hence notify the Repairer of the following:  
 • To resurvey before spray painting  
 • To display damaged part(s) during resurvey  
 • Part prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • No illegal modification(s) is allowed  
 • Supplementary cost(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS/MSG19022579/KYD3N2  
**Date:** 03/02/2020

### REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29125398APO
<b>Claimant Vehicle No :</b>	SLS2744G	<b>Insured Vehicle No :</b>	SLT3694E
Date of Loss:	19/12/2019	Nature of Claim:	TP
		Claim No:	615460

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SLS2744G</b>	Engine No:	2ZR8130470
Make & Model:	TOYOTA C-HR, 1.2 (A)	Chassis No:	ZYX102051100
Reg. Date:	18/09/2017 (Man. Year: 2017)	Odometer:	197636 km
Colour:	Metallic Brown		
Engine Capacity:	1797 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	215/60R17	Rear Tyre Size:	215/60R17
Front Left Side:	Yokohama 9 mm	Rear Left Side:	Yokohama 9 mm
Front Right Side:	Yokohama 9 mm	Rear Right Side:	Yokohama 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,039.55	1,900.85	2,138.70	52.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,840.00	815.00	1,025.00	55.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,879.55</b>	<b>2,715.85</b>	<b>3,163.70</b>	<b>53.81</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,150.00</b>		
<b>Nett Amount (S\$)</b>	<b>5,879.55</b>	<b>2,150.00</b>	<b>3,729.55</b>	<b>63.43</b>

### INSPECTION

Date of Assignment:	24/12/2019	Lian Her Motors BLK 5038 ANG MO KIO INDUSTRIAL PARK 2, #01-405 Singapore 569541
Date Inspected:	27/12/2019 Inspected At:	
Estimated Period of Repair:	3.0 days	

**Adjuster:** KENNETH KONG

**Manager:** YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 03 Feb 2020)
<b>Parts:</b>	M1-SUV	TOYOTA C-HR 1.2 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLS2744G)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAIL-GATE ASSY	Repair	1,237.20 FL	*- FL
2	1		*REAR TAIL-GATE EMBLEM-C-HR	Necessary	48.70 FL	*48.70 FL
3	1		*REAR TAIL-GATE EMBLEM-HYBRID	Necessary	55.10 FL	*55.10 FL
4	1		*REAR BUMPER	Buckled	985.10 FL	*985.10 FL
5	1		*REAR BUMPER REINFORCEMENT	Bent	483.20 FL	*483.20 FL
6	2		*REAR BUMPER REFLECTOR GARNISH	Serviceable	251.20 FL	*- FL
7	1		*REAR LOWER BUMPER	Dented/Cut	655.70 FL	*655.70 FL
8	1		*REAR BUMPER CENTER LOWER COVER	Serviceable	65.20 FL	*- FL
9	2		*REAR BUMPER SIDE RETAINER	Serviceable	170.20 FL	*- FL
10	1		*REAR END PANEL	Repair	725.70 FL	*- FL
11	1		*REAR END PANEL INNER GARNISH	Serviceable	402.10 FL	*- FL
12	15		*REAR BUMPER CLIP	Necessary	30.00 FL	*30.00 FS
13	1		*REAR REVERSE SENSOR	Dented	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>5,309.40</b>	<b>2,457.80</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	1,269.85	556.95
<b>Total Parts (\$\$)</b>	<b>4,039.55</b>	<b>1,900.85</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	REMOVE/RENEW THE ABOVE PARTS INCLUDING KNOCKING,WELDING & CUTTING	New	900.00	400.00
2	TO PUTTY & SPRAY PAINT ON ACCIDENT AFFECTED PORTION	New	800.00	400.00
3	CHECK AND RECONNECT WIRING	New	40.00	15.00
4	TO ANTI-RUST PROOFING	New	100.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>1,840.00</b>	<b>815.00</b>

Report was unsubmitted during this print-out.

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