

REF: CTI19022577/A4312

Special Instruction:

Surveyor: Adrian

ASSIGNMENT (Office)

From (Person): Ben tang of CTI Date/Time: 23/12/19 @ 5.21pm

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLP 2251C Insured: SLH 1329L

at Workshop m/s Exclusive Enterprise Tel: 8653 6483

of 8 kaki Bukit Ave 4 # 03-50

Policy No: DMPLSN30735819000 Claim No: SNM19D206098

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 21/12/2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 11:20am @ 21/12/19 Person Contacted: Xiang Vehicle: IN / OUT

Date/Time	Action/Instruction
	Estimated ✓ SLP 2251C - X
	SLH 1329L - CS3 / CTI 16023761 / Ph 352 D.O.A: 10/12/2016
21p -	lump sum \$4600+ (cred: 840740: 64%)



## **Nivitha (LKK Auto)**

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**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Monday, 23 December 2019 5:21 PM  
**To:** 'assignments@lkkauto.com'  
**Subject:** Re: Accident involving SLP 2251C & SLH1329L On 21/12/2019; Our Ref: SNM19D206098

Dear Sirs

We refer to above matter.

Please arrange for PRS of TP vehicle SLP 2251C as follows:

1. Workshop name: Exclusive Enterprise
  2. Address: 8 Kaki Bukit Ave 4 #03-50  
Premier @Kaki Bukit Singapore 415875
  3. Tel: 6245 9655/8653 6483 (Xiang)
- Email: [exclusiveenterprise50@gmail.com](mailto:exclusiveenterprise50@gmail.com)

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	21/12/2019 11:52
Date Of Accident	21/12/2019 08:25
Exact Location Of Accident	292 YISHUN ST 22 - MINOR ROAD BESIDE CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP2251C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM KIAN HENG
NRIC No	SXXXX034I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81281822
Alternative Phone No	OFFICE-81281822

### Vehicle Particulars

Manufacturer	TOYOTA
Model	HARRIER
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5100440510-01
Cover Note Number	

### Driver

Name of Driver	LIM KIAN HENG
NRIC No	SXXXX034I
Date Of Birth	12/09/1968
Occupation	INDOOR
Date Of Driving Pass	02/08/1989
Driving Experience	30 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81281822
Fax Number	
Contact Number	OFFICE-81281822
EMail Address	NOEMAIL

Address	5 PUNGGOL FIELD WALK #19-09
Postcode	828741
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLH1329L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

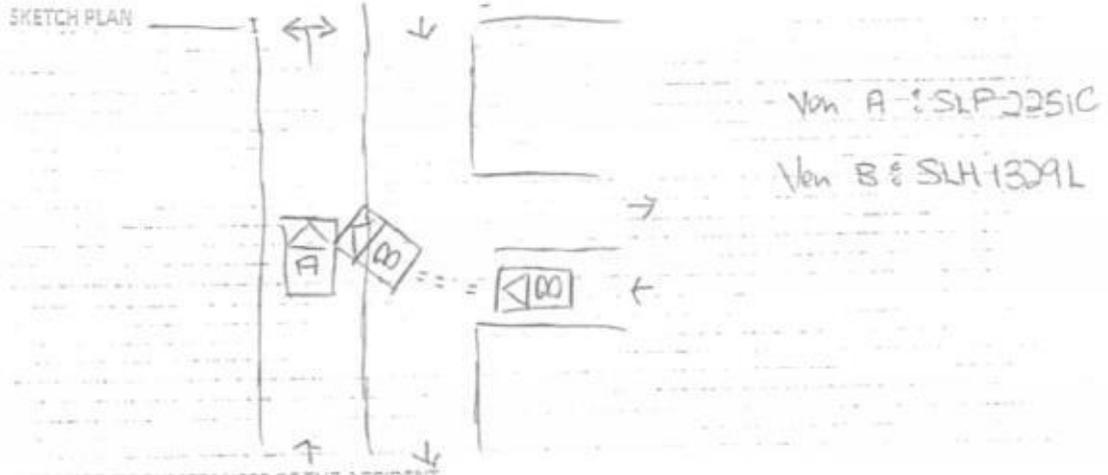
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

  
\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
\_\_\_\_\_  
Recording Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Sketch Plan #2



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My Ven was driving straight towards the Exit to main Road  
I Suddenly Ven B coming out from a Carpark Exit came  
I hit into my Ven right front portion.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/PIN No.:

# Exclusive Enterprise Pte Ltd

8 Kaki Bukit Ave 4, #03-50, Premier @ KB, Singapore 415875

Tel : 62459655 / 8653 6483 (Xiang) Fax : 6245 9678

Email : exclusiveenterprise50@gmail.com

TP INS : China Taiping

Veh No. : SLP 2251 C

*Denise:*

Veh Model : Toyota Harrier

<u>No.</u>	<u>List items</u>	<u>QTY</u>	<u>Amount</u>
1	Front Bumper <i>torn</i>	1	\$ 1,240.70 <i>-</i>
2	Front Bumper Side Retainer RH <i>ne</i>	1	\$ 83.50 <i>-</i>
3	Front Headlamp RH <i>ne</i>	1	\$ 3,812.30 <i>+</i>
4	Front Headlamp Lower Bracket RH <i>ne</i>	1	\$ 101.20 <i>✓</i>
5	Front Fender RH <i>Denise</i>	1	\$ 899.10 <i>✓</i>
6	Front Fender Inner Cowling RH <i>Rehd</i>	1	\$ <del>335.90</del> <i>212</i>
7	Front Fender Inner Bracket Vertical RH <i>Rehd</i>	1	\$ 90.20 <i>✓</i>
8	Front Pillar <i>Rehd</i>	1	\$ 468.20 <i>+</i>
9	Front Door Hinge Top & Bottom <i>Beif</i>	2	\$ 168.20 <i>✓</i>
10	Front Door RH <i>Denise</i>	1	\$ 1,266.30 <i>-</i>
11	Front Door Chrome Moulding RH <i>ne</i>	1	\$ 205.30 <i>+</i>
12	Front Door Glass Moulding RH <i>ne</i>	1	\$ 155.30 <i>+</i>
13	Front Door Lock <i>ne</i>	1	\$ 368.50 <i>+</i>
14	Rocker Panel Garnish RH <i>ut</i>	1	\$ 365.20 <i>✓</i>
15	Front Sport Rim RH ( Original ) <i>ut</i>	1	<i>4556.90</i> \$ <del>1,818.20</del> <i>680(SN)</i>
16	Front Shock Absorber RH	1	<i>3417.67</i> \$ 455.40 <i>+</i>
17	Front Lower Arm RH <i>ne</i>	1	\$ 268.90 <i>+</i>
18	Front Knuckle Arm RH	1	<i>S-N: 680</i> \$ 510.30 <i>+</i>
19	Front Knuckle Arm Bearing RH <i>Rehd</i>	1	\$ 130.50 <i>✓</i>

Sub-Total : \$12,743.20

Less 25%

Total : \$9557.40

## S/N

Front Bumper Clips <i>ne</i>	1Set	\$ 50.00 <i>30</i>
Front Fender Inner Cowling Clips <i>ne</i>	1Set	\$ 50.00 <i>30</i>
Front Door Inner Trimboard Clips <i>ne</i>	1Set	\$ 50.00 <i>+</i>
Rocker Panel Garnish Clips <i>ne</i>	1Set <i>150</i>	\$ 50.00 <i>30</i>
Front Pillar Sealant <i>ne</i>	1	\$ 100.00 <i>+</i>
Front Door Black Tape <i>ne</i>	1	\$ 100.00 <i>60</i>
Front Tyre RH <i>ne</i>	1	\$ 350.00 <i>+</i>

S/N Total : \$750

## Labour

Wire Check	\$ 50.00 <sup>30</sup>
R&R Front RH Undercarriage	\$ 150.00 <sup>60</sup>
Wheel Alightment	\$ 100.00 <sup>80</sup>
Transfer Front Rh Door Component from old to new	1500 \$ 100.00 <sup>80</sup>
Tuff Coat	\$ 100.00 <sup>50</sup>
Labour	\$ 1,200.00 <sup>600</sup>
Painting	\$ 1,000.00 <sup>600</sup>

Labour : \$2700

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Admin Lj  
r/s 24/12/19  
06 Days.

total: 5747.67.

L/s: 4.6K.

1300740

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19022577/ATD3N2

Date: 25/02/2020

## REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN30735819000
Claimant Vehicle No :	SLP2251C	Insured Vehicle No :	SLH1329L
Date of Loss:	21/12/2019	Nature of Claim:	TP
		Claim No:	SNM19D206098

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLP2251C	Engine No:	3ZRB666154
Make & Model:	TOYOTA HARRIER, 2.0 (A)	Chassis No:	ZSU600061892
Reg. Date:	29/05/2017 (Man. Year: 2015)	Odometer:	40802 km
Colour:	Black		
Engine Capacity:	1986 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	235/55R18	Rear Tyre Size:	235/55R18
Front Left Side:	Neuton 6 mm	Rear Left Side:	Neuton 6 mm
Front Right Side:	Neuton 6 mm	Rear Right Side:	Neuton 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,307.40	4,247.67	6,059.73	58.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,700.00	1,500.00	1,200.00	44.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>13,007.40</b>	<b>5,747.67</b>	<b>7,259.73</b>	<b>55.81</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,600.00</b>		
<b>Nett Amount (S\$)</b>	<b>13,007.40</b>	<b>4,600.00</b>	<b>8,407.40</b>	<b>64.64</b>

## INSPECTION

Date of Assignment:	26/12/2019		
Date Inspected:	24/12/2019	Inspected At:	Exclusive Enterprise Pte Ltd (HQ) 8 KAKI BT AV 4#03-50 PREMIER@KB Singapore 415875
Estimated Period of Repair:	6.0 days		

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

**REPAIR DETAILS****Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 25 Feb 2020)**Parts:** M1-SUV TOYOTA HARRIER 2.0 (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** (Unsubmitted, no print-code for SLP2251C)**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Torn	1,240.70 FL	*1,240.70 FL
2	1		*FRONT BUMPER SIDE RETAINER RH	Necessary	83.50 FL	*83.50 FL
3	1		*FRONT HEADLAMP RH	Not Necessary	3,812.30 FL	*- FL
4	1		*FRONT HEADLAMP LOWER BRACKET RH	Necessary	101.20 FL	*101.20 FL
5	1		*FRONT FENDER RH	Dented	899.10 FL	*899.10 FL
6	1		*FRONT FENDER INNER COWLING RH	Deformed	335.90 FL	*212.00 FL
7	1		*FRONT FENDER INNER BRACKET VERTICAL RH	Deformed	90.20 FL	*90.20 FL
8	1		*FRONT PILLAR	Repair	468.20 FL	*- FL
9	2		*FRONT DOOR HINGE TOP & BOTTOM	Bent	168.20 FL	*168.20 FL
10	1		*FRONT DOOR RH	Dented	1,266.30 FL	*1,266.30 FL
11	1		*FRONT DOOR CHROME MOULDING RH	Not Necessary	205.30 FL	*- FL
12	1		*FRONT DOOR GLASS MOULDING RH	Not Necessary	155.30 FL	*- FL
13	1		*FRONT DOOR LOCK	Not Necessary	368.50 FL	*- FL
14	1		*ROCKER PANEL GARNISH RH	Cut	365.20 FL	*365.20 FL
15	1		*FRONT SHOCK ABSORBER RH	Not Necessary	455.40 FL	*- FL
16	1		*FRONT LOWER ARM RH	Not Necessary	268.90 FL	*- FL
17	1		*FRONT SPORT RIM RH (ORIGINAL)	Cut	1,363.65 FS	*680.00 FS
18	1		*SET FRONT BUMPER CLIPS	Necessary	50.00 FS	*30.00 FS
19	1		*SET FRONT FENDER INNER COWLING CLIPS	Necessary	50.00 FS	*30.00 FS
20	1		*SET FRONT DOOR INNER TRIMBOARD CLIPS	Not Necessary	50.00 FS	*- FS
21	1		*SET ROCKER PANEL GARNISH CLIPS	Necessary	50.00 FS	*30.00 FS
22	1		*FRONT PILLAR SEALANT	Not Necessary	100.00 FS	*- FS
23	1		*FRONT DOOR BLACK TAPE	Necessary	100.00 FS	*60.00 FS
24	1		*FRONT TYRE RH	Not Necessary	350.00 FS	*- FS
25	1		*FRONT KNUCKLE ARM RH	Not Necessary	510.30 FL	*- FL
26	1		*FRONT KNUCKLE ARM BEARING RH	Damaged	130.50 FL	*130.50 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>13,038.65</b>	<b>5,386.90</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>2,731.25</b>	<b>1,139.23</b>
<b>Total Parts (\$\$)</b>	<b>10,307.40</b>	<b>4,247.67</b>

Report was unsubmitted during this print-out.

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	WIRE CHECK	New	50.00	30.00
2	R&R FRONT RH UNDERCARRIAGE	New	150.00	60.00
3	WHEEL ALIGHTMENT	New	100.00	80.00
4	TRANSFER FROTN RH DOOR COMPONENT FROM OLD TO NEW	New	100.00	80.00
5	TUFF COAT	New	100.00	50.00
6	LABOUR	New	1,200.00	600.00
7	PAINTING	New	1,000.00	600.00
<b>Gross Labour Cost (S\$)</b>			<b>2,700.00</b>	<b>1,500.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >