

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 4 April 2020 9:07 AM
To: Veron Chen (LKKAUTO); SUR; Adrian Ling (LKKAUTO); Admin A
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - OD CLAIMS FOR SCW 9208 C -DOA: 19/12/2019
Attachments: SAftersales20040315380.pdf

Dear Veron,

Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 26 December, 2019 12:15 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; (boojohnny@gmail.com) <boojohnny@gmail.com>
Subject: RE: OD CLAIMS FOR SCW 9208 C -DOA: 19/12/2019

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SCW 9208C (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: Re-inspection require in repaired panel.

AIG OIC- Nadaraja, Deeban] Deebanalnadaraja.Nadaraja@aig.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 24 December 2019 2:01 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SCW 9208 C

Dear all,

Survey was just carrier up by surveyor this morning, herein attached the estimate repair with marking for your next action.

Kindly assist and advise the mentioned claims for approval and who is the case handler for this.

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 23 December 2019 4:52 PM
To: 'SUR'; 'assignments'
Cc: 'Claims'
Subject: RE: OD CLAIMS FOR SCW 9208 C

Dear all,

Attached Is the estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 20 December 2019 1:58 PM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SCW 9208 C

Dear All,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report, DL, Insurance certificate, undertaking and interview form for your reference.

Kindly arrange the survey on 24 of Dec@10am, owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

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