| Ferring Cerson; Winnah b 10 key Superof Bill 10.  Strates of the profession RES / EVA / INV / MY / CS  Strates of 14 Thas by 2  Dates Time 24-10-19 14 44 40 or Person Contracted Shu Shin your bold of 14 than by 14  | MINAMOREN | SUITANIN RUSUI ASSIG                         | ASSIGNMENT (Office) |                              |
|--|-----------|--|---------------------|------------------------------|
| Estimated Coat  OD JAT 1 WS 1 TO RES I DVA 1 INV 1 MY 1 CS  A Workshop role No.  Skw 65 2v 3  Folicy kio 28637429 9 V  Situal Instituted:  Chain No. 615420  Excess: \$ 2000.00  Excess: |           | From (Person). Winnally DIO RejA Sympton     | MSTG                | Date/Time 24.13.19 11.180.19 |
| OD JAY INSTITUTE RESTOR RESTORATION INTO ICS  INTERPRETATION OF SWATCH INTO INTO ICS  The ASSOCIATION OF SWATCH INTO INTO INTO ICS  The ASSOCIATION OF SWATCH INTO INTO ICS  THE THAS AND A CONTROL OF SWATCH INTO ICS  STANDED OF THE ASSOCIATION OF THE INTO ICS INTO  |           | Estimated Cost:                              | Bill to:            |                              |
| Tet 938 L 7833  of 14 Thirs me a  Policy No. 28 63742 A VW  Chick No. 28 63742 A VW  Chick No. 28 63742 A VW  Can's Brown  |           | OD MP / WS / TP RES / OD RES / EVA / INV / P | MIV / CS            | Insured:                     |
| Folicy No. 286377779 N. M. Shin No. 615420  Shur heard:  Male of Vete  Chair No. 28637777 N. M. Shin Shin Velicit INJOHT  Date/Time Action/Instruction (V) Extingle  Date/Time Action/Instruction (V) Extingle  Date/Time Action/Instruction (V) Extingle  MICAL REV 2.11185  Date/Time Action/Instruction (V) Extingle  Date/Time Action/Instruction (V) Extingle  Date/Time Action/Instruction (V) Extingle  MICAL REV 2.17 Hours to Vivanucla, via Manuel, via  |           | at Workshop 10/8 VOI SWARIN                  |                     | Tet 938 6 7833               |
| Policy No. 286377729 VW  Sum Insured:  Make of Velic  CA 1 (REV 1 KIB. 1 REV 24 IIRS  Date/Time 24.13.19 (1.446.4)  CA 1 (REV 1 KIB. 1 REV 24 IIRS  Date/Time 24.13.19 (1.446.4)  Date/Time Action/Instruction (V) Extingly  Date/Time Action/Instruction (V) Extingly  Date/Time Action/Instruction (V) Extingly  Date/Time 24.13.19 (1.446.4)  Date/Time Action/Instruction (V) Extingly  Date/Time Action/Instruction (V) Date/Date/Date/Date/Date/Date/Date/Date/  |           | of 17 Tulas Are 9                            |                     |                              |
| Similarmed:  Malco of Vehr CA / (REV / REV 24 IIRS  Date/Time Action/lastraction (V) Extrypate  Door Date/Date/Date/Date/Date/Date/Date/Date/  |           | Policy No. 186397729 VW                      | Claim No.           | 615430                       |
| Male of Velin (Client's grand)  CA 1 (REV ) REP. I REV 24 IIRS  Date/Time 24.D. 19 IL44 G. on Person Contracted Shu Shin Vehicle IN DUTY  Date/Time 24.D. 19 IL44 G. on Person Contracted Shu Shin Vehicle IN DUTY  Date/Time 24.D. 19 IL44 G. on Person Contracted Shin Shin New New York St. of 25 St. on New one West one West one of the Medical St. of 25 St. of 25 St. on New one of 25 St. of 12 19 G. 12 19 G. 12 19 St. of 25 St. of 12 19 G. 12 19 St. of 25 St. of New orders of 27 St. of 25 St. of New orders of 27 St. of New orders of 27 St. of 25   |           | Sum Insmed                                   | Excess.             | \$ 2000.00                   |
| CA (REV JKBP. 1 REV 24 IIRS  CA (REV JKBP. 1 REV 24 IIRS  Date/Line 24-10-19 11-446-m Person Contineed Shu Shin Vehicle INJOUR  Date/Line 24-10-19 11-446-m Person Contineed Shu Shin Newmen, Vehicle INJOUR  WINTING 12-18ph (Lucy No Member of Member)  WINTING 12-18ph Hully No Weamed the best propose was Messiven, Applied 13ph (Lufamed Shu Sto Cla & CK; \$ 2000 by could.)  20/19/19/19/19/19/10-1-16ph Hull No Informed Cla of B (9773, 45 V) a Mesimen.   |           | Make of Veh.                                 |                     |                              |
| Date/Fine Action/Instruction (V) Estimate that of Mithson Bon 08/08/2017 W/MI 905-7/pm 12004 to Vinnealer via Merimen, W/MI 905-7/pm 12004 to Vinnealer via Merimen, W/MI 905-7/pm 12004 to Vinnealer via Merimen, W/MI 905-13pm lufarmed 5/20 5/6 6/8 6 ex: \$ 2000 by come!  20/12/1901-3/pm lufarmed 5/20 5/10 6 ex: \$ 2000 by come!  20/12/1901-16/20 they No Informed 6/9 at \$ 1972,45 Via Merimen.   |           | KEP. / REV 24 III                            |                     |                              |
| WINIACESTAN strutz to Viminate in Mermen, WINIACESTAN strutz to Viminate in Mermen, WINIACESTAN strutz to Viminate in Mermen, World 801.37 Westerned Shu sto classex by 2000 my course, 2012/1901.37 Westerned Shu sto classex to 2000 my course, 2012/1901.16m Ind vevery to Viminate, ma Merinan, Cappenentary \$1,  |           |  | imake               |                              |
| WINIACESTAM severy to Vinnacle in Menuen, WINIAC 12.18ph Huly No informed the best to soo wa Meister adjudited 13ym Westmed Shu Sto C/0 & ex: \$ 2000 my court.  20/17/19 @ 10.11m and vevery to Vinnacle viz Meisten. Cuppenessary \$1.  7/12/19 @ 1.16m Huen No informed C/A at \$ 1972, 45 via Meisten.   |           | SKW 652 - (52/MX                             | 9 17015101 m        | 112 ms non 08/08/2017        |
| 16/14/19012-18ph Huly No Wermed the bets: 6 soo wa Meis men<br>26/14/18013mm lufarmed Shu sto c/a 6 ex: 6 2000 my count.   |           | WIM 905-1/m sound to Vimin                   | mela via M          | eviluen,                     |
| Wolyl 90137 Warmed Shu sto Clas & ex: \$ 2000 by court. 30/12/1901011 an Ind vevery to Vimmed me menium. Cuppenedary \$1.  |           | 16 Min 12.18pe Huly Nr Wife                  | much of the         | & Ex: \$ 2000 Ma Meis men    |
| 70/13/19 @10/10 an Ind vevery to Vinnacle me Merinan. Couppenersary \$1.   |           | Whatigal 3m lufamed shu                      | St6 C/P 5 &         | The \$ 2000 by come!         |
| 71 12 1901. 16 M Huen N. InFormed C/A at 15 1922, 45 VIA MERINEA.  |           | 20/12/19 @1011m Ind vevery to                | Vimmeda mx          | Merinen. Cruppeneway \$1     |
|  |           | 71 12/1901.16m Huen N. InFor                 | med c/A at          | \$ 1922,45 VIA MERINEN.      |

| From Date   | Veh No: SKW 6526                   | ۲۲ Regn: ۲۰۱۹               | SINOV            |
|---|------------------------------------|-----------------------------|------------------|
| Estimated Cost:   | Type: M.Cert / M.Cycle / Bus / Van | Lorry / Taxi / Prime Mov    | ver/             |
| OD )TP / WS / TP RES / OD RES / EVA / INV / MV  | Truck / Trailer or                 |                             |                  |
| To Inspect Vehicle No: SKW 65767  | Make: Volkswahen s                 | HARAN 2-072 C.C             | 1984             |
| at Workshop m/s Volksmiller   | Colour Brown                       |                             |                  |
| of 17, Thus give 9  | Sp Reading 49663                   | T/Radio: Insured I          | Std / NI / NA    |
| Insured: MSIG   | Eng/No:                            |                             |                  |
| Policy No.  | C/No: WVW22217                     | NFV040789                   |                  |
| Claims No.  | Gen. Cond: Good / Fair Poor / Bu   | rnt                         |                  |
| Sum Insured: Excess: Jogo   | Steering: Inforder Jammed / Leak   | ed/Burnt or                 |                  |
| (Client's Record)   | Brake: Unorder / Jammed / Leak     | ed / Burnt or               |                  |
| Make of Veh:  | Modi: Nil / S/Rim / STD A/Rim      | or                          |                  |
|   | Tyre Size: F: 21                   | 5 55ZR17                    |                  |
| (Policy Condition)  | R:                                 | 24                          |                  |
| Remark: The veh had commenced its N/S O/S   | BS / DUN / EXNOVA / GY / FS / LIZ  | ZA / MIC / OHTSU / PIR /    | SUMI/            |
| repair at the time of inspection.   | TOYO / YOKO or                     | HEXEN                       |                  |
| Bal. or Market Value: 43k   | Front                              | Rear                        |                  |
| IDAC Accident Rport: Consistent? : Yes or No  | R/Bal. mm                          | - R/Bal.                    | mm               |
| GIA / PR Seen: Consistent?: Yes or No   | L/Bal 6 mm                         | L/Bal. 6                    | mm               |
| Est. Repairs: 8 days Res.: Yes or No  | D.O.A. 22/2/19                     | D.O.I. 24/12                | 119              |
| Lum Sum: % 3 Val.: Yes or No  | Survey held at V6LK9C              | wagen twas                  |                  |
| CA I REV, I REP. I 24 HRS   | Des. of Damages Fet / Rear / O     | IS I N/S I U/C I Roofte     | op or            |
| Vehicle: IN / O   |                                    |                             |                  |
| Date: Person Contacted:   | The U/C / Chassis frame / B        | ody Structure affected d    | ue to collision. |
| Date / Time Action / Instruction 03 10 10 0 11.10 on confirmed with the Ched to 7048.30, 30%) | maine final fig \$ 160             |                             | 19. by enu       |
|   | RECEIVED 0 0 JAN 2                 | 202.                        |                  |
| Date/Time, File Pass to? : Preli. Report  | Days Of Repair:                    |                             |                  |
| Date/Time, File Return to?  | Resurvey No. of Trip: 2            | Survey Fee: Transportation: | 700              |
| 2) Add F  | ee: Site Insp (\$                  | )S+R3SI                     |                  |
|   | : Interview (\$                    | ) Fhoiss                    |                  |
| Peport Formst: MEL-OD   | : Tech Invs (§                     | ) Cribers                   | 11               |
| Lung Matter 16027-17  | Meet end 15                        |                             |                  |
| (0-17:11  | -                                  | 769.21                      | 241              |

# ...CLAIM SUBFOLDER...(New Assignment)

| Case | Notified    | Est Submitted | Adj Assigned                   | Adj Rpt | Adj Submitted | Ins Auth'ed | Status                     |
|------|-------------|---------------|--------------------------------|---------|---------------|-------------|----------------------------|
| Main | 24 Dec 2019 |               | 24 Dec 2019<br>11:18<br>Assign |         |               |             | New Assignment Cancel Case |

| LDER DETAILS CHUNG SU ANN CO SKW6526J DD / 615430 Colkswagen Centr | HERYL, ID: S84  | 24207A, Te  | el: +65969016<br>Date   | 681<br>e of Loss:   |  | by insurer]  |  |   |   |
|--|---|---|---|---|--|--|--|---|---|
| <b>6KW6526J OD</b> / 615430  | HERYL, ID: S84  | 24207A, Te  |   |   | 22/12/201  | 9 14:00 - :59  |  |   |   |
| <b>DD</b> / 615430   |   |   | Date  | e of Loss:  | 22/12/201  | 9 14:00 - :59  |  |   |   |
|  |   |   |   |   | [59 Month  | s and 21 Days F  | rom LTA Re   | g Date (  | Man Yr)]  |
| olkswagen Centr  |   |   |   | cy/Cover<br>e No.:  |  | AVW (Comprehe<br>09/11/2019 - 08   |  |   |   |
| olkswagen Centr  |   |   | Exce  | ess:  | S\$2,000.0   | 0  |  |   |   |
|  | e Singapore (Tu   | as) 17 TUAS   | AVENUE, 63  | 9176 Tuas   | - Tel:   |  |  |   |   |
| ISIG Insurance (   | Singapore) Pte.   | Ltd. (HQ) -   | Tel: +65 682  | 7 7888  | [Handled by  | y Vimmala D/C  | Raja Sing  | am - 65   | 942471]   |
| KK Auto Consulta   | ents Pte Ltd (HQ  | ) - Tel: 6256   | -3561 [In   | nm.Adv  | ice due 25   | 5/12/20191   |  |   |   |
| AN KIAK YANG MA  | RK (40 / Male) ,  | NRIC: 5790  | 0751Z, Tel:   | +659186   | 8343 Email   | : NOEMAIL  |  |   |   |
| n the market value   | . Volkswagen requ   | uested for UR   | GENT survey   | today. To   | survey at 1  | 17 Tuas Ave 9, S   | ease revert.<br>ingapore 63  | Surveyo   | or to chec<br>chicle in   |
| MAIL RECEIVED  |   |   |   |   |  |  | View All   | Compose   | Case Mail   |
| il for this case.  |   |   |   |   |  |  |  |   |   |
| TED TASKS  |   |   |   |   | View All   | Search Tasks   | Create Ner   | w Task  | Complete  |
| Priority Type  | Task Group  | Subject   | Handler   | Assign  | ed By  | Completed On   | Crea   | ted On  | Done  |
|  |   |   |   |   |  |  |  |   |   |
| A an   | IN KIAK YANG MA<br>ar at Tuas w/shop.<br>the market value<br>orkshop. To call Tall<br>IAIL RECEIVED<br>I for this case. | KK Auto Consultants Pte Ltd (HQ NN KIAK YANG MARK (40 / Male) , ar at Tuas w/shop. Survey & revert. In the market value. Volkswagen requorkshop. To call Tang Shu Shi 69223  IAIL RECEIVED I for this case. | KK Auto Consultants Pte Ltd (HQ) - Tel: 6256 KN KIAK YANG MARK (40 / Male) , NRIC: S790 For at Tuas w/shop. Survey & revert. Please contain the market value. Volkswagen requested for UR orkshop. To call Tang Shu Shi 69223502 or Mobil MAIL RECEIVED For this case.  FED TASKS | (K Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [In In In KIAK YANG MARK (40 / Male) , NRIC: S7900751Z, Tel: ar at Tuas w/shop. Survey & revert. Please contact us ASAP if the market value. Volkswagen requested for URGENT survey orkshop. To call Tang Shu Shi 69223502 or Mobile:93867833 (IAIL RECEIVED)  I for this case. | KK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Imm.Adv NN KIAK YANG MARK (40 / Male) , NRIC: S7900751Z, Tel: +659186 or at Tuas w/shop. Survey & revert. Please contact us ASAP if you cannot the market value. Volkswagen requested for URGENT survey today. To orkshop. To call Tang Shu Shi 69223502 or Mobile:93867833 to arrange IAIL RECEIVED I for this case. | KK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Imm.Advice due 25 kN KIAK YANG MARK (40 / Male) , NRIC: S7900751Z, Tel: +6591868343 Email: ar at Tuas w/shop. Survey & revert. Please contact us ASAP if you cannot attend this the market value. Volkswagen requested for URGENT survey today. To survey at 1 orkshop. To call Tang Shu Shi 69223502 or Mobile:93867833 to arrange for survey to this case.    ED TASKS   View All | KK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Imm.Advice due 25/12/2019]  NN KIAK YANG MARK (40 / Male) , NRIC: S7900751Z, Tel: +6591868343 Email: NOEMAIL  ar at Tuas w/shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Pleather market value. Volkswagen requested for URGENT survey today. To survey at 17 Tuas Ave 9, Sorkshop. To call Tang Shu Shi 69223502 or Mobile:93867833 to arrange for survey appointment.  IAIL RECEIVED  I for this case.  View All Search Tasks | KK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Imm.Advice due 25/12/2019]  NN KIAK YANG MARK (40 / Male) , NRIC: S7900751Z, Tel: +6591868343 Email: NOEMAIL  ar at Tuas w/shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please revert. It the market value. Volkswagen requested for URGENT survey today. To survey at 17 Tuas Ave 9, Singapore 63 orkshop. To call Tang Shu Shi 69223502 or Mobile:93867833 to arrange for survey appointment.  IAIL RECEIVED    View All   Search Tasks   Create New York All   Search Tasks   Create | IN KIAK YANG MARK (40 / Male) , NRIC: S7900751Z, Tel: +6591868343 Email: NOEMAIL  ar at Tuas w/shop. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please revert. Survey the market value. Volkswagen requested for URGENT survey today. To survey at 17 Tuas Ave 9, Singapore 639197, Veorkshop. To call Tang Shu Shi 69223502 or Mobile:93867833 to arrange for survey appointment.    AIL RECEIVED |

# Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 3 January 2020 11:10 AM

To:

Ong Germaine (VGS - SG/Singapore); Rasul (LKKAuto)

Cc:

SUR; Tang Shu Shi (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore)

Subject:

RE: FINALISATION SKW6526J

Dear Germaine,

WITHOUT PREJUDICE

Confirm final fig \$16,077.17 before excess \$2,000.00 & GST and 8 repair days.

Kindly send the relevant documents to MSIG Insurance company.

# Wishing you a Happiness and Prosperity New Year

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) < Germaine.ong@vw.com.sg>

Sent: Tuesday, 31 December 2019 10:49 AM To: Rasul (LKKAuto) < Rasul@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Chee Steven (VGS -

SG/Singapore) <steven.chee@vw.com.sg> Subject: RE: FINALISATION SKW6526J

**B4** Paint photo

Best Regards,

Germaine Ong Body and Paint Department Volkswagen Group Singapore Pte Ltd 17 Tuas ave 9 Singapore 639197

Hp: +6592361588 germane.ong@vw.com.sg http://www.vw.com.sg

# Claim Audit

|    | UDIT.                   |   | Domestics.   | Ву                               |
|----|-------------------------|---|--|----------------------------------|
|    |                         |   | Remarks  |                                  |
| 1  | 2019                    | Clm Veh<br>Model<br>Changed             | (203543) VOLKSWAGEN SHARAN 1.8 (A).  | [I] Sam Ta                       |
| 2  | 24 Dec<br>2019<br>10:20 | Clm Created                             | Reg No: SKW6526J. Policy No: 28639772. Acct Date: 2019/12/22. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MVGS19168017                  | [I] Sam Ta                       |
|    | 24 Dec                  | Notification<br>Status                  | Ins.Status => Incoming Claim   | [I] Vimmal<br>D/O Raja<br>Singam |
|    | 10:23<br>24 Dec<br>2019 | Changed<br>Clm<br>Registration          | Pol No:28639772->28639772AVW. Setl.Type:3->0. Rep:1137->205926. Claim Type:SC->OD. Init.Est.:-   | [I] Vimmal<br>D/O Raja           |
|    | 10:23                   | Modified                                | MSIG Incurance (Singapore) Pte. Ltd. (Internal Surveyor): Please revert. Surveyor to check on the marke  | Singam<br>[I] Vimmai<br>D/O Raja |
| 5  | 10:34                   | Assigned                                | t value. Volkswagen requested for URGENT survey today. To survey at 17 Tuas Ave 9, Singapore 639197.<br>Vehicle in workshop. To call Tang Shu Shi 69223502   | Singam<br>[I] Vimma              |
| 6  | 2019                    | Adj Next<br>Rpt<br>Changed              | Next Rpt:Im. Advice.Due Date:2019/12/25  | D/O Raja<br>Singam               |
| 7  | 24 Dec<br>2019<br>10:34 | Mandate                                 | Approved:25000.00.Reinsp:Adj decides.  | [I] Vimma<br>D/O Raja<br>Singam  |
| 8  | 24 Dec<br>2019          | Clm                                     | Excess: -> 2000.00.  | [I] Vimma<br>D/O Raja<br>Singam  |
|    |                         | Modified<br>Assignment                  |  | [A] Crysta                       |
| 9  | 2019                    |   |  | Lee                              |
| 10 | 24 Dec<br>2019          | Adj<br>Assignment<br>Cancelled          | Car at Tuas w/shop. Outsource as per Lee instruction.  | [I] Crysta<br>Lee                |
| 11 | 24 Dec<br>2019          | Adj Est<br>Details                      | Deleting Est Details For Cancelling Adjuster Assignment  | [I] Cryst<br>Lee                 |
| 12 | 24 Dec<br>2019          | Adj Co<br>Assigned                      | LKK Auto Consultants Pte Ltd (HQ):Car at Tuas w/shop. Survey & revert. Please contact us ASAP if you c annot attend this assignment. Please revert. Surveyor to check on the market value. Volkswagen reques | [I] Cryst<br>Lee                 |
| 13 | 11:18<br>24 Dec<br>2019 | Adj Next                                | ted for URGENT survey today. To survey at 17 Tu  Next Rpt:Im. Advice.Due Date:2019/12/25   | [I] Cryst<br>Lee                 |
| 14 | 24 Dec                  | Changed<br>Adj<br>Mandate               | Approved:25000.00.Reinsp:Adj decides.  | [I] Cryst                        |
| 15 | 11:18<br>24 Dec<br>2019 | Assignment                              |  | [A] LEE S                        |
|    | 11:34<br>24 Dec         | Accessed<br>Adj                         | [None] -> MOHD RASUL   | [A] LEE S                        |
| 16 | 12:09                   | Adjuster<br>Assigned<br>Adj Rpt         | [None] -> None Nose  | THING<br>[A] SHIA                |
| 17 | 15:25                   | Initiated                               |  | CHAN<br>[A] SHIA                 |
| 18 | 15:25                   | Clm Dtl<br>Modified                     | Claim Conclusion: -> 3.  | CHAN                             |
| 19 | 2019<br>15:25           | Clm Dtl<br>Modified                     | JPJ Reg. Date: 2015/01/01 -> 2015/11/09. Vehicle Class: -> -1.   | [A] SHIA<br>CHAN                 |
| 20 | 2019                    | Adj Im.<br>Advice<br>Submitted          | Next Rpt:Final Rpt,Due Date:2020/01/23   | [A] SHIA<br>CHAN                 |
| 21 | 2019                    | Rpt<br>Changed                          | Next Rpt:Final Rpt.Due Date:2020/01/23   | [A] SHIA<br>CHAN                 |
| 22 | 24 De<br>2019           |   | Cur.Req:19209.58:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, WE HAVE NOT AUTHORISE REPAIR.   | [A] SHIA                         |
| 23 | 26 De<br>2019           | CIm Veh<br>Model<br>Changed             | (203543) -> (202763) VOLKSWAGEN SHARAN 2.0 TSI (A).  | [] Merim<br>Administra           |
| 24 | 26 De<br>2019           | Rpt Rext                                | Next Rpt:Final Rpt.Due Date:2020/01/23. Mandate Remarks: Approved mandate \$9054.52 (including excess \$2000). Check items of \$10155.06 to be verified  | [I] Eng H<br>Ni                  |
| 25 | 26 De<br>2019           | Mandate                                 | Approved:9054.52:Approved mandate \$9054.52 (including excess \$2000). Check items of \$10155.06 to be verified  | [I] Eng H<br>Ni                  |
| 26 |                         | Set<br>c Adj Im.<br>Advice<br>Submitted | Next Rpt:Final Rpt.Due Date:2020/01/23   | [A] SHIA                         |

| 30 Dec Adj 7 2019 Mandate 10:11 Request 31 Dec Adj Next 8 2019 Rpt 13:16 Changed 31 Dec Adj 9 2019 Mandate 9 2019 Mandate Next Rpt:Final Rpt.Due Date:2020/01/23 Approved:19223.45.  Cur.Req:19223.45:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEM CHAIR CHAIR  (I] Eng II Ni N | AUDIT             | TRAIL           |  | Des                  |
|--|-------------------|-----------------|--|----------------------|
| 7 2019 Mandate 10:11 Request 31 Dec Adj Next 8 2019 Rpt Next Rpt:Final Rpt.Due Date:2020/01/23 13:16 Changed 31 Dec Adj 9 2019 Mandate   | No. On            | Audit           | Remarks                                | БУ                   |
| 31 Dec Adj Next 8 2019 Rpt Next Rpt:Final Rpt.Due Date:2020/01/23 13:16 Changed 31 Dec Adj 9 2019 Mandate Approved:19223.45.  [I] Eng (I) Eng  | 27 2019           | Mandate         |  | [A] SHIAU<br>CHAN    |
| 9 2019 Mandate Approved:19223.45. Ni   | 31 Dec<br>28 2019 | Adj Next<br>Rpt | Next Rpt:Final Rpt.Due Date:2020/01/23 | [I] Eng Huey<br>Ni - |
| 13:16 Set  | 29 2019           | Mandate         | Approved:19223.45.                     | [I] Eng Huey<br>Ni   |

**▼** Go ■ Date To ■ ► Audit Type None Date From

ACTIVITY

[24/12/2019 11:14] Crystal Lee: Car at Tuas w/shop. Outsource as per Lee Instruction.

| Bill Ref No | Bill Date               | Bill Type                        | Acc Type | Acc Name                                      | Co Name<br>(Branch)                                | Ref 1    | Ref 2                  | Amount |
|-------------|-------------------------|----------------------------------|----------|---|--|----------|------------------------|--------|
| 2386005     | 24 Dec 2019<br>10:23:16 | OD/TP Case<br>(Insurer)          | Motor    | MSIG<br>Insurance<br>(Singapore)<br>Pte, Ltd, | MSIG<br>Insurance<br>(Singapore)<br>Pte. Ltd. (HQ) | SKW6526J | CHUNG SU<br>ANN CHERYL | xx.xx  |
| 2386598     | 24 Dec 2019<br>15:25:38 | OD/TP Case<br>(Adjuster)         | Motor    | LKK Auto<br>Consultants<br>Pte Ltd            | LKK Auto<br>Consultants<br>Pte Ltd (HQ)            | SKW6526J |                        | 11.77  |
| 2392767     | 24 Dec 2019<br>10:21:19 | Auto SMS<br>Charges<br>(Insurer) | Motor    | MSIG<br>Insurance<br>(Singapore)<br>Pte. Ltd. | MSIG<br>Insurance<br>(Singapore)<br>Pte, Ltd. (HQ) | SKW6526J | 615430                 | xx.xx  |

## Note: This document has not been finalised.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Vimmala D/O Raja Singam

Date: 30 Dec 2019

# **Preliminary Advice**

Vehicle No

: SKW6526J

Accident Date

: 22/12/2019

Make

: VOLKSWAGEN SHARAN

Policy No.

: 28639772AVW

Assignment Date : 24/12/2019

Excess

: S\$2,000.00

Date of Inspection : 24/12/2019

Est. Duration of Repair

: 7.00

Inspection At

: VOLKSWAGEN CENTRE SINGAPORE (TUAS)

17 TUAS AVENUE

SINGAPORE 639176

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

| Repairer's Estimate (Gross) | :S\$ | 23,125.47 (ESTIMATE \$23,111.60 + SUPPLEMENTARY \$13.87) |
|-----------------------------|------|--|
| Revised Amount              | :S\$ | 9,068.39 (INCLUSIVE OF SUPPLEMENTARY)                    |
| Check Items (Estimated)     | :S\$ | 10,155.06  |
| Total                       | :S\$ | 19,223.45  |
| Lump Sum Repair             | :S\$ |  |

#### **Total Loss Consideration**

| New for Old Value  | :S\$ |           |
|--------------------|------|-----------|
| Pre-Accident Value | :S\$ | 93,000.00 |
| COE / PARF Rebate  | :S\$ | 67,884.00 |
| Salvage Value      | :S\$ |           |
| Margin for Repair  | :S\$ | 25,116.00 |

#### Remarks

- ( X ) The vehicle is economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis. KINDLY APPROVE ON SUPPLEMENTARY.

## Veron Chen (LKKAuto)

From:

Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>

Sent:

Friday, 27 December 2019 2:38 PM

To:

SUR

Cc:

Rasul (LKKAuto)

Subject:

SKW6526J

Attachments:

SKW6526Jsupplementary.xls

Dear Veron

Pls see attached supplementary

Rasul had come and take photo

## Best Regards,

Germaine Ong Body and Paint Department Volkswagen Group Singapore Pte Ltd 17 Tuas ave 9 Singapore 639197

Hp: +6592361588 germane.ong@vw.com.sg http://www.vw.com.sg



Internal

# Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 26 December 2019 1:32 PM

To:

Tang Shu Shi (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Kong

Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Ong Germaine

(VGS - SG/Singapore)

Subject:

OD VEHICLE SKW 6526J (DOA: 22/12/2019)

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle SKW 6526J (Excess \$2,000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Wishes for Merry Christmas & Happy New Year 2020

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Claim Audit

|      | UDIT.                   |                                |  | Ву                                |
|------|-------------------------|--------------------------------|--|-----------------------------------|
|      | On                      |                                | Remarks  | -1                                |
| la l | 2019                    | Changed                        | (203543) VOLKSWAGEN SHARAN 1.8 (A).  | [I] Sam Tan                       |
| 2    | 24 Dec<br>2019<br>10:20 | CIm Created                    | Reg No: SKW6526J. Policy No: 28639772. Acct Date: 2019/12/22. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MVGS19168017  | [I] Sam Tan                       |
|      | 24 Dec                  | Notification<br>Status         | Ins.Status => Incoming Claim   | [I] Vimmala<br>D/O Raja           |
|      | 24 Dec                  | Changed<br>Clm                 | Pol No:28639772->28639772AVW. Setl.Type:3->0. Rep:1137->205926. Claim Type:SC->OD. Init.Est.:-   | Singam<br>[I] Vimmala<br>D/O Raja |
|      | 10:23                   | Modified                       | >20,000 - 25,000. MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert. Surveyor to check on the marke   | Singam                            |
| 2    | 10:34                   | Assigned                       | t value. Volkswagen requested for URGENT survey today. To survey at 17 Tuas Ave 9, Singapore 639197.<br>Vehicle in workshop. To call Tang Shu Shi 69223502   | D/O Raja<br>Singam<br>[I] Vimmala |
|      | 2019                    | Adj Next<br>Rpt<br>Changed     | Next Rpt:Im. Advice.Due Date:2019/12/25  | D/O Raja<br>Singam<br>[I] Vimmala |
| 7    | 24 Dec<br>2019<br>10:34 | Mandate                        | Approved:25000.00.Reinsp:Adj decides.  | D/O Raja<br>Singam                |
| 8    | 24 Dec<br>2019          | Clm                            | Excess: -> 2000.00.  | [I] Vimmala<br>D/O Raja<br>Singam |
|      |                         | Assignment                     |  | [A] Crystal                       |
| 9    | 2019<br>11:06           | 1st<br>Accessed                |  | Lee                               |
|      | 11:16                   | Assignment<br>Cancelled        | Car at Tuas w/shop. Outsource as per Lee instruction.  | [I] Crystal<br>Lee                |
|      | 2019<br>11:16           | Adj Est<br>Details<br>Deleted  | Deleting Est Details For Cancelling Adjuster Assignment  | [I] Crystal<br>Lee                |
| 12   | 24 Dec<br>2019<br>11:18 | Adj Co<br>Assigned             | LKK Auto Consultants Pte Ltd (HQ):Car at Tuas w/shop. Survey & revert. Please contact us ASAP if you c annot attend this assignment. Please revert. Surveyor to check on the market value. Volkswagen reques ted for URGENT survey today. To survey at 17 Tu | [I] Crysta<br>Lee                 |
| 13   | 2019                    | Adj Next<br>Rpt<br>Changed     | Next Rpt:Im. Advice.Due Date:2019/12/25  | [I] Crysta<br>Lee                 |
| 14   | 24 Dec                  | Adj<br>Mandate                 | Approved:25000.00.Reinsp:Adj decides.  | [I] Crysla<br>Lee                 |
| 15   | 24 Dec<br>2019          | Assignment                     |  | [A] LEE SI<br>THING               |
| 16   | 24 Dec<br>2019          |                                | [None] -> MOHD RASUL   | [A] LEE SI<br>THING               |
| 17   |                         | Adj Rpt<br>Initiated           |  | [A] SHIAU<br>CHAN                 |
| 18   |                         | Clm Dtl<br>Modified            | Claim Conclusion: -> 3.  | [A] SHIAU<br>CHAN                 |
| 19   |                         | Clm Dtl<br>Modified            | JPJ Reg. Date: 2015/01/01 -> 2015/11/09. Vehicle Class: -> -1.   | [A] SHIAU<br>CHAN                 |
| 20   | 2019                    | Adj Im.<br>Advice<br>Submitted | Next Rpt:Final Rpt.Due Date:2020/01/23   | [A] SHIA                          |
| 21   | 2019                    | Adj Next<br>Rpt<br>Changed     | Next Rpt:Final Rpt.Due Date:2020/01/23   | [A] SHIAU<br>CHAN                 |
| 22   | 24 De<br>2019           |                                | Cur.Req:19209.58:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, WE HAVE NOT AUTHORISE REPAIR.   | [A] SHIAI<br>CHAN                 |
| 23   | 2019                    | Clm Veh<br>Model<br>Changed    | (203543) -> (202763) VOLKSWAGEN SHARAN 2.0 TSI (A).  | [] Merime<br>Administra           |
| 24   | 26 De<br>2019           | Adj Next                       | Next Rpt:Final Rpt.Due Date: $2020/01/23$ . Mandate Remarks: Approved mandate \$9054.52 (including excess \$2000). Check items of \$10155.06 to be verified  | [I] Eng Hu<br>Ni                  |
| 25   | 26 De                   | Adj<br>Mandate                 | Approved: $9054.52$ : Approved mandate $9054.52$ (including excess $2000$ ). Check items of $10155.06$ to be verified  | [I] Eng Hu<br>Ni                  |
|      |                         | ate From                       | Date To  | Go                                |

#### Note: This document has not been finalised.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Vimmala D/O Raja Singam

Date: 24 Dec 2019

## Preliminary Advice

Vehicle No

: SKW6526J

Accident Date

: 22/12/2019

Make

: VOLKSWAGEN SHARAN

Policy No.

: 28639772AVW

Assignment Date

: 24/12/2019

Excess

: S\$2,000.00

Date of Inspection : 24/12/2019

Est. Duration of Repair

: 7.00

Inspection At

: VOLKSWAGEN CENTRE SINGAPORE (TUAS)

17 TUAS AVENUE

SINGAPORE 639176

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

| Repairer's Estimate (Gross) | :S\$ | 23,111.60 |
|-----------------------------|------|-----------|
| Revised Amount              | :S\$ | 9,054.52  |
| Check Items (Estimated)     | :S\$ | 10,155.06 |
| Total                       | :S\$ | 19,209.58 |

Lump Sum Repair

:S\$

#### **Total Loss Consideration**

| New for Old Value  | :S\$ |           |
|--------------------|------|-----------|
| Pre-Accident Value | :S\$ | 93,000.00 |
| COE / PARF Rebate  | :S\$ | 67,884.00 |
| Salvage Value      | :S\$ |           |

Margin for Repair

:S\$ 25,116.00

#### Remarks

- ( X ) The vehicle is economical for repair.
- The above survey was conducted on a 'without prejudice' basis. KINDLY AMEND THE MAKE & MODEL OF SKW 6526J TO VOLKSWAGEN SHARAN 2.0 TSI AT INSTEAD OF VOLKSWAGEN SHARAN 1.8 IN MERIMEN SYSTEM.

( ilize 24/12/191.

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| Owner ID Type:                                   | Singapore NRIC                        |
|--|---------------------------------------|
| Owner ID:  | 207A                                  |
| Vehicle Details                                  |                                       |
| Vehicle No.:                                     | SKW6526J                              |
| Vehicle to be Exported:                          | No                                    |
| Intended Deregistration Date:                    | 24 Dec 2019                           |
| Vehicle Make:                                    | VOLKSWAGEN                            |
| Vehicle Model:                                   | SHARAN 2.0 TSI AT 7N14H3 W/O SR       |
| Primary Colour:                                  | Brown                                 |
| Manufacturing Year:                              | 2015                                  |
| Engine No.:                                      | CCZ483142                             |
| Chassis No.:                                     | WVWZZZ7NZFV040789                     |
| Maximum Power Output:                            | 147.0 kW (197 bhp)                    |
| Open Market Value:                               | \$37,812.00                           |
| Original Registration Date:                      | 09 Nov 2015                           |
| First Registration Date:                         | 09 Nov 2015                           |
| Transfer Count:                                  | 0                                     |
| Actual ARF Paid:<br>Intended PARF Rebate Details | \$44,937.00                           |
| PARF Eligibility:                                | Yes                                   |
| PARF Eligibility Expiry Date:                    | 08 Nov 2025                           |
| PARF Rebate Amount: Intended COE Rebate Details  | \$33,702.00                           |
| COE Expiry Date:                                 | 08 Nov 2025                           |
| COE Category:                                    | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years):                               | 10                                    |
| QP Paid:   | \$58,190.00                           |
| COE Rebate Amount:                               | \$34,182.00                           |
| Total Rebate Amount:                             | \$67,884.00                           |

The information contained herein is correct as at 24 Dec 2019

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SHARAN 2.0

Volkswagen Sharan 2.0A TSI

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Model

Price

Depreciation

Reg Date

Eng Cap

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Veh Type Апу

Available

Available

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SHARAN 2.0

Advertiser Login

Make

Anv \$98,800

Any \$11,500 /vr

2016 31-Oct-2016

1,984 cc

Апу

108,339 km

MPV

Sunroof Graded B by STR

Offer 1,98% Interest Ratel Purchase From An Award Winning Dealership! 1 Year Comprehensive Warranty Inclusive! STA Certified Accident Free Quality Pre-Owned With Low Mileage And Agent Service History For Peace Of Mind, 100% Loan Approval With Our Flexibl...

Tags: 2016 Volkswagen Sharan, 2016 volkswagen sharan, Volkswagen Sharan, volkswagen sharan,

Posteri: 27-Dec-2019

Volkswagen, Sharan, sharan, Used Volkswagen

02-Jun-2016

1.984 cc

54,000 km

MPV

Available



Volkswagen Sharan 2.0A TSI Sunroof

\$98,800

\$12,870 /yr

Special Financing Rate With DBS! Minimum 12 Months Warranty, STA Certified, Attractive And Easy Ownership With Supreme Cars

Leasing! Beautiful Brown Metallic Paintwork And Black Leather Interior! Trade In Available, View The Car At Our Leng Kee Showroom To...

PREMIUM AD

Supreme Cars Pte Ltd

Graded B by STE

Posted: 21-Dec-2019

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Model

Price

Depreciation

Reg Date

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Mileage

Veh Type

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Honda Vezel

Ready stock available with immediate COE registration, Call us now!! DON'T MISS OUT!

Post an Advertisement Sell it yourself! Advertise it at just \$58 until it's SOLD! New 5 Years Renewal COE Toyota Altis 1.6A



Z.88% P.A, SO Down, SO Admin Monthly From \$468, 2 Years Warranty Engine/Gearbox GV Credit StarAd



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1 vehicles

SHARAN 2.0

Volkswagen Sharan 2.0A TSI

Model

Price

Depreciation 💲 Reg Date

Eng Cap

Mileage

Veh Type

tatus

Search Selection

SHARAN 2.0

Advertiser Login

۳

Any

Any

2015

Any

Any

Any Available

Sunroof

\$88,800

\$11,440 /yr

31-Jul-2015

1,984 cc

83,339 km

MPV

Available

Graded B by STE

Offer 1.98% Interest Rate! Purchase From An Award Winning Dealership! 1 Year Comprehensive Warranty Inclusive! STA Certified Accident Free Quality Pre Owned With Low Mileage And Agent Service History For Peace Of Mind. 100% Loan Approval With Our Flexibl...

Cosmo Automobiles

Posted: 20-Dec-2019

Tags: 2015 Volkswagen Sharan, 2015 volkswagen sharan, Volkswagen Sharan, volkswagen sharan, Volkswagen, Sharan, sharan, Used Volkswagen

Save this search criteria, to get email alerts whenever a match is found.

Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

\_ Status

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#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

Driving Experience

Mobile Number

Fax Number Contact Number EMail Address

Gender

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

| aloresaid.   |                                      |  |
|--|--------------------------------------|--|
|  | ACCIDENT STATEMENT                   |  |
| Date Of Report   | 23/12/2019 09:07                     |  |
| Date Of Accident   | 22/12/2019 14:50                     |  |
| Exact Location Of Accident   | LEFT TURN TO TAMPINES ROAD           |  |
| Country/State of Loss  | SINGAPORE                            |  |
| DETAILS OF OWN VEHICLE   |                                      |  |
| Vehicle Registration Number  | SKW6526J                             |  |
| Insured/Policyholder   |                                      |  |
| Name Of Registered Owner   | CHUNG SU ANN CHERYL                  |  |
| NRIC No  | SXXXX207A                            |  |
| Email Address  | NOEMAIL                              |  |
| Mobile Phone No  | (LOCAL) +65-96901681                 |  |
| Alternative Phone No   | OFFICE-96901681                      |  |
| Vehicle Particulars  |                                      |  |
| Manufacturer   | VOLKSWAGEN                           |  |
| Model  | SHARAN SUCC. HL 147 TSID6F           |  |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE                              |  |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                                  |  |
| If No, Please state action to be taken                                       |                                      |  |
| Vehicle Category   | PRIVATE CAR                          |  |
| Insurance Company  |                                      |  |
| Name of Insurance Company  | MSIG INSURANCE (SINGAPORE) PTE. LTD. |  |
| Type Of Coverage   | COMPREHENSIVE                        |  |
| Fleet Policy   | NO                                   |  |
| Policy Number  | A 28639772 AVW                       |  |
| Cover Note Number  |                                      |  |
| Driver   |                                      |  |
| Name of Driver   | TAN KIAK YANG MARK                   |  |
| NRIC No  | SXXXX751Z                            |  |
| Date Of Birth  | 03/01/1979                           |  |
| Occupation   | INDOOR                               |  |
| Date Of Driving Pass   | 13/01/2005                           |  |

14 YEARS AND 11 MONTHS

(LOCAL) +65-91868343

MALE

NOEMAIL

29 KOVAN ROAD Address

#14-30

Postcode 545022

Was driver an employee of the Insured's Company NO

SPOUSE If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR DRY Road Surface

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

ambulance?

NO YES

NO

2

Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Passenger 1

4 NAME:

: CHERYL CHUNG

GENDER:

: FEMALE

Passenger 2

NAME:

: AARON TAN

GENDER: : MALE

Passenger 3

NAME:

: ZOEY TAN

GENDER:

: FEMALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

refer to sketch plan

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

GY3115T

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

YEO WEE MING

NRIC/Passport Number

Page 2 of 23

96212595

Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage

#### Sketch Plan Pg. 1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purpose WACEN

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time

(If driver is not the policyholder)

Reporting Centre Personnel's Signature

GROUP SINGAFORE

81030002

NRIC/FIN No.: