

ASS. REC. BY:

REF: CS/EQ1 19022556/Fvt302

Special Instruction:

Surveyor

Ram

## ASSIGNMENT (Office)

From (Person):

Joel Goh

of

EQ

Date/Time: 23.12.19 9.49am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SH 7749K

Insured:

SMN 1876E

at Workshop m/s

Comfortdigno

Tel:

62148300

of

57 layang Drive

Policy No:

DMPPHQ 19-006312

Claim No:

DM 194 003327

Sum Insured:

Excess:

Make of Veh:

D.O.A. 18.12.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time:

23.12.19

11.51am

Person Contacted:

Juman

H.O.D. Endorsement:

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SH 7749K - CC41 PC1 19022556/d53 1200 - 02/12/2019

SMN 1876E - X

26/12/19

@1032am Joel said they will handle themselves

26/12/19

Send preli revised via merimen

ASS. REC. BY: Ram

REF:

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

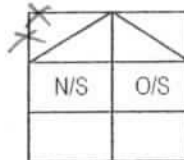
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SH 7749K

Yr Regn:

04/03/2016Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai i40C.C. 1685

Colour:

blue

A/C:

Insured / Std / NI / NA

Sp. Reading

390 956

T/Radio:

Insured / Std / NI / NA

Eng/No:

-

C/No:

KMH LBA10MGU083538Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205 / 60 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

West Lake

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

18/12/19

D.O.I.

23/12/19

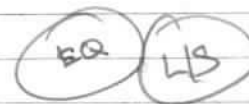
Survey held at

comfortdelgro (Loyang)Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop orN/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction



5  
L/S: \$2800/- with 3 repair days (Red 390.80, 531)  
confirmation 30/12/19 with Larry.

RECEIVED 30 DEC 2019

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2) 30/12 - typist

Report Format:

merimen

Lump Sum / L.S. / C.

2850/2

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

160

Transportation:

S + RS. \$1

Photos

Others

TOTAL

160

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	19 Dec 2019	19 Dec 2019 10:02 S\$6,140.80	23 Dec 2019 09:49 <a href="#">Assign</a>			New Assignment

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SH7749K	Date of Loss:	18/12/2019 10:00 - :59 [45 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / DM19HO03327	Policy/Cover Note No.:	DMPPHQ19-006312
Vehicle Reg. No. (Insured):	SMN1876E	Policy No. (Claimant):	D-18088936MFSH
		Excess:	S\$0.00
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433 ... [Handled by Joel Goh]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 03/01/2020]		
Adj Asg. Remarks:	WP PRS		

### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SUR: Rom

P: Juman

T: 23.12.19 11:50am

V: 14

G ✓

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: EQ Insurance Company Ltd 5 Maxwell Road, #17-00 Tower Block MND Complex Singapore 069110	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Joel Goh	Date: 26 Dec 2019
<b><u>Preliminary Advice</u></b>	

Insured Vehicle No	: SMN1876E	Accident Date	: 18/12/2019
TP Vehicle No	: SH7749K	Assignment Date	: 23/12/2019
Make	: HYUNDAI I40	Est. Duration of Repair	: 3.00
Date of Inspection	: 23/12/2019		
Inspection At	: COMFORTDELGRO ENGINEERING PTE LTD (LOYANG) 59 LOYANG DRIVE SINGAPORE 508969		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,140.80
Revised Amount	:S\$	3,608.48
Check Items (Estimated)	:S\$	1,338.88
Total	:S\$	4,947.36
Lump Sum Repair	:S\$	
<b>Total Loss Consideration</b>		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

( )	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
( )	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
( X )	Other comments :The above survey was conducted on a 'Without Prejudice' basis.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	18/12/2019 12:18
Date Of Accident	18/12/2019 10:10
Exact Location Of Accident	ROCHOR FLYOVER > BEACH RD.
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SH7749K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	HYUNDAI
Model	I40
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	

### Driver

Name of Driver	TAY CHIN SIAH
NRIC No	S1418216J
Date Of Birth	19/03/1960
Occupation	OUTDOOR
Date Of Driving Pass	15/08/1977
Driving Experience	42 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91267360
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 306 CANBERRA ROAD #15-81
Postcode	750306
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER ATTACHED \* TYPE OF ACCIDENT : HEAD TO SIDE

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMN1876E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	FRONT RH DOOR
No. Of Passenger (Including Driver)	

# **IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

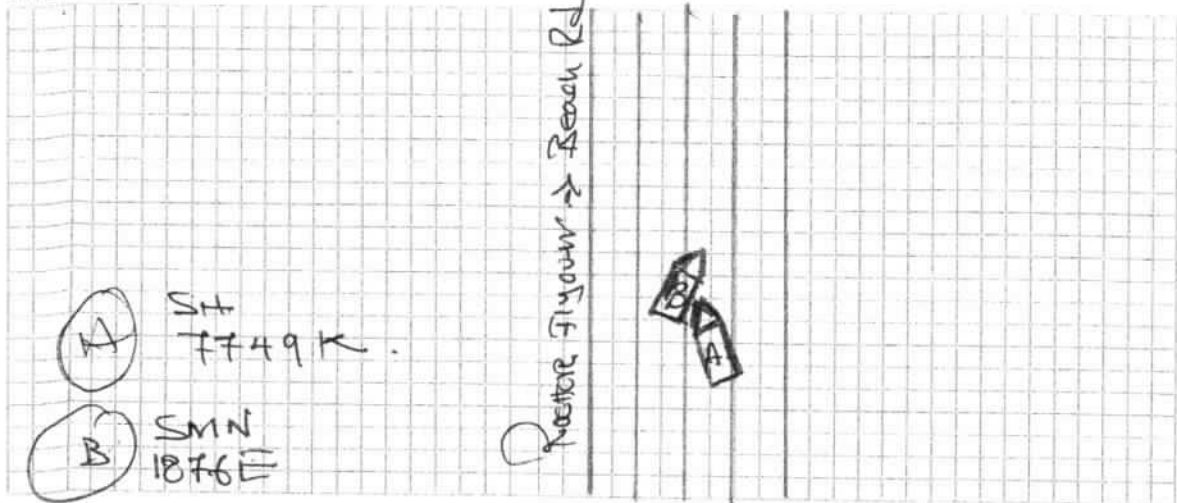
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

18/12

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 18 Dec 2019 @ 10:05 hr I

veh (A) slowly wanted to move

to 2nd lane I. veh (A) already chg.

as vehicle moving from 2nd lane

the next moment I 3/4 on 2nd

lane, veh (B) came from 3rd lane

cut across in front of veh (A) and hit

left front. @ the

point of accident veh (A) No

ins.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name  
NRIC/FIN No.:



# ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive  
Singapore 508969  
Tel: 6214 8300

**TP INSURER: EQ Insurance Company Ltd (HQ)**  
**COMFORT TRANSPORTATION PTE LTD**

Singapore

**Claimant**  
**Insurer: MS First Capital Insurance Ltd**

## PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	18/12/2019
Vehicle Reg. No.:	SH7749K	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	TAY CHIN SIAH		

Make/Model:	HYUNDAI I40, 1.7 D CRDI (A)	Vehicle Reg. Date:	04/03/2016
Vehicle Colour:	BLUE		
Engine No:	D4FDFU581792	Chassis No:	KMHLB41UMGU083538
Odometer:	1 KM		

Paint Type:

List Item Discount: 20.00 %

Total Loss? **NO**

Est. Duration of Repair (day) 5

Description of Accident/Loss: REFER ATTACHED  
\* TYPE OF ACCIDENT : HEAD TO SIDE

Present Location: COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)

## COST OF CLAIMS

	Amount
Parts	4,600.80
Miscellaneous Items	0.00
Labour	1,540.00
Paintwork Labour	0.00
Towing	0.00

<b>Gross Total (S\$)</b>	<b>6,140.80</b>
<b>+ GST 7.00% (S\$)</b>	429.86
<b>Nett Amount (S\$)</b>	<b>6,570.66</b>

**This claim is handled by: NG NYUK PHIN**

*Generated using Merimen e-Claims Internet Estimation & Adjusting System*

Larry Ng

**REPAIR DETAILS****Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 19 Dec 2019)**Parts:** 143 HYUNDAI I40 1.7 D CRDi (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SH7749K/19/12/2019 10:02**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT FENDER - LH <i>BK</i>	20.00	0.00	*566.30 FL
2	1		*FRONT FENDER SHIELD- LH <i>xun</i>	20.00	0.00	*174.90 FL
3	1		*FRONT BUMPER <i>crn / scr</i>	20.00	0.00	*1,052.20 FL
4	10		*FRONT BUMPER CLIPS <i>scr</i>	20.00	0.00	*22.00 FL
5	1		*FRONT BUMPER BRACKET - LH <i>xun</i>	20.00	0.00	*24.60 FL
6	1		*FRONT BUMPER BRACKET TOP - LH <i>xun</i>	20.00	0.00	*22.40 FL
7	1		*HEADLAMP - LH <i>scr</i>	20.00	0.00	*1,388.00 FL
8	1		*HEADLAMP SUPPORT PANEL <i>xun</i>	20.00	0.00	*907.40 FL
9	1		*WHEEL COVER <i>cut</i>	20.00	0.00	*107.10 FL
10	1		*FRONT WHEEL KNUCKLE - LH <i>? xun</i>	20.00	0.00	*552.00 FL
11	1		*FRONT ABSORBER - LH <i>? xun</i>	20.00	0.00	*342.20 FL
12	1		*FRONT SUSPENSION LOWER ARM - LH <i>? xun</i>	20.00	0.00	*529.30 FL
13	1		*TIE ROD END - LH <i>? xun</i>	20.00	0.00	*62.60 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	<i>2508.48</i>	5,751.00
- List Item Discount on L Items (\$\$)		1,150.20
Total Parts (\$\$)		4,600.80

ComfortDelGro Engineering Pte Ltd/SH7749K/19/12/2019 10:02. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

Larry Ng

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

# Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	PANEL BEATING	New	700.00 <sup>\$560</sup>
2	SPRAY PAINTING	New	500.00 <sup>\$400</sup>
3	WIRING CHARGE	New	60.00 <sup>\$30</sup>
4	TUFF KOTE	New	50.00
5	REMOVE/REFIX FRONT UNDERCARRIAGE	New	150.00 ? <sup>sum</sup>
6	FRONT WHEEL ALIGNMENT	New	80.00 <sup>\$60</sup>
<b>Gross Labour Cost (\$\$)</b>			<b>1,540.00</b>

ComfortDelGro Engineering Pte Ltd/SH7749K/19/12/2019 10:02. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

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- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Larry Ng

*(Handwritten signature)*  
26/12/19  
Ram (LKR)  
23/12/19 1400hrs  
ParaSuran@lkkauto.com  
88622728  
3 ressur dy S  
4S  
7 ft ressur  
photo

Our Job Ref No . 305368057

Date : 26. Dec. 2019

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : RAM

Vehicle Reg No. : SH 7749K

Date of Accident: 18. Dec. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ SMN1876E
2. The finalized amount shall be:
  - (a) Spare Parts after List discount J
  - (b) Labour Charges
  - Total for Part-By-Part Repair Cost
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less:   
Final Lumpsum Repair cost \$2,850.00
3. Estimated normal period for repairs: 3 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance. We confirm the estimates and finalized amount

Signature : 

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Ram

Date : 30/12/19

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6 Overrun				

Remarks:

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	19 Dec 2019	19 Dec 2019 10:02 <b>S\$6,140.80</b>	23 Dec 2019 09:49 <a href="#">Edit Adj Rpt</a>	<b>S\$2,850.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,850.00</b> <a href="#">View Rpt</a>	<b>Pending for Survey Report</b>









































Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	<b>SH7749K</b>	Date of Loss:	18/12/2019 10:00 - :59 [ <b>45</b> Months and <b>14</b> Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / DM19HO03327</b>	Policy/Cover Note No.:	DMPPHQ19-006312						
Vehicle Reg. No. (Insured):	<b>SMN1876E</b>	Policy No. (Claimant):	D-18088936MFSH						
		Excess:	S\$0.00						
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>EQ Insurance Company Ltd (HQ)</b> - Tel: 6223 9433 ... [Handled by <b>Joel Goh</b> ]								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>PARASURAM SHANMUGAM</b> ] ... [ <b>Final Rpt</b> due 03/01/2020]								
Adj Asg. Remarks:	WP PRS								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents












SH7749K (DM19HO03327)  
[SMN1876E]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Dec 18 2019 10:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
ComfortDelGro Engineering Pte Ltd

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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	19/12/19 10:02	Repairer Estimates	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/12/19 10:43	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
2	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
3	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
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11	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
12	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
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14	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
15	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
16	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
17	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
18	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
19	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
20	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
21	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
22	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
23	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
24	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
25	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
26	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
27	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
28	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
29	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
30	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
31	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
32	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
33	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
34	30/12/19 10:12	General View	 Load JPG	<input checked="" type="checkbox"/>
35	30/12/19 10:13	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	30/12/19 10:13	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	30/12/19 10:13	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	30/12/19 10:13	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

## Linked Accident Report Documents

			View	View in Browser
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	18/12/19 13:48	Accident Statement	 Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	18/12/19 13:44	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	18/12/19 13:44	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	18/12/19 13:44	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	18/12/19 13:44	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	18/12/19 13:44	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	18/12/19 13:44	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	18/12/19 13:44	SCENE	 Load JPG	<input checked="" type="checkbox"/>
8	18/12/19 13:44	SCENE	 Load JPG	<input checked="" type="checkbox"/>
9	18/12/19 13:44	SCENE	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	18/12/19 13:48	Sketch Plan	 Load TIF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EQ19022556/FVF3E2

Date: 02/01/2020

## REFERENCE

Handling Insurer: EQ Insurance Company Ltd Policy No: DMPPHQ19-006312

Claimant Vehicle No : SH7749K Insured Vehicle No : SMN1876E

Date of Loss: 18/12/2019 Nature of Claim: TP Claim No: DM19HO03327

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SH7749K  
 Make & Model: HYUNDAI I40, 1.7 D CRDi (A) Engine No: D4FDFU581792  
 Reg. Date: 04/03/2016 (Man. Year: 2015) Chassis No: KMHLB41UMGU083538  
 Colour: Blue Odometer: 390956 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: West Lake 6 mm Rear Left Side: West Lake 6 mm  
 Front Right Side: West Lake 6 mm Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,600.80	2,508.48	2,092.32	45.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,540.00	1,100.00	440.00	28.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>6,140.80</b>	<b>3,608.48</b>	<b>2,532.32</b>	<b>41.24</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,850.00</b>		
<b>(S\$)</b>	6,140.80	2,850.00	3,290.80	53.59
<b>+ GST 7.00/7.00% (S\$)</b>	429.86	199.50	230.36	53.59
<b>Nett Amount (S\$)</b>	<b>6,570.66</b>	<b>3,049.50</b>	<b>3,521.16</b>	<b>53.59</b>

## INSPECTION

Date of Assignment: 23/12/2019 Present Location: ComfortDelGro Engineering Pte Ltd (Loyang)  
 Date Inspected: 23/12/2019 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)  
 59 Loyang Drive  
 Singapore 508969  
 Estimated Period of Repair: 3.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 02 Jan 2020)
<b>Parts:</b>	143	HYUNDAI I40 1.7 D CRDi (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SH7749K)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER - LH	Buckled	566.30 FL	*566.30 FL
2	1		*FRONT FENDER SHIELD- LH	Not Necessary	174.90 FL	*- FL
3	1		*FRONT BUMPER	Cracked / Scratched	1,052.20 FL	*1,052.20 FL
4	10		*FRONT BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
5	1		*FRONT BUMPER BRACKET - LH	Not Necessary	24.60 FL	*- FL
6	1		*FRONT BUMPER BRACKET TOP - LH	Not Necessary	22.40 FL	*- FL
7	1		*HEADLAMP - LH	Scratched	1,388.00 FL	*1,388.00 FL
8	1		*HEADLAMP SUPPORT PANEL	Not Necessary	907.40 FL	*- FL
9	1		*WHEEL COVER	Cut	107.10 FL	*107.10 FL
10	1		*FRONT WHEEL KNUCKLE - LH	Not Necessary	552.00 FL	*- FL
11	1		*FRONT ABSORBER - LH	Not Necessary	342.20 FL	*- FL
12	1		*FRONT SUSPENSION LOWER ARM - LH	Not Necessary	529.30 FL	*- FL
13	1		*TIE ROD END - LH	Not Necessary	62.60 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>5,751.00</b>	<b>3,135.60</b>
<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>1,150.20</b>	<b>627.12</b>
<b>Total Parts (S\$)</b>	<b>4,600.80</b>	<b>2,508.48</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	700.00	560.00
2	SPRAY PAINTING	New	500.00	400.00
3	WIRING CHARGE	New	60.00	30.00
4	TUFF KOTE	New	50.00	50.00
5	REMOVE/REFIX FRONT UNDERCARRIAGE	New	150.00	0.00
6	FRONT WHEEL ALIGNMENT	New	80.00	60.00
<b>Gross Labour Cost (S\$)</b>			<b>1,540.00</b>	<b>1,100.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >