

1st Accident

ASSIGNMENT

1st Accident

N/S	O/S

Date / Time	Action / Instruction		
	ODALH.		
	SGV 1616T - CC41A14 190330931 Act 3		
	DCN - 13/12/2019		
24/12/19 @ 2.06pm	revert to Victor via Messenger.		
	MV :		
	PV :		
	Nett :		
26/12/19 @ 11.46am	Lois Chang informed C/A via Messenger.		
26/12/19 @ 11.57am	informed Troy C/A is ex \$1000 by email.		
29/04/20 @ 4.25pm	confirmed with Jia Yee final fig \$2587.20, 3 days by email. (Red \$17439.80, 87%)		
Date/Time, File Path (s)	<input type="checkbox"/> : Prel. Report	Days Of Repair:	3
19/06 Typist	<input type="checkbox"/> : Final Report	Resurvey No. of Trip:	
Date/Time, File Path (s)		Survey Fee	
		Transportation	
		Site Insp. \$	
		Interview \$	
		Facilities \$	
		Other \$	
		Total \$	
Project System	MER-OD		
Project System	I.B.I	\$ 2587.20	

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 26 December 2019 11:57 AM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SGV 1616 T ON 13/12/2019
Attachments: SGV1616 EST-.pdf

Dear TRoy,

As instructed by our client, please proceed to repair the insured vehicle **SGV 1616T (Excess \$1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Wishes for Merry Christmas & Happy New Year 2020

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 23 December 2019 3:52 PM
To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SGV 1616 T ON 13/12/2019

Dear all,

Survey was just carrier up by Adrian this afternoon, herein attached the estimate repair with marking for your next action.

Kindly assist and advise the mentioned claims for approval and who is the case handler for this.

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	18 Dec 2019 10:03	Clim Veh Model Changed		[] Merimen Administrator
2	18 Dec 2019 10:03	Clim Created	Reg No: SGV1616T, Policy No: 2100437985-04, Acct Date: 2019/12/13, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification. Created from SAS:MPA119166286	[I] Merimen Administrator
3	24 Dec 2019 11:51	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] LEE SU THING
4	24 Dec 2019 11:51	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
5	24 Dec 2019 11:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	24 Dec 2019 11:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/06	[A] LEE SU THING
7	24 Dec 2019 11:51	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
8	24 Dec 2019 11:51	Clim Registration Modified	Rep:1137->200611.	[A] LEE SU THING
9	24 Dec 2019 11:51	Clim Veh Model Changed	(202996) AUDI A4 1.8 TFSI MU (B8) (A).	[A] LEE SU THING
10	24 Dec 2019 11:52	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] LEE SU THING
11	24 Dec 2019 13:43	Adj Rpt Initiated		[A] SHIAU CHAN
12	24 Dec 2019 13:43	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] SHIAU CHAN
13	24 Dec 2019 13:43	Clim Dtl Modified	JPJ Reg. Date: -> 2015/11/16.	[A] SHIAU CHAN
14	24 Dec 2019 13:43	Clim Details Notified		[A] SHIAU CHAN
15	24 Dec 2019 14:05	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/01/06	[A] SHIAU CHAN
16	24 Dec 2019 14:06	Adj Mandate Request	Cur.Req:3862.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	26 Dec 2019 10:23	Clim Registration Modified	Init.Est.:>5,000 - 6,000, Excess: -> 1000.00, 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Chan, Yoke Shi
18	26 Dec 2019 10:23	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
19	26 Dec 2019 10:27	Clim Registration Modified	Acct Time:11:55:00->11:00:00, Pol No:2100437985-04->2100437985.	[I] Chan, Yoke Shi
20	26 Dec 2019 11:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/06, Mandate Remarks: Kindly upload MV and PARF COE rebate. Re-inspection require on check item and supplementary parts with CLEAR photo.	[I] Chang, Lois-KL
21	26 Dec 2019 11:46	Adj Mandate Set	Approved:2647.00:Kindly upload MV and PARF COE rebate. Re-inspection require on check item and supplementary parts with CLEAR photo.Reinsp:Yes.	[I] Chang, Lois-KL

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2386449	24 Dec 2019 13:43:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGV1616T		11.77

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607196R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 24 Dec 2019

Preliminary Advice

Vehicle No	: SGV1616T	Accident Date	: 13/12/2019
Make	: AUDI A4	Policy No.	: 2100437985-04
Assignment Date	: 24/12/2019	Excess	: S\$0.00
Date of Inspection	: 23/12/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,027.00
Revised Amount	:S\$	2,647.00
Check Items (Estimated)	:S\$	1,215.00
Total	:S\$	3,862.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	78,000.00
COE / PARF Rebate	:S\$	55,091.00
Salvage Value	:S\$	
Margin for Repair	:S\$	22,909.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :