

ASS. REG. BY: RAM

REF:

NS/INC 19022546/Fv302

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured: SLD 527KPolicy No. 5108039457 (08/03/2019 - 26/10/2020)Claims No. MT/1076809-002

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
| X   | X   |

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SH 9979AYr Regn: 14/11 / 2019Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) Prime Mover /

Truck / Trailer or

Make: Hyundai i0nig (G3) C.C. 1580Colour: blue A/C: Insured / Std / NI / NASp. Reading: 18688 T/Radio: Insured / Std / NI / NAEng/No: -C/No: KMHK851CVLU188802Gen. Cond: Good Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65 R15R: -BS / DUN / EXNOVA / GY / FS / LIZA (MIC) OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 8 mm R/Bal. 8 mmL/Bal. 8 mm L/Bal. 8 mmD.O.A. 22/12/19 D.O.I. 23/12/19Survey held at Comfortdelgro (Loyang)Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop orrear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SH 9979A - CS/INC 19010801 / Tgcl 302 D.O.A. 15/06/2019

SLD 527K - CS/INC 19010801 / Tgcl 302 D.O.A. 15/06/2019

P/P: \$5144.27/- with 23 repair days

(Red 2252.63, 30%)

confirm on 3/1/2020 with LIM Kwok Eng.

RECEIVED 06 JAN 2020

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 3/1 typist

Report Format:

TP

Lump Sum / U/C:

5144.27

Days Of Repair: 3Resurvey No. of Trip: 1

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

3 + RS. \$1

Photos

Others

TOTAL

160

160

## Veron Chen (LKKAuto)

**From:** MTCL@income.com.sg  
**Sent:** Friday, 3 January 2020 4:16 PM  
**To:** Veron Chen (LKKAuto)  
**Subject:** FW: REQUEST FOR CLAIM NUMBER

Hi,

Please refer to below from claim number, thanks.

**Ignatius Koh**  
Motor Insurance  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
**Find out more at [Income.com.sg/careers](http://Income.com.sg/careers)**

**in** with you

**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Friday, 3 January 2020 12:24 PM  
**To:** MTCL@income.com.sg  
**Subject:** REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us claim number.

| S/NO | Income Reference | Claimant (Owner / Taxi Company) | Claimant Vehicle No. | Income Vehicle No. |
|------|------------------|---------------------------------|----------------------|--------------------|
| 1    | MT/1076809-002   | COMFORT TRANSPORTATION PTE LTD  | SH 9979A             | SLD 5272           |

| D.O.A      | Time of Accident | Estimate   | Tentative repair cost |
|------------|------------------|------------|-----------------------|
| 22/12/2019 | 11:35            | \$7,396.90 | \$5,144.27            |

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

eBaoTech

General Claim

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.  Date of Accident   
Vehicle No. (For Motor)  Certificate Number

| Select                           | Policy No. | Certificate Number | Policyholder Name | Policyholder NRIC | Product | Cover Type    | Vehicle No. | Insured Object | Commence Date | Expiry Date |
|----------------------------------|------------|--------------------|-------------------|-------------------|---------|---------------|-------------|----------------|---------------|-------------|
| <input checked="" type="radio"/> | 5108039457 |                    | HL LIMO PTE. LTD. | 201624645Z        | GPC     | drivo CLASSIC | SLD5272K    | SLD5272K       | 08/03/2019    | 26/10/2020  |

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                                 |
|----------------------------|---------------------------------|
| Date Of Report             | 23/12/2019 11:05                |
| Date Of Accident           | 22/12/2019 11:35                |
| Exact Location Of Accident | HOUGANG AVE 8 SLIP RD TO AVE 10 |
| Country/State of Loss      | SINGAPORE                       |

### DETAILS OF OWN VEHICLE

|                             |                                |
|-----------------------------|--------------------------------|
| Vehicle Registration Number | SH9979A                        |
| <b>Insured/Policyholder</b> |                                |
| Name Of Registered Owner    | COMFORT TRANSPORTATION PTE LTD |
| Co Reg No                   | 1XXXXX821R                     |
| Email Address               | FLEETSAFETY@CDGTAXI.COM.SG     |
| Mobile Phone No             |                                |
| Alternative Phone No        | OFFICE-65508768                |

### Vehicle Particulars

|  |              |
|--|--------------|
| Manufacturer   | HYUNDAI      |
| Model  | IONIQ HYBRID |
| Exact Purpose for which vehicle was being used at time of accident           |              |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO           |
| If No, Please state action to be taken                                       | THIRD PARTY  |
| Vehicle Category   | TAXI         |

### Insurance Company

|                           |                                |
|---------------------------|--------------------------------|
| Name of Insurance Company | MS FIRST CAPITAL INSURANCE LTD |
| Type Of Coverage          | THIRD PARTY FIRE AND/OR THEFT  |
| Fleet Policy              | YES                            |
| Policy Number             | D-18088936MFSH                 |
| Cover Note Number         |                                |

### Driver

|                      |                             |
|----------------------|-----------------------------|
| Name of Driver       | CHUA KIN MIN                |
| NRIC No              | SXXXX287A                   |
| Date Of Birth        | 25/04/1953                  |
| Occupation           | OUTDOOR                     |
| Date Of Driving Pass | 13/02/1973                  |
| Driving Experience   | 46 YEARS AND 10 MONTHS      |
| Gender               | MALE                        |
| Mobile Number        | (LOCAL) +65-91735453        |
| Fax Number           |                             |
| Contact Number       |                             |
| Email Address        | ZINNIA-GERRALLE@HOTMAIL.COM |

|   |                                     |
|---|-------------------------------------|
| Address   | BLK 704 HOUGANG AVENUE 2<br>#08-231 |
| Postcode  | 530704                              |
| Was driver an employee of the Insured's Company     | NO                                  |
| If No, Relationship of the Driver with the Insured  | OTHER - TAXI DRIVER                 |
| Vehicle Registration Number of Driver's Own Vehicle | -                                   |
|   | -                                   |
|   | -                                   |
| Insurance Company of Driver's Own Vehicle           | -                                   |
|   | -                                   |
|   | -                                   |

#### General Information of the Accident

|                    |                          |
|--------------------|--------------------------|
| Type Of Accident   | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR                    |
| Road Surface       | DRY                      |

#### Other Information

|   |                             |
|---|-----------------------------|
| Was any foreign vehicle involved in this accident?  | NO                          |
| Number of vehicles (including own vehicle) involved in the accident                         | 2                           |
| Was any body injured in the Accident?   | NO                          |
| Was any injured conveyed to hospital by ambulance?  | NO                          |
| Was any other material or property damaged?   | YES                         |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO                          |
| Number of Passengers (Including Driver)   | 2                           |
| Passenger 1   | NAME: : -<br>GENDER: : MALE |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

REFER ATTACHED

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | YES |
| Remarks/ Reasons:                             | -   |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |                            |
|-----------------------------|----------------------------|
| Vehicle Registration Number | SLD5272K                   |
| Vehicle Make/Model/Colour   |                            |
| Details Of Properties       |                            |
| Vehicle Category            | PRIVATE CAR                |
| Name of Driver              | MOHAMED FARID BIN KHAIRMAN |
| NRIC/Passport Number        | SXXXX429B                  |
| Contact Number              |                            |
| Address                     |                            |
| Postcode                    |                            |
| Insurance Company Name      |                            |

Nature Of Damage

FRONT

No. Of Passenger (Including Driver)

# **IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD  
GD, REF: 401 104000210

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



SKETCH PLAN

Sketch attack.

(A) SH 9979 A By Relief.

(B) SLD 5272 K.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

on 22 Dec @ 11.38 hr I

veh (A) slow down and stop

Suddenly veh (B) from the rear

hit veh (A) Rear @ the

Point of accident - veh (A)

Male pax seat injured.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

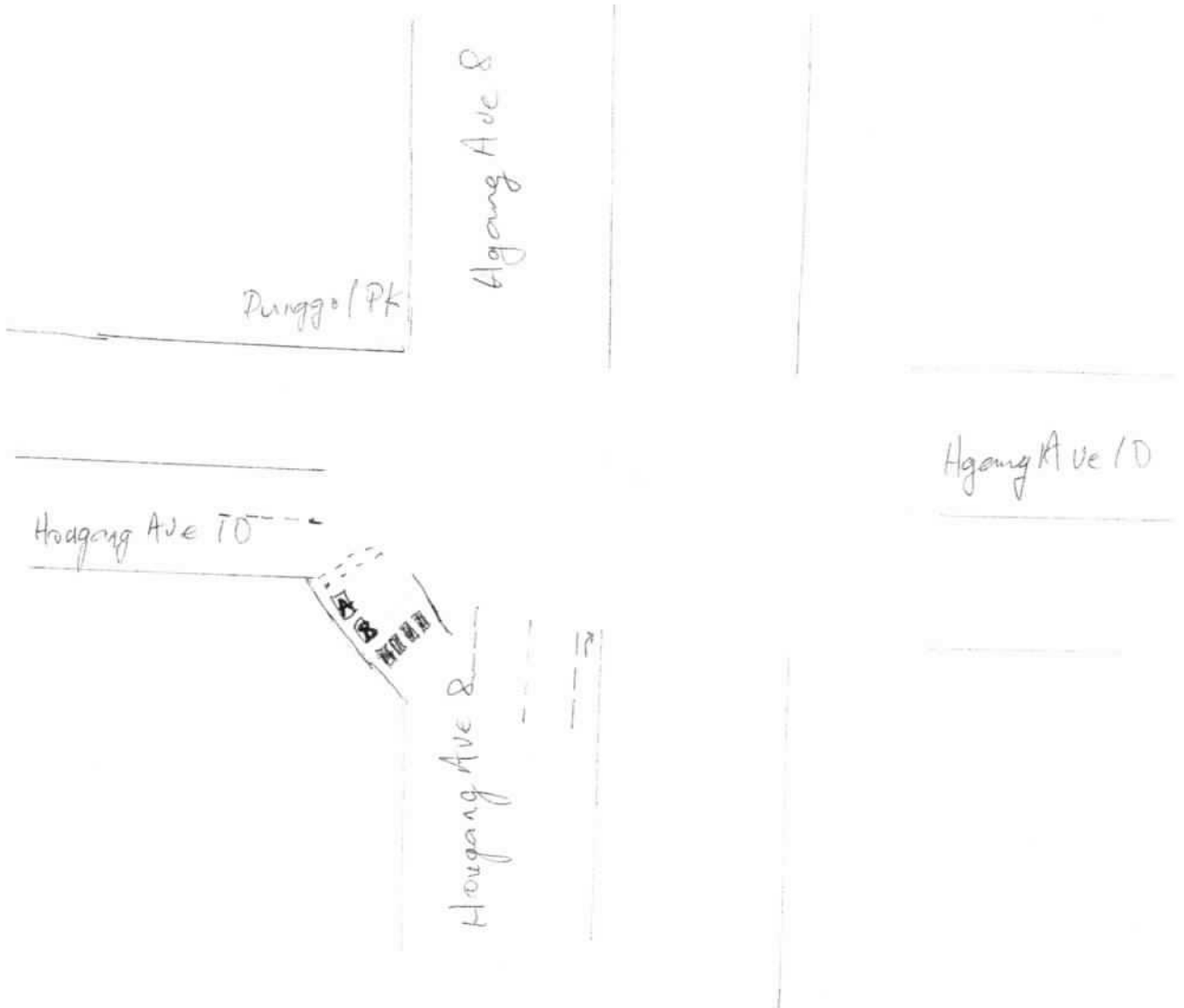
CONFIDENTIAL TRANSPORTATION PTE LTD  
CORPORATE SECRETARY

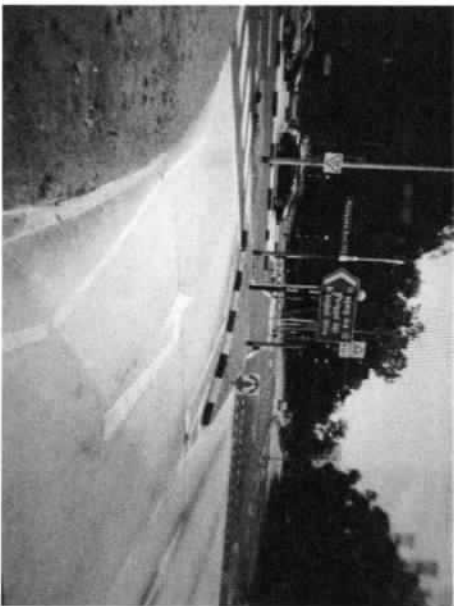
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No:

① SH 9979 A  
② SLD 5272 K





Date/Time: 23.12.2019 13:43

Page : 1

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order:

JC NO.: 305369011

MEMBER  
COMFORT TRANSPORTATION PTE LTD  
7010045  
MEMBER NO.  
383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
65508755  
(R)  
(P)

NTUC

~~AXA~~

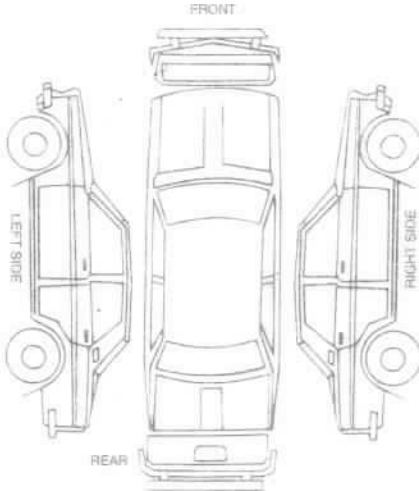
UNT CARD NO.

|                               |                               |
|-------------------------------|-------------------------------|
| REGN NO.: SH 9979A            | MILEAGE                       |
| MAKE: HYUNDAI                 | FUEL E.....1/2.....F          |
| MODEL IONIQ(G3)               | DATE/TIME IN 22.12.2019 12:15 |
| YR OF MANUF 14.11.2019        | TARGET DATE                   |
| CHASSIS CODE KMH851CVLU188802 | COMPLETION DATE/TIME:         |

Accident Date: 22.12.2019  
NATURE: 3P 22.12.2019

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION



ED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

dgement Slip

Exit Pass

Vehicle No.: SH 9979A

LKE

Vehicle No.: SH 9979A

Service Advisor

Signature/Date

Name of Service Advisor

Date

med to Service Reception upon collection

To be kept by Security Guard

## REPAIR ESTIMATE\*

DATE 23/12/2019 13:23

**MODEL : HYUNDAI IONIQ**

| Qty | Parts Description/ Labour                     | Type | Unit Price     | Amount             |
|-----|---|------|----------------|--------------------|
|     | Boot Lid <del>DO</del>                        |      |                | \$ 2,480.40        |
|     | Boot Lid Lock Upper <del>mm</del> xnn         |      |                | \$ 224.00          |
|     | Boot Lid Lock Lower <del>mm</del> xnn         |      |                | \$ 51.30           |
|     | Boot Lid Key Lock xnn                         |      |                | \$ 141.00          |
|     | Boot Lid 'H' Emblem nec xnn                   |      |                | \$ 28.00           |
|     | Emblem -Hybrid nec                            |      |                | \$ 24.30           |
|     | Emblem -Ioniq nec                             |      |                | \$ 31.30           |
|     | Boot Lid Glass, Lower nec                     |      |                | \$ 384.90          |
|     | Boot Lid Lamp (RH) Xnn                        |      |                | \$ 794.40          |
|     | Rear Bumper DO                                |      |                | \$ 459.40          |
|     | Rear Bumper Reinforcement TACUT               |      |                | \$ 294.80          |
|     | Rear Bumper Reinforcement Bracket (LH/RH) nec |      | \$ 138.10      | \$ 276.20          |
|     | Rear Bumper Centre Moulding Assy CRO          |      |                | \$ 451.25          |
|     | Rear Bumper Lower Centre Moulding Assy xnn    |      |                | \$ 155.00          |
|     | Rear Bumper Stay <del>nec</del> x nn          |      |                | \$ 138.10          |
|     | Rear Bumper Side Bracket (LH/RH) x nn         |      |                | \$ 66.20           |
|     | Rear Bumper Cover Clips nec                   |      |                | \$ 22.00           |
|     | Rear Bumper Reflector Lamp (RH) xnn           |      |                | \$ 31.90           |
|     | Rear Panel ? nn                               |      |                | \$ 532.00          |
|     | Rear Panel Garnish xu n                       |      |                | \$ 155.00          |
|     | Rear Panel Lower Panel ? nn                   |      |                | \$ 78.80           |
|     | <b>SUB TOTAL</b>                              |      |                | <b>\$ 6,820.25</b> |
|     | <b>LESS 20%</b>                               |      |                | <b>\$ 1,364.05</b> |
|     | <b>DISCOUNTED TOTAL</b>                       |      |                | <b>\$ 5,456.20</b> |
|     | Boot Lid Comfort Logo & Tel No. Sticker nec   |      |                | \$ 30.00           |
|     | Rear No.Plates CRA                            |      |                | \$ 25.00           |
|     | Rear No.Plates Trim Cover BR                  |      |                | \$ 30.00           |
|     | Rear Bumper Reverse Sensor ASC                |      |                | \$ 135.70          |
|     | Rear Bumper Rubber Mat nec                    |      |                | \$ 50.00           |
|     | APP Logo rear bonnet nec                      |      |                | \$ 40.00           |
|     | <b>Labour Charge</b>                          |      |                | <b>\$ 270.70</b>   |
|     | Panel Beating                                 |      |                | \$ 700.00          |
|     | Spray Painting Charge                         |      |                | \$ 750.00          |
|     | Wiring Charge                                 |      |                | \$ 50.00           |
|     | Tuff Kote                                     |      |                | \$ 50.00           |
|     | Remove/Refix Reverse Sensor                   |      |                | \$ 80.00           |
|     | <b>TOTAL LABOUR</b>                           |      |                | <b>\$ 1,630.00</b> |
|     | <b>ESTIMATE TOTAL</b>                         |      | <b>7396.90</b> | <b>\$ 7,356.90</b> |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: 26/12/19

26/12/19 23/12/19 Ram (KX)  
ParaSuan@lkkauto.com 1450 hrs  
88622778 P/P  
3 repair days  
Photo of old car boot lids  
Bef paint photo

Nett \$600  
Nett \$300  
Nett \$500

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No 305369011Date : 31.12.19**FINALIZATION FORM**To : LKK

Fax :

Attn : Mr RAMVehicle Reg No. SH9979A CTPL22.12.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: NTUC --- SLD5272K

2. The finalized amount shall be:

(a) Spare Parts after List discount

\$3,774.27

(b) Labour Charges

\$1,370.00**Total for Part-By-Part Repair Cost**\$5,144.27

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less:

20%**Final Lumpsum Repair cost**3. Estimated normal period for repairs: 3 working days.4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and  
finalized amount

Signature :

Name : LIM KWOK ENGTel : 62148316Fax : 65468156

Signature :

Name : RamDate : 3/01/2020**For Official Use Only**

| Item  | Amount | Document Attached<br>Yes or No | Confirm By<br>(Signature) | Remarks |
|---|--------|--------------------------------|---------------------------|---------|
| 1. Rental Rate P/Day                                    |        | YES                            |                           |         |
| 2. Loss of Income Paid                                  |        | NO                             |                           |         |
| 3. Survey Fees  |        |                                |                           |         |
| 4. LTA Search Fee                                       | \$7.49 |                                |                           |         |
| 5. Medical Fees (on behalf<br>of driver, if applicable) |        |                                |                           |         |
| 6. Overrun  |        |                                |                           |         |

Remarks:

## REPAIR ESTIMATE\*

DATE 23/12/2019 13:23

**MODEL : HYUNDAI IONIQ**

Ram (Kc)  
23/12/19 1450 hrs  
ParaSueen (alt) auto.c  
88622778  
3 repair days  
Photo of old  
+ Boot + Lids

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE

Date: 31.12.2019  
Time: 08:56:06  
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305369011  
REGN NO : SH 9979A  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : IONIQ(G3)  
DATE OF REGN : 14.11.2019  
DATE/TIME IN : 22.12.2019 12:15  
ACCIDENT DATE : 22.12.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

|      |                   |   |      |          |       |          |       |
|------|-------------------|---|------|----------|-------|----------|-------|
| 0001 | 04-01-0104-2256-G | IONIQVC PANEL ASSY-TAIL G                                   | 1 L  | 2,480.40 | 20.00 | 1,984.32 | DD    |
| 0002 | 04-01-0104-2270-G | IONIQ EMBLEM-HYBRID   | 1 L  | 24.30    | 20.00 | 19.44    | rec   |
| 0003 | 04-01-0104-2271-G | IONIQ EMBLEM-IONIQ  | 1 L  | 31.30    | 20.00 | 25.04    | rec   |
| 0004 | 28-01-0103-0005-A | <sup>ioniq</sup><br>( <del>I40/SONATA</del> ) REAR BOOT LOG | 1 N  | 20.00    | 10.00 | 18.00    | rec   |
| 0005 | 28-01-0103-0006-A | <sup>ioniq</sup><br>( <del>I40/SONATA</del> ) REAR BOOT TEL | 1 N  | 10.00    | 10.00 | 9.00     | rec   |
| 0006 | 04-01-0104-2257-G | IONIQ GLASS ASSY-TAIL GAT                                   | 1 L  | 384.90   | 20.00 | 307.92   | rec   |
| 0007 | 04-01-0104-2282-G | IONIQVC COVER-RR BUMPER#                                    | 1 L  | 459.40   | 20.00 | 367.52   | DD    |
| 0008 | 04-01-0104-2533-G | IONIQV2 MOULDING ASSY-RR                                    | 1 L  | 451.25   | 20.00 | 361.00   | cr    |
| 0009 | 04-01-0101-0111-G | HYUNDAI BUMPER COVER CLIP                                   | 10 L | 22.00    | 20.00 | 17.60    | rec   |
| 0010 | 28-01-9999-2025-A | APP LOGO REAR BONNET CTPL                                   | 1 N  | 40.00    | 10.00 | 36.00    | rec   |
| 0011 | 09-01-9999-0068-A | HYUNDAI REVERSE SENSOR AS                                   | 1 N  | 135.70   | 10.00 | 122.13   | SL    |
| 0012 | FNPS              | NO PLATE(S) WITH TRIM COV                                   | 1 N  | 55.00    | 10.00 | 49.50    | cr/Br |
| 0013 | 04-01-0104-3819-G | IONIQ STAY-RR BUMPER LH                                     | 1 L  | 138.10   | 20.00 | 110.48   | rec   |



COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305369011  
 REGN NO : SH 9979A  
 MILEAGE : 0000000000  
 MAKE : HYUNDAI  
 MODEL : IONIQ(G3)  
 DATE OF REGN : 14.11.2019  
 DATE/TIME IN : 22.12.2019 12:1  
 ACCIDENT DATE : 22.12.2019

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0014 04-01-0104-3919-G IONIQ STAY-RR BUMPER RH 1 L 138.10 20.00 110.48

0015 04-01-0104-2288-G IONIQ BEAM-RR BUMPER 1 L 294.80 20.00 235.84

SUB-TOTAL : 3,774.27

## JOB NATURE

0000 L PANEL BEATING  
 0001 23-502 SPRAYPAINT ON AFFECTED AREA  
 0002 17-01 CHECK ALL LIGHTING  
 0003 20-00 TUFF COAT ON AFFECTED PARTS.  
 0004 20-22 REMOVE/REFIX REVERSE SENSOR

640.00

600.00

30.00

50.00

50.00

SUB-TOTAL : 1,370.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305369011  
REGN NO : SH 9979A  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : IONIQ(G3)  
DATE OF REGN : 14.11.2019  
DATE/TIME IN : 22.12.2019 12:1  
ACCIDENT DATE : 22.12.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 5,144.27

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

**Veron Chen (LKKAUTO)**

---

**From:** Lim Kwok Eng <limke@cde.com.sg>  
**Sent:** Tuesday, 31 December 2019 10:43 AM  
**To:** Parasuram (LKK Auto); Veron Chen (LKKAUTO)  
**Cc:** Roger How Keen Meng; Tan Pei Wei  
**Subject:** SH9979A finalize  
**Attachments:** 2627\_001.pdf; IMG\_8847.JPG; IMG\_8848.JPG; IMG\_8849.JPG; IMG\_8850.JPG; IMG\_8853.JPG; IMG\_8856.JPG; IMG\_8857.JPG; IMG\_8858.JPG

Dear Ram / Veron,

Pls refer attachments

Best Regards

Lim Kwok Eng

Taxi Crash Repairs / ComfortDelgro Engineering Pte Ltd

Tel. 6214-8355 / 6214-8156



Think Before Printing

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No: 20-0405911-H



|  |  |                 |                  |   |
|--|--|-----------------|------------------|---|
| NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19022546/Fvf3e2  |  |                 |                  |   |
| 73 BRAS BASAH ROAD<br>#05-01 NTUC TRADE UNION HOUSESINGAPORE 189556  |  |                 | Date: 07-01-2020 |  |
| Code: INC4   |  |                 |                  |   |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>  |  |                 |                  |   |
| Insured Veh.   | SLD 5272K  | Veh. Inspected  | SH 9979A         |   |
| Policy No.   | 5108039457   | Coverage (\$)   | 0.00             |   |
| Claim No.  | MT/1076809-002   | Excess (\$)     | 0.00             |   |
| Assign From  |  | Assign Date     | 23/12/2019       |   |
| <b>2. Vehicle Particulars &amp; Condition</b>  |  |                 |                  |   |
| Make & Model   | HYUNDAI IONIQ  | c.c             | 1580             |   |
| Engine No.   | HIDDEN   | Year of Reg.    | 2019             |   |
| Chassis No.  | KMHC851CVLU188802  | Colour          | BLUE             |   |
| Odometer   | 18688  | Steering        | IN ORDER         |   |
| Brakes   | IN ORDER   | Modification    | SPORTS RIM       |   |
| General  | GOOD   |                 |                  |   |
| <b>3. Conditions of Tyres</b>  |  |                 |                  |   |
|  | Size   | Make            | Balance          |   |
| R/H Front Tyre   | 195/65 R15   | MICHELIN        | 8 mm             |   |
| L/H Front Tyre   | 195/65 R15   | MICHELIN        | 8 mm             |   |
| R/H Rear Tyre  | 195/65 R15   | MICHELIN        | 8 mm             |   |
| L/H Rear Tyre  | 195/65 R15   | MICHELIN        | 8 mm             |   |
| <b>4. Description of Damages</b>   |  |                 |                  |   |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.<br>DAMAGES SEE DETAILS.   |  |                 |                  |   |
| <b>5. General Information</b>  |  |                 |                  |   |
| Accident Date  | 22/12/2019   | Inspection Date | 23/12/2019       |   |
| Survey held at   | COMFORTDELGRO ENGINEERING PTE LTD<br>59 LOYANG DRIVE<br>SINGAPORE 508969 |                 |                  |   |
| <b>5a. Remarks</b>   |  |                 |                  |   |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |  |                 |                  |   |
| <b>5b. Estimate Days of Repair</b>   |  |                 |                  |   |
| ESTIMATED NORMAL PERIOD FOR REPAIR:  |  | 3 Working Days  |                  |   |

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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 9979A**

| Qty                                | Description of Parts                                | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|---|---------------|---------------------------|-------------------|
| <b><u>REPLACEMENT OF PARTS</u></b> |   |               |                           |                   |
| 1                                  | BOOT LID  | DENTED        | 2,480.40                  | 2,480.40          |
| 1                                  | BOOT LID LOCK UPPER                                 | NOT NECESSARY | 224.00                    | -                 |
| 1                                  | BOOT LID LOCK LOWER                                 | NOT NECESSARY | 51.30                     | -                 |
| 1                                  | BOOT LID KEY LOCK                                   | NOT NECESSARY | 141.00                    | -                 |
| 1                                  | BOOT LID 'H' EMBLEM                                 | NOT NECESSARY | 28.00                     | -                 |
| 1                                  | EMBLEM - HYBRID                                     | NECESSARY     | 24.30                     | 24.30             |
| 1                                  | EMBLEM - IONIQ                                      | NECESSARY     | 31.30                     | 31.30             |
| 1                                  | BOOT LID GLASS, LOWER                               | NECESSARY     | 384.90                    | 384.90            |
| 1                                  | BOOT LID LAMP (RH)                                  | NOT NECESSARY | 794.40                    | -                 |
| 1                                  | REAR BUMPER   | DENTED        | 459.40                    | 459.40            |
| 1                                  | REAR BUMPER REINFORCEMENT                           | CUT           | 294.80                    | 294.80            |
| 2                                  | REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$138.10 | NECESSARY     | 276.20                    | 276.20            |
| 1                                  | REAR BUMPER CENTRE MOULDING ASSY                    | CRACKED       | 451.25                    | 451.25            |
| 1                                  | REAR BUMPER LOWER CENTRE MOULDING ASSY              | NOT NECESSARY | 155.00                    | -                 |
| 1                                  | REAR BUMPER STAY                                    | NOT NECESSARY | 138.10                    | -                 |
| 2                                  | REAR BUMPER SIDE BRACKET (LH/RH) @\$33.10           | NOT NECESSARY | 66.20                     | -                 |
| 10                                 | REAR BUMPER COVER CLIPS                             | NECESSARY     | 22.00                     | 22.00             |
| 1                                  | REAR BUMPER REFLECTOR LAMP (RH)                     | NOT NECESSARY | 31.90                     | -                 |
| 1                                  | REAR PANEL  | NOT NECESSARY | 532.00                    | -                 |
| 1                                  | REAR PANEL GARNISH                                  | NOT NECESSARY | 155.00                    | -                 |
| 2                                  | REAR PANEL LOWER PANEL @\$39.40                     | NOT NECESSARY | 78.80                     | -                 |
|                                    | LESS 20% DISCOUNT                                   |               | -1,364.05                 | -884.91           |
|                                    |   |               | 5,456.20                  | 3,539.64          |
| <b><u>NETT ITEMS</u></b>           |   |               |                           |                   |
| 1                                  | BOOT LID COMFORT LOGO & TEL NO. STICKER (N)         | NECESSARY     | 30.00                     | 30.00             |
| 1                                  | REAR NO. PLATE (N)                                  | CRACKED       | 25.00                     | 25.00             |
| 1                                  | REAR NO. PLATE TRIM COVER (N)                       | BROKEN        | 30.00                     | 30.00             |
| 1                                  | REAR BUMPER REVERSE SENSOR (N)                      | SHORT CIRCUIT | 135.70                    | 135.70            |
| 1                                  | REAR BUMPER RUBBER MAT (N)                          | NOT NECESSARY | 50.00                     | -                 |

Report Ref No. NS/INC19022546/Fvf3e2



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| Qty                                     | Description of Parts           | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|---|--------------------------------|-----------|---------------------------|-------------------|
| 1                                       | APP LOGO REAR BONNET (N)       | NECESSARY | 40.00                     | 40.00             |
|   | LESS 10% DISCOUNT              |           | -                         | -26.07            |
|   |                                |           | 310.70                    | 234.63            |
|   | <b>LABOUR</b>                  |           |                           |                   |
|   | PANEL BEATING.                 |           | 700.00                    | 640.00            |
|   | SPRAY PAINTING CHARGE.         |           | 750.00                    | 600.00            |
|   | WIRING CHARGE.                 |           | 50.00                     | 30.00             |
|   | TUFF KOTE.                     |           | 50.00                     | 50.00             |
|   | REMOVE / REFIX REVERSE SENSOR. |           | 80.00                     | 50.00             |
|   |                                |           | 1,630.00                  | 1,370.00          |
| GRAND TOTAL                             |                                |           | 7,396.90                  | 5,144.27          |
| RECOMMENDED COST OF REPAIRS (CONFIRMED) |                                |           |                           | 5,144.27          |

Report Ref No. NS/INC19022546/Fvf3e2

PARASURAM S/O SHANMUGAM

Asst. Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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