

Jasper Chua (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: September 2, 2021 10:40 AM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Adrian Ling (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving XD4304S (OI : LPC - TBA) AND FBQ5829E (TP: LKK REF -CC6/LPC19022537/Abb3) on 02.12.2019 [External Confidential]

Lonpac External - General

Our Ref: 19/19/19/VC05/022741

Dear Jasper,

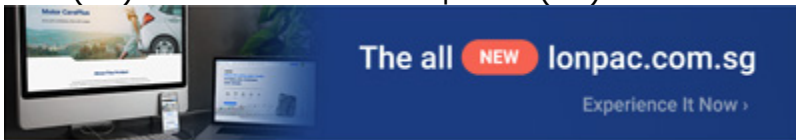
Based on both accident reports, our insured is not wholly liable for the accident.

However for settlement purposes, you may proceed to offer a global sum of from \$1,500.00 up to \$1,605.00 without specific indication on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 1 September 2021 5:29 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Direct Settlement - Accident Involving XD4304S (OI : LPC - TBA) AND FBQ5829E (TP: LKK REF -CC6/LPC19022537/Abb3) on 02.12.2019 [External Confidential]

Dear Gerald,

We refer to the subject matter.

Liability at 50% as spoken with Adrian.

Summary to offer to repairer **JEC AUTOMOTIVE** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair	\$ 6,245.00	\$ 3,000.00
Loss of Use (7 days x \$30.00)	\$ 210.00	\$ 210.00
SUBTOTAL		\$ 3,210.00
50%		
Proposed Total	\$ 6,455.00	\$ 1,605.00

Breakdown of days is as follows:

Recommended days	5
Weekends / Downtime	2
CLAIM DAYS	7

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: August 3, 2021 3:00 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving XD4304S (OI : LPC - TBA) AND FBQ5829E (TP: LKK REF - CC6/LPC19022537/Abb3) on 02.12.2019 [External Confidential]

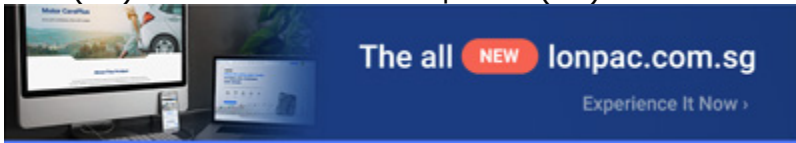
Lonpac External - Confidential

Dear Jasper,

We have withdrew our of 50% for the injury claim as advised by our lawyer.

As for the property claim, I have spoken to Adrian Ling on this. You may wish to check with him.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]
Sent: Tuesday, 3 August 2021 10:12 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving XD4304S (OI : LPC - TBA) AND FBQ5829E (TP: LKK REF - CC6/LPC19022537/Abb3) on 02.12.2019 [External Confidential]

Dear Gerald,

Any updates on the liability ?

TP workshop is chasing.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: April 22, 2021 3:00 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving XD4304S (OI : LPC - TBA) AND FBQ5829E (TP: LKK REF - CC6/LPC19022537/Abb3) on 02.12.2019 [External Confidential]

Lonpac External - Confidential

Dear Jasper,

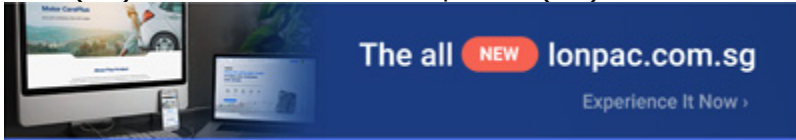
The letter attached in your email is only our offer to the third party and not a confirmation of settlement. By the way, there is no written acceptance to our offer.

As spoken to Adrian, we shall check with our lawyer on liability first.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Thursday, 22 April 2021 10:20 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Direct Settlement - Accident Involving XD4304S (OI : LPC - TBA) AND FBQ5829E (TP: LKK REF - CC6/LPC19022537/Abb3) on 02.12.2019 [External Confidential]

Dear Gerald,

We refer to the matter above and document attached.

We believe the body injury claim from TP were settled at 50% liability due to conflicting version.

We seek your approval to settle current property damage claims at 50% liability as TP workshop is chasing urgently.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 19 April 2021 10:12 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving XD4304S (OI : LPC - TBA) AND FBQ5829E (TP: LKK REF - CC6/LPC19022537/Abb3) on 02.12.2019 [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VC05/022741

Dear Jasper,

The third party's lawyer's had commenced legal proceedings for the injury sustained by the rider and we have appointed our lawyer to act for us.

We suggest to hold back negotiations pending our lawyer's advice on liability.

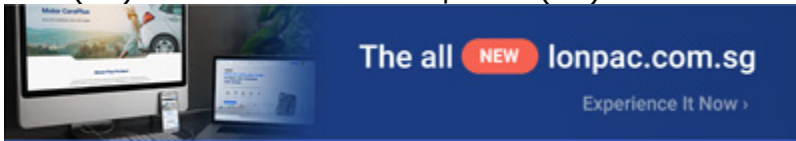
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Monday, 19 April 2021 10:04 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Direct Settlement - Accident Involving XD4304S (OI : LPC - TBA) AND FBQ5829E (TP: LKK REF - CC6/LPC19022537/Abb3) on 02.12.2019

Dear Gerald,

We refer to the matter above.

Case reviewed : CONFLICTING VERSIONS – Our insured driver reported that TP motorcycle was coming out from slip road and collided to his vehicle. TP rider reported that he was hit behind by our Insured driver vehicle.

In view of there is no supporting evidence by both party, we seek your approval to offer 50% liability to TP workshop due to conflicting version.

Kindly advise.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)