

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/EQI19022536/R1gb3

30 DECEMBER 2019

SUNYU PRODUCT & SERVICES PTE LTD 67 TAMPINES INDUSTRIAL AVE 5 T5@TAMPINES SINGAPORE 528643

Dear Sir/Madam,

ACCIDENT INVOLVING SDM 6336B AND SMC 9191C ON 19/12/2019

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SMC 9191C.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries. (NO ACTION IS REQUIRED)

Yours faithfully,

CECILIA CHONG

Case Handler DID: 6749 4274 FAX: 6741 4108

EMAIL: ceciliachong@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED (Motor Claims Dept)

Cecilia Chong (LKK Auto)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Tuesday, 26 May 2020 3:28 PM **To:** Cecilia Chong (LKK Auto)

Cc: Jaime Tay; Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De

Subject: RE: EQ Ref: DM19HO03328/JT, C&C Ref: SMC9191C, claim TP EQ SDM6336B, DOA:

19/12/2019

Dear Cecilia,

Offer accepted for amicable settlement.

COR \$ 11,684.40

LOR \$ 1,712.00 (\$107/day x 16 days)

Medical fee \$ 14.55 GIA Search Fee \$ 2.00

Total \$ 13,412.95

Kindly issue DV through email.

Thanks.

✓ In view of the current COVID-19 situation, there will be certain operation disruption from 7 April 2020 until further notice. Please bear with us should there be some service delay during this period.

*** Work from Home ***

Best Regards,

Loi Ai Ting Senior Officer - Admin



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]

Sent: Tuesday, 26 May, 2020 3:03 PM

To: Loi Ai Ting

Cecilia Chong (LKK Auto)

From: Jaime Tay < jaime.tay@eqinsurance.com.sg>

Sent: Tuesday, 26 May 2020 2:35 PM **To:** Cecilia Chong (LKK Auto)

Subject: RE: EQ Ref: DM19HO03328/JT, C&C Ref: SMC9191C, claim TP EQ SDM6336B, DOA:

19/12/2019

Dear Cecilia,

Please proceed to offer up to max \$13,412.95 as recommended.

Announcement

In line with the MOM advisory on Safe Distancing Measures in workplace, our operation remains "Business As Usual" – except most of us are on Work-From-Home arrangement - still reachable by phone or email. We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service

Thank you.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eginsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

you've got a friend

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]

Sent: 23 May 2020 14:21

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: RE: EQ Ref: DM19HO03328/JT, C&C Ref: SMC9191C, claim TP EQ SDM6336B, DOA: 19/12/2019

EQ ref: **DM19HO03328/JT**

LKK ref: CC4/EQI19022536/R1gb3q2

Dear Sirs/Madam,



Body & Paint Centre

209 Pandan Gardens, Singapore 609339 Tel +65 6568 4501 · Fax +65 6565 1240

Company No. 197701469G

Date: 5th March 2020

Our Ref: SMC9191C Your ref: DM19HO03328/JT

Ms Jaime Tay (Motor Claims Department) EQ Insurance Company Limited 5 Maxwell Road #17-00 Tower Block MND Complex

Dear Sir/Madam,

Singapore 069110

RE: SUBMISSION OF DOCUMENTS FOR SMC9191C (DOA: 19.12.2019)

Kindly be informed that our customer, Mr Wong Chun Hoong Philip, owner of vehicle registration no. SMC9191C (insured with FWD) holds vehicle registration no. SDM6336B which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair cost

\$ 11,684.40

Loss of Rental

2,311.20 (\$128.40/day x 18 days)

Medical Fee GIA search fee 14.55 2.00

Total

\$ 14,012.15

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg within 7 working days from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully

CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

MANAGER

SERVICE OPERATIONS - PG



CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info		
	Cust No/Name	KCV09100/WONG CHUN HOONG PHILIP (HUANG J	
WONG CHUN HOONG PHILIP (HUANG JUNXIONG PHILIP)	Reg No/Reg Date	SMC9191C / 20/08/2018	
BLK 466 JURONG WEST STREET 41	Date In/Mileage		
#09-516	Chassis/Package	JMAXTGK1WJZ002704 /DC17S3C	
SINGAPORE 640466	Engine No	4B40DP1845	
Contact No *Mobile: 90090552	Make/Mode1	MIT/ECLIPSE CROSS 1.5 T/C 2WD (T12)	
26/12/2019	Colour/Trim	XO4 BLACK / BK BLACK	

Account No	Terms	Date/Time Pri	inted	CSE	Operator		WIP No	SHIP CONTRACTOR OF THE PARTY OF	redit Note No
CTP00040	Cash	02/03/2020/	14:38	TLC	260 / AiTing		49252	41451611	
	SUNDER NO.	Description		s / Service	S	Qty	Unit Price	Disc%	Amount
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	& REPLAC	E REAR EXHAUS	T MUFFL	ER AND CE	ITRE EXHAUST PIPE				200.0
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M SUNDRY SUNDRIE	S								20.



CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

No : 1977014696 Invoice Name & Address	Owner Name & Vehicle Info			
	Cust No/Name	KCV09100/WONG CHUN HOONG PHILIP (HUANG		
WONG CHUN HOONG PHILIP (HUANG JUNXIONG PHILIP)	Reg No/Reg Date	SMC9191C / 20/08/2018		
BLK 466 JURONG WEST STREET 41	Date In/Mileage	26/12/2019/ 11392		
#09-516		JMAXTGK1WJZ002704 /DC17S3C		
SINGAPORE 640466	Engine No	4B40DP1845		
Contact No *Mobile: 90090552	Make/Model	MIT/ECLIPSE CROSS 1.5 T/C 2WD (T12)		
26/12/2019	Colour/Trim	XO4 BLACK / BK BLACK		

Date/Time Printed 02/03/2020/ 14:3 Description of Go TECTOR, TAILGATE LO NISH SILVER ER SKIRT ,LH ,RH MPER ER R BUMPER GATE E OPENING ELD GLASS OW	88 TLC cods / Services	260 / AiTing	1.00 1.00 1.00 1.00 2.00 1.00 1.00 1.00	494.00 34.00 41.00 979.00 194.00 3.00	00.00 00.00 00.00 00.00 00.00	1 Amount 60.0 56.0 266.0 266.0 117.0 117.0 152.0 32.0 494.0 34.0 979.0 194.0 6.0 32.0
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CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

g No : 197701469G Invoice Name & Address	Owner Name & Vehicle Info		
	Cust No/Name	KCV09100/WONG CHUN HOONG PHILIP (HUANG	
WONG CHUN HOONG PHILIP (HUANG JUNXIONG PHILIP)	Reg No/Reg Date	SMC9191C / 20/08/2018	
BLK 466 JURONG WEST STREET 41	Date In/Mileage	26/12/2019/ 11392	
#09-516	Chassis/Package	JMAXTGK1WJZ002704 /DC17S3C	
SINGAPORE 640466	Engine No	4B40DP1845	
Contact No *Mobile: 90090552	Make/Model	MIT/ECLIPSE CROSS 1.5 T/C 2WD (T12)	
26/12/2019	Colour/Trim	XO4 BLACK / BK BLACK	

Account No	Terms	Date/Time Printed	CSE	Operator		WIP No	The state of the s	Credit Note No
TP00040	Cash	02/03/2020/ 14:38	TLC	260 / AiTing		49252	4145161	
		Description of Goods	s / Services		Qty (Jnit Price	Disc%	Amount
DOA: 19.	12.19							
SURVEYOR	RASUL	LKK 26.12.19						
REPAIR O							1	
MEI FIELD	-						1	
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Labour	Market Street	4,29						
Standard			0.00		To	tal Paya	ole	11,684.4
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Diagnost			0.00			Total		11,684.4
Sundry/0			2.00			iotai	Jue	11,004.4
Total (w/		10,92						

CHAN'S & SONS ENTERPRISE

363 Sembawang Road Singapore 758379 Tet 67532536 Fax:67567565 GST Reg No: 51-936900-M



TAX INVOICE

WONG CHUN HOONG PHILIP

INVOICE

AR2001-0142

DATE

14/01/2020

TERMS

C.O.D ELAINE

STAFF ID AGREEMENT NO. :

HA201912-0192

ATTN: ACCOUNTS PAYABLE

DESCRIPTION

AMOUNT (SGD)

Vehicle Reg No

: SMG2399X

2,160.00

Make / Model

: KIA CERATO 1.6 AUTO LX

Rental Dates

: Rental Billing From 26/12/2019 To 13/01/2020

Period

: 18 days

Rental Rate

: S\$ 128.40 Per Day

(Including GST)

Reference No

: SMC9191C

AMOUNT: S\$

TWO THOUSAND THREE HUNDRED ELEVEN **DOLLARS AND CENT TWENTY ONLY**

NON-TAXABLE VALUE:

0.00

TAXABLE VALUE:

2,160.00

GST 7%:

151.20

TOTAL S\$:

2,311.20

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official USe Only

Payment Date	:	F / Amt
CS / CC /CH	1	
CS / CC /CH	ž.	



CHAN'S & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park, Singapore 758379. Tel: 6753 2536 Fax: 6756 7565

Breakdown Recovery: 9742 9446

RENTAL AGR	CK	201912-0192.						
Hire's Name	COUN H	BONG PHIL	Date of Birth P 2H/06/70 Occupation	Passport/ N	7	86A	ate of Exp	Diry.
BUX 1F	CANTONIN	FNT ROAD	Occupation					
07-59		Postal Code	Contact No	Mobile Pho	OR GOIL	312/	oe'	1000
Joint Hirer's / Guarantor	's Name	Acres, and	Date of Birth	Passport/ N	Vric No). / N.	ationality.	
Address			Occupation	Driving Lice	ence M	Vo D	ate of Exp	oiry
		Postal Code	Contact No	Mobile Pho	one No	0.		
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CHECK IN	Date 13.1.2620	4 · 4 6 p M	Mileage KM	Remarks	_			
IMPORTANT NOTE	5	/		UNIT	10.4	RATE (\$	5)	TOTAL (\$)
	INGAPORE use. See clause 1		RATE	18	@	120	+ 954	N60-0
· Own Damage Liabi	en for vehicle that returns early lity — First \$1500 for damage	to vehicle plus loss of	DISCOUNT					
	aged vehicle is under repair. – First \$2000 for any Third Par	ty Accident Claim.	GST @ 7%			11		157.20
 Additional Excess of 	of \$3000 for drivers under 24 s driving experience.		TOTAL					7311.20
 Hirer is responsible 	for all parking fines & traffic sur		EXTENSION					
will be allowed.Vehicle should be	y's advance notice is required returned at the same time		of Tola					
	urn time is before 10am. er office hour will be charged to	the next working day.	حدم العدم		I	PF	30	
	charged at 1/5 of the daily rate tenance, please check water &					1 / 1	-W	
 Please check that y vehicle. Our compa 	you have not left any of your pe any and staff will not be resp evehicle is returned.	ersonal belongings in the	SMC910	TIC		171-74	-14	
 For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle. Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed. 			DEPOSIT (refundable) S\$					
			CHANGED OVER FF	ROM VEH.			DATE	
I/We have read and a I/We declare that will in	gree to the terms and condition formation given on his form is	true and accurate.			N.	100 S C C C C C C C C C C C C C C C C C C)	DOI: S
Hirer's Signature	\sim \sim	Joint Hirer's/ Guar	antor's Signature	for C	CHAN	'S & SONS	ENTER	PRISE
VEHICLE N		2349X	MODEL			China processor and the		
FROM 2	6.0.2019		RETURN			*Estimate Dat	e. For actual	return see CHECK I



GST REG NO: M90368910N

Bedok | Bukit Merah | Marine Parade | Outram | Pasir Ris | Punggol | Sengkang | Tampines

TAX INVOICE

Tel: (65) 6236 4800 Fax: (65) 6274 9901 Sing Health Polyclinics - Head Office 167 Jalan Bukit Merah #15-10 Connection One (Tower 5) Singapore 150167 polyclinic.singhealth.com.sg UEN No 52928775K

POUNAA / FB / 20.12.2019 1449 hrs / Page 1 of 1

CHUAH SOCK NEE

1E CANTONMENT ROAD

#07-59

SINGAPORE 085501

Patient: CHUAH SOCK NEE

Tax Invoice Number: OU10035711E0006 : OU10035711E-0006-01 Bill Ref Number

: 20.12.2019 1449 hrs Tax Invoice Date Patient NRIC/HRN : \$7370854J

Visit Date

: 20.12.2019 1155 hrs Visit / Bill Location : PCLOU/PCLOU/MED

: ADULT Payment Class

			AMOUNT(S\$)		
SERVICE CODE	DESCRIPTION	QUANTITY	Full Amount	Payable Amount	
	CONSULTATION				
POP5	CONSULTATION	1	48.13	13.2	
	Subtotal		48.13	13.2	
	MEDICATION/DEVICES				
IPR4NA1	KETOPROFEN 2.5% GEL 30G - (S1)	1	2.70	1.3	
	Subtotal		2.70	1.35	
TOTAL CHARGE			50.83		
LESS:GOVERNA			-36.28		
	BLE BEFORE TAX			14.5	
ADD: 7% GST				1.01	
AMOUNT PAYAE	BLE AFTER TAX		F	15.56	
LESS: GST ABS	ORBED BY THE GOVERNMENT			-1.01	
NET AMOUNT D			a de la fi		
NET AMOUNT PA				14.55	
CHUAN SUCK N				14.55	
PAYMENT					
CHUAH SOCK NE	EE 20.12.2019 VISA/MASTER	14.55		14.55	
AMOUNT DUE					
CHUAH SOCK NE					
ST: P S7370854J				0.00	
ACCIDENT DESCRIPTION OF THE PERSON OF THE PE	by NUR AZIRAH BTE ADRIS ***				

^{*}For hygiene and safety reasons, all medications/items sold are non-refundable and non-exchangeable.**Please pay by cash, NETS, or cheque upon receipt of invoice. Cheque should be made payable to SingHealth Polyclinics. Please indicate invoice and contact no. Post-dated cheque is not accepted. Receipt will not be issued.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-19-209524

Date of Request:

19/12/2019

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd 241 Alexandra Road Singapore 159931

Dear Sir/Madam,

Enquiry Date

19/12/2019

Enquiry By

Coco Lu Ting

TP Vehicle No.

SDM6336B

Accident Date

19/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-19-209524

Date of Request:

19/12/2019

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd 241 Alexandra Road Singapore 159931

Dear Sir/Madam,

Enquiry Date

19/12/2019

Enquiry By

Coco Lu Ting

TP Vehicle No. Accident Date

SDM6336B 19/12/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDM6336B	EQ Insurance Company Ltd	28/11/2019-27/11/2020	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



To: Cycle & Carriage Automotive Pte Limited / 209 Pandan Gardens, Singapore 609339

Attention: [Motor Claims Department]

Date: 19/12/2019

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

- 1. I/We, the undersigned, am the registered owner of vehicle no. _SMC9191C (vehicle no.) (the "Vehicle").
- As a result of a motor incident occurring on _19/12/2019_ (date and time of accident) on/along _ AYE __ (location) between the Vehicle and __SDM6336B_ (3rd party vehicle(s) number, if any) (the "Accident"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
- 3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "Claims") which I/we may have against third party insurers and/or any other parties ("Third Parties") arising out of the Accident, in any manner as it deems fit;
 - to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
- 4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

Name: WONG CHUN HOONG PHILIP

NRIC / Passport No. / Company Registration No.: 986A