

Shu Pei (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Monday, 23 December 2019 11:23 AM
To: 'Jaime Tay'; assignments
Cc: Admin A
Subject: RE: OUR VEH SMC9191C, YOUR VEH SDM6336B ON 19/12/2019. EQI REF: DM19HO03328/JT

Resend

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Monday, 23 December, 2019 10:30 AM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: OUR VEH SMC9191C, YOUR VEH SDM6336B ON 19/12/2019. EQI REF: DM19HO03328/JT

WITHOUT PREJUDICE

Dear Coco,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS and Direct Settlement.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: 20 December 2019 12:23

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua
<kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai
Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: OUR VEH SMC9191C, YOUR VEH SDM6336B ON 19/12/2019

Hi Jaime,

We choose LKK. Thank you

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg



From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Friday, 20 December, 2019 12:02 PM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua
<kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai

This email was sent from outside of your organisation

Without Prejudice
Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within **2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|--|--|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia |
| 3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon |
| 5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |

| | |
|--|---|
| <p>7) Kelvin Automotive Appraising Services</p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p> | <p>8) Automotive Appraiser & Surveying Services</p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p> |
| <p>9) JP Knights Pte Ltd</p> <p>Tel: 63450068</p> <p>Fax: 63445328</p> | <p>10) Appraisals Associates Pte Ltd</p> <p>Tel : 67472822</p> <p>Fax: 67470070</p> |
| <p>11) Infiniti Appraisal Service</p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p> | <p>12) Formteam Adjusters Pte Ltd</p> <p>Tel: 65091788</p> <p>Fax: 65096221</p> |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

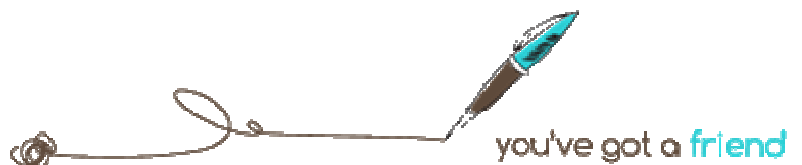
Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: 20 December 2019 10:26

To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: OUR VEH SMC9191C, YOUR VEH SDM6336B ON 19/12/2019

Dear officer in charge,

Please arrange survey for our customer. Please call us for appointment, thank you

Please advise us the liability for this case. We attached the related documents and video footage for your reference.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: PGLJ06@cyclecarriage.com.sg <PGLJ06@cyclecarriage.com.sg>

Sent: Friday, 20 December, 2019 9:59 AM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject:

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Total Control Panel

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To: eqiprs@eqinsurance.com.sg

[Remove](#) cyclecarriage.com.sg from my allow list

From: coco.lu@cyclecarriage.com.sg

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