

INS. CASE OWNER:

CC 4/FCI190 *NGUS, KES* ^{a3} *4/2* LKK:
IDAC:

Surveyor:

KSC

DOI:

ASSIGNMENT

27/1/19

Date / Time:

26/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 4556X

Claim No.:

Name of Insured:

LTOL

Policy No.:

01608592 WFSH

Insured Tel No.:

HP:

Make / Model:

Myunom

Excess Sec II :\$

D.O.A.:

1/1/19

Place of Accident:

2005 LTF

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

JOH WENG GEE

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SUR 27/1/19

INSRS:

WSP:

Tel:

Liability:

RMKS:

Man motor

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

*27/1/19**SHD 4556X*

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

*30.02.20 FILE FF56 TO TYPM TO RESPONSE REPORT.**12/3 ATA. it's vch number wrong - CS*

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: *KSC*

Repair Cost:

PP \$1,560.81

(2 days) Reduction:

43 %

Email

☒

Call

☐

FINAL SETTLEMENT

Date/Time: *05-03-20*Confirm with: *EUSENA*

Email

☒

Call

☐

Final Liability:

\$100

(Agreed / Assessed) BOLA S/N No.:

31

If NO or B 28, Ass. Lia:

Repair Cost:

*\$1,560.81**OWN REAR ENDED TP*

Loss of Rental (LOR):

\$ -

(days)

Loss of Use (LOU):

\$ 400.00

(\$100 x 4 days)

Loss of Income (LOI):

\$ -

(\$ x days)

LOR only ☐LOU only ☒LOR + LOU ☐LOR + LO ☐

(Tick only one)

GIA/LTA Search

\$ -

Medical:

\$ -

Disbursement:

\$ -

(e.g. Tow/ Independent)

Legal Cost

\$ -

Total:

\$1,960.81

Global Sum \$:

FINAL PAYMENT

Date/Time: *05-03-20*Confirm with: *EUSENA*

Email

☒

Call

☐

Payee 1:

\$1,960.81

Name 1:

THAN MOTOR REPAIR

Payee 2: (Strike if N.A.)

\$ -

Name 2:

Payee 3: (Strike if N.A.)

\$ -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TR

3) Survey fee:

*+350**12/3/2020*

ASS. REC. BY:

REF:

A261
1-62

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

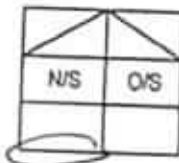
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

8143k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SCK 329314

Yr Regn:

07, 18

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

LEXUS

ES250

c.c

2494

Colour

M. Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

38185

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JT1HBJ166602105370

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/55R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

8 mm

R/Bal.

6 mm

L/Bal.

8 mm

L/Bal.

6 mm

D.O.A.

19/12/19

D.O.I.

23/12/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to

P/P: 1.560.87 (RED: 1.522.40 43%)

Date/Time, File Pass to?

☐

: Prell. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

HAN MOTOR REPAIR
ROC: 46643000X
BLK 1 SIN MING INDUSTRIAL SECTOR C
#01-121 Singapore 575636
Email: eshcorporate@gmail.com
TEL: 6458 3097 HP: 90998568

Vehicle Insured: SHD4556X	(FIRST)	Date: 19/12/2019
Accident Date: 19/12/2019	(CAPITAL)	
Our Ref: SCK3293H		
Tan Jee Lian		
C/O: Han Motor Repair		
Estimate cost of repair for Lexus ES250 Luxury SCK3293H		
		TOTAL
IPC REAR BUMPER FASCIA CM	\$ 886.90	\$ 886.90
IPC REAR L/S BUMPER REFLECTOR CM	\$ 63.90	\$ 63.90
IPC REAR BUMPER REINFORCEMENT	\$ 658.20	\$ R 658.20
IPC REAR L/S BUMPER SIDE RETAINER D.I	\$ 162.10	\$ 162.10
IPC REAR BUMPER SPONGE	\$ 121.40	\$ CM 121.40
IPC REAR L/S BUMPER PARKING SENSOR R	\$ 477.80	\$ 477.80
TOTAL SPARE PARTS		\$ 2,370.30
LESS 10% (\$2370.30*0.9)		\$ 2,133.27
LABOUR		
TO PUTTY AND SPRAY REPLACE PARTS		\$ 300.00
TO REMOVE PANEL BEATING, DAMAGED PARTS, ALIGN, ADJUST AND REFIX REPLACE PARTS		\$ 250.00
		\$ 2,683.27
Not authorized Penalty B4 policy 2 days		Total: 1560.87

—
 —
 X
 —
 X
 1234.30
 123.63
 1110.87
 250
 200
 1560.87
 ↑
 Kenneth
 PLS confirm
 TRB

TEL: 6458 3097 HP: 90998568

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MOTOR SURVEY ASSIGNMENT

Date	20-12-2019	Our Ref No. D19008029MFSH
Accident Date	19-12-2019	Claim Type. Third Party
Insured Vehicle	SHD4556X	Third Party Vehicle. SCK3293H
Survey Location	BLK 1001 #01-49 BUKIT MERAH LANE 3 ALEXANDRA VILLAGE	
Contact Person.	ELEENA TAN	
Contact No.	64583097/ 90998568	Fax No. 0
Survey Type	DIRECT SETTLEMENT:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

q. ssame @ 23/12/19
 p: Eleena
 v: Not In
 Workshop is for motor repair

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	HAN CAR REPAIRS	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	KARENT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Nivitha (LKK Auto)

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Friday, 20 December 2019 11:24 AM
To: IL Process Centre
Cc: Karen Tan
Subject: FW: Request Surveyor list - First Capital Insurance
Attachments: accident rpt - SCK3293H.pdf; SCK3293H - CLAIM.xlsx

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

Dear IL

NC-19012583

New survey request for your handling.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA");
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: ILPROCESSCENTRE //ICICILOMBARD/HYD <ilprocesscentre@icicilombard.com>
Sent: Friday, December 20, 2019 11:13 AM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: FW: Request Surveyor list - First Capital Insurance

From: Eleena Tan [<mailto:eshcorporate@gmail.com>]
Sent: Thursday, December 19, 2019 5:03 PM
To: cwsmotorclaims@msfirstcapital.com.sg
Subject: Request Surveyor list - First Capital Insurance

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

Dear Sir / Mdm,

I will like to request for joint expert surveyor list for us to choose to conduct a pre-survey claiming insured vehicle SCK3293H for the accident which occurred on 19/12/2019.

I have attached the documents for your reference. If you still have any doubts please revert back to me.
Thank you.

--
Regards
Eleena Tan
Manager

Han Motor Repair

Business No.: 46643000X

1 Sin Ming Industrial Estate Sector C

#01-121 Sin Ming Industrial Estate

Singapore 575636

Tel: 6458 3097 HP: 9099 8568

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MS FIRST CAPITAL INSURANCE LTD

Ref : CC4/FCI19022535/Kea3q2

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 13-03-2020



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 4556X	Veh. Inspected	SCK 3293H
Policy No.	D-18088936MFSH	Coverage (\$)	0.00
Claim No.	D19008029MFSH	Excess (\$)	0.00
Assign From	KARENT	Assign Date	23/12/2019

2. Vehicle Particulars & Condition

Make & Model	LEXUS ES250 (A)	c.c	2494
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JTHBJ1GG602105370	Colour	METALLIC GREY
Odometer	38185	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/55 R17	YOKOHAMA	8 mm
L/H Front Tyre	215/55 R17	YOKOHAMA	8 mm
R/H Rear Tyre	215/55 R17	YOKOHAMA	6 mm
L/H Rear Tyre	215/55 R17	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/12/2019	Inspection Date	23/12/2019
Survey held at	HAN MOTOR REPAIR BLK 1 SIN MING INDUSTRIAL SECTOR C #01-121 SINGAPORE 575636		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SCK 3293H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER FASCIA	CRACKED	886.90	886.90
1	REAR L/S BUMPER REFLECTOR	CRACKED	63.90	63.90
1	REAR BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	658.20	-
1	REAR L/S BUMPER SIDE RETAINER	DISTORTED	162.10	162.10
1	REAR BUMPER SPONGE	CRACKED	121.40	121.40
1	REAR L/S BUMPER PARKING SENSOR	SERVICEABLE	477.80	-
	LESS 10% DISCOUNT		-237.03	-123.43
			2,133.27	1,110.87
	<u>LABOUR</u>			
	TO PUTTY AND SPRAY REPLACE PARTS.		300.00	250.00
	TO REMOVE PANEL BEATING ,DAMAGED PARTS,ALIGN ,ADJUST AND REFIX REPLACE PARTS.INCLUSIVE OF THE REPAIR OF REAR BUMPER REINFORCEMENT .		250.00	200.00
			550.00	450.00
	GRAND TOTAL		2,683.27	1,560.87
RECOMMENDED COST OF REPAIRS				1,560.87

Report Ref No. CC4/FCI19022535/Kea3q2

KONG SENG CHEONG

Licensed Appraiser

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