



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 04/03/2020

Your Ref : D19007823MFSH (SH7749K)

To : MS FIRST CAPITAL INSURANCE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE GV4477H & SH7749K ON 07/12/2019 AT
ALONG ANG MO KIO AVENUE 1 TOWARDS ANG MO KIO AVENUE 10.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.208049 @ S\$2,675.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$2,400.00 (8 Days x S\$300)
- 3) LTA Search @ S\$29.00
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : Ang Lye Huat

Address : Blk 305A Anchorvale Link
#08-09 S(541305)

Contact No : _____

TO: ms First Capital Insurance Limited

Dear Sirs,

ACCIDENT INVOLVING GV 4477H AND SH 7749K ON 07/12/2019
AT/ALONG Ang Mo Kio Ave 1 Towards Ang Mo Kio Ave 10

I/We, Ang Lye Huat, am/are the registered owner of
motor car no. GV 4477H

Please note that I have assigned all compensations monies due to me/us in the above said accident to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you

x Francis

Signature of Claimant

Witness By

DISCHARGE RECEIPT

CLAIM REFERENCE : D19007823MFSH/1
ACCIDENT DATE : 07/12/2019
ACCIDENT LOCATION : ANG MO KIO AVE 1 X AVE 10
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : TAY CHIN SIAH
INSURED VEHICLE : SH 7749K
INVOLVED PARTY : GV 4477H
SETTLEMENT SUM : \$ 3,424.00

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : ANG LYE HUAT

Signature and Date :



WITNESS : WONG SUM HUI

Signature and Date :





MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

MS FIRST CAPITAL INSURANCE LIMITED

36 ROBINSON ROAD

#16-01 CITY HOUSE

SINGAPORE 068877

INVOICE No : TI 209280

PB No : 208049

Date : 31-August-2020

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : GV 4477H

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 2,500.00
BEFORE GST		2,500.00
7% GST		175.00
TOTAL		\$ 2,675.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-208367

Date of Request: 18/12/2019

Your Ref No: WALK IN HONG

MG SOLUTION PTE LTD
23 KAKI BUKIT AVENUE 4 #02-03B, VICOM INSPECTION CENTRE
SINGAPORE 415933

Dear Sir/Madam,

Your Vehicle No: GV4477H

Date of Accident: 07/12/2019

Place of Accident: AMK AVE 1

Involving Vehicle No: SH7749K

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



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Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-208369

Date of Request: 18/12/2019

Your Ref No: WALK IN HONG

MG SOLUTION PTE LTD
23 KAKI BUKIT AVENUE 4 #02-03B, VICOM INSPECTION CENTRE
SINGAPORE 415933

Dear Sir/Madam,

Date of Accident: 07/12/2019

Vehicle No: GV4477H

Place of Accident: ANG MO KIO AVE 1 TWRDS ANG MO KIO AVE 10

Involving Vehicle No: SH7749K

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SH7749K	ANG MO KIO AVE 1 TWRDS ANG MO KIO AVE 10	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

Jia Le (LKK Auto)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: Monday, 29 June 2020 1:12 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: Mandate Given [Express Settlement via LKK] - D19007823MFSH/1// Our ref: CC4/FCI19022534/Adb3 [ACCIDENT INVOLVING SH7749K AND GV4477H ON 07/12/2019]

Dear Jia Le,

We refer to your email dated 26 June 2020.

We agree to your proposal to settle at \$ 3,424.00

Please hold for 2 weeks before send offer.

Regards
Jason Tea
Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, 26 June 2020 2:08 pm
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Reply on LIABILITY [Express Settlement via LKK] - D19007823MFSH/1// Our ref: CC4/FCI19022534/Adb3 [ACCIDENT INVOLVING SH7749K AND GV4477H ON 07/12/2019]

Claim No: D19007823MFSH/1
LKK Ref: CC4/FCI19022534/Adb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SH 7749K AND GV 4477H ON 07/12/2019

We refer to the above matter.

Insured driver changed lane and resulted accident.

We seek your approval to offer Third Party repairer "MG SOLUTION PTE LTD" at \$3,424.00(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,976.67	\$ 2,675.00
2. Loss of Use (8days x \$300)	\$ 2,400.00	\$ 720.00 (6days x \$120)
4. LTA Search Fee	\$ 29.00	\$ 29.00
Total	\$ 9,405.67	\$ 3,424.00

Surveyor recommended 04 days for repair + 1PH + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea [<mailto:JasonTea@msfirstcapital.com.sg>]

Sent: Thursday, 30 April 2020 10:53 AM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Reply on LIABILITY [Express Settlement via LKK] - D19007823MFSH/1// Our ref: CC4/FCI19022534/Adb3 [ACCIDENT INVOLVING SH7749K AND GV4477H ON 07/12/2019]

Dear Jia Le,

Liability is clear please proceed and request for the TP LOD and let us know your proposed quantum to offer and SR.

Regards

Jason Tea

Motor Claims

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Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 29 April 2020 3:30 pm
To: Jason Tea <jasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007823MFSH/1// Our ref: CC4/FCI19022534/Adb3 [ACCIDENT INVOLVING SH7749K AND GV4477H ON 07/12/2019]

Dear Jason,

Kindly let us have your approval/instruction on liability as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Thursday, 26 December 2019 11:36 AM
To: jasonTea@msfirstcapital.com.sg
Cc: Admin A
Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007823MFSH/1// Our ref: CC4/FCI19022534/Adb3 [ACCIDENT INVOLVING SH7749K AND GV4477H ON 07/12/2019]

Claim No: D19007823MFSH/1
LKK Ref: CC4/FCI19022534/Adb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SH 7749K AND GV 4477H ON 07/12/2019

We refer to the above matter.

Liability: 100%

Remarks: Insured driver changed lane and resulted accident.

Kindly let us have your approval on liability.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 23 December 2019 9:53 AM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Jason Tea' <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19007823MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Monday, 23 December 2019 8:46 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007823MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

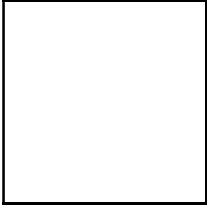
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



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