

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. QFG 5789P

Claimant's Vehicle No. SHR 1604C

Accident on 20.12.19 involving vehicle/s No. _____

_____ along/at TELUK BLANCAH

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 10710.69 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/
Car Rental S\$ 1,027.20 Payable to BKW

PAINT COATING

3. ~~Medical and~~
~~Search Fees~~ S\$ 120 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No.H/P. _____

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 8 January 2020 10:04 AM
To: sales@chongcheong.com.sg
Subject: ACCIDENT INVOLVING GBG 5789P / SMR 1604C / OTHERS ON 20/12/2019

Our Ref: CC3/AIG19022529/Eea3

08 JAN 2020

CHONG CHEONG FOUNDRY WORKS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 5789P / SMR 1604C / OTHERS ON 20/12/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, POH WEI BENH (FU WEI MINH) (the third party claimant) of BLK 436 JURONG WEST AVE 1 #12-452 (address), owner of SMR1609C (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMR1609C that was damaged pursuant to the accident which occurred on 20/12/2019 (date) along TELAY BLANHAU (location) involving vehicle no/s 6B65789P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 23rd (day) of JAN (month) 2020 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$10,710.69 (Repair Cost), S\$1,027.20 (Loss of Use/Rental), S\$120.00 (Disbursement) for vehicle no. SMR 1604C that was damaged pursuant to the accident which occurred on 20/12/2019 (date) along TELOH BLANGAH (location) involving vehicle no/s GBG 5789P. This is pursuant to the inspection conducted on 24/12/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner POH WEI BENG (FU WEIMING) ("the third party claimant") of vehicle no. SMR 1604C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMR 1604C (vehicle no.) as a result of the accident.

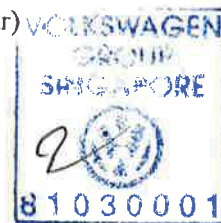
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of APR (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 635176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen

SKODA

Commercial
Vehicles

Tax invoice

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
POH
WEI BENG
(FU WEIMING)
BLK 436 JURONG WEST AVENUE 1
#12-452
SINGAPORE 640436

Document no. 12333000170
Document date 22-01-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2020000042/ 1
Job order date 07-01-2020
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SMR1604C	7N24MYH0	29-11-2019	WVWZZZ7NZKV016297	Sharan Highline 2.0 I TSI 162kW DSG	2,898

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
7N0807417E GRU	Cover For Bumper Primed XR-07012020	1	pcs.	1,144.79	#1	1,144.79	1,224.93
7N0827025H	Rear Trunk Lid XR-07012020	1	pcs.	2,734.69	#1	2,734.69	2,926.12
7N0853687 739	Inscription Chrome (SHARAN)*XR-07012020	1	pcs.	83.72	#1	83.72	89.58
7P6853630D FOD	Vw Sign Black High Gloss/ XR-07012020	1	pcs.	98.06	#1	98.06	104.92
8D0853419D	Packing Adhesive REAR NUMBER PLATE PACKING*XR-07012020	1	pcs.	27.03	#1	27.03	28.92
3CN945087	Additional Brake Light Wi 3RD BRAKE LIGHT*XR-07012020	1	pcs.	208.66	#1	208.66	223.27
1T0919133C 9B9	Seal Ring Satin Black XR-07012020	1	pcs.	0.69	#1	0.69	0.74
D 169300M2	1k Window Adhesive XR-07012020	2	pcs.	49.88	#1	99.76	106.74
D 00920002	Primer XR-07012020	1	pcs.	25.92	#1	25.92	27.73
D 00950025	Applicator XR-07012020	2	pcs.	9.48	#1	18.96	20.29
D 181802M1	Activator For Precoated W XR-07012020	1	pcs.	24.00	#1	24.00	25.68
D 00940104	All Purpose Cleaner XR-07012020	1	pcs.	89.95	#1	89.95	96.25
WHT007341	Riveted Cap Nut XR-07012020	2	pcs.	1.88	#1	3.76	4.02
	R&R REAR WINDSCREEN GLASS	1	pcs.	840.00	#1	840.00	898.80
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	TRANSFER BOOTLID PARTS	0.5	pcs.	840.00	#1	420.00	449.40
	CHECK REAR WATER LEAK TEST	1	pcs.	150.00	#1	150.00	160.50
	AIG DIRECT SETTLEMENT DOA: 20.12.19 SURVEYOR: STEVE LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	9,249.99	7%	700.70	10,009.99	10,710.69
Total	760.00	9,249.99		700.70	10,009.99	10,710.69

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Document no.	12333000170
Document date	22-01-2020
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2020000042/ 1
Job order date	07-01-2020
Service Advisor	TIOW CHUAN CHEE

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
POH
WEI BENG
(FU WEIMING)
BLK 436 JURONG WEST AVENUE 1
#12-452
SINGAPORE 640436

License plate	Model code	First registration	VIN	Model	Mileage
SMR1604C	7N24MYH0	29-11-2019	WVWZZZ7NZKV016297	Sharan Highline 2.0 I TSI 162kW DSG	2,898

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
29-Jan-2020	P 2999

DESCRIPTION	VHA NO.	DUE DATE	VEH NO.
	P 2999	29-Jan-2020	SKP 8374 D
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 15 JANUARY 2020 TO 23 JANUARY 2020 (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF: SMR1604C & GBG5789P (VOLKSWAGEN)	8	120.00	960.00
GST @ 7%			\$67.20
TOTAL			\$1,027.20

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

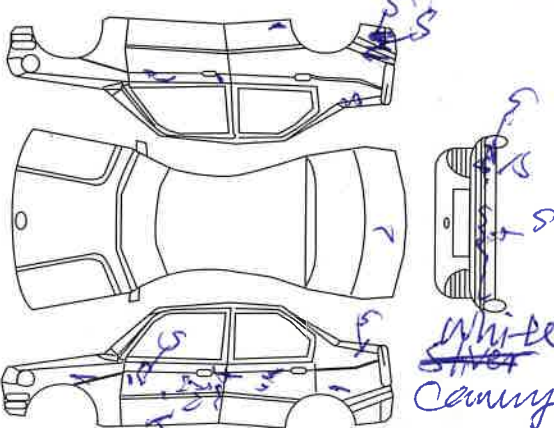
HIRER'S PARTICULARS

Name (as in I/C) **POH WEI BENG**
 NRIC/Passport No: **S8010022A** Date of Birth: **16 Apr 1980**
 Address: **BLK 436 JURONG WEST** Age: **39**
AVE 1 #12-452 S: **640436**
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: _____
 Driving Licence No: _____ Passed Date: **05 Apr 2009**
 D/L Type: Local/Int'l/Others: _____
 Tel(O) _____ (R) _____ HP **98349134**

DRIVER'S PARTICULARS

Name (as in I/C) _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 S: _____
 Occupation: _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Others: _____ Contact No: _____

Front Camera



INDICATE:
 A - Accidents
 D - Dents
 S - Scratches
 X - Crack

Hirer's Own Vehicle No: **SMR1604C** Replace Veh No: _____
 Loan Vehicle No: **SKP8374D** VR No: _____
 Make & Model: **Carnny 2.0** Auto/Manual Group: **Auto**
 CHARGES: \$ _____ cts
 Daily **8** day @ \$ **120** Per day **960 00**
 Weekly/Monthly week @ \$ _____ Per week/Monthly _____
 Others _____
 CDW/PAI @ \$ _____ Per day/Monthly _____
 Delivery/Collection Svc _____
 GST _____
 OR No: _____ (A) SUB-TOTAL _____
 Petrol Level & Surcharge: **OUT** **1/4** **1/2** **3/4** **F**
 First _____ km FREE per day GST **7%** **6720**
 Excess mileage is chargeable at _____ cents per km TOTAL CHARGES **1,027 20**

Security Deposit: \$ _____ Bank: **Standard Chartered**
 CASH/NETS/VISA/MC/AMEX/CHQ No: **5498 3416 9022 7160**
 Expiry Date: **03/23** Card ID No: **711**
 Name as in Card: **POH WEI BENG**

NON WAIVER EXCESS (Subject to GST): \$ **3000**
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: _____ Additional Driver's Signature: _____
SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
 - The Hirer agrees that a punctured tyre, empty petrol-tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
 - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
15/1/2020	1530	76368	NIK	VC + DL

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I have cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
23/01/20	1630	76778	Jen	

Hirer's/Driver Signature

Hirer's/Driver Signature



AFTER ACCIDENT

Quotation

Thank you for choosing SENSHA – No.1 Japan Crystal Coating & Paint Protection Film

Date: 24 Dec 2019
Invoice Number: C8-634
Customer ID: 98349134-C8-634

Description	Qty	Price	Discount	Amount
SENSHA 8 (Eight) Years Crystal Glow -Rear Bumper & Boot *FOC – Free of Charge -----Last Entry-----	1	\$120	-	\$120

Total Amount Quote: \$120



Mr Poh Wei Beng
SENSHA Customer

SENSHA Singapore
Appointment booking/ Enquires/ Warranty Claims – (M) +65 9727 0001

Premier @ Kaki Bukit 8 Kaki Bukit Avenue 4, #03-05, Singapore 415875
www.sensha-singapore.com

CRYSTAL GLOW COATING WARRANTY

Date:	04 Dec 2019
Sensha Coating:	8 (Eight) Years
Customer ID:	98349134-C8-634
Customer Vehicle Registration:	SMR1604C

1. Warranty Coverage covers the following stated below;

- 1.1. Watermarks*
- 1.2. Hydrophobic Effects (Water Beading)*
- 1.3. Cracking and Blistering of Crystal Coating
- 1.4. Paint Oxidation
- 1.5. Discoloration of Crystal Coating
- 1.6. Uneven Crystal Coating

2. Terms and Conditions;

- 2.1. Warranty is only valid if the vehicle and owner's information must be registered with SENSHA Singapore on the date of application.
- 2.2. Only personal use vehicles will be warranted. Commercial vehicles will not be covered unless approval is given by SENSHA Singapore.
- 2.3. Only packages with paint correction will be covered by warranty.
- 2.4. Warranty will be tagged to the vehicle's number plate and owner. Any changes must be informed to SENSHA Singapore.
- 2.5. Only SENSHA products or approved products can be used for car maintenance. It is to prevent use of any other products which might potentially cause damages to the car, example non PH7 shampoo.
- 2.6. The vehicle must be maintained and washed regularly to prevent contamination build up (Recommend period: Once per week or no less than fortnightly).
- 2.7. *Extended Warranty coverage is only applicable for **Watermarks and Hydrophobic Effects (Water Beading)** within one year from date of application or yearly maintenance date.
- 2.8. This terms and conditions are subjected to change without prior notice.

3. Annual Inspection and Maintenance Session;

In order to ensure the best appearance of the vehicle, an annual inspection and maintenance session is recommended. Any claims of warranty under 1.1 and 1.2 will be rectify during the annual inspection and maintenance session.

4. Making a Claim;

To submit a warranty claim, please inform us to arrange an appointment. All coverage except Part 1a and 1b will be rectified within indicated durability on the Crystal Glow Coating. For Part 1.1 and 1.2, it will be within a year from date of application or annually inspection and maintenance session date.

SENSHA Singapore

Appointment booking/ Enquires/ Warranty Claims – (M) +65 9727 0001



BEFORE ACCIDENT

Payment Invoice

Thank you for choosing SENSHA – No.1 Japan Crystal Coating & Paint Protection Film

Date: 04 Dec 2019
Invoice Number: C8-634
Customer ID: 98349134-C8-634

Description	Qty	Price	Discount	Amount
SENSHA 8 (Eight) Years Crystal Glow	1	\$600	-	\$600
(SENSHA Window Crystal)	1			
(SENSHA Wheel Crystal)	1			
(SENSHA Bumper Crystal)	1			
Headlight,Door Cup PPF	1			
*FOC – Free of Charge				
-----Last Entry-----				
Total Amount:				\$600



Mr Poh Wei Beng
SENSHA Customer

SENSHA Singapore

Appointment booking/ Enquires/ Warranty Claims – (M) +65 9727 0001

Premier @ Kaki Bukit 8 Kaki Bukit Avenue 4, #03-05, Singapore 415875
www.sensha-singapore.com

Print Received Message

This mail is associated with :

***SMR1604C (5370523223SG)**
[GBG5789P]

TP

POH WEI BENG (FU WEIMING)

Dec 20 2019 9:00PM

[CHONG CHEONG FOUNDRY WORKS PTE LTD]

Volkswagen Centre Singapore

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **17/04/2020 10:57 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$11857.89) - SMR1604C - Claim Handler: Ler, Bernard-JQ**

Approved:11857.89:COR 10,710.69 120.00/day + 7.00% GST) (\$\$) 1,027.20 + Other Costs (\$\$) 120.00 Total
11,857.89