

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **PERFORMANCE MOTOR LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,397.79** (Repair Cost), **S\$330.00** (Loss of Rental/Use), **S\$0.00** (Disbursement) for vehicle no. **SGG 9082J** that was damaged pursuant to the accident which occurred on **19/12/2019** (date) along **HDB HUB CARPARK B1AT 480 LORONG 6 TOA PAYOH** (location) involving vehicle no/s **SLU 7866U**. This is pursuant to the inspection conducted on **13/01/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **NG CHWEE SENG** (the third party claimant") of vehicle no. **SGG 9082J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGG 9082J** (vehicle no.) as a result of the accident.

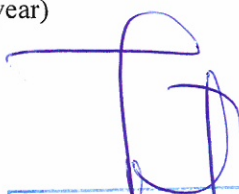
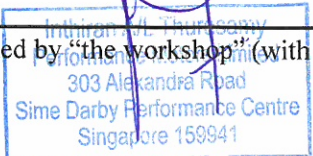
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of 05 (month) **2020** (year)

  
CTY

Signed by appointed surveyor

  
Signed by "the workshop" (with chop)  


NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**AIG THIRD PARTY EXPRESS SETTLEMENT  
FOR ACCIDENTS ON OR AFTER 1<sup>ST</sup> JUNE 2008  
(PAYMENT BREAKDOWN)**

Vehicle No:	SGG9082J	Model:	BMW
Date of Accident:	19-12-2019		

Global Sum Settlement:	[        ] Yes	[        ] No	
Repair Estimate	: \$	12439.12	
Final Repair Cost	: \$	8397.79	
Loss of Use	: \$	360-00.	3 days at \$120 per day
Rental (if any)	: \$		
LTA / GIA Search Fee	: \$		
Others	: \$		
	: \$		
Final Settlement Sum	: \$	8757.79	

Is Third Party Workshop GIA Registered? [     ] YES [     ] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

BOLA Application: Yes / No

B) For GIA Registered Workshop: BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)      Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks

Payment Instruction: Payee's Breakdown			
1)	Performance Motor Limited	: \$	8397.79
2)	Ng Chwee Seng	: \$	360-00
3)		: \$	

Signed by appointed surveyor

Date

Please attach all the supporting documents to the form.

Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act;

Survey Report; Medical Report / Bill (if any)

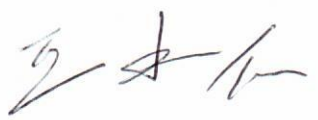
**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, Ng Chwee Seng (the third party claimant) of 42 Jalan  
Merliman 1 (308728) (address), owner of SGG9082J (vehicle no.)  
hereby authorize Performance Motors Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SGG9082J that was damaged pursuant to the accident which occurred on 19-12-2019  
(date) along HDB Hubs Car Park TP Lor 6 (location) involving vehicle no/s  
SLU78664 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 13 (day) of 01 (month) 2020 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)   
Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
64796601 (AfterSales)  
64796624 (Motorrad)**SERVICE TAX INVOICE**

Repair Order No. : <b>B1 1430416</b>	Page No. : <b>1 of 2</b>
Date IN : <b>13/01/2020</b>	Invoice Number : <b>2212012 / WSB</b>
Motor Claim Advisor: <b>Inthiran A/L Thurasamy</b>	Invoice Date : <b>10/02/2020</b>
	Payment Terms : <b>30 Days From Invoice</b>
	Invoice By : <b>Sharon Heng</b>

**- CUSTOMER INFORMATION -**Mdm Ng Chwee Seng  
42 Jalan Merlimau

Singapore 308728

**- INVOICE TO - 121**AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#08-16 Chartis Building  
Singapore 079120

REGN. NO. /	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SGG9082J	WBAXG12010DX48257	30/03/2012	520IA	30958

**- - - - LABOUR 1 - - - -**To replace front bumper including to make good front  
left fender and knock out dented area caused by the  
accident. To remove and  
install body parts in order to carry out painting job.NETT  
1,275.00

To respray front bumper and front left fender.

1,730.00

To check electrical wiring systems at the front section  
for proper function including adjustments of headlights.

150.00

To remove old PDC assembly, replace damaged parts and  
reconnect to new bumper including conduct checks for  
proper function.

150.00

To replace left B1-Xenon headlight.

408.00

Sundries.

80.00

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

0.00

DATE OF ACCIDENT : 19.12.2019. 3RD PARTY CAR : SLU7866U.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY STEVE FROM LKK AUTO ON  
13.1.2020 @ 1030 HRS. AUTHORISED REPAIR BY CHAN JIA LE  
FROM LKK AUTO ON 8.1.2020 VIA EMAIL.PROPOSE LOSS OF USE = \$120X3. THE AMOUNT IS SUBJECTED  
TO INSURANCE COMPANY COMFIRMATION.

0.00

Total Labour 1: **3,793.00****- - - - PARTS - - - -**FRT BUMPER TRIM PRIMED (PDC)  
LH BI-XENON HEADLIGHT  
HEADLIGHT GASKET SET  
LH LEVER

Qty	Retail Price
1	1,351.15
1	2,662.90
1	34.85
1	6.50

NETT  
1,351.15  
2,662.90  
34.85  
6.50Total Parts : **4,055.40**

**Performance Motors Limited**

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : <b>B1 1430416</b>	Page No. : <b>2 of 2</b>
Date IN : <b>13/01/2020</b>	Invoice Number : <b>2212012 / WSB</b>
Motor Claim Advisor: <b>Inthiran A/L Thurasamy</b>	Invoice Date : <b>10/02/2020</b>
	Payment Terms : <b>30 Days From Invoice</b>
	Invoice By : <b>Sharon Heng</b>

Labour Charges : <b>3,713.00</b>	Total Labour & Parts Charges : <b>S\$ 7,848.40</b>
Parts Charges : <b>4,055.40</b>	Less Insurance Excess : <b>S\$ 0.00</b>
Lubricant/Misc : <b>80.00</b>	Invoice Total Amount Exclude GST : <b>S\$ 7,848.40</b>
	GST @ 7% : <b>S\$ 549.39</b>
	Invoice Total Amount Include GST : <b>S\$ 8,397.79</b>

Computer generated invoice. No signature is required.	Amount Payable Include GST : <b>S\$ 8,397.79</b>
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All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





## THE SCHEDULE

### Private Car Insurance Policy

This Policy sets out the terms of a contract between NTUC Income Insurance Co-operative Limited (INCOME) and you (the Policyholder named in the schedule to this Policy).

The statements, information and declaration provided by you at the time of proposal shall form the basis of this contract. We (INCOME) will provide the insurance set out in this Policy in respect of events occurring during the Period of Insurance shown in the Schedule and any further period for which we may accept a renewal premium.

The provision of this insurance is subject to:

1. any Endorsement specified as operative in the Schedule
2. the Conditions and General Exclusions of this Policy, and
3. the payment of the premium specified in the Schedule.

This Policy, the Schedule and the Certificate of Insurance are to be read together as one document.

GST Reg No. M4-0003030-8

Policy Number	: 5108481620
The Policyholder	: NG CHWEE SENG 42 JALAN MERLIMAU NANYANG PARK SINGAPORE 308728

Period of Insurance	: 30 Mar 2019 To 29 Mar 2020
Sum Insured	: Market Value of Insured Vehicle at Time of Loss
Premium (inclusive GST)	: S\$863.47

#### Interest Insured

Cover Type	: drivo CLASSIC		
Primary Driver	: TAN BEE ING		
Named Driver (1)	: N/A		
Named Driver (2)	: N/A		
Make/Model	: BMW/520i	Capacity	: 2000cc
Registration Number	: SGG9082J	Registration Year	: 2012
Chassis Number	: WBAXG12010DX48257	Off-peak Car	: No
Repair at Owner's Preferred Workshop	: No	Insure with COE	: Yes
Excess (Section 1)	: S\$600	NCD Entitlement	: 50%
Excess (Section 2)	: N/A	NCD Protection	: Yes
Windscreen Excess	: S\$100		
Additional Excess	: N/A		
Unnamed Driver Excess	: Please refer to Terms and Conditions		
Hire Purchase Company	: N/A		

#### Optional Cover

Transport Allowance	: No
Excess Waiver	: No

**Memo A** : N/A

**Endorsement Operative** : M4

Agency	: WTT INSURANCE AGENCIES PTE LTD (00000614933)
Date of Issue	: 26 Mar 2019 14:32 hrs

#### DUTY OF DISCLOSURE

We would remind you that you must disclose to us, fully and faithfully, the facts you know or ought to know, otherwise you may not receive any benefit from your Policy.

Signed in Singapore by order of the Board of Directors



Chief Executive



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/AIG19022526/Kha3**

09 JANUARY 2020

**GOLDBELL CAR RENTAL PTE LTD  
10 RAEBURN PARK  
#03-10  
SINGAPORE 088702**

**By Post & By Email**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLU 7866U AND SGG 9082J ON 19/12/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SGG 9082J against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)  
[Junjie.lee@prosegur.com.sg](mailto:Junjie.lee@prosegur.com.sg)  
(Email)

## Print Received Message

This mail is associated with :

**\*SGG9082J (8124480995SG)**  
**[SLU7866U]**

TP

NG CHWEE SENG

Dec 19 2019 8:00AM

[GOLDBELL CAR RENTAL PTE LTD]

Performance Motors Limited

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 24/04/2020 10:57 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (\$8727.79) - SGG9082J - Claim Handler: Goh, Jeremy-CX

Approved:8727.79:Subject to Final Repair Bill in order - LOU at 3days up to max. \$110.



## Jasper Chua (LKK Auto)

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**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** May 18, 2020 3:58 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Vic (LKKAuto)  
**Subject:** Re: URGENT LOD REMINDER - SGG9082J & SLU7866U ON 19/12/2019 \*\*\* LKK REF: CC6/AIG19022526/Eha3  
**Attachments:** SGG9082J TO LKK.pdf

Dear Sirs

Please see attached duly signed DV and please arrange for payment soon.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Monday, 18 May 2020 12:08 PM  
**To:** PBSP <pml-pbsp@simedarby.com.sg>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: URGENT LOD REMINDER - SGG9082J & SLU7866U ON 19/12/2019 \*\*\* LKK REF: CC6/AIG19022526/Eha3

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

### **Without Prejudice**

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **DV** enclosed and return document to **us (LKK)** for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP [mailto:[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)]

**Sent:** May 18, 2020 11:56 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** Re: URGENT LOD REMINDER - SGG9082J & SLU7866U ON 19/12/2019 \*\*\* LKK REF: CC6/AIG19022526/Eha3

Dear Jasper

We have instructions to accept your revised LOU.

Please proceed with payment using the pre-signed DV we sent to you.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Thursday, 30 April 2020 3:01 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** Re: URGENT LOD REMINDER - SGG9082J & SLU7866U ON 19/12/2019 \*\*\* LKK REF: CC6/AIG19022526/Eha3

Dear Jasper

We have instructions to accept your revised LOU.

Please proceed with payment using the pre-signed DV we sent to you.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Sent:** Thursday, 30 April 2020 9:43 AM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: URGENT LOD REMINDER - SGG9082J & SLU7866U ON 19/12/2019 \*\*\* LKK REF: CC6/AIG19022526/Eha3

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

## Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 8,397.79
2. Loss of Use (3 days x \$110.00)	\$ 330.00
<b>Total</b>	<b>\$ 8,727.79</b>

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Wednesday, 29 April, 2020 7:36 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Jasper Chua (LKK Auto)

**Subject:** Re: URGENT LOD REMINDER - SGG9082J & SLU7866U ON 19/12/2019 \*\*\* LKK REF: CC6/AIG19022526/Eha3

Dear Sirs,

REMINDER.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, 2 April 2020 4:45 PM