

Jia Le (LKK Auto)

From: Chia Sin Muk <em1autopteltd@gmail.com>
Sent: Tuesday, 21 January 2020 5:03 PM
To: Jia Le (LKK Auto); Motor_Claims
Subject: LOD - PC 7798E, your ref. no. SHA9878A, DOA : 18.12.2019 TP - First Cap
Attachments: PC7798E, FIRST CAP - LOD-21012020170235.pdf

WITHOUT PREJUDICE

Dear Sir/Madam,

Please find the attached LOD.

COR : \$ 4,066.00
GIA : \$ 43.00
LTA : \$ 7.45
LOu : \$ 1,250.00

Total : \$ 5,366.45
=====

Kindly arrange for settlement.

Thanks & Best Regards,

Karen, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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LETTER OF AUTHORISATION

ACCIDENT INVOLVING (any vehicle) PC 7798E and SLH212DP, SHA9878A
ON 18/12/2019 ALONG Park Crescent Towards Eu Tong Sen St. 1.

I, TWK TRANSPORTATION, NRIC No. / Company Reg. No.
53392839K of (address)

Postal Code _____, the registered owner (or authorised agent) of motor vehicle registration number
PC 7798E hereby authorise your workshop EM-1 Auto Pte Ltd (Company/GST RI/G.No. : 201316380R)

Blk 8 #01-68 Sector C Sin Ming Industrial Estate Singapore 575643 to :-

1. Begin or commence repairs to my/our motor vehicle;
2. Start or initiate third party claims for damages incurred by me against third party(ies) responsible for the accident.
3. To instruct EM-1 Auto Pte Ltd on my/our behalf to negotiate a settlement with the third party and/ or his insurers as you deem fit.
4. To appoint vehicle surveyor on my/our behalf to determine reasonable costs of repair and period of repair.
5. To act on my/our behalf for any documents mailed to EM-1 Auto Pte Ltd by the third party and/or his insurers for the claim of my vehicle, if I am not contactable.

I am prepared to attend at my/our solicitors' office or to attend Court in connection with my/our claim, if necessary, I shall give my full co-operation and support for the claim for cost of repair and loss of use and shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay up or receive any monies due to this claim.

I authorise you to claim for the period of loss of use as specified by the motor surveyor or such shorter period due to accelerated work. I further authorise you to accelerate the repair period with overtime work and additional resource, I will pay you a reasonable amount to reflect the additional period of time to shorten. I, further authorize that the monies to be made payable to EM-1 Auto Pte Ltd.

I agree to keep you informed of any document(s), including cheques, mailed to me by third party and/or his insurers before taking any action. I also will not bank in any cheques issued by third party insurance and/or his insurers without the approval of EM-1 Auto Pte Ltd, and should I get approval from EM-1 Auto Pte Ltd to bank in the said cheques, I agree to pay EM-1 Auto Pte Ltd the full settlement amount as stated on the cheques within 5 working days.

Should my/our claim be partly successful or unsuccessful or cannot be proceeded with and/or if any judgement or settlement is not honoured or satisfied by third party, I/We:

1. Agree to pay you the sum of monies (as agreed) or as certified by the surveyor appointed, being the costs of repairs, survey fees and/or any other expenses reasonably incurred by you on my/our behalf. You may use the recovered amount from my claim for loss of us to partially offset the difference.
2. Agree to pay you such increased cost for additional resources and overtime work to shorten the period of repair.
3. Will pay for any shortfall that may result in the settlement amount.

In the event that EM-1 Auto Pte Ltd or the Repairer is compelled to enforce this undertaking, I/We agree that I/we shall pay on a full indemnity basis, the legal costs incurred by EM-1 Auto Pte Ltd or the Repairer.

Signature: _____
Company Stamp:
(if applicable)



Name: TWK TRANSPORTATION
NRIC No: 53392839K
Contact No: 97699820
Date: 18/12/2019

DISCHARGE RECEIPT

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

CLAIM REFERENCE : D19008016MFSH/1
ACCIDENT DATE : 18/12/2019
ACCIDENT LOCATION : PARK CRESCENT TOWARDS EU TONG SEN STREET
INSURED : CITYCAB PTE LTD
INSURED DRIVER : LOH YUE KONG
INSURED VEHICLE : SHA 9878A
INVOLVED PARTY : PC 7798E
SETTLEMENT SUM : \$ 4,516.45

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.


CLAIMANT: TWK TRANSPORTATION

Signature and Date :

  02/03/2020

WITNESS : Chia Sin Muk

Signature and Date :

 02/03/2020

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C
#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: emlautopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

TAX INVOICE

M/S TWK TRANSPORTATION

Invoice No : 20/00041/5501TP

Date : 02-Mar-2020

MS First Capital Insurance Ltd
Motor Claim Department
36 Robinson Road
#16-01 City House
Singapore 068877

Attn : Ms Jia Le

Date of Accident : 18-Dec-2019
Our Client's Vehicle Number : PC 7798E
Vehicle Make / Model : TOYOTA HIACE
Your Insurer : SHA 9878A

DESCRIPTION	SUB-AMOUNT	GST 7%	AMOUNT (SGD)
Lump Sum Repair Cost (Recommend by LKK Taufikh)	3,800.00	266.00	4,066.00 SR

SGD (Four Thousand Sixty-Six only)

GRAND TOTAL

4,066.00

Subject to 7% GST

266.00



Authorised Signature and Company Stamp

> Back to OneMotoring

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 23 Dec 2019 / 15:39:24

Receipt Date/Time : 23 Dec 2019 / 15:39:24

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191223-002892
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA9878A As at 18 Dec 2019/08:00:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHA9878A Enquiry Fee 20191223153715435158	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20191223153746177	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-211136

Date of Request: 23/12/2019

Your Ref No: WALK IN CHIA

EM1 AUTO PTE LTD
BLK 8 #01-68 SIN MING INDUSTRIAL ESTATE SECTOR C
SINGAPORE 575643

Dear Sir/Madam,

Your Vehicle No: PC7798E
Date of Accident: 18/12/2019
Place of Accident: PARK CRESCENT
Involving Vehicle No: SLH2120P,SHA9878A

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



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Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-211138
Date of Request: 23/12/2019

Your Ref No: WALK IN CHIA

EM1 AUTO PTE LTD
BLK 8 #01-68 SIN MING INDUSTRIAL ESTATE SECTOR C
SINGAPORE 575643

Dear Sir/Madam,

Date of Accident: 18/12/2019
Vehicle No: PC7798E
Place of Accident: PARK CRESCENT TOWARDS EU TONG SEN STREET
Involving Vehicle No: SHA9878A

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHA9878A	PARK CRESCENT TOWARDS EU TONG SEN STREET	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-211137
Date of Request: 23/12/2019

Your Ref No: WALK IN CHIA

EM1 AUTO PTE LTD
BLK 8 #01-68 SIN MING INDUSTRIAL ESTATE SECTOR C
SINGAPORE 575643

Dear Sir/Madam,

Date of Accident: 18/12/2019
Vehicle No: PC7798E
Place of Accident: PARK CRESCENT TOWARDS EU TONG SEN STREET
Involving Vehicle No: SLH2120P

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLH2120P	PARK CRESCENT TOWARDS EU TONG SEN STREET	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Date:

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Jia Le (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Monday, 24 February 2020 11:25 AM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK]-
D19008016MFSH/1 // Our ref: CC4/FCI19022525/T1da3 [ACCIDENT INVOLVING
SHA9878A AND PC7798E ON 18/12/2019]

Dear Jia Le,

Your approval to negotiate from **\$4,416.45-\$4,616.45**.

- Loss of use @ \$60.00-\$100.00 x 5 days
- LTA/GIA @ \$50.45

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 6 February 2020 9:13 AM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK]- D19008016MFSH/1 //
Our ref: CC4/FCI19022525/T1da3 [ACCIDENT INVOLVING SHA9878A AND PC7798E ON
18/12/2019]

Claim No: D19008016MFSH/1
LKK Ref: CC4/FCI19022525/T1da3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 9878A AND PC 7798E ON 18/12/2019

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer “ EM-1 AUTO PTE LTD” at \$4,852.45(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,143.88	\$ 4,066.00
2. Loss of Use (5days x \$250)	\$ 1,250.00	\$ 750.00 (5days x \$150)
3. GIA/LTA Search Fee	\$ 50.45	\$ 36.45
Total	\$ 9,444.33	\$ 4,852.45

Surveyor recommended 05 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Wishing you a Happy and Prosperous Lunar New Year "



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Monday, 6 January 2020 12:42 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK]- D19008016MFSH/1 // Our ref: CC4/FCI19022525/T1da3 [ACCIDENT INVOLVING SHA9878A AND PC7798E ON 18/12/2019]

Dear Jia Le,

We are agreeable on your proposal on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856

| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, 6 January 2020 11:53 AM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK]- D19008016MFSH/1 // Our ref: CC4/FCI19022525/T1da3 [ACCIDENT INVOLVING SHA9878A AND PC7798E ON 18/12/2019]

Claim No: D19008016MFSH/1
LKK Ref: CC4/FCI19022525/T1da3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 9878A AND PC 7798E ON 18/12/2019

We refer to the above matter.

Liability: 100%

Remarks: The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Kindly let us have your approval on liability.

"Wishing you a Happiness and Prosperity New Year"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Monday, 30 December 2019 8:49 PM
To: 'Merina Chia'
Cc: Admin A; Jia Le (LKK Auto)
Subject: RE: CHANGE OF WORKSHOP (FW: Arrange survey for vehicle no. PC 7798E, your ref. no. SHA9878A, DOA : 18.12.2019 TP - First Cap)

YOUR REF: D19008016MFSH
LKK REF: CC4/FCI19022525/T1da3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle PC 7798E at M/s EM-1 Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 23 December 2019 5:05 PM

To: 'Aini Binte'; assignments

Cc: 'Merina Chia'; Admin A

Subject: RE: CHANGE OF WORKSHOP (FW: Arrange survey for vehicle no. PC 7798E, your ref. no. SHA9878A, DOA : 18.12.2019 TP - First Cap)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed survey on 24/12/2019.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aini Binte [<mailto:Aini@msfirstcapital.com.sg>]

Sent: Monday, 23 December 2019 4:41 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: CHANGE OF WORKSHOP (FW: Arrange survey for vehicle no. PC 7798E, your ref. no. SHA9878A, DOA : 18.12.2019 TP - First Cap)

Dear Nivitha

O/REF: D19008016MFSH

Kindly assist as 3P change workshop.

Thanks & Regards

Aini

Motor Claims Department

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From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Monday, December 23, 2019 4:19 PM

To: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: FW: Arrange survey for vehicle no. PC 7798E, your ref. no. SHA9878A, DOA : 18.12.2019 TP - First Cap

Dear Aini,

For survey – CCPL / D19008016MFSH

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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From: Chia Sin Muk <emlautopteltd@gmail.com>

Sent: Monday, December 23, 2019 3:52 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor_Claims

<Motor_Claims@msfirstcapital.com.sg>

Subject: Arrange survey for vehicle no. PC 7798E, your ref. no. SHA9878A, DOA : 18.12.2019 TP - First Cap

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly arrange survey for vehicle no. PC7798E as per attached file.

Please arrange surveyor list as soon as possible as Holiday is on the way.

Thanks & Best Regards,
Karen, on behalf of,
Chia Sin Muk (Mr)
m: (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

EM-1 Auto Pte Ltd
Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643
Co. / GST Registration Number: 201316380R
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