

INS. CASE OWNER: RACHEL WU

CC4/FCI19022523/T1ka3

LKK:

IDAC:

ASSIGNMENT

Surveyor: TAUFIKH

DOI: 20/12/2019

Date / Time: 20/12/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SHA 8810B

Claim No. : D19007842MFSH

Name of Insured : CITYCAB PTE LTD

Policy No. : D-19092579MFSH

Insured Tel No. : HP:

Make / Model : HYUNDAI I40-1.7 D CRDI (A)

Excess Sec II :SS D.O.A : 10/12/2019 16:55

Place of Accident : ALONG BISHAN STREET 13

Is driver the owner? (YES / NO) Nature of Accident :

If NO. Driver Name / Age : TAN YU SENG

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : +65-96866078 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

PA 4750Y



INSRS: WSP: EM-1 AUTO
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:

Date/ Time	PA 4750Y - NBA/AIG15021343/T1; DOA: 11.12.15 SHA 8810B - X	STAGE	DATE / PIC
		Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
		Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
		Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
		Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
		LTA / GRA :	<input type="checkbox"/> <input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
		PIR:	<input type="checkbox"/> <input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
		LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
		Post-Repair Photos:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Others:	<input type="checkbox"/> <input type="checkbox"/>
PRELIMINARY ADVICE	Date/Time: Sent By:	Confirm by:	
FINALIZATION	Date/Time: Confirm with:	Confirm by:	
Repair Cost:	45 SS 4,900 (7 days) Reduction: 59 %	Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT	Date/Time: 6/3/2020 Confirm with: Karen	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : 2	If NO or B 28, Ass. Lia :	
Repair Cost:	(w/65%) SS 5,243		
Loss of Rental (LOR):	SS (- days)		
Loss of Use (LOU):	SS 1,050 (5 150 x 7 days)		
Loss of Income (LOI):	SS (\$ - x - days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search	SS 29		
Medical:	SS -		
Disbursement:	SS - (e.g. Tow/ Independent)		
Legal Cost	SS -		
Total:	SS 6,322 Global Sum SS:		
FINAL PAYMENT	Date/Time: Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	SS 6,322 Name 1: EM-1 AUTO PTE LTD		
Payee 2: (Strike if N.A.)	SS Name 2:		
Payee 3: (Strike if N.A.)	SS Name 3:		

COPY SENT
6/3/2020

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: £ 500

Taylor

FCI

ASSIGNMENT

CE 2024 April

From:

Date:

20/12/11

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

PA 4750Y

at Workshop m/s:

EM-1 Solution

of Blk & Sin Ming Ind. Est. Sec. C # 01-68

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

\$60K.

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

20

days

Res:

Yes or No

Lum Sum:

7

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS (up)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

PA 4750Y

Yr Regn:

2004 June.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Private Motor /

Truck / Trailer or

Make:

Mitsubishi DE 639

c.c.

3908

Colour:

yellow

A/C:

Insured / Std / NI / NA

Sp. Reading

817394

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

BE 639JD 00105

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: NI / S/Rim / STD A/Rim or

Tyre Size:

F:

215 / 75R 17.5

R:

17 1 (17)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Falken

Front

Rear

R/Bal.

6

mm

R/Bal.

6/6

mm

L/Bal.

6

mm

L/Bal.

6/6

mm

D.O.A.

D.O.I.

20/12/11 @ 3:15pm

Survey held at

EM-1 Solution

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

(45 \$ 4,900 / Red \$ 7,014.50 / 59 %)

Date/Time, File Pass to?

☐

: Preli. Report

ii

☐

: Final Report

Date/Time, File Return to?

iii

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS = \$

Phone:

Notes:

TOTAL

Report Format:

Long Sum / U/C / 12

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Workshop (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19007842MFSH
Our ref: CC4/FCI19022523/T1ka3

Date: 23/12/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

PA 4750Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on PA 4750Y at the premises of M/s EM-1 Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	11,914.50
Revised Estimate Amount	: S\$	7,074.50
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	7,074.50
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
O/S Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 7.0 day

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. : 201316380R

Vehicle Number : PA 4750Y
Vehicle Model : MIT.ROSA BUS
Accident Date : 10.12.2019
Original Reg Date : 16.06.2004 (30.04.2024)

Date : 19.11.2019
Chassis : BE639JD00105
TP Ins. **FIRST CAP**

ESTIMATE

1	1 pc	Rear Bumper	Rx	2,600.00	N
2	1 pc	Rear Side Panel RH	bt	3,560.00	N 2550
3	1 pc	Rear Side Panel Air Grille RH (Small)	bt	350.00	N
4	1 pc	Rear Mudflap RH	de	120.00	N
5	1 pc	Rear Mudflap Inner Shield RH	de	175.00	N
				6,805.00	
				Less 10 %	680.50
				\$	6,124.50

Special Nett

1	1 pc	Rear Side Panel Sticker EXCURSION BUS	nn	X	40.00	
2	5 pcs	Rear Side Glass Inner Seal	ntc 50.00		250.00	150-
3	5 pcs	Rear Side Panel Glass Sealant	ntc 60.00		300.00	250-
4	1 pc	Rear Tyre	nn		380.00	X

Labour charge

Panel Beating	1000	1,800.00	
Spray painting - 3 Tones	1200	1,800.00	
Anti rust	60	150.00	
Remove and install carpet and seat.	280	580.00	
Remove and install side panel glass	350	400.00	
To perform computerize wheel alignment.	X	90.00	
		11,914.50	
		Less 20 %	2,382.90
		Lump sum \$	9,531.60

Tanpin 97495749
WP
20/12/19 R 365
Lumpsum
Resurvey after repair
7 days
Sudo Hlun Bann

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. : 201316380R

Vehicle Number : PA 4750Y

Vehicle Model : MIT.ROSA BUS

Accident Date : 10.12.2019

Original Reg Date : 16.06.2004 (30.04.2024)

Date : 19.11.2019

Chassis : BE836J000105

TP Ins. **FIRST CAP**

ESTIMATE

1	1 pc	Rear Bumper	Rx	2,600.00	N
2	1 pc	Rear Side Panel RH	H	3,560.00	N 2550.
3	1 pc	Rear Side Panel Air Grille RH (Small)	bl	350.00	N
4	1 pc	Rear Mudflap RH	de	120.00	N
5	1 pc	Rear Mudflap Inner Shield RH	de	175.00	N
				6,805.00	3195
				Less 10 %	680.50
				\$ 6,124.50	2875.50

Special Nett

1	1 pc	Rear Side Panel Sticker EXCURSION BUS		X nn. 40.00	
2	5 pcs	Rear Side Glass Inner Seal	50.00	250.00	150
3	5 pcs	Rear Side Panel Glass Sealant	60.00	300.00	250
4	1 pc	Rear Tyre		380.00	X 400

Labour charge

Panel Beating	1000	1,800.00
Spray painting - 3 Tones	1200	1,800.00
Anti rust	60	150.00
Remove and install carpet and seat.	280	580.00
Remove and install side panel glass	350	400.00
To perform computerize wheel alignment.	X nn	90.00

11,914.50

Less 20 % 2,382.90

Lump sum \$ 9,531.60

Tanpin 97495749

WP

20/12/19 R 315

lump sum

Resurvey after repair

7 days

540/11/11/11

2890

6165.50

454900

7 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Khanchna (LKK Auto)

To: 'Rachel Wu'
Cc: Admin A
Subject: RE: PROPOSAL ON LIABILITY - YOUR REF: D19007842MFSH/1 // [EXPRESS SETTLEMENT VIA LKK] [ACCIDENT BETWEEN PA 4750Y & SHA 8810B [OI- FCI] ON 10/12/2019]

« Wishing you a Happy and Prosperous Lunar New Year »



Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Monday, 20 January 2020 2:42 PM
To: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: PROPOSAL ON LIABILITY - YOUR REF: D19007842MFSH/1 // [EXPRESS SETTLEMENT VIA LKK] [ACCIDENT BETWEEN PA 4750Y & SHA 8810B [OI- FCI] ON 10/12/2019]

Dear Ms. Rachel,

We refer to the above matter.

Liability: 100% (BOLA 2)

Remarks: Insured driver turning at the intersection and third party has right of way

Kindly let us have your approval on liability.

Thank you.

« Wishing you a Happy and Prosperous Lunar New Year »



Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, 9 January 2020 4:12 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Request for Insured accident video - YOUR REF: D19007842MFSH/1 // EXPRESS SETTLEMENT [ACCIDENT BETWEEN PA 4750Y & SHA 8810B [OI- FCI] ON 10/12/2019]

WITHOUT PREJUDICE

Dear Khanchna,

Attached video footage as per request.

***The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client, any third party, or any social media or media platform.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, December 27, 2019 4:40 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Request for Insured accident video - YOUR REF: D19007842MFSH/1 // EXPRESS SETTLEMENT [ACCIDENT BETWEEN PA 4750Y & SHA 8810B [OI- FCI] ON 10/12/2019]

YOUR REF: D19007842MFSH
LKK REF: CC4/FCI19022523/T1ka3

Dear Ms. Rachel,

We refer to the above matter.

Please let us have a copy of our Insured driver's accident video.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 24 December 2019 10:42 AM

To: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19007842MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D19007842MFSH

LKK REF: CC4/FCI19022523/T1ka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle PA 4750Y at M/s EM-1 Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 23 December, 2019 8:03 AM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19007842MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Friday, 20 December 2019 5:33 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007842MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

[> Back to OneMotoring](#)

1st Cap
LKR

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Business

Owner ID: 394M

Vehicle Details

Vehicle No.: PA4750Y

Vehicle to be Exported: No

Intended Deregistration Date: 18 Dec 2019

Vehicle Make: MITSUBISHI

Vehicle Model: BE639JRMHDEA

Primary Colour: White

Manufacturing Year: 2004

Engine No.: 4D34J89067

Chassis No.: BE639JD00105

Maximum Power Output: -

Open Market Value: \$69,344.00

Original Registration Date: 16 Jun 2004

First Registration Date: 16 Jun 2004

Transfer Count: 3

Actual ARF Paid: \$3,468.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 30 Apr 2024

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 5

PQP Paid: \$13,380.00

COE Rebate Amount: \$11,685.00

Total Rebate Amount: \$11,685.00**Message**

Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.

The information contained herein is correct as at 18 Dec 2019

OK

MOTOR SURVEY ASSIGNMENT

Date 11-12-2019 Our Ref No. D19007842MFSH
 Accident Date 10-12-2019 Claim Type. Third Party
 Insured Vehicle SHA8810B Third Party Vehicle. PA4750Y
 Survey Location BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C #01-68
 Contact Person. CHIA SIN MUK (MR)
 Contact No. 64523298/ 96666556 Fax No. 64575776
 Survey Type WITHOUT PREJUDICE:
 Appointed Surveyor LKK AUTO CONSULTANTS PTE LTD
 Contact Person NA Fax No. 68416315
 Contact Number. NA

9:10 am @ 23/12/19
 P: Mr Cheah
 V: IN
 S: Taufik

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop EM-1 AUTO PTE LTD Attention. NIL
 Cc : TP Solicitor NA TP Solicitor Fax No. NA
 Officer Incharge RACHELWU LIMEI

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 24 December, 2019 10:42 AM
To: 'Rachel Wu'
Cc: Khanchna (LKK Auto); Admin A
Subject: RE: SURVEY ASSESSMENT - D19007842MFSH/1 // EXPRESS SETTLEMENT
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

YOUR REF: D19007842MFSH
LKK REF: CC4/FCI19022523/T1ka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle PA 4750Y at M/s EM-1 Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 23 December, 2019 8:03 AM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19007842MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

M/S SFX TRANSPORT SERVICES

Proforma Invoice : 20/PI00008/5500TP

Date : 20-Jan-2020

MS First Capital Insurance Ltd

Motor Claim Department

36 Robinson Road

#16-01 City House

Singapore 068877

Attn : Ms Khanchna

Date of Accident : 10-Dec-2019
Our Client's Vehicle Number : PA 4750Y
Vehicle Make / Model : MITSUBISHI ROSA
Your Insurer : SHA 8810B

Without Prejudice

DESCRIPTION	SUB-AMOUNT	GST 7%	AMOUNT (SGD)
Lump Sum Repair Cost (Recommend by LKK Taufikh)	4,900.00	343.00	5,243.00 SR
GIA Fee	27.10	1.90	29.00 SR
Loss of Use (7 Days X \$250) - Bus with 23 seaters	1,750.00		1,750.00 ES

SGD (Seven Thousand Twenty-Two only)

GRAND TOTAL

7,022.00

Subject to 7% GST

344.90

Authorised Signature and Company Stamp

21/1/2020 Rachel Wu / LKK Khanchna

Page 1 of 1

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 6 March 2020 11:59 AM
To: Chia Sin Muk
Cc: Admin A
Subject: RE: PA 4750Y, your ref. no.D19007842MFSH, DOA : 10.12.2019 TP - First Cap
Attachments: FCI DV.pdf

Without Prejudice
(save as to costs)

Dear Karen,

We confirm settlement as per your e-mail below for **(\$6,322.00(all in))**.

We attach herewith a copy of the DV for your further action.

Kindly send us (LKK) all the documents below for our necessary action: -

- **Original Final Repair Tax Invoice (Pls remove the Loss of use and GIA fee as the bill should only have repair cost amount only)**
- **Hardcopy of the DV**

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chia Sin Muk <em1autopteltd@gmail.com>

Sent: Thursday, 5 March 2020 4:31 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: PA 4750Y, your ref. no.D19007842MFSH, DOA : 10.12.2019 TP - First Cap

WITHOUT PREJUDICE

Dear Khanchna,

We confirmed as follow :

Cost of Repair (w/GST) : S\$ 5,243.00 (agreed)
GIA Search Fee : S\$ 29.00 (agreed)
Loss of Use - we propose : S\$ 1,050.00 (7 Days X \$150 - School Bus with 23 Seat)

TOTAL : S\$ 6,322.00
=====

Thanks & Best Regards,
Karen, on behalf of,
Chia Sin Muk (Mr)
m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

EM-1 Auto Pte Ltd
Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643
Co. / GST Registration Number: 201316380R
Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately, you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

On Wed, 4 Mar 2020 at 15:31, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:-

1. Cost of Repair (w/GST)	\$ 5,243.00
2. Loss of Use (7 days x \$100)	\$ 700.00
3. GIA Search Fee	\$ 29.00
Total	<u>\$ 5,972.00</u>

Please confirm acceptance.

Kindly also amend your invoice as it should only have the Repair amount only.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

in the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chia Sin Muk <em1autopteltd@gmail.com>

Sent: Tuesday, 21 January 2020 4:40 PM

To: RachelWu@msfirstcapital.com.sg; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: LOD - PA 4750Y, your ref. no.D19007842MFSH, DOA : 10.12.2019 TP - First Cap

WITHOUT PREJUDICE

Dear Sir/Madam,

Please find the attached LOD.

COR : \$ 5,243.00

GIA : \$ 29.00

LOU : \$ 1,750.00

Total : \$ 7,022.00

=====

Kindly arrange for settlement.

Thanks & Best Regards,

Karen, on behalf of,
Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201216380R


Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CC4/FCI19022523/T1ka3q2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 17-03-2020	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 8810B	Veh. Inspected	PA 4750Y	
Policy No.	D-19092579MFSH	Coverage (\$)	0.00	
Claim No.	D19007842MFSH/1	Excess (\$)	0.00	
Assign From	RACHEL WU	Assign Date	20/12/2019	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI BE639	c.c	3908	
Engine No.	HIDDEN	Year of Reg.	200	
Chassis No.	BE639JD00105	Colour	YELLOW	
Odometer	817394	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/75 R17.5	FALKEN	6 mm	
L/H Front Tyre	215/75 R17.5	FALKEN	6 mm	
R/H Rear Tyre	215/75 R17.5 (D)	FALKEN	6/6 mm	
L/H Rear Tyre	215/75 R17.5 (D)	FALKEN	6/6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	10/12/2019	Inspection Date	20/12/2019	
Survey held at	EM-1 AUTO PTE LTD BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C #01-68 SINGAPORE 575643			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PA 4750Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER (N)	TO REPAIR SEE LABOUR	2,600.00	-
1	REAR SIDE PANEL RH (N)	BENT	3,560.00	2,550.00
1	REAR SIDE PANEL AIR GRILLE RH (SMALL)(N)	BENT	350.00	350.00
1	REAR MUDFLAP RH (N)	DEFORMED	120.00	120.00
1	REAR MUDFLAP INNER SHIELD RH (N)	DEFORMED	175.00	175.00
	LESS 10% DISCOUNT		-680.50	-319.50
			6,124.50	2,875.50
<u>SPECIAL NETT ITEMS</u>				
1	REAR SIDE PANEL STICKER EXCURSION BUS (SN)	NOT NECESSARY	40.00	-
5	REAR SIDE GLASS INNER SEAL @\$50.00 (SN)	NECESSARY	250.00	150.00
5	REAR SIDE PANEL GLASS SEALANT @\$50.00 (SN)	NECESSARY	300.00	250.00
1	REAR TYRE (SN)	NOT NECESSARY	380.00	-
			970.00	400.00
<u>LABOUR</u>				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		1,800.00	1,000.00
	SPRAY PAINTING-3 TONES.		1,800.00	1,200.00
	ANTI RUST.		150.00	60.00
	REMOVE AND INSTALL CARPET AND SEAT.		580.00	280.00
	REMOVE AND INSTALL SIDE PANEL GLASS.		400.00	350.00
	TO PERFORM COMPUTERIZE WHEEL ALIGNMENT.	NOT NECESSARY	90.00	-
			4,820.00	2,890.00
GRAND TOTAL			11,914.50	6,165.50
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,900.00

Report Ref No. CC4/FCI19022523/T1ka3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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