

INSURANCE

KHONG Lynn
68804892

CC4/ASM19022521/Kga3

LKK:
IDAC: 152879

INS. CASE OWNER:

ASSIGNMENT

Surveyor:

KENNETH

DOI:

24/12/2019

Date / Time:

23/12/2019

Registered in Merimen:

Pre-assign / CCU / FTE

X



Insured Vehicle No. : SFU 8611C

Claim No. : S9M02AY4

Name of Insured : LOW WAI MUN

Policy No. : GA135323

Insured Tel No. : HP: 96211590

Make / Model : NISSAN SUNNY 1.6

Excess Sec II : S\$ D.O.A : 21/12/2019 06:20

Place of Accident : BKE (TWDS WOODLANDS CHECKPOIN

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : LOW WAI LENG

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : +65-87147277 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SLW 8772P



INSRS:
WSP: Complete VMS
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	SLW8772P - x	SFU 8611C - X	STAGE	DATE / PIC	
15/1	- Email LOI.		Non-Reporting ltr (1st):		
22/1	- TO seek mandate.		Non-Reporting ltr (2nd):		
5/11	- Pending mandate approval.		Non-Reporting ltr (Final):		
27/12	- off \$3697.29 (Pending acceptance)		Notification ltr (if non-pickup):		
	- settle to \$3697.29 (Pending BV).		Call OI:	7 LPL 15/11/2020	
24/13	- DV in file PACC Admin to close.		After call ltr to OI:		
			Documentation Check List:	Handler Typist	
			Notification ltr (if non-pickup)	☒	☐
			After call ltr to OI:	☒	☐
			Authorisation To Act:	☒	☐
			Release Voucher:	☒	☐
			Final Repair Bill:	☒	☐
			Car Rental Invoice:	☒	☐
			Towing Invoice:	☒	☐
			LTA / GIA :	☒	☐
			Medical Bill:	☒	☐
			PIR:	☒	☐
			Mandate/Reject Instruction:	☒	☐
			LOD	☒	☐
			Payment Breakdown Form:	☒	☐
			Post-Repair Photos:	☒	☐
			Others:	☒	☐

PRELIMINARY ADVICE	Date/Time:	Sent By:
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FINALIZATION	Date/Time:	Confirm with:	Confirm by: Kenneth
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Repair Cost:	S\$ 2994.24 (4 days) Reduction: \$2991.83 @ 48	Email ☐ Call ☐
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FINAL SETTLEMENT	Date/Time: 23/12/2019	Confirm with: LHM	Email ☒ Call ☐
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Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : 27	If NO or B 28, Ass. Lia :
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Repair Cost:	S\$ 2994.24	
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Loss of Rental (LOR):	S\$ 100.00 (7 days) x \$100	
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Loss of Use (LOU):	S\$ - (5 x days)	
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Loss of Income (LOI):	S\$ - (5 x days)	
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LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]		
--	--	--

GIA/LTA Search	S\$ 345	
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Medical:	S\$ -	
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Disbursement:	S\$ - (e.g. Tow/ Independent)	
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Legal Cost	S\$ -	
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Total:	S\$ 3697.29	Global Sum S\$:
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FINAL PAYMENT	Date/Time:	Confirm with:	Email ☒ Call ☐
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Payee 1:	S\$ 3697.29	Name 1: Complete VMS Pte Ltd
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Payee 2: (Strike if N.A.)	S\$ -	Name 2:
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Payee 3: (Strike if N.A.)	S\$ -	Name 3:
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X GM

ASS. REC. BY:

REP: Asm (AXA)

ASSIGNMENT

From:

Date: 24.12.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLW 8772P

at Workshop m/s: Compux VMS

of BIK 46 sm ming Drive #03-14

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$ 66k

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4-5 days

Res.: Yes or No

Lum Sum:

1-B.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLW 8772P Yr Regn: 03, 18

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Vios E C.C. 1498

Colour:

M. Grey

A/C: Insured / Std / NI / NA

Sp. Reading

28088

T/Radio: Insured / Std / NI / NA

Eng/No:

NR 2B 23F 3701112514

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STRA/Rim or

Tyre Size:

F:

185/60R15

R:

BS / BUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A

21/12/19

D.O.L

24/12/19

Survey held at

✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PP \$294.24 (Red. \$2591.83 / 48%)

* 4 repair days + 1 PRS. + 1 PH + 1 Sunday = 7 days.

Date/Time, File Pass to?

☐

: Proli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Photos

Other

WILL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$



Kg

Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

ER HOCK CHAI
BLK 121B CANBERRA STREET #11-717
SINGAPORE 752121

Attention : THE OWNER
Contact : 96617429

Estimate : ES006876

Date : 21/12/2019
Vehicle Num. : SLW8772P
Make/Model : TOYOTA VIOS E AUTO-2018
Chassis/Eng# : MR2B23F3701112514/2NR5201519
Accident Date : 21/12/2019
Claim No. :
Reference :
Policy No. :

Not Authorised

Recovery Bk paint

4-day

11 Day 82794.24

S/N	Quantity	Particular	Unit Price	Amount S\$
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- | | | |
|-----|---|----------------------------|
| 1. | 1 | LIST ITEMS : |
| 2. | 2 | BOOT LID |
| 3. | 1 | BOOT LID HINGES |
| 4. | 1 | VIOS EMBLEM |
| 5. | 1 | E EMBLEM |
| 6. | 1 | TOYOTA LOGO |
| 7. | 1 | BOOT LID LOCK |
| 8. | 1 | REAR BUMPER |
| 9. | 6 | REAR BUMPER REINFORCEMENT |
| 10. | 2 | REAR BUMPER CLIP |
| 11. | 1 | REAR BUMPER SIDE RETAINER |
| 12. | 1 | REAR MUDFLAP L/H |
| 13. | 1 | TAIL LAMP L/H |
| 14. | 1 | REAR END PANEL |
| 15. | 1 | REAR END PANEL TOP GARNISH |

List TotalS\$:

25.00% Discount S\$:

- | | | |
|----|---|----------------------|
| 1. | 1 | SPECIAL NETT ITEMS : |
| | | REVERSE SENSOR SET |

Special Nett Total S\$:

LABOUR :

CHANGE TAIL LAMP AND CHECK LIGHTING
RUST PROOFING TREATMENT
SPRAY PAINT DAMAGED AREA AFFECTED

Bt	688.70	✓
66.90	133.80	X
44.20	—	—
34.00	—	—
50.20	—	—
360.42	X	
482.00	—	—
283.00	—	—
5.50	33.00	—
133.90	267.80	X
79.00	370.98	X
650.00	X	
232.00	X	

3,709.10

927.28

2,781.82

280.00 X

280.00

65.00

100.00

1,000.00

CONTINUE / ...



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

ER HOCK CHAI
BLK 121B CANBERRA STREET #11-717
SINGAPORE 752121

Attention : THE OWNER
Contact : 96617429

Estimate : ES006876

Date : 21/12/2019
Vehicle Num. : SLW8772P
Make/Model : TOYOTA VIOS E AUTO-2018
Chassis/Eng# : MR2B23F3701112514/2NR5201519
Accident Date : 21/12/2019
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN REAR L/H CORNER PANEL, REAR CHASSIS FRAMES, AND CHANGE ALL NECESSARY PARTS		500 1,100.00 ?
		Labour Total S\$:		2,265.00

SingDollars : Five Thousand Three Hundred Twenty-Six & Cents Eighty-Two Only

Total S\$: 5,326.82
=====

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

ER HOCK CHAI
BLK 121B CANBERRA STREET #11-717
SINGAPORE 752121

Attention : THE OWNER
Contact : 96617429

Supplementary Estimate : ES006879

Date : 26/12/2019
Vehicle Num. : SLW8772P
Make/Model : TOYOTA VIOS E AUTO-2018
Chassis/Eng# : MR2B23F3701112514/2NR5201519
Accident Date : 21/12/2019
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1	LIST ITEMS : TAIL LAMP LOWER BRACKET L/H		79.00 ✓
		List Total S\$:		79.00
		25.00% Discount S\$:		19.75
				59.25

SingDollars : Fifty-Nine & Cents Twenty-Five Only

Total S\$: 59.25
=====

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun



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lily@completevms.com.sg ()
lihui@completevms.com.sg ()

ER HOCK CHAI
BLK 121B CANBERRA STREET #11-717
SINGAPORE 752121

Attention : THE OWNER
Contact : 96617429

Estimate : ES006876

Date : 21/12/2019
Vehicle Num. : SLW8772P
Make/Model : TOYOTA VIOS E AUTO-2018
Chassis/Eng# : MR2B23F3701112514/2NR5201519
Accident Date : 21/12/2019
Claim No. :
Reference :
Policy No. :

*Not Authorised
Future Repairing
4-5 day*

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS :				
1.	1	BOOT LID		688.70 ✓
2.	2	BOOT LID HINGES	66.90	133.80 X
3.	1	VIOS EMBLEM		44.20 —
4.	1	E EMBLEM		34.00 —
5.	1	TOYOTA LOGO		50.20 —
6.	1	BOOT LID LOCK		360.42 X
7.	1	REAR BUMPER		482.00 —
8.	1	REAR BUMPER REINFORCEMENT		283.00 —
9.	6	REAR BUMPER CLIP		33.00 —
10.	2	REAR BUMPER SIDE RETAINER	5.50	11.00 X
11.	1	REAR MUDFLAP L/H	133.90	133.90 X
12.	1	TAIL LAMP L/H		79.00 X
13.	1	REAR END PANEL		370.98 ?
14.	1	REAR END PANEL TOP GARNISH		650.00 ?
				232.00 X
List TotalS\$:				3,709.10
25.00% Discount S\$:				927.28
				2,781.82
SPECIAL NETT ITEMS :				
1.	1	REVERSE SENSOR SET		280.00 X
Special Nett Total S\$:				280.00
LABOUR :				
CHANGE TAIL LAMP AND CHECK LIGHTING				65.00 15%
RUST PROOFING TREATMENT				100.00 ?
SPRAY PAINT DAMAGED AREA AFFECTED				1,000.00 60%

LMS Auto Consultants hereby notify the Repairer of the following:

- To receive complete repair pricing
- To display damaged parts during recovery
- Parts prices are subject to confirmation
- Third party survey from a "Notified Repairer" basis
- No illegal modification is allowed
- Repaired parts must be inspected and approved by the relevant insurance company

Acknowledged by Repairer:

Signature:

Date:

CONTINUE / ...

\$5386.07



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

ER HOCK CHAI
BLK 121B CANBERRA STREET #11-717
SINGAPORE 752121

Attention : THE OWNER

Contact : 96617429

Estimate : ES006876

Date : 21/12/2019
Vehicle Num. : SLW8772P
Make/Model : TOYOTA VIOS E AUTO-2018
Chassis/Eng# : MR2B23F3701112514/2NR5201519
Accident Date : 21/12/2019
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN REAR L/H CORNER PANEL, REAR CHASSIS FRAMES, AND CHANGE ALL NECESSARY PARTS		1,100.00 ?
		Labour Total S\$:		2,265.00

SingDollars : Five Thousand Three Hundred Twenty-Six & Cents Eighty-Two Only

Total S\$: 5,326.82
=====

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

12521/149.

<< Service Request Details

Sungur, Kamel.

Claim
S9M02AY4

P. Lily

Reference
None 

T: 23-12-19 3.10PM

Loss Date
December 21, 2019

V. Ly

E: ✓

Report Date
Dec 23, 2019 11:31:00 AMRequest Date
December 23, 2019Due Date
December 31, 2019Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)Type of Loss
Third Party Vehicle DamageServices
Pending verification - Direct Settlement**Actions**Next Step
Agree to perform service

Decline Work

Accept Work

Vehicle InformationIncident Vehicle Registration #
SLW8772P

Model
UNKNOWN

Service Address

...

Primary Contact/Insured

LOW WAI MUN
BLK 381, CLEMENTI AVE 5, #09-392, 120381, Singapore

WAIMUN0012@GMAIL.COM

Claim Handler

KHONG Lynn
68804892
lynn.khong@axa.com.sg

Additional Instructions
WS : Venue Complete VMS Pte Ltd NON-REPORTED

3

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

New Message

NIKAM Santosh Pandurang

From: Gan Li Hui <lihui@completevms.com.sg>
Sent: Monday, December 23, 2019 11:07 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: [EXTERNAL] NOTICE OF ACCIDENT: SLW8772P Your ref: SFU8611C

Categories: Santosh

Without Prejudice

Dear Sir,

ACCIDENT INVOLVING SLW8772P AND SFU8611C ON 21/12/2019 ALONG BKE TOWARDS SINGAPORE CUSTOMS AT ABOUT 06:15 HRS.

We act for **ER HOCK CHAI** owner of vehicle no. **SLW8772P** with instruction to repair the vehicle.

Please provide us a list of at least 10 motor surveyors.

Please be informed that the said vehicle can be inspected at:-

Venue **Complete VMS Pte Ltd**

176, Sin Ming Drive,

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Thank you & Best Regards,

Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408943 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 31/1/2020

Survey Details:

Date of loss	21-Dec-19
Date of appointment	23-Dec-19
Date of survey	24-Dec-19
Location of survey	COMPLETE VMS PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLW8772P
Make and Model	TOYOTA VIOS E (AUTO)
Date of registration	7-Mar-18
Parf Rebate	
Market Value	\$ 66,000.00
Parf Rebate	\$ 43,400.00
Nett Loss	\$ 22,600.00

Repair details:

Initial Estimate	\$ 5,326.82
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Proposed/Revised repair cost:

Parts	\$ 1,649.23
Check items (estimate)	\$ -
Labour	\$ 1,145.00
Total	\$ 2,794.23
Lump Sum(if applicable)	\$ -

Number of days for repair	4 DAYS
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

#1 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

04 RECOMMENDED REPAIR DAYS + 1PRS + 1PH + 1SUNDAY = 7DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,989.84	W/GST
Loss of use	\$ -	
Loss of rental	\$ 700.00	7days x \$100
Loss of income	\$ -	
LTA search fees	\$ 7.45	
Others	\$ -	
Proposed Total	\$ 3,697.29	



<MANDATE IA> - S9M02AY4 {ACCIDENT INVOLVING SFU 8611C (OI) & SLW 8772P (TP) ON 21/12/2019}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$3697.29 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL 31/01/2020

Reply

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, 5575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AXA INSURANCE (S) PTE LTD
8 SHENTON WAY #24-01
AXA TOWER, SINGAPORE 068811

Tax Invoice : VM015239

Invoice Date : 23/03/2020
Vehicle Num : SLW8772P
Make/Model : TOYOTA VIOS E AUTO
Mileage(Km) :
POWO/RO# :
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
COST OF REPAIR AS AGREED AT				2,794.24

SingOsilers : Two Thousand Nine Hundred Eighty-Nine & Cents Eighty-Four Only

COMPLETE VMS PTE LTD

Total S\$	2,794.24
GST S\$	195.60
Amount Due S\$	2,989.84

Terms : Cash

www.completevms.com.sg



Re:RE: Re:RE: <MANDATE IA> - S9M02AY4 {ACCIDENT INVOLVING SFU 8611C (OI) & SLW 8772P (TP) ON 21/12/2019}

Type

🔍 Question

Message

Dear CCL, proceed. Thanks

Reply



Your Ref: SFU8611C
Our Ref : TPDS20006 - SLW8772P

9th January 2020

By Postage

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way #24-01
AXA Tower
Singapore 068811

Attention: Motor Claims Department

Dear OIC,

ACCIDENT INVOLVING VEHICLE: SLW8772P AND SFU8611C ALONG BKE TOWARDS SINGAPORE CUSTOM ON 21.12.2019.

We are the authorized repair workshop for the owner of motor vehicle no. **SLW8772P** which is involved in the captioned accident with your Insured vehicle **SFU8611C**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair as agreed with surveyor	S\$ 2,989.84 (inclusive GST)
2	7days of Loss of Rental@ \$150.00	S\$ 1,050.00
3	LTA Report fee	S\$ 7.45
	Total	<u>S\$ 4,047.29</u>

We enclosed herewith the following documents to support the claims:-

- a. Proforma Invoice
- b. LTA Report
- c. Rental agreement

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully

Chiu Siong Lim
For Complete VMS Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19022521/Kga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:LYNN

Date : 30-03-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFU 8611C	Veh. Inspected	SLW 8772P
Policy No.	GA135323	Coverage (\$)	0.00
Claim No.	S9M02AY4	Excess (\$)	0.00
Assign From		Assign Date	23/12/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA VIOS E (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	MR2B23F3701112514	Colour	METALLIC GREY
Odometer	28089	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R15	DUNLOP	6 mm
L/H Front Tyre	185/60 R15	DUNLOP	6 mm
R/H Rear Tyre	185/60 R15	DUNLOP	6 mm
L/H Rear Tyre	185/60 R15	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	21/12/2019	Inspection Date	24/12/2019
Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLW 8772P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOT LID (CONSISTENT)	BENT✓	688.70✓	688.70✓
2	BOOT LID HINGES @\$66.90 (CONSISTENT)	TO REPAIR SEE LABOUR✓	133.80✓	-
1	VIOS EMBLEM (CONSISTENT)	NECESSARY✓	44.20✓	44.20✓
1	E EMBLEM (CONSISTENT)	NECESSARY✓	34.00✓	34.00✓
1	TOYOTA LOGO (CONSISTENT)	NECESSARY✓	50.20✓	50.20✓
1	BOOT LID LOCK (CONSISTENT)	TO REPAIR SEE LABOUR✓	360.42✓	-
1	REAR BUMPER (CONSISTENT)	CRACKED✓	482.00✓	482.00✓
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT✓	283.00✓	283.00✓
6	REAR BUMPER CLIP @\$5.50 (CONSISTENT)	NECESSARY✓	33.00✓	33.00✓
2	REAR BUMPER SIDE RETAINER @\$133.90 (CONSISTENT)	N/S DISTORTED✓	267.80✓	133.90✓
1	REAR MUDFLAP L/H (CONSISTENT)	SERVICEABLE✓	79.00✓	-
1	TAIL LAMP L/H (CONSISTENT)	MTG CRACKED✓	370.98✓	370.98✓
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR✓	650.00✓	-
1	REAR END PANEL TOP GARNISH (CONSISTENT)	SERVICEABLE✓	232.00✓	-
1	TAIL LAMP LOWER BRACKET L/H (CONSISTENT).	CRACKED✓	79.00✓	79.00✓
	LESS 25% DISCOUNT		-947.03✓	-549.74✓
			2,841.07✓	1,649.24✓
SPECIAL NETT ITEMS				
1	SET REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE✓	280.00✓	-
			280.00✓	-
LABOUR				
	CHANGE TAIL LAMP AND CHECK LIGHTING .		65.00✓	15.00✓
	RUST PROOFING TREATMENT .		100.00✓	30.00✓
	SPRAY PAINT DAMAGED AREA AFFECTED.		1,000.00✓	600.00✓

Report Ref No. CC4/ASM19022521/Kga3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CUT OFF REAR END PANEL,KNOCK AND STRAIGHTEN REAR L/H CORNER PANEL ,REAR CHASSIS FRAMES AND CHANGE ALL NECESSARY PARTS.INCLUSIVE OF THE REPAIR OF BOOT LID HINGES,BOOT LID LOCK AND REAR END PANEL .		1,100.00	500.00
			2,265.00	1,145.00
GRAND TOTAL			5,386.07	2,794.24
RECOMMENDED COST OF REPAIRS				2,794.24

Report Ref No. CC4/ASM19022521/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SPM02AY4

Reference

CCA/ASM419022521/Kga3q2

Loss Date

21 December 2019

Report Date

23 Dec 2019 11:31:00 AM

Request Date

23 December 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLW872P

Make

TPVD

Model

UNKNOWN

Service Address

Primary Contact/Insured

LOW WAI MUN

BLK 381, CLEMENTI AVE S, #09-392, 120381, Singapore

WAIMUN0012@GMAIL.COM

Claim Handler

KHONG Lynn

68804892

lynn.khong@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional InstructionsWS : Venue Complete VMS Pre Ltd NON-REPORTED

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
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Accident Statement

Reports & Statement

GIA Report

Matrimony

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1.151.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 LKKAdjustment11.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 LETTER TO OL.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 PAIR CODE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 January 2020
 TP FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 January 2020
 MANDATE IA DO 21012020.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 January 2020
 LKK RESUEVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 January 2020
 LKK RESUEVEY PHOTO 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 January 2020
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 January 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LDD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 January 2020
 LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 January 2020
 TP - JA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	29 December 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	29 December 2019
 SLW8772P TP GIA.pdf	Reports & Statement	GIA Report	KHOHC Lynn	24 December 2019
 GA13323-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Certificate / Certificate of Insurance	NIKAM Santosh Pandurang	23 December 2019
 EMAIL FROM WS FOR TP.mg	Letters and Correspondence	Others	NIKAM Santosh Pandurang	23 December 2019
 EMAIL FROM WS FOR TP.pdf	Letters and Correspondence	Others	NIKAM Santosh Pandurang	23 December 2019