

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 14 February, 2020 9:50 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Accident Case For SFD821E Our Ref: 19/19/20/VP05/022802 [External General] - LKK REF CC4/LPC19022509/Uha3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

Your Ref: 19/19/20/VP05/022802

Our Ref: CC4/LPC19022509/Uha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SLE 4690M (OI) AND SFD 821E (TP) ON 18/12/2019

We refer to the subject matter and to the assignment dated 20th December 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle rear-ended the TP vehicle.

As such, in view of the MCF and BOLA scenario 27, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**S M SPRAY PAINTING PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 8,585.10	\$ 2,461.00
Loss of Use (\$150 x 3 days)	\$ 450.00	\$ 300.00 (\$100 x 3 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 9,042.55	\$ 2,768.45

TP VEHICLE DETAILS:

MARKET VALUE : \$48,000.00 (est)

LTA REBATE : \$37,609.00 (est)

NETT VALUE : \$10,391.00 (est)

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
TOTAL	3 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Monday, 13 January, 2020 4:49 PM

To: Shu Pei (LKKAuto)

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Accident Case For SFD821E Our Ref: 19/19/20/VP05/022802 [External General]

Lonpac External - General

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,

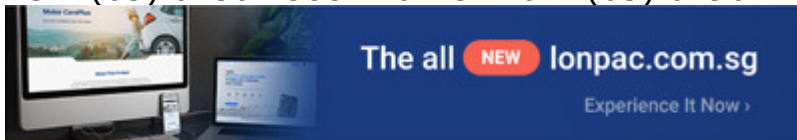
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Friday, 27 December 2019 4:30 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Accident Case For SFD821E Our Ref: 19/19/20/VP05/022802 [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SFD 821E at M/s Sm Spray Panting on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 20 December 2019 11:46 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Case For SFD821E Our Ref: 19/19/20/VP05/022802 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 20 December 2019 11:13 AM

To: wendy@smspraypainting.com.sg; Nivitha (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident Case For SFD821E Our Ref: 19/19/20/VP05/022802 [External General]

Lonpac External - General

Dear Nivitha

Please see below and arrange survey.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: wendy@smspraypainting.com.sg [<mailto:wendy@smspraypainting.com.sg>]

Sent: Friday, 20 December 2019 10:29 AM

To: ONG LI LI

Cc: MT_Claim_SG

Subject: RE: Accident Case For SFD821E Our Ref: 19/19/20/VP05/022802 [External General]

Good morning Sir / Madam,

We would like to choose LKK Auto Consultants Pte Ltd , No.6 Marcus Chua.

Our customer will send down the car by next Tuesday (24/12/2019) to our workshop. Please arrange surveyor come down by next Tuesday.

Thank you & have a good day.

Best Regards,

Wendy

S M Spray Painting Pte Ltd

Tel: 6384 1755/1766

Fax: 6384 1744

25, Kaki Bukit Road 4,

#08-30 Synergy@KB, (S)417800

www.smspraypainting.com.sg

www.facebook.com/smspraypainting

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, December 20, 2019 10:02 AM

To: wendy@smspraypainting.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Accident Case For SFD821E Our Ref: 19/19/20/VP05/022802 [External General]

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

Please email to mt_claim@lonpac.com for all matters relating to motor claims.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Kalvin Ang
2	Xing Guo Qiang
3	Mohamad Taufikh
4	Mohammed Rasul
5	Adrian Ling
6	Marcus Chua
7	Kenneth Kong
8	Bryan Ang
9	Nicholas Tey
10	Jackson Quek

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: wendy@smspraypainting.com.sg [<mailto:wendy@smspraypainting.com.sg>]

Sent: Thursday, 19 December 2019 5:29 pm

To: LILY KOH

Cc: GERALD POH WEE BIN

Subject: FW: Accident Case For SFD821E

Good morning Sir / Madam,

Our customer will claim the insurance from your client on behalf Foo Chuan Wee (SFD821E) – vehicle registration number is SLE4690M.

Please refer the GIA report as per above.

Kindly send us the surveyor list to choose.

Thank you & have a good day.

Best Regards,

Wendy

S M Spray Painting Pte Ltd

Tel: 6384 1755/1766

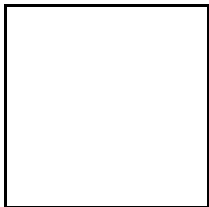
Fax: 6384 1744

25, Kaki Bukit Road 4,

#08-30 Synergy@KB, (S)417800

www.smspraypainting.com.sg

www.facebook.com/smspraypainting



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www.avg.com