BMW Dealer

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

23 DEC 2019

E S T I M A T E

Estimate No. : b1 53872
Date Estimated : 23/12/2019
Prepared By : Chua Kee Sin

- ESTIMATE REPAIR FOR -
Chia Teck Seng
81 Jalan Greja

Singapore 488944

- ACCOUNT - 40000
Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
EU103S	WBAXG120X0DX54011	30/05/2013	520iA	0

DESCRIPTION	VALUE
Replace front bumper,left front side fender include remove attachment etc and repairs on accident damage are a	2,125.00
Spray painting front bumper and left front side fender	1,923.00
To check electrical wiring systems at the front section for proper function including adjustments of headlights.	177.00
To replace left headlight.	481.00
To carry out body cavity preservation. (Per panel).	118.00
To check steering geometry and conduct wheel alignment according to BMW specification (1X)	531.00
Sundries.	150.00
Total Labour 1:	**5,505.00**

DESCRIPTION	QTY	PRIC	VALUE
HEX HEAD SCREW	2	0.60	1.20
FRT LH FENDER	1	888.85	888.85
FRT BUMPER LH SPACER	1	30.05	30.05
FRT BUMPER TRIM PRIMED (PDC)	1	1,351.15	1,351.15
LH BI-XENON HEADLIGHT	1	2,662.90	2,662.90
Total Parts :			**4,934.15**

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Prepared By : **Chua Kee Sin**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
EU103S	**WBAXG120X0DX54011**	**30/05/2013**	**520iA**	**0**

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____
Date&Time _____ Excess S$ _____
Surveyor's Name _____ Sign _____
Surveyor's Tel _____ Authorised Yes / No
Authorised Date _____ Time _____
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No
Surveyor's E-mail _____
No. of Working Days Recommend _____

Labour 1	:	**5,505.00**
Parts	:	**4,934.15**
Labour 2	:	**0.00**
Excess	:	**0.00**
Total GST @ 7%	:	**730.74**
Grand Total	:	**11,169.89**

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**
** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

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E S T I M A T E

Estimate No.	: b1 53872	Page No. : 3 of 5
Date Estimated	: 23/12/2019	
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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
EU103S	WBAXG120X0DX54011	30/05/2013	520iA	0

Terms & Conditions of Service

1. All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
2. The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
3. Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
4. The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
5. The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
6. PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
7. Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
8. Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
9. The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
10. If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
11. If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
12. PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
13. These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
14. If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

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GST REG. NO : M2 - 0020081 - X

E S T I M A T E

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Prepared By	: Chua Kee Sin	

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
EU103S	WBAXG120X0DX54011	30/05/2013	520iA	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.

16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.

17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.

17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:

(a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;

(b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;

(c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;

(d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;

(e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and

(f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.

17.2 The Vendor shall also disclose the Customer's personal data:

(a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;

(b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;

(c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;

(d) to the Vendor's business partners for the purpose of carrying out product promotions;

(e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;

(f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and

(g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.

17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.

17.4 If the Vendor amends any provision in this clause17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.

17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.

17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:

(a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;

(b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and

(c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

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E S T I M A T E

Estimate No.	: b1 53872	Page No. : 5 of 5
Date Estimated	: 23/12/2019	
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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
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17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.

17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:

(a) put his request in writing;

(b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and

(c) specify the information that is incorrect and what it should be replaced with.

The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.

17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.

17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:

(a) put his request in writing by way of an email sent to the Vendor;

(b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and

(c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.

17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.

17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.

17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pml.com.sg

> Back to OneMotoring

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 23 Dec 2019 / 14:30:35
Receipt Date/Time : 23 Dec 2019 / 14:30:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191223-002446

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S$)	GST Amount (S$)	Amount After GST (S$)
Result of Insurance Enquiry - GBH245U As at 16 Dec 2019/08:30:00 Insurance Co: INDIA INT'L INS PTE LTD					
1	Insurance Enquiry - GBH245U Enquiry Fee 20191223142954329474		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		xxxxxxxxxxxx6890 Credit Card: Visa/MasterCard			7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

MEMBER OF THE UOB GROUP

United Overseas Insurance Limited
3 Anson Road
#28-01 Springleaf Tower
Singapore 079909
Tel (65) 6222 7733
Fax (65) 6327 3869 / 6327 3870
Email: ContactUs@uoi.com.sg
uoi.com.sg
Co. Reg. No. 197100152R

Certificate of Insurance

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

ORIGINAL

CERTIFICATE NO.	DHOM120041851900	**Excess:**	$750/-NAMED DRIVERS - OPTION 2 $1500/-OTHERS $3000/-APPL TO <25 YRS & OR <3YRS EXP $100/-WINDSCREEN DAMAGE CLAIM
Type of Cover	COMPREHENSIVE		
Vehicle Number	EU103S		
Name of Insured	CHIA TECK SENG		
Restricted Driver(s)	NOT APPLICABLE		

Period of Insurance 30 May 2019 to 29 May 2021

Engine# A2250470N20B20B
Chassis# WBAXG120X0DX54011

PRIVATE CAR - INDIVIDUAL OWNERSHIP [MX 1]
AUTHORISED DRIVER
(1) The Insured
(2) Any other person who is driving on the Insured's order or with his permission
(3) In the event of the death of the Insured
  (a) any member of the Insured's family or a paid driver who has been driving the car during the lifetime of the Insured and permission to drive had not been withdrawn prior to the death of Insured and
  (b) any other person who has been given permission to drive the vehicle prior to the death and such permission had not been withdrawn by the Insured

LIMITATIONS AS TO USE
Use only for social domestic and pleasure purposes and for the Insured's business
THE POLICY DOES NOT COVER
Use for hire or reward or racing pace-making reliability trial or speed-testing or the carriage of goods (other than samples) in connection with any trade or business or use for any purposes in connection with the Motor Trade
The carriage of passengers pursuant to car pooling arrangements and payments or any of them made by the passengers thereunder towards the running expenses of any vehicle described in the Schedule shall not be deemed to constitute use for hire or reward

Provided that the person is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

*Limitation rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles(Third-Party Risks and Compensation) Act (Chapter 189) and part Iv of the Road Transport Act, 1987 (Malaysia).

UNITED OVERSEAS INSURANCE LTD

For the Company

MCHHC Date : 24/04/2019

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/12/2019 19:56
Date Of Accident	16/12/2019 08:30
Exact Location Of Accident	BASEMENT CARPARK OF HEARTBEAT @ BEDOK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	EU103S

Insured/Policyholder

Name Of Registered Owner	CHIA TECK FENG
NRIC No	S1061935A
Email Address	ROSE.CHIA103@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97335726
Alternative Phone No	OTHERS-97335726

Vehicle Particulars

Manufacturer	BMW
Model	520I 2.0L AT D/AB 2WD 4DR GAS/D NAV
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	UNITED OVERSEAS INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DHOM120041851900
Cover Note Number	N.A

Driver

Name of Driver	ROSE NG CHENG HUA
NRIC No	S1315153I
Date Of Birth	15/12/1958
Occupation	INDOOR
Date Of Driving Pass	23/08/1994
Driving Experience	25 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97335726
Fax Number	
Contact Number	
EMail Address	ROSE.CHIA103@GMAIL.COM

Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes,Please state which Police Station	
Police Station Name	BEDOK NORTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	**ROAD**: 30 BEDOK NORTH ROAD , **POSTCODE:** 469676 , **COUNTRY:** SINGAPORE
Police Station Contact	**TEL NO**: 1800-2449999 - **FAX NO**: 62447258
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

REFER TO POLICE REPORT NO.T/20191216/2148: ON 16 DEC 2019 AT ABOUT 8.30AM, I PARKED MY BLACK COLOUR BMW 520 VEHICLE (LICENSE PLATE: EU103S) AT THE BASEMENT CARPARK OF HEARTBEAT @ BEDOK. I PARKED MY VEHICLE WITH ITS HEAD FACING OUT AT LIFT LOBBY C, BETWEEN THE LOTS K-11 AND K-12. WHEN I PARKED MY VEHICLE THERE, EVERYTHING WAS INTACT. ON THE SAME DAY AT ABOUT 10:45AM, I DROVE MY CAR OUT OF THE BASEMENT AND WENT STRAIGHT HOME TO MY ADDRESS AT 81 JALAN GREJA. WHEN I REACHED HOME, MY HUSBAND REALIZED THAT THERE WAS HUGH CRACK WITH A GAPING HOLE NEAR THE FRONT LEFT HEADLIGHT OF MY VEHICLE. I WISH TO STATE THAT WHILE DRIVING FROM HEARTBEAT TO BACK HOME I WAS NOT INVOLVED IN ANY ACCIDENT. ON THE SAME DAY AT ABOUT 3.30PM, I WENT BACK TO HEARTBEAT @ BEDOK TO MAKE A CHECK AND INFORM THE MANAGEMENT ABOUT THE DAMAGE DONE TO MY VEHICLE. I WISH TO STATE THAT THERE IS AN IN-CAR CAMERA IN MY VEHICLE BUT IT WAS NOT RECORDING. THE CAMERA ONLY RECORDS WHEN THE VEHICLE IS MOVING. THERE ARE CCTV AT THE AREA WHERE I PARKED MY VEHICLE. I AM NOT INJURED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBH245U
Vehicle Make/Model/Colour	NISSAN / CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be included in the records of the [illegible] established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will [illegible] be made available upon application to interested parties.
7. By the lodgement of this report to the insurer, you hereby consent to the archiving of this report at the centre and to copies of the report being made available as aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

   I understand, acknowledge, agree and consent that:

   (a) My consent is provided to (i) the General Insurance Association of Singapore ("GIA") (whether provided to it directly or otherwise) to collect, use, disclose and/or process my personal data and/or personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident [illegible] (collectively referred to as the "**Insurers**"), the Insurers' Investigation Firms, the Monetary Authority of Singapore and any relevant government agencies [illegible] for the purpose(s) of:

   (i) processing, handling and/or dealing with the claims including the settlement of the claims and any recovery [illegible] arising from the claims;

   (ii) investigating the accident and/or the claims;

   (iii) [illegible]

   (iv) [illegible]

   (v) complying with applicable laws [illegible] (the "**Purposes**");

   (b) All Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' Investigation Firms, may collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

   (c) my Personal Information may also be disclosed by any of the Insurers and/or the GIA to their third party service providers, who may be located outside Singapore, for one or more of the above Purposes;

   (d) my Personal Information will also be [illegible] for the purpose of fraud detection, investigation and management of [illegible] claims;

   (e) [illegible]

   (i) [illegible]

   (ii) [illegible]

[illegible]
REPORTING OFFICER
MUHAMMAD SHADIL BIN SAJAR

Policyholder's Signature
Date & Time

Driver's Signature
(if driver is not the policyholder)
Date & Time

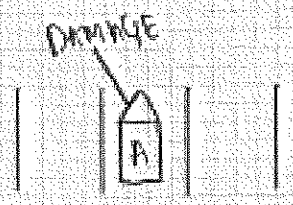
Reporting Centre Personnel's Signature
Name
NRIC/FIN No.

Sketch Plan #2

SKETCH PLAN

A – EU1035

B – GBH3464



BRODMENT CHECKED @ MONITORING BOOK

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO ATTACHED STATEMENT

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Driver's Signature
Date & Time

Witness's Signature
(If there is and the witness is)
Date & Time

VERIFY BY AJAX MARS (ARC)
REPORTING OFFICER
MOHAMMAD SHARIL BIN SATAR

Reporting Traffic Personnel's Signature
Name:
NRIC/TH No.:

2

Sketch Plan #3

SINGAPORE POLICE FORCE

T/2019121602148

Report No. T/2019121602148

Police Station Of Origin:
Bedok North N.P.C
30 Bedok North Road SINGAPORE 469676
Tel No: 1800-2449999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made:	Vide Report No.:	I-Station Diary No.:
16/12/2019 16:26		184

Name of Informant: NG CHENG HUA ROSE	Address: 81 JALAN GREJA SINGAPORE 488944
ID Type / ID No.: NRIC NO / S1315153I	Contact No.: Home/Office: Mobile: 97335726
Nationality: SINGAPORE CITIZEN	Email:
Sex: Female / Age: 61 / Date of Birth: 15/12/1958	Type of Informant: Driver
Race: Chinese	Language: English / Institution / School Name:
Occupation: Housewife	Driving Licence Information: Class: 3 / Date of Expiry:

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 16/12/2019 06:30	Type of Location: Car Park

Location:
Along Road 1
BEDOK NORTH STREET 1
Basement Carpark of HeartBeat@Bedok, located at Bedok North Street 1 (469662)

Weather: Clear	Road Surface: Dry	Road Speed Limit:
Traffic Flow: Dual Carriage Way	Traffic Control: Not Controlled	Traffic Volume: No Traffic
Type of Collision: Moving Vehicle Against - Parked Vehicle		Anyone conveyed by ambulance: No

Vehicle No.	Type	Make	Model	Colour	Condition	No. of Passengers
EU103S	Car	BMW	520	Black	Seriously Damaged	0

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

Sketch Plan #4

SINGAPORE POLICE FORCE

T/2019121602148

Report No. T/2019121602148

Police Station Of Origin:
Bedok North N.P.C
30 Bedok North Road SINGAPORE 469676
Tel No: 1800-2449999

CONTINUATION OF REPORT

Name	NG CHENG HUA ROSE	ID No.	S1315153I
Related Vehicle	EU103S (Car)	Contact No.	97335726
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details

On 16 Dec 2019 at about 8.30am, I parked my black colour BMW 520 vehicle (License Plate: EU103S) at the basement carpark of HeartBeat@Bedok. I parked my vehicle with its head facing out at Lift Lobby C, between the lots K-11 and K-12. When I parked my vehicle there, everything was intact. On the same day at about 10.45am, I drove my car out of the basement and went straight home to my address at 61 Jalan Greja. When I reached home, my husband realized that there was huge crack with a gaping hole near the front left headlight of my vehicle. I wish to state that while driving from HeartBeat to back home I was not involved in any accident.

On the same day at about 3.30pm, I went back to HeartBeat@Bedok to make a check and inform the management about the damage done to my vehicle.

I wish to state that there is an in-car camera in my vehicle but it was not recording. The camera only records when the vehicle is moving. There are CCTV at the area where I parked my vehicle. I am not injured.

Sketch Plan #5

SINGAPORE POLICE FORCE

T/2019/12/02148

Report No. T/2019/12/02148

Police Station Of Origin
Bedok North N.P.C
30 Bedok North Road SINGAPORE 469676
Tel No. 1800-2449999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: G / Sr Staff Sgt MUHAMED SHAMIR S/O HAMID GHOUSE	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 16/12/2019 16:25
Officer In Charge Of Case: TP / HRT / SI KALESWARI PALANI Contact No.: 65476902	Classification Of Case:

Authentication Stamp
KP188