

Jasper Chua (LKK Auto)

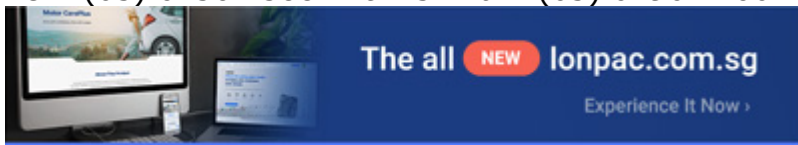
From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 25 August 2020 11:09 AM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: SEEK MANDATE : 3rd party survey for SLP8819B Our Ref: 19/19/20/VC00/022804 [External General]

Lonpac External - General

Dear Jasper

Please proceed but offer not more than 4 days for loss of use.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Tuesday, 25 August 2020 10:08 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: SEEK MANDATE : 3rd party survey for SLP8819B Our Ref: 19/19/20/VC00/022804 [External General]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that insured involve in 3 vehicle chain collision , insured is the second car.

There is some typo error in the amount in the LOD and Repair Tax Invoice , we will ask workshop to amend accordingly.

Summary to offer to repairer **LION CITY RENTALS PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 5,565.85	\$ 1,934.75
Loss of Use (\$80.00 x 5 days)	\$ 400.00	\$ 400.00

GIA Search Fee	\$ 2.00	\$ 2.00
Proposed Total	\$ 5,967.85	\$ 2,336.75

Breakdown of days is as follows:

Recommended days	3
Weekends / Downtime	2
CLAIM DAYS	5

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 26 December, 2019 11:51 AM

To: Shu Pei (LKKAuto)

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: 3rd party survey for SLP8819B Our Ref: 19/19/20/VC00/022804 [External General]

Lonpac External - General

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,

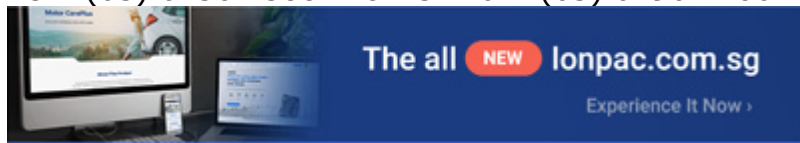
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 24 December 2019 11:21 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: 3rd party survey for SLP8819B Our Ref: 19/19/20/VC00/022804 [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLP 8819B at M/s Lion City Rentals Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 20 December 2019 10:34 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd party survey for SLP8819B Our Ref: 19/19/20/VC00/022804 [External General]

Dear Li Li,

Thank you for the assignment.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 20 December 2019 10:27 AM

To: Siak Tong Sim <siaktong@lioncityrentals.com.sg>; assignments@lkkauto.com; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Lion City Rentals ARC <lcrarc@lioncityrentals.com.sg>

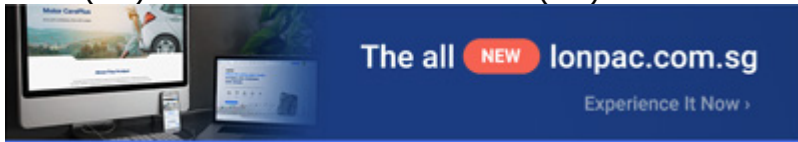
Subject: RE: 3rd party survey for SLP8819B Our Ref: 19/19/20/VC00/022804 [External General]

Lonpac External - General

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

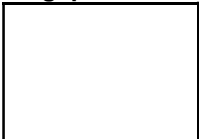


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From: Siak Tong Sim [<mailto:siaktong@lioncityrentals.com.sg>]
Sent: Friday, 20 December 2019 10:16 AM
To: ONG LI LI
Cc: MT_Claim_SG; Lion City Rentals ARC
Subject: Re: 3rd party survey for SLP8819B Our Ref: 19/19/20/VC00/022804 [External General]

Dear sir
We would like to engage LKK to survey our car

Regards
S.T.Sim (65-97422188)
Manager
Accident Reporting Center
60 Jalan Lam Huat
#04-35/36 Carros Centre
Singapore 737869



On Fri, Dec 20, 2019 at 9:45 AM ONG LI LI <llong@lonpac.com> wrote:

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Robin Poon
2	Nicholas Tey
3	Jackson Quek
4	Mohammed Rasul
5	Adrian Ling
6	Kenneth Kong
7	Bryan Ang
8	Muhammad Nazril Bin Abdullah
9	Ong Hwee Jie
10	Steve Chen

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

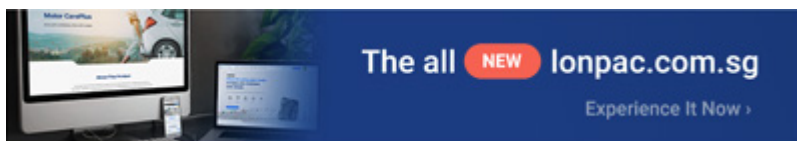
Ong Li Li

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Singapore 199555

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From: Siak Tong Sim [mailto:siaktong@lioncityrentals.com.sg]
Sent: Friday, 20 December 2019 8:01 AM
To: MT_Claim_SG
Cc: Lion City Rentals ARC
Subject: Re: 3rd party survey for SLP8819B

Dear sir

Please arrange 3rd party survey for the following car

Our Insured: SLP8819B

Your Insured: GZ5349S

Date of accident: 19/12/2019

Please give us a list of surveyors for the PRS

Regards

S.T.Sim (65-97422188)

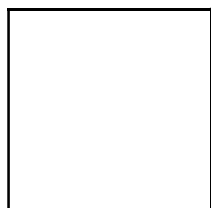
Manager

Accident Reporting Center

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869



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