Asher Sng (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, 26 February 2020 4:18 PM

To: Asher Sng (LKKAuto); Admin A

Cc: Ben Tang; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); Claims Dept of CTI

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLG4044T (OI:

SNM19D205692C02/4(bt) and SHD3361Y (TP: LKK REF - CC3/CTI19022502/Feb3) on

28.11.2019

Follow Up Flag: Flag Status: Follow up Flagged

LKK REF - CC3/CTI19022502/Feb3

CTPIS REF - SNM19D2005692C02/4(bt)

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to resolve the claim at \$7,311.24.

We await your payment advice to enable our Ben to act accordingly.

Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, February 26, 2020 3:30 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLG4044T (OI: SNM19D205692C02/4(bt) and

SHD3361Y (TP: LKK REF - CC3/CTI19022502/Feb3) on 28.11.2019

Your ref : SNM19D205692C02 Our ref : CC3/CTI19022502/Feb3n2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident.

We seek your approval to offer repairer " COMFORTDELGRO ENGINEERING PTE LTD" at \$7,311.24 (all-in).

The summary is as follows: -

	Amount Claimed		Amount Revised		
1. Cost of Repairs (with GST)	\$	7,915.80	\$ 4,280.00		
2. Loss of Rental (26days x \$116.95)	\$	3,040.70	\$ 2,923.75 (25days x \$116.95)		
3. Loss of Income (2days x \$80)	\$	160.00	\$ 100.00 (2days x \$50)		
4. LTA Search Fee	\$	7.49	\$ 7.49		
	Total: \$ 7,311.24				

^{**}TP vehicle in police compound from 28.11.2019 to 16.12.2019 (TP have taken courtesy taxi during the vehicle in workshop repair)

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards:

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersna@likkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh alfred.toh@sg.cntaiping.com

Sent: Tuesday, 24 December 2019 12:19 PM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Direct Settlement - Accident Involving SLG4044T (OI: SNM19D205692C02/4(bt) and SHD3361Y (TP: LKK REF-CC3/CTI19022502/Feb3) on 28.11.2019

LKK REF - CC3/CTI19022502/Feb3 CTPIS REF - SNM19D205692C02/4(bt)

Dear Sirs

Attach herewith the SAS report of PC5289X and Insured for your attention and necessary action.

Aside to Ben, please assist to keep track on the matter.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

(65) 6389 6183 (65) 6224 7478 Fax

Email: claimsdept@sg.cntaiping.com alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure. use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 24 December, 2019 11:29 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLG4044T (OI: SNM19D205692C02/4(bt) and SHD3361Y (TP: LKK REF -

CC3/CTI19022502/Feb3) on 28.11.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3361Y at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

COMFORTDELGRO

			-		
Our Re	f : T 1119 / SHD3361Y	/WT/CK(st)		Engli	NEERING
1 40 100 100 100					
Your I	: 3-Jan-2020	CDGE Taxi Claims Dept	20t	mfortDelGro E 5 Braddell Road	ngineering Pte Ltd I Singapore 579701
CHINA	TAIPING INSURANCE CO LTD	59 Loyang Drive 4th Fir Singapore 508969			iline +65 6383 6280 nilie +65 6280 9755
	ON ROAD				www.cdge.com.sg
	SPRINGLEAF TOWER			Company Re	gastration No.: 199506048W
	PORE 079909				Workshops
	Motor Claims Department	WITHOUT PREJUDICE			Braddell 205 Braddell Road Singapore 579701
Dear			81.6	4044T	Loyang 59 Loyang Drive
ACCI	DENT INVOLVING OUR TAXI	SHD3361Y YOUR INSURED	_	8.11.19	Singapore 508969
AND	OTHER PC 5289X	0		6.11.19	383 Sin Ming Drive
		for Comfort Transportation Pte Ltd,	the ow	ner of motor	Singapore 575717
A Saide Land	No. CHD3361V which was	involved in the captioned accident v	ntn you	II IIISUI GU	Pandan 45 Pandan Road Singapore 609286
assist	them in presenting their claims ag	friver concerned have requested an gainst the party responsible for all a	pplicabl	le matters	320 Ubi Road 3 Singapore 408649
	g from the damage to the vehicle.	12.		-	Sungei Kadut
As the	e accident was caused by the negle e submitting these claims for your	igent act of your insured driving SL consideration on behalf of the clain	nants.	L	7 Sungei Kadut Way Singapore 728791
	OWNER'S CLAIM				
1	Cost of Repair		\$	4,280.00	
6	26 days Loss of Rental @	\$ 116.95 per day	\$	3,040.70	
3	Survey Report Fees (Surveyed)	by M/s LKK)	\$	-	
4	LTA Search Fees	55/1 2	\$	7.49	
5	GIA / Police Report Fees		\$	-	
6	Towing / Medical / Transporation	Fees	\$	-	
		Sub Tota	1: \$	7,328.19	
HIRE	R'S CLAIM		_	100.00	
7	2 days Loss of Income (\$ 80.00 per days	\$	160.00	
		Total Claim	s:_\$_	7,488.19	
	N. C.	the eleime:			
We e	enclose herewith the following docu	uments to support the claims			
a)	Original repair bill:	-15-10-10-1			
b)	LTA search slip/s of :	SLG4044T			
c)	GIA / Police report/s of :	SHD3361Y			
d)	Letter of authority from owner / h	nirer / operator			
	() Traffic Compound () Towing/	Medical bill/receipts () Certificate of	Insuran	Ce	letter
	() Tow Fee	(x) Downtime/Mileage record	(x)	Rental Rate	letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully Catherine Koh

CDGE Claims Department

Tel: 6214 8733 Fax: 6214 1843 Email: catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required

to redmern A





51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/CTI19022502/Feb3

31 DEC 2019

TAN SWEE TIEN BLK 513 JELAPANG ROAD #04-219 SINGAPORE 670513

Dear Sir/Madam.

ACCIDENT INVOLVING SLG 4044T AND SHD 3361Y / OTHERS ON 28/11/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING | 40 SHD3361Y , SLG4044T , PC5289X

ON 28-Nov-19 14:40

ALONG

TPE TWDS SLE BEFORE JALAN KAYU EXIT

I / We

ARJUN UPADHYA

(Hirer) NRIC No .:

SXXXX140B

and/or

ONG BOON TECK

(Relief) NRIC No.: SXXXX507E

Taxi Number

SHD3361Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

29-Nov-2019

Name of Hirer

ARJUN UPADHYA

Hirer NRIC

SXXXX140B

Signature:

Address

884 TAMPINES STREET 83 #02-69

520884

Contact No.

86133141

Name of Relief

ONG BOON TECK

Relief NRIC

SXXXX507E

Signature:

Address

766 BEDOK RESERVOIR VIEW 13-243

470766

Contact No.

92370467

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3059671901

Claim No : SNM19D205692C02/4

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$7,310.00

DOLLARS SEVEN THOUSAND THREE HUNDRED AND TEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 3361Y Insured Vehicle No. : SLG 4044T

Date of Loss

: 28/11/2019

Place of Accident : TPE TWDS SLE BEFORE JALAN KAYU EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: TAN SWEE TIEN

Driver Name

: TAN SWEE TIEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

SS 7,310.00

--------------. . . SS 7,310.00

Claimant Name: COMFORT TRANSPORTATION PTE LTD

NRIC No :

Signature

DAMS BENTYON COMPORTDELSRIP ENGINEERING PTE LITT STATISTICS ARMS

SWS#PIRE SHIPE

Please forward your choque made payable to. COMFORTDELIGRO ENGINEERING PTE LTD

The contents of this occurrent apply to vehicle damages only. All personal injuries and damages arising therefrom are evoluded from the artist and application of this document.



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Bristovi Poud Singapere 579751 Marrine + 65 6383 6390 Facarrele + 65 6390 9750

Workshope

58 Leganz Drive Birgapore 60888 44 Sensie Loop Birgapore 758165 3KS Sin Ming Drive Birgapore 575717 7 Surige Kadul Way Singapore 725781 45 Panden Road Singapore 606281 101 Yokun Industrial Pan A Singapore 785

COMPANY RRG. NO.: 199506048W Page:

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE 079909

CONTACT NO: 62222366

WINNELSK NO. SHD33617

NO/DATR 91487274 31,12,2019

MAKE HYUNDAT JOB NO. 305358030

MODRE. 1 - 40

ODOMRTER READING

DATE OF REG 21.07.2016

CHASSIS CODE

JOR TYPE

KMHEB41UMGU092206

Description: TP/3P 28.11.19

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt

4,000.00

Add GST 6

7,000 % 280.00

Total Invoice amount

4.280.00

KATHERINETAN 02,01,2020 15:09:48

Issued by Repair T Repair Type : CLSO/57/57 Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORIDELCRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. AMOUNT BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT19110726

Date: 02 January 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

28/11/2019 @ 14:40 hrs

ALONG

TPE TWDS SLE BEFORE JALAN KAYU EXIT

INVOLVING

SLG4044T, PC5289X

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD3361Y (the "Taxi"). The Taxi was hired to ARJUN UPADHYA IC NO SXXXX140B a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$116.95 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Manager, Fleet Safety

This is a computer generated letter. No signature is required.

		54	MILEAGE	HOURS OPERATED (TI	ED (III	NAME OF DRIVER	MILEAGE
DATE	NAME OF DRIVER	MILEAGE READING	(KM)	FROM	Б		
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Énquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name C01

SLG4044T 28 Nov 2019 / 14:40:00 Successful

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

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SUD 3361-1



Amenber of COMFORTDELCTIO

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Committed Engineering Pte Ltd

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Savore Contine

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Savore Contine

11 Savore Savore Savore 2004





JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition		
1. Date: 60 9 Time Received: 1435- 2. New SPARK Kakis Name of Customer: HYANNHH Contact No.: 65508970	3. Vehicle Type: Private Taxi (CTRL/CCPL) Fleet STK (Boon Lay)	4. Type of Towing: Numel Tow King Dolly Flat Bed Crane-up
Vehicle No. SHUBBEI (I - Make/Model/Colour: HI 940 Email	S. Nature of Service: Jumpstart Recovery Change Tyre / Battery	6. Parts Replaced/Remarks:
7. lation: 9. Preferred Workshop: Braddell Loyang Sin Ming Sungei Kadut Senoko Komoco (UBI / Leng Kee) Others:	Sn Ov Ov Sn Ov Ov St Ov Ov Ov Ov Ov Ov Ov O	Tow - In Workshop: hoky Exhaust
10. Odometer Reading : Filet Level : F 1/4 1/2 3/4 E Job Attended	11. Radio / CD Player OK Faulty Not tested	
Name of Driver VRS QA GAR SAR S	TZ TZ SISHUN OTHE	#: Cracked X : Dented /: Scatched O: Missing
Time Completed		Signature of Customer
Cash Invoice Details (if applicable)		
3. Cash Invoice No. :		
Customer Acknowledgement		
a. I have been advised to remove all valuable items in my vehicle, includically cally cal	Car Care TM will not be held liable for such tow nor proceed with the repairs in SPAF	losses.
4. WORKSHOP		THE COURT OF SET OF SECTION 1 1 SEC.
Name of Attending Staff/Guard Date & Time of	Arrival Signat	ure of Attending Staff/Guard



Traffic Police 10 Ubi Avenue 3 Singapore 408865 Tel +65 6547 6246 www.police.gov.sg

Reference: TP/IP/73917/2019

ANNEX A: LETTER OF AUTHORISATION FOR VEHICLE COLLECTION

I,	Comfort train	sportation for UA	-	of NRIC	/ FIN /	Passport	Number:
	•	hereby authorise	Confrequence	Engineering 4	all of Ni	RIC / FIN /	Passport
Number: _	-	to colle	et my vehicle	bearing regist	tration number:	MISECHAS	on my
behalf from	Traffic Police	.					
			LOCATIO	N MAP FOR T	RAFFIC VEHI	CLE POUND).
363 SIN TEL: 655	HANSPORTATION 9IN MING DRIV IGAPORE 575711 5 1188 FAX: 845 REG. NO. 10930352	27742	TRAF	FIC VEHICLE POLICE POLI	UND AD	The state of the s	<i>h</i>
(Sig	gnature)	36	HANSPORTATIO 3 9IN MIN'S DRI	17			
Name	4		1955 1188 FAX: 04 5 REG. NO. 1693034	IDZ TOMA		<i>>//</i>	
NRIC / FIN	No.	438281882		/		//	
Contact Nur	mber :	PER 9259 PEZS BX	69	- Contract		//	
Date	1.	1412/19				1	

NOTE: NRIC, FIN CARD OR PASSPORT MUST BE PRODUCED FOR VERIFICATION TOGETHER WITH THE NOTICE FOR VEHICLE COLLECTION.