

INS. CASE OWNER:

CC 7/CTI1901, 250V, Feb 12

LKK:	
IDAC:	

Surveyor: RAM

ASSIGNMENT
DOI: 1712110

Date / Time : 17/11/19
Registered in Merimen:

Pre-assign / CCU / FTE



Pre-assign / CCU / FTE

Insured Vehicle No. :

Name of Insured : TAW SHEB LLEN

Insured Tel No. : _____ HP: _____

Excess Sec II :S\$

Is driver the owner? (YES / NO) Nature of Accident :

If **NO**, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. : _____

Policy No. : 00015700167071901

Make / Model : MAZDA

Place of Accident : TRF(SLF)

OL GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :	%	Final ? Yes / No
1. Automobile liability		
2. Boat liability		
3. Commercial liability		
4. Fire liability		
5. General liability		
6. Professional liability		
7. Umbrella liability		
8. Workers' compensation		
9. Other		

PC 5284x

SM 4044T

SHO 22614



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



01



INSRS: CDGE
WSP:
Tel: m
Liability:
RMKS: tp

INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	STAGE	DATE / PIC
10.01.20	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	☐ ☐
	After call ltr to OI:	☒ ☐
	Authorisation To Act:	☒ ☐
	Release Voucher:	☒ ☐
	Final Repair Bill:	☒ ☐
	Car Rental Invoice:	☒ ☐
	Towing Invoice	☐ ☐
	LTA / GIA :	☒ ☐
	Medical Bill:	☐ ☐
	PIR:	☐ ☐
	Mandate/Reject Instruction:	☒ ☐
	LOD	☒ ☐
	Payment Breakdown Form:	☐ ☐
	Post-Repair Photos:	☐ ☐
	Others: TP LEADER.	☒ ☐
	Confirm by: PSS	
	Repair Cost:	45 %
	Final SETTLEMENT	Confirm with: PSS
	Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : ZB
	Repair Cost:	\$5,280.00
	Loss of Rental (LOR):	\$5,280.00 (25 days) x \$116.95
	Loss of Use (LOU):	\$5 - (\$ x days)
	Loss of Income (LOI):	\$500.00 (\$50 x 2 days)
	LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☒ (Tick only one)	
	GIA/LTA Search	\$5,280.00
	Medical:	\$5 -
	Disbursement:	\$5 - (e.g. Tow/ Independent)
	Legal Cost	\$5 -
	Total:	\$5,280.00 Global Sum \$5,280.00
	FINAL PAYMENT	Date/Time: 05.03.20 Confirm with: PSS
	Payee 1:	\$5,280.00 Name 1: COMFORTDELGRO ENGINEERING PTE LTD
	Payee 2: (Strike if N.A.)	\$5 Name 2:
	Payee 3: (Strike if N.A.)	\$5 Name 3:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTH19022502/Feb3

Date: 23.12.2019

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

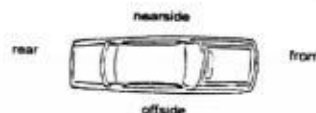
SHD3361Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 17.12.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	7,337.94
Revised Estimate Amount	: S\$	4,020.00
"Check" Items Amount	: S\$	2,104.16
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
Rear Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 3 days

Yours faithfully,

RAM
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3361Y

DATE 17/12/2019 10:03

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid <i>DP</i>			\$ 2,174.90
	Boot Lid Lock Upper <i>xnn</i>			\$ 102.60
	Boot Lid Lock Lower <i>xnn</i>			\$ 31.70
	Boot Lid 'H' Emblem <i>rec</i>			\$ 28.70
	Boot Lid CRDI Plate <i>rec</i>			\$ 27.90
	Boot Lid Lamp (LH) <i>ora</i>			\$ 565.60
	Bootlid Moulding ?			\$ 85.00
	Bootlid i40 Emblem <i>rec</i>			\$ 27.90
	Bootlid Lower Garnish <i>xnn</i>			\$ 227.90
	Rear Bumper <i>BUL</i>			\$ 553.00
	Rear Bumper Reinforcement ?			\$ 428.40
	Rear Bumper Reinforcement Bracket (LH/RH)?		\$ 80.30	\$ 160.60
	Rear Bumper Clip 10 pcs <i>rec</i>			\$ 22.00
	Rear Bumper Bracket <i>xnn</i>		\$ 35.60	\$ 71.20
	Rear Bumper Sponge ?			\$ 103.50
	Rear Bumper Under Cover <i>xnn</i>			\$ 228.00
	Rear Bumper Reflector Lamp (LH/RH) <i>xnn</i>		\$ 30.60	\$ 61.20
	Tail Lamp (LH) <i>rec</i> ?			\$ 697.80
	Rear Panel ?			\$ 526.70
	Rear Panel Garnish ?			\$ 57.70
	Rear Panel Lower Panel ?			\$ 495.50
SUB TOTAL				\$ 6,677.80
LESS 20% <i>known by Repairer</i>				\$ 1,335.56
DISCOUNTED TOTAL				\$ 5,342.24
	Boot Lid Comfort Logo & Tel No. Sticker <i>rec</i>			\$ 30.00
	Rear Bumper Reverse Sensor <i>xnn</i>			\$ 135.70
	Rear Bumper Rubber Mat <i>rec</i>			\$ 50.00
				\$ 215.70
Labour Charge				
	Panel Beating			\$ 850.00
	Spray Painting Charge			\$ 750.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 80.00
	<i>Towing</i>			\$ 600.00
TOTAL LABOUR				\$ 1,780.00
ESTIMATE TOTAL				\$ 7,337.94
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Signature: _____
Date: _____

Mileage photo

Rem (LCC) 17/12/19 1345
Parasuram @ lkkauto.com 88622728 hp
24 repair days
HS
24 repair photo

Nett
Nett
Nett

\$560
\$600
xnn
\$30
\$30
\$600
?

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3361Y

DATE 17/12/2019 10:03

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MODEL : HYUNDAI i40

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	Bootlid Lower Garnish <i>xnn</i>			\$ 227.90
	Rear Bumper <i>BUL</i>			\$ 553.00
	Rear Bumper Reinforcement <i>1 cut</i>			\$ 428.40
	Rear Bumper Reinforcement Bracket (LH/RH) <i>1 BT</i>	\$	80.30	\$ 160.60
	Rear Bumper Clip 10 pcs <i>rec</i>			\$ 22.00
	Rear Bumper Bracket <i>xnn</i>	\$	35.60	\$ 71.20
	Rear Bumper Sponge <i>7 nn</i>			\$ 103.50
	Rear Bumper Under Cover <i>xnn</i>			\$ 228.00
	Rear Bumper Reflector Lamp (LH/RH) <i>xnn</i>			\$ 61.20
	Tail Lamp (LH) <i>cross</i> ? <i>xnn</i>			\$ 697.80
	Rear Panel <i>1 Bul</i>			\$ 526.70
	Rear Panel Garnish <i>1 Bul</i>			\$ 57.70
	Rear Panel Lower Panel ? <i>xnn</i>			\$ 495.50
	SUB TOTAL			\$ 6,677.80
	LESS 10% acknowledged by Repairer			\$ 1,335.56
	DISCOUNTED TOTAL			\$ 5,342.24
	Boot Lid Comfort Logo & Tel No. Sticker <i>rec</i>			\$ 30.00
	Rear Bumper Reverse Sensor <i>xnn</i>			\$ 135.70
	Rear Bumper Rubber Mat <i>rec</i>			\$ 50.00
				\$ 215.70
	Labour Charge			
	Panel Beating			\$ 850.00
	Spray Painting Charge			\$ 750.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 80.00
	Towing			\$ 60.00
	TOTAL LABOUR			\$ 1,780.00
	ESTIMATE TOTAL			\$ 7,337.94
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
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- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Signature: _____
Date: _____

Mileage photo

Rem (LCC) 17/12/19 1345
Parasuram Auto.com
886227284p

LA repairing
HS
RA repair photo

\$3658.72

\$4573.4

Nett
Nett
Nett

\$500
\$600
xnn
430
53050
?

VEHICLE NO. : SHD3361Y

TYPE OF CASE : CHINA

JOBCARD NO. 305358030

SURVEY BY : LKK – RAM

ACC.DATE 28.11.19

DATE :

SUPPLEMENTARY OF PARTS AND LABOUR COSTS			
DESCRIPTION	QTY	ESTIMATE	REMARKS
CHECK ITEM			
REAR BUMPER REINFORCEMENT	1	\$428.80	
REAR BUMPER STAY BRACKET LH	1	\$80.30	
REAR BUMPER STAY BRACKET RH	1	\$80.30	
REAR PANEL	1	\$526.70	
REAR PANEL GARNISH	1	\$57.70	
LABOUR			
TOWING	1	\$60.00	
TOTAL:		\$1,233.80	JUMANI

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order: 3976643

JC NO.: 305358030

OMER
S COMFORT TRANSPORTATION PTE LTD
OMER NO. 7010045
ESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(R) 65508755 (O)
(P)

REGN NO.: SHD3361Y	MILEAGE
MAKE : HYUNDAI	FUEL E.....1/2.....F
MODEL I-40	DATE/TIME IN 28.11.2019 14:40
YR OF MANU. 21.07.2016	TARGET DATE
CHASSIS CODE KMHLB41UMGU092206	COMPLETION DATE/TIME:

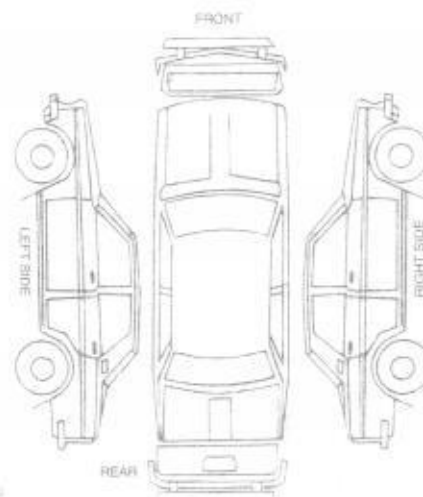
UNT CARD NO.

JOB DESCRIPTION

Accident Date: 28.11.2019
NATURE: TP/3P 28.11.19 (TP POUND)

S/NO LABOR CODE DESCRIPTION

0
Towing



VED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

edgement Slip

Exit Pass

io.: SHD3361Y JU CHINA LKK

Vehicle No.: SHD3361Y

Service Advisor

Signature/Date

Name of Service Advisor

Date

urned to Service Reception upon collection

To be kept by Security Guard

Our Job Ref No 305358030

Date : 26/12/2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : RAM

: SHD3361Y

5367141 28.11.19

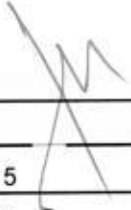
The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA --- SLG4044T
###
2. The finalized amount shall be:
- (a) Spare Parts after List discount To: 95%
###
- (b) Labour Charges ###
- Total for Part-By-Part Repair Cost** ###
- (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$4,000.00
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

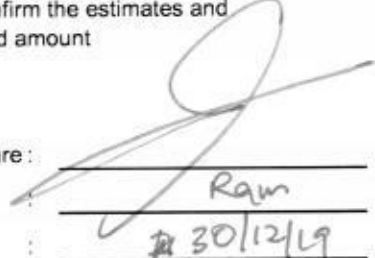
5. Thank you for your assistance.

We confirm the estimates and
finalized amountSignature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Ram

Date : 30/12/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Shu Pei (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 24 December 2019 12:19 PM
To: Shu Pei (LKKAUTO); Asher Sng (LKKAUTO); Admin A
Cc: Ben Tang; Alfred Toh; Chee So Chow; Claims Dept of CTI
Subject: Direct Settlement - Accident Involving SLG4044T (OI: SNM19D205692C02/4(bt) and SHD3361Y (TP : LKK REF - CC3/CTI19022502/Feb3) on 28.11.2019
Attachments: TP ESTIMATE- MARKED.pdf; TP GIA REPORT.pdf; Preliminary_Advice.pdf; INSURED SAS REPORT SLG4044T.PDF; REPORT OF PC5289X.pdf

LKK REF - CC3/CTI19022502/Feb3
CTPIS REF - SNM19D205692C02/4(bt)

Dear Sirs

Attach herewith the SAS report of PC5289X and Insured for your attention and necessary action.

Aside to Ben, please assist to keep track on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer :

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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 24 December, 2019 11:29 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLG4044T (OI: SNM19D205692C02/4(bt) and SHD3361Y (TP : LKK REF - CC3/CTI19022502/Feb3) on 28.11.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3361Y at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI19022502/Fea3n2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 17-03-2020	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLG 4044T	Veh. Inspected	SHD 3361Y	
Policy No.	DMPCSN3059671901	Coverage (\$)	0.00	
Claim No.	SNM19D205692C02/4	Excess (\$)	0.00	
Assign From		Assign Date	17/12/2019	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU092206	Colour	BLUE	
Odometer	406363	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	HANKOOK	6 mm	
L/H Front Tyre	205/60 R16	HANKOOK	6 mm	
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	28/11/2019	Inspection Date	17/12/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3361Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOT LID	DENTED	2,174.90	2,174.90
1	BOOT LID LOCK UPPER	NOT NECESSARY	102.60	-
1	BOOT LID LOCK LOWER	NOT NECESSARY	31.70	-
1	BOOT LID "H" EMBLEM	NECESSARY	28.70	28.70
1	BOOT LID CRDI PLATE	NECESSARY	27.90	27.90
1	BOOT LID LAMP (LH)	CRACKED	565.60	565.60
1	BOOTLID MOULDING	NOT NECESSARY	85.00	-
1	BOOTLID I40 EMBLEM	NECESSARY	27.90	27.90
1	BOOTLID LOWER GARNISH	NOT NECESSARY	227.90	-
1	REAR BUMPER	BUCKLED	553.00	553.00
1	REAR BUMPER REINFORCEMENT	CUT	428.40	428.40
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$80.30	BENT	160.60	160.60
10	REAR BUMPER CLIP	NECESSARY	22.00	22.00
2	REAR BUMPER BRACKET @\$35.60	NOT NECESSARY	71.20	-
1	REAR BUMPER SPONGE	NOT NECESSARY	103.50	-
1	REAR BUMPER UNDER COVER	NOT NECESSARY	228.00	-
2	REAR BUMPER REFLECTOR LAMP (LH/RH) @\$30.60	NOT NECESSARY	61.20	-
1	TAIL LAMP (LH)	NOT NECESSARY	697.80	-
1	REAR PANEL	BUCKLED	526.70	526.70
1	REAR PANEL GARNISH	BROKEN	57.70	57.70
1	REAR PANEL LOWER PANEL	NOT NECESSARY	495.50	-
	LESS 20% DISCOUNT		-1,335.56	-914.68
			5,342.24	3,658.72
SPECIAL NETT ITEMS				
1	BOOT LID COMFORT LOGO & TEL NO STICKER (SN)	NECESSARY	30.00	30.00
1	REAR BUMPER REVERSE SENSOR (SN)	NOT NECESSARY	135.70	-
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			215.70	80.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PANEL BEATING.		850.00	560.00
	SPRAY PAINTING CHARGE.		750.00	600.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	TUFF KOTE.		50.00	30.00
	REMOVE/REFIX REVERSE SENSOR.		80.00	50.00
	TOWING.		60.00	60.00
			1,840.00	1,300.00
	GRAND TOTAL		7,397.94	5,038.72
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,000.00

Report Ref No. CC3/CTI19022502/Fea3n2

PARASURAM S/O SHANMUGAM

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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