

72500/F2b3

Our Ref : CC19120418/ SHA 999T /WT/CK(st)

Your Ref :

Date : 27-Dec-19

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**CHINA TAIPING INSURANCE CO LTD****3 ANSON ROAD****#16-00 SPRINGLEAF TOWER****SINGAPORE 079909****Attn : Motor Claims Department****WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA 999T YOUR INSURED SJC7380Y**  
**AND OTHER \_\_\_\_\_ ON 17.12.19**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No :

SHA 999T which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SJC7380Y we are submitting these claims for your consideration on behalf of the claimants.**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	3,220.59
2	<u>3.5</u> days Loss of Rental @ \$ <u>125.40</u> per day	\$	438.90
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
<b>Sub Total :</b>		\$	<b>3,666.98</b>

**HIRER'S CLAIM**

7	<u>3.5</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	280.00
<b>Total Claims :</b>		\$	<b>3,946.98</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SJC7380Y
- c) GIA / Police report/s of : SHA 999T
- d) Letter of authority from owner / hirer / operator
  - ( ) Photocopies of Accident Scene Photos ( ) Certificate of Insurance
  - ( ) PIR ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Catherine Koh*

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**
**Workshops**
**Braddell**  
 205 Braddell Road  
 Singapore 579701

**Loyang**  
 59 Loyang Drive  
 Singapore 508969

**Sin Ming**  
 383 Sin Ming Drive  
 Singapore 575717

**Pandan**  
 45 Pandan Road  
 Singapore 609286

**Ubi**  
 320 Ubi Road 3  
 Singapore 408649

**Senoko**  
 24 Senoko Loop  
 Singapore 758156

**Sungei Kadut**  
 7 Sungei Kadut Way  
 Singapore 728791

**Yishun**  
 501 Yishun Industrial Park A  
 Singapore 768732

LETTER OF AUTHORISATION		
(NAF / PAF)		
<b>ACCIDENT INVOLVING ALONG</b>	<b>TOYOTA PRIUS SHA999T , SJC7380Y BEDOK NORTH ROAD</b>	<b>ON 17-Dec-19 18:00</b>
I / We	<b>LIM GUANG CHUNG</b>	(Hirer) NRIC No.: <b>SXXXX688F</b>
and/or	<b>LIM ANG SWEE STEPHEN</b>	(Relief) NRIC No.: <b>SXXXX239Z</b>
Taxi Number	<b>SHA999T</b>	
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):		
1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.		
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).		
3. To sign Discharge Voucher on my/our behalf.		
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of <b>"ComfortDelGro Engineering Pte Ltd"</b> .		
Date	<b>18-Dec-2019</b>	
Name of Hirer	<b>LIM GUANG CHUNG</b>	
Hirer NRIC	<b>SXXXX688F</b>	Signature : 
Address	<b>502 HOUGANG AVENUE 8 #09-614 530502</b>	
Contact No.	<b>93755049</b>	
Name of Relief	<b>LIM ANG SWEE STEPHEN</b>	
Relief NRIC	<b>SXXXX239Z</b>	Signature : 
Address	<b>47 SIMEI RISE 02-33 528787</b>	
Contact No.	<b>81219101</b>	

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3015471901

Claim No : SNM19D206043/C02

Claimant : CITYCAB PTE LTD

Amount : S\$3,750.00

DOLLARS THREE THOUSANDS SEVEN HUNDRED AND FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 999T

Insured Vehicle No. : SJC 7380Y

Date of Loss : 17/12/2019

Place of Accident : BEDOK NORTH ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YUSOFF BIN RASI

Driver Name : YUSOFF BIN RASI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

(1) Global Sum	S\$ 3,750.00
	=====
TOTAL . . . . .	S\$ 3,750.00
	=====

---

Claimant Name: CITYCAB PTE LTD

NRIC No : 1XXXXX839G

Signature : \_\_\_\_\_

Date : 15/10/2020

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

### Workshops

59 Loyang Drive Singapore 508965 24 Senoko Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungei Kadul Way Singapore 726791  
45 Pandan Road Singapore 609286 501 Yishui Industrial Park A Singapore 768  
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHA 999T

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
12.07.2017

CHASSIS CODE  
JTDKB3FU203559613

INV. NO/DATE  
91486146 26.12.2019

JOB NO.  
305367839

ODOMETER READING

DATE/TIME IN  
17.12.2019 22:00

Description : 3P 17.12.2019

S/No Part No.

### PART REQUISITION

			Qty	Unit Price	%Disc	Net
0001	04-01-0302-2269	PRIG4 ORNAMENT SUB-ASSY BACK DOOR(LOGO)	1	47.01	25.00	35.26
0002	04-01-0302-2271	PRIG4 PLATE-BACK DOOR NAME (PRIUS)	1	52.90	25.00	39.67
0003	28-01-9999-2026	APP LOGO REAR BONNET CCPL	1	40.00	0.00	40.00
0004	28-01-0302-0010	PRIVC REAR BOOT 65521111 CCTPL	1	30.00	0.00	30.00
0005	04-01-0302-2282	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0006	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER CENTER	1	552.60	25.00	414.45
0007	04-01-0302-2288	PRIG4 REINFORCEMENT SUB-ASSY REAR BUMPER	1	318.80	25.00	239.10
0008	04-01-0302-2267	PRIVC BUMPER PIECE	10	2.20	25.00	16.50

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLE'S IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

omfortDelGro Engineering Pte Ltd  
member of COMFORTDELGRO

Head Office:  
5 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91486146	3,220.59	



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHA 999T

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
12.07.2017

CHASSIS CODE  
JTDKB3FU203559613

INV. NO/DATE  
91486146 26.12.2019

JOB NO.  
305367839

ODOMETER READING

DATE/TIME IN  
17.12.2019 22:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
0009	28-01-0302-2016	PRIVC REAR BONNET COMFORTDELGRO CCTPL	1	30.00	0.00	30.00
0010	FNPS	NO PLATE(S)	1	100.00	0.00	100.00
0011	04-01-0302-0585	PRIG4 LENS & BODY RR COMBINATION LAMP RH	1	548.40	25.00	411.30
0012	04-01-0302-2297	PRIG4 EMBLEM SIDE PANEL (HYBRID)	1	52.90	25.00	39.67
SUB-TOTAL			:			1,739.90

### JOB NATURE

0001	L	PANEL BEATING	640.00	640.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	600.00	600.00
0003	L	REMOVE/REFIX REVERSE SENSOR	30.00	30.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
05 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91486146	3,220.59	

**GST REG. NO. M2-8921817-3****TAX INVOICE****COMPANY REG. NO.: 199506048W**

Page: 3

8010012

**CHINA TAIPING INSURANCE CO (S)PTE LTD**  
**SPRINGLEAF TOWER****3 ANSON ROAD #16-00**  
**SINGAPORE SG 079909****CONTACT NO: 62222366****VEHICLE NO**  
**SHA 999T****INV. NO/DATE**  
**91486146 26.12.2019****MAKE**  
**TOYOTA****JOB NO.**  
**305367839****MODEL**  
**PRIUS HYBRID(G4)****ODOMETER READING****DATE OF REG**  
**12.07.2017****DATE/TIME IN**  
**17.12.2019 22:00****CHASSIS CODE**  
**JTDKB3FU203559613**

S/No Part No.

Qty Unit Price %Disc Net

**SUB-TOTAL : 1,270.00**

Items total 3,009.90

Add GST @ 7.000 % 210.69

Invoice amount 3,220.59

Issued by : CHEWBEELENG 26.12.2019 16:18:54  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

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3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT END ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**A member of **COMFORTDELGRO**Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91486146	3,220.59	

Our Ref: CC19120418



Date: 26 December 2019

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	17/12/2019 @ 18:00 hrs
ALONG	BEDOK NORTH ROAD
INVOLVING	SJC7380Y

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA0999T** (the "Taxi"). The Taxi was hired to **LIM GUANG CHUNG IC NO SXXXX688F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
				FROM	TO		
11, 12/12/19	SHA 999T GCLIN	650 346747	97	0125	0655		
12-12-19	STEPHEN	347108	361	0655	2336		
12, 13/12/19	GCLIN	347195	87	0125	0704		
13, 14/12/19	GCLIN	347320	125	0645	0625		
14-12-19	STEPHEN	347703	383	0625	2340		
14, 15/12/19	GCLIN	347855	152	0125	1119		
15, 16/12/19	GCLIN	347922	67	0325	1031		
16, 17/12/19	GCLIN	348139	217	1730	0620		
17-12-19	STEPHEN	348369	230	0620	2153		
17/12/19	Accident?		Loyang	2200	—		
20/12/19	Repair	414 AUG SEE	✓	—	1330		



### Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJC7380Y	17 Dec 2019 / 18:00:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

**ACCIDENT INVOLVING SJC 7380Y AND SHA 999T ON 17/12/2019**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Wed 9/9/2020 3:49 PM

To: YUSOFF\_RASI@HDB.GOV.SG <YUSOFF\_RASI@HDB.GOV.SG>

**Our Ref: CC3/CTI19022500/Fea3**

09 SEPT 2020

**YUSOFF BIN RASI**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJC 7380Y AND SHA 999T ON 17/12/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

*Case Handler*

Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

**RE: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SJC7380Y (OI : CTI - SNM19D206043/C02/tkl) and SHA999T (TP : LKK REF - CC3/CTI19022500/Feb3) on 17.12.2019**

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Tue 10/13/2020 10:28 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Dear Asher,

We refer to your email below.

Please proceed to offer at \$3,754.28(all-in) for third party property damage claim.

Please keep us posted for us to act accordingly.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**Sent:** Sunday, September 27, 2020 7:07 PM

**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SJC7380Y (OI : CTI - SNM19D206043/C02/tkl) and SHA999T (TP : LKK REF - CC3/CTI19022500/Feb3) on 17.12.2019

Your ref : SNM19D206043/C02

Our ref : CC3/CTI19022500/Fea3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,754.29 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 8,871.94	\$ 3,220.60
2. Loss of Rental (3.5days x \$125.40)	\$ 438.90	\$ 376.20 (3days x \$125.40)
3. Loss of Income (3.5days x \$80)	\$ 280.00	\$ 150.00 (3days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 9,598.33	\$ <b>3,754.29</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler



**LKK Auto Consultants Pte Ltd**email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>**Sent:** Friday, July 24, 2020 5:44 PM**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>**Subject:** RE: Direct Settlement - Accident Involving SJC7380Y (OI : CTI - SNM19D206043/C02/tkl) and SHA999T (TP : LKK REF - CC3/CTI19022500/Feb3) on 17.12.2019**Without Prejudice**

Dear Asher,

We refer to the above matter.

Please advise us the status of the claim as third party workshop is chasing for settlement.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>**Sent:** Monday, February 24, 2020 4:22 PM**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>**Subject:** Re: Direct Settlement - Accident Involving SJC7380Y (OI : CTI - SNM19D206043/C02/tkl) and SHA999T (TP : LKK REF - CC3/CTI19022500/Feb3) on 17.12.2019**Without Prejudice**

Dear Asher,

We refer to your email below.

Attached is a copy of our insured's GIA report for your necessary actions.

Please keep us post on the claim status.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Monday, February 24, 2020 4:00 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC7380Y (OI : CTI - TBA) and SHA999T (TP : LKK REF - CC3/CTI19022500/Feb3) on 17.12.2019

Hi Kah Leong,

Enclosed for your easy reference.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Tuesday, 24 December 2019 11:32 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJC7380Y (OI : CTI - TBA) and SHA999T (TP : LKK REF - CC3/CTI19022500/Feb3) on 17.12.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 999T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)