Khanchna (LKK Auto)

From: Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Sent:3 April 2020 9:41 AMTo:Mei Kwan (LKKAuto)Cc:Khanchna (LKK Auto)

Subject: Re: OUR REF: SNM19D206067/CB8204E/CBS - Accident Involving CB8204E (OI : CTI -

TBA) AND SHB9855K (TP: LKK REF - CC3/CTI19022499/Kka3) on 18.12.2019

Attachments: OI REPORT.PDF

Hi Mei Kwan,

this should be ok.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 62247175. Any inconvenience caused is much regretted

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W:www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG 3 Anson Road

#16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, April 3, 2020 9:31 AM

To: Chong Boon Sen <booksen.chong@sg.cntaiping.com>
 Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: OUR REF: SNM19D206067/CB8204E/CBS - Accident Involving CB8204E (OI: CTI - TBA) AND SHB9855K (TP:

LKK REF - CC3/CTI19022499/Kka3) on 18.12.2019

Can't view... please resend.

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHB9855K

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan



Sketch Plan #2



Identification Card



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Sent: Thursday, 12 March, 2020 1:20 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Khanchna (LKK Auto) < khanchna@lkkauto.com>
Subject: Re: OUR REF: SNM19D206067/CB8204E/CBS - Accident Involving CB8204E (OI: CTI - TBA) AND SHB9855K (TP: LKK REF - CC3/CTI19022499/Kka3) on 18.12.2019

Dear Sir,

OI report. you can view? hopefully can.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W:www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG 3 Anson Road

#16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI < claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, March 12, 2020 11:49 AM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Khanchna (LKK Auto) < khanchna@lkkauto.com >

Subject: OUR REF: SNM19D206067/CB8204E/CBS - Accident Involving CB8204E (OI : CTI - TBA) AND SHB9855K (TP : LKK REF - CC3/CTI19022499/Kka3) on 18.12.2019

Dear All,

Please note that officer in charge - Boon Sen

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower

Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, March 12, 2020 11:26 AM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving CB8204E (OI: CTI - TBA) AND SHB9855K (TP: LKK REF - CC3/CTI19022499/Kka3) on 18.12.2019

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) < sent: Tuesday, 24 December, 2019 11:35 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto)

<khanchna@lkkauto.com>

Subject: Direct Settlement - Accident Involving CB8204E (OI: CTI - TBA) AND SHB9855K (TP: LKK REF -

CC3/CTI19022499/Kkb3) on 18.12.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 9855K at M/s Trans Cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

