MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 201427944N)

Date

: 09/03/2020

Your Ref

: SBZ2800J

To

: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn

: Motor Claims Department

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING VEHICLE SKX3203E & SBZ2800J ON 11/12/2019 AT ALONG PICKERING STREET TOWARDS CHURCH STREET.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.208054 @ S\$3,210.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,000.00 (4 Days x S\$250)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,

Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)

Sent: Friday, 21 February 2020 11:45 AM

To: 'johnathan.tan@icprc.com'
Cc: Asher Sng (LKKAuto)

Subject: ACCIDENT INVOLVING SBZ 2800J AND SKX 3203E ON 11/12/2019

Our Ref: CC6/CTI19022498/Aea3

21 FEBRUARY 2020

INVESTMENT COMPANY OF THE (BY EMAIL ONLY) PEOPLE'S REPUBLIC OF CHINA

Dear Sir/Madam,

ACCIDENT INVOLVING SBZ 2800J AND SKX 3203E ON 11/12/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKX 3203E against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further gueries.

Best Regards,

Jasper Chua | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

Name :	ong sim kh	EE		
Address : <u>f</u>	6LK 827 WOODL	ANPS 57.81		
	Hof-102 S(730	827)		
Contact No :				
TO: CHIN	A TATPING IN	sulance 1	SINGAPORE) PTELTO
Dear Sirs,				
ACCIDENT INVOLVI	NG_SKX320	3E AND	SBZ 2800J	ON_11/12/2019
AT/ ALONG Pla	CKERING STRE	ET TOWAR	DS CHURCH	STREET
I/We,ON	h SIM KHE	E	, am/are	the registered owner of
motor car no	KX 3203 E			
Please note that I hat to M/S MG SOLUTION	ave assigned all compe ON PTE LTD.	ensations monic	es due to me/us in	the above said accident
I/We, hereby autho	rize you to release all (compensation r	nonies pertaining	to the above-mentioned
accident to M/S MG	SOLUTION PTE LTD are authorized to collect	nd forward your	settlement chequ	ue to M/S MG SOLUTION
Service and Statement American Service Conference of the Service Confe		tire sala compe	ensation momes.	
Thank you				
1				
				<i>f</i>
Signature of Claimar	14		Witness By	<i> </i>
	1.1		as and the second of the F	

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1106131908 Claim No : SNM19D205914C02/0

Claimant : ONG SIM KHEE

: S\$3,617.45 Amount

DOLLARS THREE THOUSAND SIX HUNDRED SEVENTEEN AND CENTS

FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKX 3203E Insured Vehicle No. : SBZ 2800J

Date of Loss

: 11/12/2019

Place of Accident

: PICKERING STREET TOWARDS CHURCH STREET

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: INVESTMENT COMPANY OF THE PEOPLE'S REPUBLIC OF CHINA

(SINGAPORE) PTE LTD

Driver Name

: CHEN RUI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S\$	
(2)	Cost of Repair/ Excess	S\$	3,210.00
(3)	Loss of Use /Rental/Earning	S\$	400.00
(4)	GIA/Police Reports/		
1	Investigation Results/Search Fees	S\$	7.45
(5) 1	Medical Reports/Expenses	S\$	
(6)	Survey Fees/Towing Fee/Disbursement	S\$	
(7)	Cost including Disbursement	S\$	
		====	==========
	TOTAL	 S\$	3,617.45
		====	

Claimant Name: ONG SIM KHEE

NRIC No : S1680871G

Signature

: 22/06/2020

MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

INVOICE No: TI 209189

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

NO. 3 ANSON ROAD

PB No: 208054

#16-00 SPRINGLEAF TOWER SINGAPORE 079909

Date: 23-June-2020

ATTN: MOTOR CLAIMS DEPARTMENT

Vehicle Number: SKX 3203E

DESCRIPTION	AMOUNT
To carried out accident repair as per surveyor's recommendation (Lump Sum)	### AMOUNT \$ 3,000.00
	To carried out accident repair as per surveyor's recommendation (Lump Sum) BEFORE GS' 7% GS'

Cheque should be made payable to MG Solution Pte Ltd

Co's stamp & Authorised Signature

> Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

16 Dec 2019 / 14:28:55

Receipt Date/Time: 16 Dec 2019 / 14:28:55

Tax Invoice/Receipt

Receipt No.: ITNET-00000-191216-002125

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SBZ2800J		400-0000 AND \$10000 AN	1 1	()
As at 11 Dec 2019/11:55:00				
Insurance Co: CHINA TAIPING INSURANC	E (SINGAPORE) PTE LTD			
1 Insurance Enquiry - SBZ2800J				
Enquiry Fee 20191216142815446480		7.00	0.49	7.49
20131210142013440400	Sub-Total	7.00	0.40	7.40
		7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20191216142821156	Direct Debit: eNE (Internet Banking		7.45
	Total		·	7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

RE: [MANDATE REQUEST] Re: OUR REF: SNM19D205914/SBZ2800J/BEN & YOUR REF: (TP: LKK REF - CC6/CTI19022498/Aea3) - Direct Settlement - Accident Involving SBZ2800J and SKX3203E on 11.12.2019

Alfred Toh <alfred.toh@sq.cntaiping.com>

Fri 4/24/2020 5:27 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>; Alfred Toh

<alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

LKK REF - CC6/CTI19022498/Aea3 CTPIS REF - SNM19D205914C02/0(ben)

Dear Asher

You may proceed to resolve the claim at \$3,617.45.

We await your payment advice to enable our Ben to act accordingly.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Friday, April 24, 2020 2:42 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com> Subject: [MANDATE REQUEST] Re: OUR REF: SNM19D205914/SBZ2800J/BEN & YOUR REF: (TP: LKK REF - CC6/CTI19022498/Aea3) - Direct Settlement - Accident Involving SBZ2800J and SKX3203E on 11.12.2019

Your ref: SNM19D205914

Our ref: CC6/CTI20002294/Kea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle. We are of the opinion that BOLA scenario 15 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " MG SOLUTION PTE LTD" at \$3,617.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 10,596.96	\$ 3,210.00
2. Loss of Use (4days x \$250)	\$ 1,000.00	\$ 400.00 (4days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
	Total	\$ 3,617.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ben Tang < Ben.Tang@sg.cntaiping.com>
Sent: Tuesday, February 11, 2020 10:33 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Asher Sng (LKKAuto) < AsherSng@lkkauto.com>; Admin A < admin-admi

a@lkkauto.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Subject: RE: OUR REF: SNM19D205914/SBZ2800J/BEN & YOUR REF: (TP: LKK REF - CC6/CTI19022498/Aea3) - Direct Settlement - Accident Involving SBZ2800J (OI: CTI - TBA) and SKX3203E on 11.12.2019

Dear Mei Kwan

Please find attached copy of insured GIA report for your perusal.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Monday, February 10, 2020 2:19 PM

To: Ben Tang < Ben.Tang@sg.cntaiping.com >; Meikwan@lkkauto.com; Asher Sng (LKKAuto < AsherSng@lkkauto.com >;

Admin A < admin-a@lkkauto.com >

Subject: OUR REF: SNM19D205914/SBZ2800J/BEN & YOUR REF: (TP: LKK REF - CC6/CTI19022498/Aea3) - Direct

Settlement - Accident Involving SBZ2800J (OI : CTI - TBA) and SKX3203E on 11.12.2019

Dear Ben,

Please refer to the append email and attachment.

Kindly revert to LKK soonest possible

Officer in charge-Ben Tang -DID: 6389 6175.

Dear Asher,

*** kindly quote our reference number when replying.***

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: 6389 6116

Fax (65) 6224 7175 / 6224 7478 Email: <u>claimsdept@sg.cntaiping.com</u> Website:www.sg.cntaiping.com Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Sunday, February 9, 2020 4:05 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SBZ2800J (OI: CTI - TBA) and SKX3203E (TP: LKK

REF - CC6/CTI19022498/Aea3) on 11.12.2019

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 24 December 2019 11:53 AM

To: Claims Dept of CTI

Cc: Alfred Toh; Admin A; Asher Sng (LKKAuto)

Subject: Direct Settlement - Accident Involving SBZ2800J (OI: CTI - TBA) and SKX3203E (TP: LKK REF -

CC6/CTI19022498/Aeb3) on 11.12.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKX 3203E at M/s MG Solution Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)