

REG CS/SMO/9022497/R25fb

112

Special Instructions

Atty/Rep

Rosal

ASSIGNMENT (Office)

From (Person)

Grada T10

of SMO

Date/Time 23.12.19 4.15p.m

Estimated Cost

Bill to:

OD / TP / WS / TP RES / OD RES / EYA / INV / MY / CS

To Inspect Vehicle No

XE 5213J

Insured:

YP 7992

at Workshop info

Vfix Auto

Tel:

64552957

of

26 chia Ping Road

Policy No:

Claim No. (MT1) 1905944/THE

Sum Insured:

Excess:

Make of Vch

D.O.A. 20.12.2019

(Client's Record)

my

24.12.2019

CA / REV / REP / REV 24 HRS

I.O.D. Endorsement

Date/Time:

23.12.19 4.40p.m

Person Conducted

Yee Bing

Vehicle IN/OUT

Date/Time:

Action/Instruction (✓) Estimate

XE 5213J - X

YP 7992 - X

26/12/19

@ 14:15pm revised PA to Theing V.a email.

ASSIGNMENT

From: Date: 24-12-2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: XE 5213J

at Workshop n/s VRX Auto

of 26 ch'g Ping Road.

Insured:

Policy No:

Claims No:

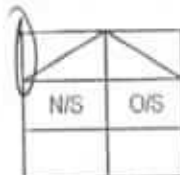
Sum Insured: Excess:

(Client's Record)

Make of Veh: 10.00 am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS MR

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: XE 5213J Yr Regn: 2019 / SEP

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MERCEDES 260Z AROCS 3336k.c.c 10677

Colour: WHITE A/C: Insured / Std / NI / NA

Sp. Reading: 22124 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WDB96421620288100

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 315/80R22.5

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 8 mm R/Bal. 8/8 mm

L/Bal. 8 mm L/Bal. 8/8 mm

D.O.A. 20/12/19 D.O.I. 24/12/19

Survey held at UFIX

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S FR

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Resw confirmed @ 1.750/- @ 1 day with wing done.
 C @ 1,475.57 Red. 46%.

19/2/2020

Date/Time, File Page to?

20.02.20

Type: 24

Date/Time, File Return to?

To:

Report Format:

Total Sum: 1.750/- C/S

☐ : Prel. Report☒ : Final Report

Days Of Repair: 1

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Wheel end (\$)

Survey Fee:

Transportation:

S + RS: \$

Photo:

Notes:

TOTAL

250



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

Your Ref: CMTD1905944/THE

Date: 26 December 2019

Our Ref: CS/SMO19022497/R1sf3

The Motor Claims Department
SOMPO INSURANCE SINGAPORE PL

Dear Sir/Madam,

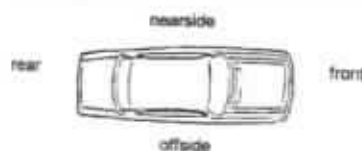
PRELIMINARY ADVISE REPORT OF VEHICLE NO. XE 5213J

Please be informed that we had conducted the inspection of the abovementioned vehicle on 24/12/2019 at the premises of M/s Vfix Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: <u>S\$ 3,225.57</u>
Revised Estimate Amount	: <u>S\$ 3,076.00</u>
"Check" Items Amount	: <u>S\$ -</u>
Market Value	: <u>S\$ -</u>
LTA Reimbursement Value	: <u>S\$ -</u>
Nett Value	: <u>S\$ -</u>

Description of Damage:

The vehicle sustained damages at the n/s front portion.



Comments/ Present Status:

Damages Consistent.

Repair days: 1 day

Yours faithfully

Mohammed Rasul
Automotive Assessor

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 23 December 2019 4:15 PM
To: ybsim@vfixauto.com.sg; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'
Cc: jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; wskoh@vfixauto.com.sg; Ye, Yong Kang Melvin; Henry, Irene James; Choo, Thelma
Subject: CMTD1905944/THE - LKK/ YP799Z & XE5213J ACC ON 20.12.2019
Attachments: NOA SOMPO - XE5213J.docx

Our Reference: CMTD1905944/THE
Your Reference: XE5213J

Without Prejudice
EMAIL ONLY

Date: 23/12/2019

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S VFIX AUTO PTE LTD

Dear Yee Bing,

ACCIDENT INVOLVING YP799Z & XE5213J ON 20.12.2019

We refer to your email reply of today.

We will appoint LKK Auto Consultants to conduct the survey.

Please be informed that **Ms. Thelma Choo** should be the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg.

Hi LKK Auto,

Please refer to the email below and make the arrangement to survey for **XE5213J** on a without prejudice basis and revert with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank You.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26th December 2019 and 2nd January 2020 respectively.
We wish you a Merry Christmas and a Happy New Year!

Best Regards

Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: ybsim@vfixauto.com.sg <ybsim@vfixauto.com.sg>
Sent: Monday, December 23, 2019 3:59 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Cc: jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; wskoh@vfixauto.com.sg; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: CMTD1905944/THE - PRI/ YP799Z & XE5213J ACC ON 20.12.2019

Hi Grace,

We would like to appoint Marcus Chua from LKK Auto Consultants as surveyor for vehicle XE5213J.

Thank you.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Best regards,



Yee Bing
Accounts Assistant cum Admin
Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd
26 Chia Ping Road Singapore 619977
Contact: 6455 2957 | E: ybsim@vfixauto.com.sg

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, December 23, 2019 2:54 PM
To: ybsim@vfixauto.com.sg; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; wskoh@vfixauto.com.sg; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD1905944/THE - PRI/ YP799Z & XE5213J ACC ON 20.12.2019

Our Reference: CMTD1905944/THE
Your Reference: XE5213J

Without Prejudice
EMAIL ONLY

Date: 23/12/2019

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S VFIX AUTO PTE LTD

Dear Yee Bing,

ACCIDENT INVOLVING YP799Z & XE5213J ON 20.12.2019

We refer to your Notice of Accident dated 23/12/2019.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26th December 2019 and 2nd January 2020 respectively.

We wish you a Merry Christmas and a Happy New Year!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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INSURANCE

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From: ybsim@vfixauto.com.sg <ybsim@vfixauto.com.sg>

Sent: Monday, December 23, 2019 2:09 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; wskoh@vfixauto.com.sg

Subject: ACCIDENT INVOLVING XE5213J AND YP799Z ON 20.12.2019

Hi Sompo Team,

Please find attached copy for your arrangement.

Kindly arrange as soon as possible.

Thank you.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Best regards,



Yee Bing

Accounts Assistant cum Admin

Vfix Auto Pte Ltd | **Vfix** Auto Service Pte Ltd | **Vfix** Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: ybsim@vfixauto.com.sg

Shirley Hiew (LKK Auto)

From: wskoh@vfixauto.com.sg
Sent: Tuesday, 18 February 2020 5:17 pm
To: Rasul (LKKAuto)
Cc: ybsim@vfixauto.com.sg; 'Jessica vfix'; jeffbz@vfixauto.com.sg; kentsh@vfixauto.com.sg; alanclk@vfixauto.com.sg
Subject: RE: ACCIDENT INVOLVING XE5213J AND YP799Z ON 20.12.2019

Dear Rasul,

Good day.

As spoken, we accept your offer amount at \$1750(before GST) and 1 working day.

Please help proceed to next step.

Thank You.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,

Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Tuesday, 18 February 2020 9:34 AM
To: wskoh@vfixauto.com.sg
Cc: alanclk@vfixauto.com.sg
Subject: RE: ACCIDENT INVOLVING XE5213J AND YP799Z ON 20.12.2019

Hi Weng Sheng,

Refer to attachment

Finalised amount is \$ 1750 / 1 days of lump sum repair

Kindly confirm

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 26 December 2019 2:15 pm
To: 'Choo, Thelma'
Cc: 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; 'Teo, Grace'; SUR; assignments
Subject: RE: CMTD1905944/THE - LKK/ YP799Z & XE5213J ACC ON 20.12.2019
Attachments: PRELI ADVISE - XE 5213J .pdf

Dear Thelma,

Enclosed preliminary revised of vehicle XE 5213J.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 23 December 2019 4:42 pm
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; wskoh@vfixauto.com.sg; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>
Subject: RE: CMTD1905944/THE - LKK/ YP799Z & XE5213J ACC ON 20.12.2019

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315



Vfix Auto Pte Ltd
26 Chia Ping Road
Singapore 619977
Email : contact@vfixauto.com.sg
Tel : 6448 9268 Fax: 6445 2368
UEN / GST Reg No. : 201830761R

ESTIMATE

DATE :
ACC DATE :
REF NO :
POLICY NO :

Attention: Motor Claim Department

RE : VEHICLE NO :XE5137J MERCEDES AROCS

DESCRIPTION	AMOUNT S\$
1 1 MIRROR FLAME <i>cut /</i>	2,295.75
2 1 MIRROR GLASS UPPER <i>crn /</i>	406.33
3 1 MIRROR GLASS LOWER <i>crn /</i>	413.35
4 1 MIRROR COVER <i>M13 /</i>	135.20
	<i>2281.15</i>
	<i>10%</i>
	<i>2053.03</i>
	\$ 3,250.63
LESS 10%	\$ 2,925.57

LABOUR & MISCELLANEOUS :	AMOUNT S\$
1 Remove & Install Side Mirror, Reconnect the wiring for side Mirror To spray paint for Mirror Cover	<i>300.00</i> <i>150</i>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Vfix Auto Pte Ltd

GRAND TOTAL : \$ 3,225.57

26/12/19
Rasul
Hp 90010068
1 day
24/12/19 @ 1055
Resy before repair



Vfix Auto Pte Ltd
26 Chio Ping Road
Singapore 519977
Email: contact@vfixauto.com.sg
Tel: 64552857 Fax: 65626669
UEN / GST REG No.: 201830761R

ESTIMATE

DATE 11/02/2020
ACC DATE 20/12/2019
REF NO VFIX-TP20200709
POLICY NO 2019-V0109723-VCV

Attention: Motor Claim Department

SHEET NO. 1 OF 1 SHEET

RE: VEHICLE NO: XE5213 (KOK TONG TRANSPORT & ENGINEERING WORKS PTE LTD)

SINO.	QTY	DESCRIPTION	AMOUNT S\$
1	1	MIRROR FLAME <i>ca</i>	2,295.75
2	1	MIRROR GLASS UPPER <i>ca</i>	406.33
3	1	MIRROR GLASS LOWER <i>ca</i>	413.35
4	1	MIRROR COVER <i>M11</i>	135.20
LESS 10%			3,250.63
			2,925.57

2,281.15
10%
2053.03

} prices?

SINO.	QTY	LABOUR & MISCELLANEOUS :	AMOUNT S\$
1		To remove & install side mirror, Reconnect the wiring for side mirror & To spray paint mirror cover.	300.00

150

TOTAL \$ 300.00
GST \$ 3,225.57
GRAND TOTAL \$ 3,525.57

ISSUED BY



VERIFIED BY

[Signature]
TAN TSE HAW

ESTIMATE CONFIRMED AND ACCEPTED BY

NAME, SIGNATURE, DATE SIGNED

2053.03
150.00
2203.03
20%
1762.42

Ram 415-1750
Hp 90010068

1 day 1 day

24/12/19 @ 1055

Resurvey before repair

- KK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
SOMPO INSURANCE SINGAPORE PL		Ref : CS/SMO19022497/R1sf3n2	
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date : 20-02-2020	
		Code : SMO	
1. Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh. YP 799Z	Veh. Inspected	XE 5213J
	Policy No.	Coverage (\$)	0.00
	Claim No. CMTD1905944/THE	Excess (\$)	0.00
	Assign From GRACE TEO	Assign Date	23/12/2019
2. Vehicle Particulars & Condition			
	Make & Model MERCEDES BENZ AROCS 3336K	c.c	10677
	Engine No. HIDDEN	Year of Reg.	2019
	Chassis No. WDB96421620288100	Colour	WHITE
	Odometer 22124	Steering	IN ORDER
	Brakes IN ORDER	Modification	NIL
	General FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
	R/H Front Tyre 315/80 R22.5	GOODYEAR	8 mm
	L/H Front Tyre 315/80 R22.5	GOODYEAR	8 mm
	R/H Rear Tyre 315/80 R22.5 (D)	GOODYEAR	8/8 mm
	L/H Rear Tyre 315/80 R22.5 (D)	GOODYEAR	8/8 mm
4. Description of Damages			
	THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.		
5. General Information			
	Accident Date 20/12/2019	Inspection Date	24/12/2019
	Survey held at VFIX AUTO SERVICE PTE LTD 26 CHIA PING ROAD SINGAPORE 619977		
5a. Remarks			
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.		
5b. Estimate Days of Repair			
	ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XE 5213J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	MIRROR FLAME }	CUT	2,295.75	2,281.15
1	MIRROR GLASS UPPER }	CRACKED	406.33	-
1	MIRROR GLASS LOWER }	CRACKED	413.35	-
1	MIRROR COVER }	MISSING	135.20	-
	LESS 10% DISCOUNT		-325.06	-228.12
			2,925.57	2,053.03
LABOUR				
	REMOVE & INSTALL SIDE MIRROR, RECONNECT THE WIRING FOR SIDE MIRROR. TO SPRAY PAINT FOR MIRROR COVER.		300.00	150.00
			300.00	150.00
GRAND TOTAL			3,225.57	2,203.03
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,750.00

Report Ref No. CS/SMO19022497/R1sf3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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