

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 26 December 2019 2:15 pm
To: 'Choo, Thelma'
Cc: 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; 'Teo, Grace'; SUR; assignments
Subject: RE: CMTD1905944/THE - LKK/ YP799Z & XE5213J ACC ON 20.12.2019
Attachments: PRELI ADVISE - XE 5213J .pdf

Dear Thelma,

Enclosed preliminary revised of vehicle XE 5213J.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 23 December 2019 4:42 pm
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; wskoh@vfixauto.com.sg; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>
Subject: RE: CMTD1905944/THE - LKK/ YP799Z & XE5213J ACC ON 20.12.2019

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 23 December, 2019 4:15 PM

To: ybsim@vfixauto.com.sg; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; wskoh@vfixauto.com.sg; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: CMTD1905944/THE - LKK/ YP799Z & XE5213J ACC ON 20.12.2019

Our Reference: CMTD1905944/THE

Your Reference: XE5213J

Without Prejudice
EMAIL ONLY

Date: 23/12/2019

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S VFIX AUTO PTE LTD

Dear Yee Bing,

ACCIDENT INVOLVING YP799Z & XE5213J ON 20.12.2019

We refer to your email reply of today.

We will appoint LKK Auto Consultants to conduct the survey.

Please be informed that **Ms. Thelma Choo** should be the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg .

Hi LKK Auto,

Please refer to the email below and make the arrangement to survey for **XE5213J** on a without prejudice basis and revert with your report upon completion of survey to my colleague, Ms. Thelma.

Thank You.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26th December 2019 and 2nd January 2020 respectively.
We wish you a Merry Christmas and a Happy New Year!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: ybsim@vfixauto.com.sg <ybsim@vfixauto.com.sg>

Sent: Monday, December 23, 2019 3:59 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; wskoh@vfixauto.com.sg; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: CMTD1905944/THE - PRI/ YP799Z & XE5213J ACC ON 20.12.2019

Hi Grace,

We would like to appoint Marcus Chua from LKK Auto Consultants as surveyor for vehicle XE5213J.

Thank you.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Best regards,



Yee Bing

Accounts Assistant cum Admin

Vfix Auto Pte Ltd | **Vfix** Auto Service Pte Ltd | **Vfix** Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: ybsim@vfixauto.com.sg

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, December 23, 2019 2:54 PM

To: ybsim@vfixauto.com.sg; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; wskoh@vfixauto.com.sg; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD1905944/THE - PRI/ YP799Z & XE5213J ACC ON 20.12.2019

Our Reference: CMTD1905944/THE

Your Reference: XE5213J

Without Prejudice

EMAIL ONLY

Date: 23/12/2019

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S VFIX AUTO PTE LTD

Dear Yee Bing,

ACCIDENT INVOLVING YP799Z & XE5213J ON 20.12.2019

We refer to your Notice of Accident dated 23/12/2019.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	

		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26th December 2019 and 2nd January 2020 respectively.

We wish you a Merry Christmas and a Happy New Year!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: ybsim@vfixauto.com.sg <ybsim@vfixauto.com.sg>

Sent: Monday, December 23, 2019 2:09 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; wskoh@vfixauto.com.sg

Subject: ACCIDENT INVOLVING XE5213J AND YP799Z ON 20.12.2019

Hi Sompo Team,

Please find attached copy for your arrangement.

Kindly arrange as soon as possible.

Thank you.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Best regards,



Yee Bing

Accounts Assistant cum Admin

Vfix Auto Pte Ltd | **Vfix** Auto Service Pte Ltd | **Vfix** Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: ybsim@vfixauto.com.sg