

Hsiao Tong (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 4 March 2020 8:38 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: <SEEK MANDATE>: 3rd Party Claim Against SGM9437M from SMD5285L (DM19HO03287-JG) //LKK REF: CC4/EQI19022495/R1pb3s2

Dear Hsiao Tong

Please proceed to resolve this matter up to \$51,163.89.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, March 3, 2020 12:29 PM
To: Joel Goh
Cc: Admin A
Subject: <SEEK MANDATE>: 3rd Party Claim Against SGM9437M from SMD5285L (DM19HO03287-JG) //LKK REF: CC4/EQI19022495/R1pb3s2

EQ ref : **DM19HO03287-JG**

LKK ref : CC4/EQI19022495/R1pb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SGM9437M(EQ-OI) AND SMD5285L ON 13/12/2019

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer Third Party repairer "TRIDENTE AUTOMOBILI PTE LTD" at **\$51,163.89(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
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1. Cost of Repair (w/GST)	\$ 82,330.40	\$ 48,281.89
2. Loss of Use (16days x \$200.00)	\$ 3,200.00	\$ 2,880.00(16days x \$180.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 85,532.40	\$ 51,163.89

Surveyor recommended 14 days for repair + 1Sunday + 1PH = 16days.

Market Value	: \$ 357,000.00 (est)
LTA Rebate	: \$ 161,585.00 (est)
Nett Value	: \$ 195,415.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Sent: Thursday, 26 December 2019 11:20 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: 3rd Party Claim Against SGM9437M from SMD5285L (DM19HO03287-JG)

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank You.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Wednesday, 18 December 2019 6:02 PM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd Party Claim Against SGM9437M from SMD5285L (DM19HO03287-JG)

Dear LKK

Attached both accident reports for your attention.

As the claim amount is large, please seek our approval before finalization and let us have your prelim advice ASAP.

Best Regards,

Joel Goh

Executive | Claims



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From: Joel Goh

Sent: Wednesday, December 18, 2019 5:58 PM

To: 'Juneil Tan Shi Ting'

Cc: Santhanasamy; Danny Goh; Tee Yong Seng Joseph; 'Admin A'

Subject: RE: 3rd Party Claim Against SGM9437M from SMD5285L (DM19HO03287-JG)

Without Prejudice

Save As To Cost

Dear Juneil

Thank you for your confirmation.

We will arrange LKK to handle this matter and agree on direct settlement.

Dear LKK

Please assist on this DS.

Best Regards,

Joel Goh
Executive | Claims



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From: Juneil Tan Shi Ting [<mailto:juneil.tan@tridenteautomobili.com.sg>]
Sent: Wednesday, December 18, 2019 5:54 PM
To: Joel Goh
Cc: Santhanasamy; Danny Goh; Tee Yong Seng Joseph
Subject: RE: 3rd Party Claim Against SGM9437M from SMD5285L (DM19HO03287-JG)
Importance: High

Dear Joel,

LKK Auto Consultants Pte Ltd will be good ☺

Vehicle is in our premises as car is not able to drive with boot damage currently.
Hence, if possible, kindly arrange for survey asap.

Thank You!

Best Regards,



Juneil Tan
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 8786 6188
E: juneil.tan@tridenteautomobili.com.sg

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From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Wednesday, December 18, 2019 5:46 PM

To: Juneil Tan Shi Ting
Cc: Santhanasamy; Danny Goh; Tee Yong Seng Joseph
Subject: RE: 3rd Party Claim Against SGM9437M from SMD5285L (DM19HO03287-JG)

Without Prejudice
Save As To Costs

Dear Juneil

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	10) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
11) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	12) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims

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From: Juneil Tan Shi Ting [<mailto:juneil.tan@tridenteautomobili.com.sg>]

Sent: Wednesday, December 18, 2019 5:29 PM

To: EQI PRS

Cc: Santhanasamy; Danny Goh; Tee Yong Seng Joseph

Subject: 3rd Party Claim Against SGM9437M from SMD5285L

Importance: High

Hi Sir / Mdm,

Please refer to the attached file for the 3rd party claim.

Below link is for the video evidence:-

<https://we.tl/t-rNCOX9A4Ja>

Please note that this link will be expired in 6 days.

Thank You

Best Regards,



Juneil Tan

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 8786 6188

E: juneil.tan@tridenteautomobili.com.sg

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