

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, April 17, 2020 3:01 PM
To: Joanne Yong
Cc: Admin A
Subject: RE: Our Ref:D20000011MFSH [EXPRESS SETTLEMENT VIA LKK] - Accident Involving SHD4867Z (MS FCI-OI) AND SHF655J (3rd party) on 15.12.2019 (LKK REF - CC3/FCI19022490/Kkb3)
Attachments: LKKPhoto(2).pdf; LKKPhoto(1).pdf; LKKInspection[1].pdf; FCI2-LKKInvoice-AC2003236.pdf; LKKAdjustment Report.pdf

Dear Ms. Joanne,

We refer to the above matter.

As requested, we attach herewith our survey report, photos and invoice.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Joanne Yong <Joanneyong@msfirstcapital.com.sg>

Sent: Thursday, April 16, 2020 3:57 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref:D20000011MFSH [EXPRESS SETTLEMENT VIA LKK] - Accident Involving SHD4867Z (MS FCI-OI) AND SHF655J (3rd party) on 15.12.2019 (LKK REF - CC3/FCI19022490/Kkb3)

Dear Sir,

Kindly submit the surveyor report. We have received the LOD from TP.

Thank you

Regards,

Joanne Yong



Change of email address

joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Joanne Yong

Sent: Tuesday, 17 March 2020 12:44 pm

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref:D20000011MFSH [EXPRESS SETTLEMENT VIA LKK] - Accident Involving SHD4867Z (MS FCI-OI) AND SHF655J (3rd party) on 15.12.2019 (LKK REF - CC3/FCI19022490/Kkb3)

Dear Sir,

Maintain liability on without prejudice

Thank you

Regards,

Joanne Yong

Motor Claim Department



Change of email address

joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, March 12, 2020 4:46 PM
To: Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref:D20000011MFSH [EXPRESS SETTLEMENT VIA LKK] - Accident Involving SHD4867Z (MS FCI-OI) AND SHF655J (3rd party) on 15.12.2019 (LKK REF - CC3/FCI19022490/Kkb3)

YOUR REF: D20000011MFSH
LKK REF: CC3/FCI19022490/Kkb3

Dear Ms. Joanne,

We refer to the above matter.

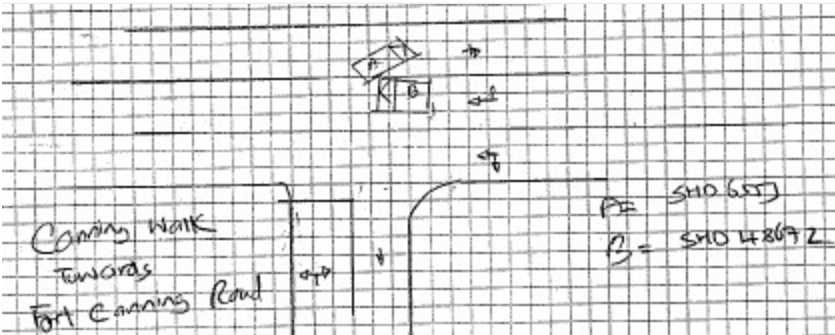
Kindly be informed that the third party does not have any supporting evidence.

Based on documents at hand, we noted that Third party from junction turned to main road and Insured driver was going straight and have right of way. As such, we opine that liability is down against Third party.

We append below Third party's sketch and statement and photo for your easy reference:

Circumstances of Accident

On 15.12.2019 at about 1635hours, I was travelling along Canning Walk towards Fort Canning Road when I made a stop to check there's no oncoming Vehicle, I slowly made a right turn, while reaching the opposite lane. Suddenly I felt an impact. Vehicle B (SHD4867Z) came at a fast speed and hit onto my taxi's right side rear portion.



Please let us have your instructions on whether to submit WP accordingly.

Thank you.

Best Regards,
Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong <Joanneyong@msfirstcapital.com.sg>

Sent: Friday, 27 December 2019 10:48 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Our Ref:D20000011MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4867Z (MS FCI-OI) AND SHF655J (3rd party) on 15.12.2019 (LKK REF - CC3/FCI19022490/Kkb3)

Dear Shu Pei,

Please find the attachment.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address

joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Thursday, December 26, 2019 5:35 PM

To: Joanne Yong <Joanneyong@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Our Ref:D20000011MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4867Z (MS FCI-OI) AND SHF655J (3rd party) on 15.12.2019 (LKK REF - CC3/FCI19022490/Kkb3)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong <Joanneyong@msfirstcapital.com.sg>

Sent: Thursday, 26 December 2019 5:24 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Our Ref:D20000011MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4867Z (MS FCI-OI) AND SHF655J (3rd party) on 15.12.2019 (LKK REF - CC3/FCI19022490/Kkb3)

Dear Sir,

Refer to the above matter.

The liability is unclear as such we unable to agree to do direct settlement.

Thank you

Regards,

Joanne Yong

Motor Claim Department



Change of email address

joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of  Insurance Group

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, December 24, 2019 12:21 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4867Z (MS FCI-OI) AND SHF655J (3rd party) on 15.12.2019 (LKK REF - CC3/FCI19022490/Kkb3)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have received new assignment from 3rd party workshop, M/s Trans-cab Auto Services Pte Ltd and 3rd party repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)