

Shu Pei (LKKAUTO)

From: Joanne Yong <Joaneyong@msfirstcapital.com.sg>
Sent: Friday, 27 December 2019 10:48 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Khanchna (LKK Auto)
Subject: RE: Our Ref:D20000011MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4867Z (MS FCI-OI) AND SHF655J (3rd party) on 15.12.2019 (LKK REF - CC3/FCI19022490/Kkb3)
Attachments: SHD4867Z- IV.pdf

Dear Shu Pei,

Please find the attachment.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address
joaneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited
A Member of **MS&AD Insurance Group**
36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Thursday, December 26, 2019 5:35 PM
To: Joanne Yong <Joaneyong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: Our Ref:D20000011MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4867Z (MS FCI-OI) AND SHF655J (3rd party) on 15.12.2019 (LKK REF - CC3/FCI19022490/Kkb3)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong <Joanneyong@msfirstcapital.com.sg>

Sent: Thursday, 26 December 2019 5:24 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Our Ref:D20000011MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4867Z (MS FCI-OI) AND SHF655J (3rd party) on 15.12.2019 (LKK REF - CC3/FCI19022490/Kkb3)

Dear Sir,

Refer to the above matter.

The liability is unclear as such we unable to agree to do direct settlement.

Thank you

Regards,

Joanne Yong

Motor Claim Department



Change of email address

joanneyong@msfirstcapital.com.sg

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36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, December 24, 2019 12:21 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4867Z (MS FCI-OI) AND SHF655J (3rd party) on 15.12.2019 (LKK REF - CC3/FCI19022490/Kkb3)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have received new assignment from 3rd party workshop, M/s Trans-cab Auto Services Pte Ltd and 3rd party repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

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