

Your Ref : SHC 7558B

Our Ref : SHB 6289P

Leau Poh Kuan C/O

CHUNNI MOTOR WORK PTE LTD

Blk 10 Ang Mo Kio Industrial Park 2A

#03-19 AMK AutoPoint

Singapore 568047

C/O LKK Auto Consultants Pte Ltd

The Motor Claims Department

M8 First Capital Insurance Ltd

36 Robinson Road #16-01

City House

Singapore 068877

Date : *06/03/20*

Attn: Chan Jia Le (Case Handler)

WITHOUT PREJUDICE

Dear Sir / Madam,

RE: ACCIDENT INVOLVING SHB 6289P / SHC 7558B / Others On 14.12.2019

ALONG KPE TWDS ECP

I am the owner/hirer of motor vehicle/taxi, SHB 6289P, which was involved in the above-mentioned accident.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/S CHUNNI MOTOR WORK PTE LTD. The accident was caused by your insured's negligent driving and or management of his vehicle. Therefore, I am claiming damages and losses sustained by me against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

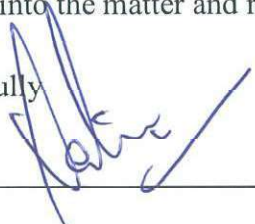
1) Cost of Repair	S\$	<i>21,400.00</i>
2) Loss of Rental	S\$	<i>2,978.28 (\$165.46 x 18 days)</i>
3) Loss of Income	S\$	<i>900.00 (\$50 x 18 days)</i>
4) GIA Report Fee	S\$	
5) LTA Search Fee	S\$	
6) Survey Report Fee	S\$	
	S\$	<i>25,278.28</i>

We enclose herewith the following relevant supporting documents :

- a) Authorisation Letter
- b) Final repair bill(s)
- c) LTA Search
- d) GIA report(s)
- e) Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully



LETTER OF AUTHORITY

To Whom It May Concern :

ACCIDENT INVOLVING **SHB 6289P / SHC 7558B / Others**

ALONG KPE TWDS ECP ON 14.12.2019

I, Leau Poh Kuan, NRIC NO. S xxxx408E of

Blk 746 Yishun Street 72 # 03 - 121 Singapore 760746

Owner/hirer of motor vehicle Registration No SHB 6289P, insured by

Ms First Capital Insurance Ltd under Policy No. D-18088936MFSH

do hereby authorize M/s **Chunni Motor Work Pte Ltd** as my authorized representative to write,

negotiate and settle claim on my behalf in my claim against the owner and/or Motor Vehicle

Registration No. SHC 7558B in respect of the above mentioned accident. I also

hereby authorize that the agreed settlement sum (cost of repair, loss of use, earnings and rental,

Survey report fee, LTA fee & GIA report fee) be made in favour of my representative, M/s

Chunni Motor Work Pte Ltd and that the said payment be forwarded to them as full and final

discharge of my claim.

Dated : 14.12.2019

Signature :


(Company's chop if necessary)

DISCHARGE RECEIPT

CLAIM REFERENCE : D19007899MFSH/1
ACCIDENT DATE : 14/12/2019
ACCIDENT LOCATION : ALONG KPE TUNNEL TOWARDS CITY
INSURED : CITYCAB PTE LTD
INSURED DRIVER : CHEW BOON KOU
INSURED VEHICLE : SHC 7558B
INVOLVED PARTY : SHB 6289P
SETTLEMENT SUM : \$ 24,600.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : COMFORT TRANSPORTATION PTE LTD

Signature and Date : **COMFORT TRANSPORTATION PTE LTD**
CO. REG. NO. 199303821R

WITNESS :

GIUNNI MOTOR WORK PTE LTD
Blk 10 Ang Mo Kio Industrial Park 2A
#03-19 AMK Autopoint
Singapore 568049
Tel: 6542 7162 Fax: 6542 6039
(Co. Reg. No. 200923110D)

Signature and Date :

[Signature] 5/05/2020
[Signature] 05/05/2020

TAX INVOICE

MS FIRST CAPITAL INSURANCE LIMITED 36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE 068877	VEHICLE NO SHB 6289 P	DATE 05.03.2020
	MAKE MERCEDES	INVOICE NO 11304
	MODEL E220	ACC DATE/TIME 14.12.2019 @ 01:50 HRS

Cost of Repair \$ 20,000.00

Sub-total \$ 20,000.00

Add : 7 % - GST \$ 1,400.00

Total \$ 21,400.00

(SINGAPORE DOLLARS: TWENTY ONE THOUSAND AND FOUR HUNDRED ONLY)



SHD 6289P

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
10/12	Graham	892574		1700	0735
11/12	Ang	892838		0800	1700
11/12	Graham	893306		1700	0730
12/12	Ang	893468		1030	1600
12/12	Graham	893690	70W	BACK	2359
14/12/19	In Kelowna work shop			01:50	✓
31/12/19	out of work shop			✓	14:00

Our Ref: CT19120331

Date: 18 December 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 14/12/2019 @ 01:50 hrs
ALONG KPE > ECP
INVOLVING SHC7558B, SKB7559T, SLL7902X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6289P** (the "Taxi"). The Taxi was hired to **LEAU POH KUAN IC NO SXXXX408E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$165.46** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 23 June 2020 11:32 AM
To: Merina Chia
Cc: Admin A
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007899MFSH/1// Our ref: CC4/FCI19022487/Ddb3 [ACCIDENT INVOLVING SHC7558B AND SHB6289P ON 14/12/2019]

Dear Merina,

Kindly note that we have settled with third party at a global sum of \$24,600.00. Shall submit the payment package to you soon.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [mailto:MerinaChia@msfirstcapital.com.sg]
Sent: Wednesday, 22 April 2020 2:25 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007899MFSH/1// Our ref: CC4/FCI19022487/Ddb3 [ACCIDENT INVOLVING SHC7558B AND SHB6289P ON 14/12/2019]

Dear Jia Le,

Your approval to negotiate from **\$23,855.68-\$24,674.24.**

- LOR - \$154.64 x 12-16 days (please note we don't pay GST for Comfort/CityCab/SMRT/Transcab taxi rental)
- LOI - \$50.00 x 12-16 days

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Thursday, 12 March 2020 2:06 pm

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007899MFSH/1// Our ref: CC4/FCI19022487/Ddb3 [ACCIDENT INVOLVING SHC7558B AND SHB6289P ON 14/12/2019]

Claim No: D19007899MFSH/1

LKK Ref: CC4/FCI19022487/Ddb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 7558B AND SHB 6289P ON 14/12/2019

We refer to the above matter.

We seek your approval to offer Third Party repairer "CHUNNI MOTOR WORK PTE LTD" at **\$24,667.36**(all-in).

The summary is as follows:-

	Claimed Amount	Proposed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 21,400.00	\$ 21,400.00	\$ 21,400.00
2. Loss of Rental (18days x \$165.46)	\$ 2,978.28	\$ 1,985.52 (12days x \$165.46)	\$ 2,647.36 (16days x \$165.46)
3. Loss of Income (18days x \$50)	\$ 900.00	\$ 600.00 (12days x \$50)	\$ 800.00 (16days x \$50)
Total	\$ 25,278.28	\$ 23,985.52	\$ 24,667.36

Surveyor recommended 12 days for repair + 2Sunday + 1PRS + 1PH = 16days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Monday, 6 January 2020 12:18 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007899MFSH/1// Our ref: CC4/FCI19022487/Ddb3 [ACCIDENT INVOLVING SHC7558B AND SHB6289P ON 14/12/2019]

Dear Jia Le,

Please refer to the attached email for your necessary action.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Friday, 27 December 2019 10:17 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D19007899MFSH/1// Our ref: CC4/FCI19022487/Ddb3 [ACCIDENT INVOLVING SHC7558B AND SHB6289P ON 14/12/2019]

Claim No: D19007899MFSH/1

LKK Ref: CC4/FCI19022487/Ddb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 7558B AND SHB 6289P ON 14/12/2019

We refer to the above matter.

Liability: 100%

Remarks: The said chain collision involved 4 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Kindly let us have your approval on liability.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 26 December 2019 3:55 PM

To: 'Merina Chia'

Cc: Admin A; Jia Le (LKK Auto)

Subject: RE: SURVEY ASSESSMENT - D19007899MFSH/1

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 6289P at M/s Chunni Motor Work Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Wednesday, 18 December 2019 9:49 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007899MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

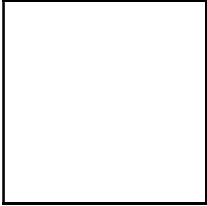
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

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