

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 28 February, 2020 5:52 PM
To: Catherine Chong Kai Ling
Cc: Ramesh; Admin A; Rasul (LKKAUTO); Vic (LKKAUTO)
Subject: RE: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim) - LKK REF CC4/FCI19022486/R1hb3
Attachments: LOD Doc.pdf

Without Prejudice

Dear Catherine,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Catherine Chong Kai Ling [mailto:CatherineChongKL@goldbell.com.sg]
Sent: Friday, 28 February, 2020 5:10 PM
To: Vic (LKKAUTO)
Cc: Ramesh; Admin A; Rasul (LKKAUTO)
Subject: RE: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Dear Vic,

We have attached above our Letter of Demand and rest necessary documents.

Kindly refer to Letter of Authority, our customer had empowered GOLDBELL to sign the DV.

Therefore please send to us workshop discharge voucher (release voucher).

Thank you.



GOLDBELL
ENGINEERING

Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

Catherine Chong Kai Ling | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: | Tel: +65 6861 0007 | Fax: |
Mobile: 9736 1300 |

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Monday, January 13, 2020 8:49 AM

To: Soo Leong Keat <SooLeongKeat@goldbell.com.sg>; Rasul (LKKAUTO) <Rasul@lkkauto.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

WITHOUT PREJUDICE

Dear Mr Soo,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Veron Chen (LKKAUTO)

Sent: Monday, 6 January, 2020 10:52 AM

To: Soo Leong Keat; CS A Team; Admin A; Vic (LKKAUTO); SUR

Cc: Ramesh; Catherine Chong Kai Ling

Subject: FW: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Dear Soo Keat,

This case handle by Vic.-LKK Ref: CC4/FCI19022486/R1hb3

For future on direct settlement Third party cases, you may email to cs-a@lkkauto.com & admin-a@lkkauto.com.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Soo Leong Keat <SooLeongKeat@goldbell.com.sg>

Sent: Monday, 6 January 2020 10:42 AM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Subject: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Dear Rasul

I would like to finalize with you for the case above.

Kindly file attached finalize report and confirm for me.

Thank you.

Regards,



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Industrial Vehicles. Financial Services.
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Soo Leong Keat | Goldbell Engineering Pte Ltd

Customer Service Advisor, Motor Claims

DID: +65 6844 2475 | Tel: +65 6861 0007 | Fax: |

Mobile: +65 9739 7127 |

Address: Goldbell Engineering Pte Ltd (Paya Ubi)

53 Ubi Ave 1 #01-23 Paya Ubi Industrial Park Singapore 408934

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From: Ramesh <Ramesh@goldbell.com.sg>

Sent: Thursday, January 2, 2020 2:19 PM

To: Soo Leong Keat <SooLeongKeat@goldbell.com.sg>

Subject: FW: Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

fyi



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Ramesh | Goldbell Engineering Pte Ltd

Senior Executive, Motor Claims

DID: +65 6864 0695 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |

Mobile: +65 8157 8014 |

Address: Goldbell Engineering Pte Ltd (Tuas)

8 Tuas Ave 18 Singapore 638892

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, December 30, 2019 5:20 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>
Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Subject: FW: Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Dear Vic,

FYNA-CC4/FCI19022486/R1hb3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Monday, 30 December 2019 5:01 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Subject: RE: Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Dear Mr. Rasul,

We seek your understanding on some hidden parts found damage.
Please refer to photos & supplementary estimate attached.

Thank you.

Ramesh | Goldbell Engineering Pte Ltd
Senior Executive, Motor Claims

DID: +65 6864 0695 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |
Mobile: +65 8157 8014 |
Address: Goldbell Engineering Pte Ltd (Tuas)
8 Tuas Ave 18 Singapore 638892

From: Rasul (LKKAUTO) [<mailto:Rasul@lkkauto.com>]
Sent: Monday, December 30, 2019 9:01 AM
To: Ramesh <Ramesh@goldbell.com.sg>
Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Subject: RE: Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Hi Ramesh,

Refer to the revised attachment

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ramesh [<mailto:Ramesh@goldbell.com.sg>]

Sent: Friday, 27 December, 2019 2:25 PM

To: Rasul (LKKAuto)

Cc: William Oh Soon Lee; Catherine Chong Kai Ling

Subject: Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Dear Mr. Rasul,

We have attached above our supplementary repair estimate for rear spare tyre compartment.

Additional parts involved

End Panel

Rear Tool kit holder "foam black"

Please help on surveyor markings and pricing endorsement.

Thank you.

Ramesh | Goldbell Engineering Pte Ltd

Senior Executive, Motor Claims

DID: +65 6864 0695 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |

Mobile: +65 8157 8014 |

Address: Goldbell Engineering Pte Ltd (Tuas)

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