

Vic (LKKAuto)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Friday, 3 April, 2020 3:36 PM
To: Vic (LKKAuto)
Cc: Ramesh; Admin A; Jasper Chua (LKK Auto)
Subject: RE: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim) - LKK REF CC4/FCI19022486/R1hb3
Attachments: Signed DV.pdf

Dear Vic,

Attached herewith the signed DV for your necessary action.

We will mail out the original copy.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondence should be made via email. Any inconvenience caused is much regretted.

Thank you.



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Catherine Chong Kai Ling | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: | Tel: +65 6861 0007 | Fax: |
Mobile: 9736 1300 |

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Monday, March 30, 2020 2:37 PM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim) - LKK REF CC4/FCI19022486/R1hb3

Without Prejudice

Dear Catherine,

We refer further to our below email.

If agreeable, kindly let the owner chop and sign the attached DV and **forward back the original signed hard copy to us (LKK)** for our principal to process the payment.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made

solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 3 March, 2020 10:29 AM

To: Catherine Chong Kai Ling

Cc: Ramesh; Admin A; Vic (LKKAuto)

Subject: RE: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim) - LKK REF CC4/FCI19022486/R1hb3

WITHOUT PREJUDICE

Dear Catherine,

We refer further to our below.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we propose below amount to settle your client's claim.

Cost of Repair (w/gst)	\$ 6,099.00
Loss of Rental (\$100 x 7 days)	\$ 700.00
LTA Search Fee	\$ 7.45
TOTAL	\$ 6,806.45

If agreeable, kindly let the owner chop and sign the attached DV and **forward back the original signed hard copy to us (LKK)** for our principal to process the payment.

The above amount is to be made payable to **GOLDBELL ENGINEERING PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Friday, 28 February, 2020 5:52 PM

To: Catherine Chong Kai Ling

Cc: Ramesh; Admin A; Rasul (LKKAuto); Vic (LKKAuto)

Subject: RE: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim) - LKK REF CC4/FCI19022486/R1hb3

Without Prejudice

Dear Catherine,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Catherine Chong Kai Ling [<mailto:CatherineChongKL@goldbell.com.sg>]

Sent: Friday, 28 February, 2020 5:10 PM

To: Vic (LKKAuto)

Cc: Ramesh; Admin A; Rasul (LKKAuto)

Subject: RE: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Dear Vic,

We have attached above our Letter of Demand and rest necessary documents.

Kindly refer to Letter of Authority, our customer had empowered GOLDBELL to sign the DV.

Therefore please send to us workshop discharge voucher (release voucher).

Thank you.



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Catherine Chong Kai Ling | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: | Tel: +65 6861 0007 | Fax: |
Mobile: 9736 1300 |

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Monday, January 13, 2020 8:49 AM

To: Soo Leong Keat <SooLeongKeat@goldbell.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling
<CatherineChongKL@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)
<vicalpeh@lkkauto.com>

Subject: RE: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

WITHOUT PREJUDICE

Dear Mr Soo,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Veron Chen (LKKAuto)
Sent: Monday, 6 January, 2020 10:52 AM
To: Soo Leong Keat; CS A Team; Admin A; Vic (LKKAuto); SUR
Cc: Ramesh; Catherine Chong Kai Ling
Subject: FW: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Dear Soo Keat,

This case handle by Vic.-LKK Ref: CC4/FCI19022486/R1hb3

For future on direct settlement Third party cases, you may email to cs-a@lkkauto.com & admin-a@lkkauto.com.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Soo Leong Keat <SooLeongKeat@goldbell.com.sg>
Sent: Monday, 6 January 2020 10:42 AM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Subject: Finalize for Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Dear Rasul

I would like to finalize with you for the case above.

Kindly file attached finalize report and confirm for me.

Thank you.

Regards,



Soo Leong Keat | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: +65 6844 2475 | Tel: +65 6861 0007 | Fax: |
Mobile: +65 9739 7127 |
Address: Goldbell Engineering Pte Ltd (Paya Ubi)
53 Ubi Ave 1 #01-23 Paya Ubi Industrial Park Singapore 408934

From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Thursday, January 2, 2020 2:19 PM
To: Soo Leong Keat <SooLeongKeat@goldbell.com.sg>
Subject: FW: Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

fyi



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Ramesh | Goldbell Engineering Pte Ltd
Senior Executive, Motor Claims

DID: +65 6864 0695 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |
Mobile: +65 8157 8014 |
Address: Goldbell Engineering Pte Ltd (Tuas)
8 Tuas Ave 18 Singapore 638892

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, December 30, 2019 5:20 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>
Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Subject: FW: Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Dear Vic,

FYNA-CC4/FCI19022486/R1hb3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Monday, 30 December 2019 5:01 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Subject: RE: Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Dear Mr. Rasul,

We seek your understanding on some hidden parts found damage.
Please refer to photos & supplementary estimate attached.

Thank you.

Ramesh | Goldbell Engineering Pte Ltd
Senior Executive, Motor Claims

DID: +65 6864 0695 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |
Mobile: +65 8157 8014 |
Address: Goldbell Engineering Pte Ltd (Tuas)
8 Tuas Ave 18 Singapore 638892

From: Rasul (LKKAUTO) [<mailto:Rasul@lkkauto.com>]

Sent: Monday, December 30, 2019 9:01 AM

To: Ramesh <Ramesh@goldbell.com.sg>

Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Catherine Chong Kai Ling
<CatherineChongKL@goldbell.com.sg>

Subject: RE: Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Hi Ramesh,

Refer to the revised attachment

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

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From: Ramesh [<mailto:Ramesh@goldbell.com.sg>]

Sent: Friday, 27 December, 2019 2:25 PM

To: Rasul (LKKAUTO)

Cc: William Oh Soon Lee; Catherine Chong Kai Ling

Subject: Accident Involving SLD319T and SHD3777G along BKE toward SLE on 16/12/2019 (TP Claim)

Dear Mr. Rasul,

We have attached above our supplementary repair estimate for rear spare tyre compartment.

Additional parts involved

End Panel

Rear Tool kit holder "foam black"

Please help on surveyor markings and pricing endorsement.

Thank you.

Ramesh | Goldbell Engineering Pte Ltd
Senior Executive, Motor Claims

DID: +65 6864 0695 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |
Mobile: +65 8157 8014 |
Address: Goldbell Engineering Pte Ltd (Tuas)
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