

## Vic (LKKAuto)

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**From:** Joanne Yong <JoanneYong@msfirstcapital.com.sg>  
**Sent:** Monday, 2 March, 2020 5:00 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: <SEEK MANDATE> < EXPRESS SETTLEMENT > RE: SURVEY ASSESSMENT - D19007950MFSH/1 - LKK REF CC4/FCI19022486/R1hb3

Dear Sir,

Refer to your email below.

Agreed to your propose offer.

Thank you

Regards,

Joanne Yong  
Motor Claim Department



**Change of email address**

[joanneYong@msfirstcapital.com.sg](mailto:joanneYong@msfirstcapital.com.sg)

### MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road  
#16-01 City House  
Singapore 068877  
Tel: 6507 3846  
Fax: 6507 3849

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**From:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Sent:** Friday, February 28, 2020 6:21 PM  
**To:** Joanne Yong <JoanneYong@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** <SEEK MANDATE> < EXPRESS SETTLEMENT > RE: SURVEY ASSESSMENT - D19007950MFSH/1 - LKK REF CC4/FCI19022486/R1hb3

**Your Ref: D19007950MFSH/1**

**Our Ref: CC4/FCI19022486/R1hb3**

Dear Joanne,

ACCIDENT INVOLVING VEHICLES SHD 3777G / SLD 319T / OTHERS ON 16/12/2019

We refer further to your below email.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last car and rear-ended TP vehicle.

As such, in view of BOLA scenario 28, liability is not to our Insured's favour.

We propose to offer to TP repairer "**GOLDBELL ENGINEERING PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 8,863.74	\$ 6,099.00
Loss of Rental (\$120 x 7 days)	\$ 840.00	\$ 700.00 (\$100 x 7 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 9,711.19</b>	<b>\$ 6,806.45</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	7 days
<b>TOTAL</b>	<b>7 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Joanne Yong [<mailto:Joanneyong@msfirstcapital.com.sg>]

**Sent:** Thursday, 2 January, 2020 3:25 PM

**To:** Shu Pei (LKKAuto)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: SURVEY ASSESSMENT - D19007950MFSH/1

Dear Sir,

Refer to the above matter.

We agreed direct settlement.

Thank you

Regards,

Joanne Yong  
Motor Claim Department



**Change of email address**  
[joannejong@msfirstcapital.com.sg](mailto:joannejong@msfirstcapital.com.sg)

**MS First Capital Insurance Limited**

A Member of **MS&AD** Insurance Group

36 Robinson Road  
#16-01 City House  
Singapore 068877  
Tel: 6507 3846  
Fax: 6507 3849

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**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Sent:** Monday, December 30, 2019 4:16 PM  
**To:** Joanne Yong <[Joannejong@msfirstcapital.com.sg](mailto:Joannejong@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D19007950MFSH/1

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLD 319T at M/s Goldbell Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 18 December 2019 5:16 PM  
**To:** 'CWS Motor Claims' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Joanne Yong' <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>  
**Subject:** RE: SURVEY ASSESSMENT - D19007950MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Wednesday, 18 December, 2019 2:31 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Joanne Yong  
<[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>

**Subject:** PRI: SURVEY ASSESSMENT - D19007950MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**