

Your Ref : SHA 1128J

Our Ref : SHA 7967P

**Jainarain Rai S/O Kumar Roy C/O
CHUNNI MOTOR WORK PTE LTD**

Blk 10 Ang Mo Kio Industrial Park 2A

#03-19 AMK AutoPoint

Singapore 568047

Date : 22/01/20

The Motor Claims Department

M/S First Capital Insurance Ltd

36 Robinson Road # 16-01

City House

Singapore 068877

WITHOUT PREJUDICE

Dear Sir / Madam,

RE: ACCIDENT INVOLVING SHA 7967P / SHA 1128J On 16.12.2019

ALONG Upper Thomson Road x Marrymount Lane

I am the owner/hirer of motor vehicle/taxi, SHA 7967P, which was involved in the above-mentioned accident.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/S CHUNNI MOTOR WORK PTE LTD. The accident was caused by your insured's negligent driving and or management of his vehicle. Therefore, I am claiming damages and losses sustained by me against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

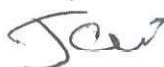
1) Cost of Repair	S\$	7,971.50
2) Loss of Rental	S\$	1,217.37 (\$110.67 x 11 DAYS)
3) Loss of Income	S\$	260.00 (\$50 x 4 DAYS)
4) GIA Report Fee	S\$	
5) LTA Search Fee	S\$	
6) Survey Report Fee	S\$	
	S\$	<u>9,388.87</u>

We enclose herewith the following relevant supporting documents :

- a) Authorisation Letter
- b) Final repair bill(s)
- c) LTA Search
- d) GIA report(s)
- e) Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully



LETTER OF AUTHORITY

To Whom It May Concern :

ACCIDENT INVOLVING SHA 7967P / SHA 1128J

ALONG Upper Thomson Road x Marrymount Lane ON 16.12.2019

I, Jainarain Rai S/O Kumar Roy , NRIC NO. S xxxx359C of
Blk 672A Yishun Ave 4 # 10 - 504 Singapore 760671

Owner/hirer of motor vehicle Registration No SHA 7967P ,insured by
Ms First Capital Insurance Ltd under Policy No. D-18088936MFSH

do hereby authorize M/s **Chunni Motor Work Pte Ltd** as my authorized representative to write,
negotiate and settle claim on my behalf in my claim against the owner and/or Motor Vehicle

Registration No. SHA 1128J in respect of the above mentioned accident. I also
hereby authorize that the agreed settlement sum (cost of repair, loss of use, earnings and rental,
Survey report fee, LTA fee & GIA report fee) be made in favour of my representative, M/s

Chunni Motor Work Pte Ltd and that the said payment be forwarded to them as full and final
discharge of my claim.

Dated : 16.12.2019

Signature : Jaw
(Company's chop if necessary)

DISCHARGE RECEIPT

CLAIM REFERENCE : D19007959MFSH/1
ACCIDENT DATE : 16/12/2019
ACCIDENT LOCATION : UPP THOMSON ROAD X MARRYMOUNT LANE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : CHO TUCK THONG
INSURED VEHICLE : SHA 1128J
INVOLVED PARTY : SHA 7967P
SETTLEMENT SUM : \$ 9,100.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : COMFORT TRANSPORTATION PTE LTD

Signature and Date :

Phaner 27 MAR 2020
COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

WITNESS :

Chunni Motor Work Pte Ltd
Blk 18 Ang Mo Kio Industrial Park 2A
AriX Autopoint #03-19
Singapore 560047
Tel: 6542-7162 Fax: 6542-6039
Co. Reg. No: 200923110D

Signature and Date :

27/03/2020

TAX INVOICE

MS FIRST CAPITAL INSURANCE LIMITED 36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE 068877	VEHICLE NO SHA 7967 P	DATE 31.12.2019
	MAKE HYUNDAI	INVOICE NO 11207
	MODEL I40	ACC DATE/TIME 16.12.2019 @ 03:05 HRS

Cost of Repair \$ 7,450.00

Sub-total \$ 7,450.00

Add : 7 % - GST \$ 521.50

Total \$ 7,971.50

(SINGAPORE DOLLARS: SEVEN THOUSAND NINE HUNDRED SEVENTY-ONE
AND CENTS FIFTY ONLY)



SWA 7967P

[illegible]

Our Ref: CT19120401

Date: 18 December 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/12/2019 @ 03:05 hrs
ALONG UPP THOMSON ROAD X MARRYMOUNT LANE
INVOLVING SHA1128J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7967P** (the "Taxi"). The Taxi was hired to **JAINARAIN RAI S/O KUMAR ROY IC NO SXXXX359C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 27 April 2020 3:27 PM
To: 'Rachel Wu'
Cc: Admin A
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007959MFSH/1 // Our ref: CC4/FCI19022485/Ddb3 [ACCIDENT INVOLVING SHA1128J AND SHA7967P ON 16/12/2019]

Dear Rachel,

Kindly note that we have settled with third party at global sum of \$9,100.00.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu [mailto:RachelWu@msfirstcapital.com.sg]

Sent: Wednesday, 18 March 2020 2:51 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007959MFSH/1 // Our ref: CC4/FCI19022485/Ddb3 [ACCIDENT INVOLVING SHA1128J AND SHA7967P ON 16/12/2019]

Dear Jia Le,

Please proceed as per your recommendation amount at \$9,167.53 .

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Thursday, March 5, 2020 11:56 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D19007959MFSH/1 // Our ref: CC4/FCI19022485/Ddb3 [ACCIDENT INVOLVING SHA1128J AND SHA7967P ON 16/12/2019]

Claim No: D19007959MFSH/1

LKK Ref: CC4/FCI19022485/Ddb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 1128J AND SHA 7967P ON 16/12/2019

We refer to the above matter.

We seek your approval to offer Third Party repairer "CHUNNI MOTOR WORK PTE LTD" at **\$9,167.53**(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 15,990.68	\$ 7,971.50
2. Loss of Rental (11days x \$110.67)	\$ 1,217.37	\$ 996.03 (9days x \$110.67)
3. Loss of Income (4days x \$50)	\$ 200.00	\$ 200.00 (4days x \$50)
Total	\$ 17,408.05	\$ 9,167.53

Surveyor recommended **06** days for repair + 1PRS +1Sunday + 1PH = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

Sent: Wednesday, 8 January 2020 4:23 PM

To: Shu Pei (LKKAuto)

Cc: Admin A; Jia Le (LKK Auto)

Subject: RE: SURVEY ASSESSMENT - D19007959MFSH/1

WITHOUT PREJUDICE

Dear Shu Pei,

Kindly proceed with direct settlement.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 |
DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No.
195000106C
A Member of **MS&AD** Insurance Group

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From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, December 24, 2019 12:33 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19007959MFSH/1

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7967P at M/s Chunni Motor Work Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 18 December 2019 4:46 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D19007959MFSH/1

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Wednesday, 18 December, 2019 4:16 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19007959MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.