

Jasper Chua (LKK Auto)

From: Lily <bhlim@procarcare.com.sg>
Sent: April 29, 2020 2:41 PM
To: Jasper Chua (LKK Auto)
Cc: Vic (LKKAuto); Dawn; Peiwen
Subject: RE: Acc on 13.12.2019 invlg SJY 6361 T & SHB 4980 P (Settlement) *** LKK REF: CC4/FCI19022484/Uha3
Attachments: [Untitled]29042020144756.jpg

Dear Jasper

Please find attached the Fibal Dv for you to process payment.
Thank you

Regards,

Lily LIM
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Tuesday, 28 April, 2020 1:48 PM
To: Claims
Cc: Vic (LKKAuto)
Subject: RE: Acc on 13.12.2019 invlg SJY 6361 T & SHB 4980 P (Settlement) *** LKK REF: CC4/FCI19022484/Uha3

WITHOUT PREJUDICE

Dear Pei Wen,

We accept the counter-offer of \$3,750.00(all-in).

Kindly sign the DV enclosed and forward back to us (LKK) for our necessary action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims

Sent: April 27, 2020 2:35 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Claims <claims@procarcare.com.sg>

Subject: RE: Acc on 13.12.2019 invlg SJY 6361 T & SHB 4980 P (Settlement) *** LKK REF: CC4/FCI19022484/Uha3

Hi Jasper,

Thank you for your offer. We would like to counter propose for global sum \$3750.00

Please revert to confirm.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

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From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Monday, April 27, 2020 2:19 PM

To: Lily; Peiwen

Cc: Vic (LKKAuto)

Subject: RE: Acc on 13.12.2019 invlg SJY 6361 T & SHB 4980 P (Settlement) *** LKK REF: CC4/FCI19022484/Uha3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose a settlement at a global sum of \$3,700.00(all-in).

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: April 27, 2020 1:23 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: FW: Acc on 13.12.2019 invlg SJY 6361 T & SHB 4980 P (Settlement) *** LKK REF: CC4/FCI19022484/Uha3

From: Mei Kwan (LKKAuto)

Sent: Thursday, 16 January, 2020 6:55 PM

To: Lily; Vic (LKKAuto)

Cc: Peiwen; Hsiao Tong (LKKAuto); Admin A

Subject: RE: Acc on 13.12.2019 invlg SJY 6361 T & SHB 4980 P (Settlement) *** LKK REF: CC4/FCI19022484/Uha3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily <bhlim@procarcare.com.sg>

Sent: Thursday, 16 January, 2020 5:52 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Peiwen <peiwen@procarcare.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Acc on 13.12.2019 invlg SJY 6361 T & SHB 4980 P (Settlement)

Dear Sirs

Please refer to attached LOD for your early settlement

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

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