

## Vic (LKKAUTO)

**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 13 February, 2020 3:42 PM  
**To:** Merina Chia  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: SURVEY ASSESSMENT - D19008002MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI19022467/Dha3  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS 2.pdf; TP LOD.pdf

**Your Ref: D19008002MFSH/1**  
**Our Ref: CC4/FCI19022467/Dha3**

Dear Merina,

We refer further to your below email.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, in view of BOLA 27, liability is not to our Insured's favour.

We propose to offer to TP repairer "**CHUNNI MOTOR WORK PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 18,359.28	\$ 8,132.00
Loss of Rental (\$125.40 x 7 days)	\$ 877.80	\$ 877.80
Loss of Income (\$50 x 7 days)	\$ 350.00	\$ 350.00
<b>TOTAL</b>	<b>\$19,587.08</b>	<b>\$ 9,359.80</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	5 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>7 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Merina Chia [mailto:MerinaChia@msfirstcapital.com.sg]  
**Sent:** Thursday, 13 February, 2020 3:04 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: SURVEY ASSESSMENT - D19008002MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI19022467/Dha3  
**Importance:** High

Dear Vic,

We had received LOD from workshop on 05.02.2020.

Please let us know the status for this case.

Thank you.

Best Regards,  
Merina Chia (Ms)  
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of  Insurance Group**

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Monday, 13 January 2020 11:16 AM  
**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D19008002MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI19022467/Dha3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 15)

Remarks: Insured changed lane to turn at the junction / wrong lane

Kindly let us have your approval on liability.

Thank you.



*« Wishing you a Happy and Prosperous Lunar New Year »*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 30 December, 2019 8:57 PM

**To:** 'Merina Chia'

**Cc:** Vic (LKKAuto); Admin A

**Subject:** RE: SURVEY ASSESSMENT - D19008002MFSH/1 // EXPRESS SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 1820H at M/s Chunni Motor Work Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Wheel alignment report

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 19 December 2019 12:32 PM  
**To:** 'CWS Motor Claims'; assignments  
**Cc:** 'Merina Chia'; Admin A  
**Subject:** RE: SURVEY ASSESSMENT - D19008002MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.



**Wishes you a Merry Christmas & Happy New Year 2020**

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Thursday, 19 December 2019 11:49 AM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Subject:** PRI: SURVEY ASSESSMENT - D19008002MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

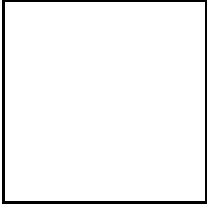
Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

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