

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 30 December 2019 5:53 PM
To: claims@transcab.com.sg
Subject: YOUR REF: SHD 9987C (OUR REF: CC4/ASM19022466/Agb3) *** ACCIDENT INVOLVING SHD 9987C & SLW 33S ON 15/12/2019 ***

Dear Sir/Madam,

OUR REF : CC4/ASM19022466/Agb3
YOUR REF : SHD 9987C

ACCIDENT INVOLVING SHD 9987C & SLW 33S ALONG/AT UPPER CORSS ST TWDS CHIN SWEE RD ON 15/12/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from M/S **FASTECH AUTO PTE LTD** acting on behalf of the owner of **SLW 33S** against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that Section II of the Motor Insurance Policy is attached, and capped, with an excess of **\$5,000.00** for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- **Copy of the letter of authorization**
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to ceciliachong@lkkauto.com or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms. Cecilia Chong (LKK Handler) 6749 4274 or ceciliachong@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

I/We, Loo Lion Mee (the third party claimant) of Blk 173B Edgevale
Plains # 11-4845) 822172 (address), owner of SLV 33S (vehicle no.) hereby
authorize Fastech Auto Pte Ltd ("the workshop") to act for me with respect
to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no.
SHD 9987C that was damaged pursuant to the accident which occurred on 15-12-2019 (date)
along Chin Swee Rd (location) involving
vehicle no/s SHD 9987C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 15 (day) of 12 (month) 2019 (year)


Signed by "the third party claimant"
(with company stamp if applicable)


Signed by "the workshop"
(with company stamp)



*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 9987C (Insd veh)	Model: BMW 316i
	SLW 33S (TP veh)	
Date of Accident/ Time:	15/12/2019	

Repair Estimate	: \$	25,416.25	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	9,100.00	(GLOBAL SUM)
Payee Name : FASTECH AUTO PTE LTD			
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability	100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: 15
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: TANG JUN ZHONG

Date: 01/06/20
S8704986H



Lup

Signature of Witness / Workshop stamp (if applicable)

Name of Witness:

Date: 01/06/20

Tang Kok Wee
I/C: S7709513F



Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date:

Singapore 417803
Tel No: 67452063 / 67467158 Fax No: 67458520
Tax Reg No: 200006262D

AXA Insurance Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn : Motor Claim Department

Tax Invoice : 21595/

Date 18.03.2020
Vehicle No SLW 33S
Make/Model BMW 320i
Chassis/Eng# :
Accident Date 15.12.2019
Claim No :
Reference 1219 -21595
Policy No

To proceed on lump sum repair

S\$ 7950.00

Amount

E. & O.E.

Total : S\$ 7950.00

GST @ 7% : S\$ 556.50

Amount Due : S\$ 8506.50

NAMED DRIVER	
DRIVING LICENCE NO	DATE OF EXPIRY
PASSPORT NO	DATE OF ISSUE
ADD NAMED DRIVER	
DRIVING LICENCE NO	DATE OF EXPIRY
PASSPORT NO	DATE OF ISSUE

KM IN	KM OUT	KM DRIVEN
HOURS	DAYS	WEEKS
MONTHS		

DATE OF EXPIRY	PLACE OF ISSUE
DATE OF ISSUE	PLACE OF ISSUE

BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)	
SUB-TOTAL	
TOTAL RENTAL	
DELIVERY FEE	
COLLECTION FEE	

DATE OF EXPIRY	PLACE OF ISSUE
DATE OF ISSUE	PLACE OF ISSUE

PER DAY	PER WEEK	PER MONTH

DATE OF EXPIRY	PLACE OF ISSUE
DATE OF ISSUE	PLACE OF ISSUE

PER DAY	PER WEEK	PER MONTH

DATE OF EXPIRY	PLACE OF ISSUE
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PER DAY	PER WEEK	PER MONTH

DATE OF EXPIRY	PLACE OF ISSUE
DATE OF ISSUE	PLACE OF ISSUE

PER DAY	PER WEEK	PER MONTH

Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY OF

[Signature]

24.12.2019 10.55 am
DATE & TIME OUT
18.12.2019 4.00 pm
TIME USED

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5766
Co. Reg No: 52928467K

To: LOO LIAN WEE

Invoice : DCR-2019-12-49

Date : 24.12.2019

Agreement No : 21126

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SGQ 555T</u> (1219-21595)	\$ 1,080.00
Rental Period from <u>18.12.2019</u> to <u>24.12.2019</u>	

E. & O. E.

Total \$ 1,080.00

 **Re:<MANDATE IA> - S9M02AHN {ACCIDENT INVOLVING
SHD 9987C (OI) & SLW 33S(TP) ON 15/12/2019}**

Type

 Question

Message

please proceed on proposed IA. your uploaded documents cannot be viewed.

[Reply](#)

Date : 18.03.2020

AXA Insurance Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLW 33S / SHD 9987C ON.15.12.2019

We are the authorized repair workshop for the owner of motor vehicle no: SLW 33S, which was involved in the captioned accident with your insured vehicle no: SHD 9987C. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 8,506.50
2) Loss of Rental	\$ 1,080.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 9,588.50</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|-----------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter Authorisation ,etc |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.