

TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit Autohub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6744 0510 / 6842 0051 Fax No. : +65 6741 0510
Company Reg. No. : 200714616M
GST Registration No. : 200714616M

16 November 2020

Our Ref : CLM14802 / SLE9395H / DEC-25/2019

FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER FOUR
SINGAPORE 038986
ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

Re: Accident involving SLE9395H & SLZ4465L on 18/12/2019
Along Toa Payoh Lor 2 Slip Rd PIE (Changi)

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SLZ4465L** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$	3,852.00	(Include 7% GST)
Loss of rental	\$	770.40	(\$128.40 X 6 Days)
Additional 2 days loss of use for pre repair	\$	200.00	(\$100 X 2 Days)
Towing fee	\$	100.00	
LTA search fee	\$	7.45	
	S \$	<u>4,929.85</u>	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM14802
- 2) Twincar Leasing Pte Ltd - Invoice No: TLCS18986
- 3) Autobay Towing - SLE9395H (receipt attached)
- 4) LTA search
- 5) Letter of Authorisation
- 6) GIA report of SLE9395H

We look forward to your prompt reply.

Yours faithfully,



.....
Twincar Automotive Pte Ltd
S.Y.NEO
Director
P.I.C - Melody Chin
Reply to :huixin@n51.com.sg

LETTER OF AUTHORISATION

To: M/s Twincar Automotive Pte Ltd
Singapore

RE: ACCIDENT INVOLVING VEHICLE NOS: SLE 9395H & SLZ 4465 L
ALONG TOA PAYOH LOR 2 SLIP RD PIE (CHANGI) ON 18/12/2019 @ 14:15HRS

I/We ZAICANI BIN ABDULLAH NRIC/Passport No: S XXXX 935J
of BLK 223A SUMANG LANE #04-205 S(821 223)
the owner of vehicle no. SLE 9395H hereby authorise you to commence repair to the said
vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident claim and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

My/Our insurer is/are _____

Policy No. _____

Expiry Date: _____

Date: _____

19/12/2019

Excess: _____

Owner's Signature/Co's stamp (if applicable)

Witness Signature/Name

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a claim for general and special damages for personal injuries sustained in the same accident.

RELEASE

Claim Reference:	TP / 1201900040684
Surveyor's Reference:	CC4/FWD19022465/Apb3
TP Reference:	SLE9395H

We, Twincar Automotive Pte Ltd ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SLE 9395H ("Vehicle") to accept the sum of \$4,601.45, being the amount claimed for \$3,852.00 (repair costs), \$642.00 (loss of rental/ use), \$ - (loss of income), \$107.45 towing + (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 18/12/2019 (date of accident) at / along Toa Payoh Lor 2 Slip Rd Into PIE(Changi) (location) involving vehicle no/s. SLE 9395H and SLZ 4465L.

This is pursuant to the inspection conducted on 19/12/2019 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SLZ 4465L be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 07 day of JAN 2021

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub

2 Kaki Bukit Ave 2

#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27

Singapore 417921

Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail : sales@n51.com.sg

Company Reg. No. : 200714616M

GST Registration No. : 200714616M

FWD SINGAPORE PTE LTD

6 TEMASEK BOULEVARD

#18-01 SUNTEC TOWER FOUR

SINGAPORE 038986

MR.ZAILANI BIN ABDULLAH

BLK 223A SUMANG LANE #04-205

SINGAPORE 821223

TAX INVOICE

Date : 08/09/2020

Date in : 18/12/2019

Vehicle Num. : SLE9395H

Make/Model : HONDA CIVIC 1.8S A-2008

Chassis/Eng# : JHMFD16808S219871/R18A13042693

Accident Date 18/12/2019

Claim No : CLM14802

Reference : DEC-25/2019

Policy No. : DMHCSNA00000261900 (21/11/2020)

LUMPSUM REPAIR BILL

REF : CLM14802-TWINCAR DATED 03/01/2020

BY DIRECT

Amount S\$

3,600.00

E. & O.E. Sub S\$: 3,600.00

Add GST (7%) S\$: 252.00

Total Amount S\$: 3,852.00



for TWINCAR AUTOMOTIVE PTE LTD

TwinCar

LEASING PTE LTD

Company & GST Registration Number : 201533046C
2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub, Singapore 417921
Tel: 6744 0510 Fax: 6741 0510 email: twincar.rental@n51.com.sg

Invoice To

ZAILANI BIN ABDULLAH
BLK 223A SUMANG LANE
#04-205
SINGAPORE 821223

TAX INVOICE

Invoice No. TLCS 18986
Date 8/1/2020
Terms Cash

No. Days	Description	Rate	Amount
6	Vehicle No. SKX2092P - Car Rental for the period 18/12/2019 to 24/12/2019 (ref. Vehicle SLE9395H) Tax collected on sales	120.00 7.00%	720.00 50.40
		7% GST	\$50.40
		Total Amount	\$770.40

TWINCAR LEASING PTE. LTD.

Authorised Signature

Note : Kindly make payable to " TWINCAR LEASING PTE LTD"
or by Bank-in/transfer to UOB Bank A/c No. 310-307-697-6 (Bank Code 7375)



TWINCAR LEASING PTE. LTD.

Company Registration Number : 201533046C
2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub, Singapore 417921
Tel: 6744 0510 Fax: 6741 0510 email: twincar.rental@n51.com.sg



VEHICLE RENTAL AGREEMENT

VHA NO: 292

HIRER'S PARTICULAR

Name(as in I/C): ZAILANI BIN ABDULLAH
NRIC/PASSPORT No: S1552935J
Address(Res):BLK 223A SUMANG LANE #04-205 SINGAPORE 821223
Occupation: DRIVER Driving Exp: 408
Driving License No: S1552935J D/L Type: Local
Issue Date: 1985-08-07 Date of Birth: 1962-10-05
Tel: (HP) 87665540
Email: ZACGUNNERS5@GMAIL.COM

ADDITIONAL DRIVER'S PARTICULARS

Name(as in I/C):
NRIC/PASSPORT No:
Address(Res):
Occupation: Driving Exp:
Driving License No: D/L Type:
Issue Date: Date of Birth:

Vehicle No: SKX2092P
Make: TOYOTA
Model: COROLLA ALTIS
Year: 2015
Mileage Out:
OUT: Date 2019-12-18
NON-WAIVER EXCESS:
Section1: \$2000
Auto/Manual Group: Auto
Colour: GREY
Time: 16:03
Section2: \$2000

CHARGES

Daily rate	120.00
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PETROL-LEVEL

Out	E	1/4	1/2	3/4	F	1/4
In	E	1/4	1/2	3/4	F	E

Extension (Accessories)	0.00
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Collection Service	0.00
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Misc.	0.00
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Security Deposit Collected	0.00
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Rental Term	Cash
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Start Date	2019-12-18
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End Date	2020-01-01
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Rented out by:	Fong Toh Hng
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Hirer signature:

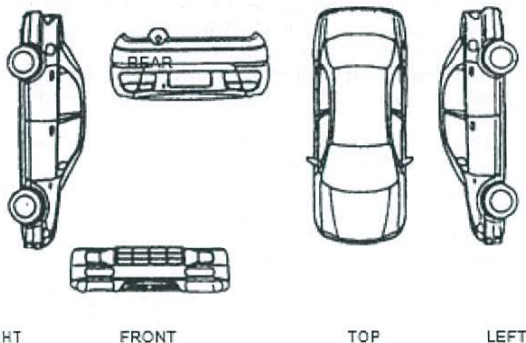
[Signature] Zailani Bin Abdullah
S1552935J

Addition Driver's Signature:

VEHICLE CHECKLIST

D - DENTS
S - SCRATCHES

INDICATE:
A - ACCIDENTS



RIGHT

FRONT

TOP

LEFT

ACCESSORIES CHECK

☒ Camera Recorder ☒ Reverse Camera ☒ CD/ Radio Player
☒ Remote Control ☒ Reverse Sensor ☐ S/Tyre

I have read and agreed to the terms & conditions on both sides of this agreement. All information I have given TWINCAR LEASING PTE. LTD. in connection with this agreement is true.

IMPORTANT

- YOU HEREBY EXPRESSLY CONSENT AND AUTHORIZE TWINCAR LEASING PTE LTD AND GRABCAR TO DEDUCT FROM THE FARES GENERATED BY YOU AND/OR GRATUITY GRANTED TO YOU BY GRABCAR (IF ANY) FOR THE CAR RENTAL FEE AND ANY CHARGES PROVIDED HEREIN AND IN THE EVENT THAT THE FARES ARE INSUFFICIENT, ANY BALANCE SHALL BE PAID TO US IMMEDIATELY. THESE CHARGES SHALL INCLUDE BUT ARE NOT LIMITED TO CHARGES FOR 1.CAR RENTAL. 2. COST OF INSURANCE EXCESS, REPAIRS, REPLACEMENT OF PARTS TO THE CAR AND/OR DAMAGE TO THIRD PARTY PROPERTIES WHERE THE DAMAGES ARE DUE TO YOUR ACTIONS OR LACK OF CARE. 3. ANY UNSETTLED SUMMONS, FINES, PARKING CHARGES AND TOLL.
- THE VEHICLE SHALL BE RENTED OUT ON A DAILY BASIS, WITH A MINIMUM RENTAL PERIOD OF SIX MONTH.
- IN THE EVENT THAT THE HIRER RETURN THE VEHICLE PRIOR TO THE END OF THE MINIMUM RENTAL PERIOD, THE HIRER WILL BE REQUIRED TO PAY THE FULL RENTAL FEE APPLICABLE FOR THE REMAINING PERIOD UP TO THE END OF THE MINIMUM RENTAL PERIOD.
- ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN, AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE
- IN CASE OF ACCIDENT THE HIRER SHOULD REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- THE VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY TWINCAR LEASING PTE. LTD..
- AN ADDITIONAL EXCESS OF \$2000 OF ALL CLAIM WILL APPLY FOR VEHICLE USE OUTSIDE SINGAPORE AND \$3000 FOR AGE ABOVE 65.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
24/12/2019	09:47 HR				<i>[Signature]</i>

AUTOBAY TOWING

1 Kaki Bukit Avenue 6
#01-55 AutoBay @ Kaki Bukit
Singapore 417863
Tel: 9616 8988 (Ah Boon)

CASH SALE

No. _____

Date: 18/12/19

Sold to: _____

SLE 9395 H**CROWN**

Item	Quantity	Description	Unit Price	Amount
		Auto Hub to Ubi DAC		\$109
		Reporting Two Trips		
E. & O. E.			Sub Total :	
			GST Tax :	
			Total :	\$100

Issued by: _____

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 19 Dec 2019 / 10:04:04

Receipt Date/Time : 19 Dec 2019 / 10:04:04

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191219-000716

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLZ4465L

As at 18 Dec 2019/14:15:00

Insurance Co: FWD SINGAPORE PTE. LTD.

1	Insurance Enquiry - SLZ4465L Enquiry Fee 20191219100326035508	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

xxxxxxxxxxxx0379	Credit Card: Visa/MasterCard	7.45
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Total		7.45
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Cash Change		0.00
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Tendered Amount		7.45
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Dec 2019 14:30	Clm Dtl Modified	Claimant's Name: -> ZAILANI BIN ABDULLAH. Claimant's ID: -> S1552935J.	[A] Lau Shu Pei
2	23 Dec 2019 14:30	Clm Veh Model Changed	(202617) HONDA CIVIC 1.3 EC8 (M).	[A] Lau Shu Pei
3	23 Dec 2019 14:30	Clm Created	Reg No: SLE9395H. Acct Date: 2019/12/18. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Twincar Automotive Pte Ltd - Kaki Bukit (HQ)	[A] Lau Shu Pei
4	23 Dec 2019 14:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	23 Dec 2019 14:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/03	[A] Lau Shu Pei
6	23 Dec 2019 14:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	23 Dec 2019 14:31	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
8	23 Dec 2019 14:31	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	26 Dec 2019 09:18	Clm Registration Modified	Pol No:->PNPV2019-00006462.	[I] Venessa Chan
10	06 Mar 2020 15:39	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/01/03	[A] CHUA ZHEN LI
11	16 Mar 2020 14:24	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	16 Mar 2020 14:24	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	16 Mar 2020 14:24	Clm Dtl Modified	JPJ Reg. Date: -> 2009/03/16.	[A] JOANNE LEE KHANG MIN
14	16 Mar 2020 14:24	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	21 Nov 2020 11:32	Clm Veh Model Changed	(202617) -> (202525) HONDA CIVIC 1.8 (A).	[A] CHEW HSIAO TONG
16	21 Nov 2020 11:37	Adj Mandate Request	Cur.Req:4729.85:LIABILITY: 100%(BOLA 27) QUANTUM: (a) CORw/GST: \$3,852.00 + (b) LORw/GST: \$770.40 (6days x \$120) + (c) LTA Search:\$7.45 +(d) Towing Fee:\$100.00= Total:\$4,729.85*VEH MODEL: Honda Civic (1799cc). FOR YOUR APPROVAL/INSTRUCTION.	[A] CHEW HSIAO TONG
17	11 Dec 2020 15:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/03	[I] Clara Li Zi Rong
18	11 Dec 2020 15:27	Adj Mandate Set	Approved:4729.85.	[I] Clara Li Zi Rong

Date From



Date To



Audit Type

None



ACTIVITY

No record

Merimen Billing for this case - Transaction History

1/8/2021

Merimen e-Claims

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2386850	26 Dec 2019 09:19:00	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SLE9395H	NG KEE KEONG	xx.xx
2461150	06 Mar 2020 15:39:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE9395H	SLZ4465L	11.77