

INS. CASE OWNER:

CC 4/III190 ME61, P129

LKK:
IDAC:

Surveyor:

Rum

DOI:

ASSIGNMENT

20/11/19

Date / Time:

20/11/19

Registered in Merimen:

20/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHL 3392M

Claim No.:

Name of Insured:

LTD

Policy No.:

M61M3005

Insured Tel No.:

HP:

Make / Model:

MEHMERES

Excess Sec II :\$5

D.O.A.:

11/11/19

Place of Accident:

CPE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Tarek Houni 40

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

S/N 5577



INSRS:

WSP:

Tel:

Liability:

RMKS:

super 7



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time:

S/N 5577 - 2

SHL 3392M - 2

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: Copy form

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia: (LW)

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

4200.00

(days)

X 120.00

Loss of Use (LOU):

\$5

-

(\$ - x - days)

Loss of Income (LOI):

\$5

-

(\$ - x - days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$5

7.45

Medical:

\$5

-

Disbursement:

\$5

-

(e.g. Tow/ Independent)

Legal Cost

\$5

-

Total:

\$5

5106.25

Global Sum \$5:

5000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

5000.00

Name 1:

Super-Zee Motor Service

Payee 2: (Strike if N.A.)

\$5

-

Name 2:

Payee 3: (Strike if N.A.)

\$5

-

Name 3:

ASSIGNMENT

From:

Date:

20/12/19

Estimated Cost:

OD / TP / INS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SJN 557T

at Workshop m/s

Super-Zee Motor

of BIK 14 Defu Lane 10 # 01-402

Insured:

Policy No

Claims No.

Sum Insured:

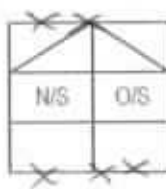
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

(up)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SJN557T

Tr Regn:

30/01/2009

Type: M.Car / N.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 320i

c.c 1995

Colour:

Silver

A/C:

Insured / Std / NI / NA

Sp Reading

79181

T/Radio:

Insured / Std / NI / NA

Eng/No:

-

C/No:

WBAPG56040NL20615

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55 R14

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

7

mm

L/Bal.

6

mm

L/Bal.

7

mm

D.O.A.

19/12/19

D.O.I.

20/12/19

Survey held at

Super ZEE motor service

Des. of Damages:

Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt & rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Range: \$6000 - \$1000

Repair days: 5 days

US \$ 4200 (Pool \$ 3985.20 / 49%).

MV: \$36975

Pr: \$12871

NV: \$24104 / =

S & X 1 sum + 1 Ph = 7

Date/Time, File Pass in?

☐

: Prel. Report

if

☐

: Final Report

Date/Time, File Return in?

3

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 - PS, 3

Prints

Notes

Stamp

Report Format:

Lump Sum / M.B.E

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Witness (\$

SUPER-ZEE MOTOR SERVICE

BLK 14 DEFU LANE 10 #01-402 SINGAPORE 539195 TEL: 6383 1913 FAX: 6383 9565
EMAIL: superzeemotor@gmail.com

19 Dec 2019

India International Insurance Pte Ltd
#04-05 IOB Building
64 Cecil Street
Singapore 049711
Att: Motor Claims Dept

Email: motorclaim@iii.com.sg

THIRD PARTY CLAIM

OWNER NAME : GANESAN S/O AURMUGAM
VEHICLE REG NO : SJN 557 T
DATE OF ACCIDENT : 19 DEC 2019
PLACE OF ACCIDENT : KPE TOWARDS MCE
INVOLVING VEH NO : SHC 3392 M

LKK Auto Consultants hence notify the Repairer of the following:

- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

We append herewith our estimate for the repairs of Vehicle No SJN557T as follows:

Materials Required

1 pc	Rear Bumper <i>BUC</i>	S\$1,305.80	<i>\$1045.00</i>
1 pc	Rear Bumper Lower Carrier <i>gra</i>	S\$ 79.90	
1 pc	Rear Bumper Centre Guide <i>xnn</i>	S\$ 85.90	
1 pc	Rear Bumper Reinforcement <i>? xnn</i>	S\$ 495.20	
2 pcs	Rear Bumper Retainers <i>xnn</i>	S\$ 162.40	
1 pc	Rear Bumper Towing Cover <i>ne</i>	S\$ 67.10	
10 pcs	Rear Bumper Clips <i>ne</i>	S\$ 65.00	<i>\$40</i>
1 pc	Rear Bootlid <i>DD</i>	S\$1,234.80	
1 pc	Rear Bootlid Emblem - Logo <i>ne</i>	S\$ 79.40	<i>\$60</i>
	320i	S\$ 78.70	<i>\$60</i>
1 pc	Rear End Panel <i>?</i>	S\$ 596.60	<i>Ram(LKK)</i>
1 pc	Rear End Panel Top Garnish <i>?</i>	S\$ 95.30	
10 pcs	Rear End Panel Top Garnish Clips <i>?</i>	S\$ 65.00	<i>20/12/19 1150hrs</i>
1 pc	Rear Exhaust Silencer Heat Insulation <i>xnn</i>	S\$ 127.80	<i>Ram Sum</i>
1 pc	Rear Exhaust Chrome Tailpipe <i>scr</i>	S\$ 148.60	<i>Prasanna @ Kaurata cc</i>
2 pcs	Parking Sensors <i>9 SC</i>	S\$ 544.80	<i>8862778</i>
1 pc	Front Bumper <i>cu</i>	S\$1,042.90	<i>(5) repair days</i>
1 pc	Front Number Plate c/w Frame <i>cra/BT</i>	S\$ 50.00	<i>SN</i>
		S\$6,325.20	<i>(L/S)</i>

Labour Charges

To dismantle & replace damaged parts, panelbeat where necessary
To putty, apply primer & spraypaint affected portion
To apply rustproofing on repaired, replaced panel
To check electrical wiring functions

S\$ 750.00 *\$600*
S\$ 850.00 *\$700*
S\$ 180.00 *\$100*
S\$ 80.00 *\$50*

S\$8,185.20

SUPER-ZEE MOTOR SERVICE

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	365B
Vehicle Details	
Vehicle No.:	SJN557T
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Dec 2019
Vehicle Make:	B.M.W.
Vehicle Model:	320i AT 2.0L ABS D/AIRBAG 2WD 4DR
Primary Colour:	Silver
Manufacturing Year:	2008
Engine No.:	A465I283N46B20BD
Chassis No.:	WBAPG56040NL20615
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$37,042.00
Original Registration Date:	30 Jan 2009
First Registration Date:	30 Jan 2009
Transfer Count:	2
Actual ARF Paid:	\$37,042.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	29 Jan 2024
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$15,668.00
COE Rebate Amount:	\$12,871.00
Total Rebate Amount:	\$12,871.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 20 Dec 2019

DDA: 19/12/19

OK

Remaining : 4y 1m 10d (49.3)
depr: \$9K (yearly) \$750 (monthly)
 $49.3 \times \$750 = \36975 #

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 20 December 2019 9:54 AM
To: Christina Low; 'sur@lkkauto.com'; Nivitha (LKK Auto)
Cc: Sherini Pillai
Subject: RE: Third Party Claim against SHC3392M/SJN557T Accident on 19 Dec 2019
Attachments: SJN557T.PNG; Scan_20191219 (2).png; Scan_20191219 (3).png; Scan_20191219 (4).png; Scan_20191219 (5).png

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJN557T and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

P. Chngan

T: 10.15am 20/12/19

v. ly

G. ✓

From: Christina Low [mailto:superzeemotor@gmail.com]
Sent: 20 December, 2019 9:15 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: Third Party Claim against SHC3392M/SJN557T Accident on 19 Dec 2019

Dear Mr Gabriel Wee

Further to my email to you yesterday, we are actually agreeable to any of your surveyor to inspect our client's vehicle so long as he can come today. Please expedite on the pre-inspection so that we can proceed with the works as our client needs his vehicle urgently.

Thank you
Christina Low
Super-Zee Motor Service
Tel: 63831913
Fax: 63839565

On Thu, Dec 19, 2019 at 5:21 PM Christina Low <superzeemotor@gmail.com> wrote:

Dear Mr Gabriel Wee

We thank you for your email and wish to inform that we are agreeable to appoint LKK Auto Consultants Pte Ltd to survey our client's vehicle. Kindly arrange for them to come to our premises tomorrow.

Regards

Christina Low

Super-Zee Motor Service

Tel: 63831913

Fax: 63839565

On Thu, Dec 19, 2019 at 3:55 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Christina Low [mailto:superzeemotor@gmail.com]

Sent: 19 December, 2019 2:30 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Third Party Claim against SHC3392M/SJN557T Accident on 19 Dec 2019

Dear Sir/Madam

We have been authorised by the owner of SJN557T to claim for damages and expenses pertaining to the accident on 19 Dec 2019 as a result of the negligence of your insured vehicle SHC3392M.

We attach herewith our estimate together with the accident report for your necessary action.

Kindly arrange for survey of our client's vehicle soonest possible.

Thank you

Christina Low

Super-Zee Motor Service

Tel: 63831913

Fax: 63839565

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission

or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Dec 2019 14:21	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lau Shu Pei
2	23 Dec 2019 14:21	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
3	23 Dec 2019 14:21	Clim Created	Reg No: SJN557T. Acct Date: 2019/12/19. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Super-zee Motor Service (HQ)	[A] Lau Shu Pei
4	23 Dec 2019 14:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	23 Dec 2019 14:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/03	[A] Lau Shu Pei
6	23 Dec 2019 14:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	23 Dec 2019 14:21	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	23 Dec 2019 14:21	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] Lau Shu Pei
9	24 Dec 2019 10:35	Adj Adjuster Assigned	XING GUO QIANG -> PARASURAM SHANMUGAM	[A] Lau Shu Pei
10	24 Dec 2019 10:36	Clim Dtl Modified	Claimant's Name: - -> GANESAN S/O ARUMUGAN. Claimant's ID: -> 57826365B.	[A] Lau Shu Pei
11	24 Dec 2019 10:36	Clim Veh Model Changed	(206086) -> (205430) BMW 320I 2.0 (A).	[A] Lau Shu Pei
12	24 Dec 2019 10:37	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	26 Dec 2019 07:58	Adj Mandate Request	Cur.Req:0.00;PODS Liability: 100% (BOLA 28) Remarks: 3 vehicles chain collision whereby insured driver was last car.	[A] CHEW HSIAO TONG
14	26 Dec 2019 16:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/03	[I] Zuhaidah Bte Samsuri
15	26 Dec 2019 16:12	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type: None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2385901	24 Dec 2019 09:38:20	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJN557T	SHC3392M	11.77

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 28 December 2019 2:18 PM
To: superzeemotor@gmail.com
Cc: Admin A
Subject: Your Ref: SJN557T *Our Ref: CC4/III19022461/Fpb3 [ACCIDENT INVOLVING SHC 3392M(III) / SJN 557T/ OTHERS ON 19/12/2019]

Your Ref: **SJN557T**
Our Ref: CC4/III19022461/Fpb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 3392M(III) / SJN 557T/ OTHERS ON 19/12/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Christina Low <superzeemotor@gmail.com>
Sent: Friday, 10 January 2020 11:04 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: SJN557T *Our Ref: CC4/III19022461/Fpb3 [ACCIDENT INVOLVING SHC 3392M(III) / SJN 557T/ OTHERS ON 19/12/2019]
Attachments: Scan_20200110.png; Scan_20200110 (2).png; Scan_20200110 (3).png; Scan_20200110 (4).png; Scan_20200110 (5).png

Dear Hsiao Tong

We attach herewith our invoice together with supporting documents pertaining to the above claim for your necessary action. Kindly let us have your reply at your earliest convenience.

Thank you
Christina Low
Super-Zee Motor Service
Tel: 63831913
Fax: 63839565

On Sat, Dec 28, 2019 at 2:18 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Your Ref: **SJN557T**

Without Prejudice

Our Ref: CC4/III19022461/Fpb3

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

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15	26 Dec 2019 16:12	Adj Mandate Set	Approved:0.00.		[I] Zuhaidah Bte Samsuri
16	22 Jan 2020 17:16	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
17	22 Jan 2020 17:16	Cim Dtl Modified	Insured ID: -> -, Claim Conclusion: -> 3,		[A] JOANNE LEE KHANG MIN
18	22 Jan 2020 17:16	Cim Dtl Modified	JPJ Reg. Date: -> 2009/01/30,		[A] JOANNE LEE KHANG MIN
19	22 Jan 2020 17:16	Cim Details Notified			[A] JOANNE LEE KHANG MIN
20	04 Feb 2020 07:59	Adj Mandate Request	Cur.Req:5106.25:PODS Liability: 100% *Quantum: (a)COR: \$4,200.00 + (b)LORw/GST(7days x \$120.00); \$898.80 + (c)LTA/GIA search fee: \$7.45 = Total: \$5,106.25 *Vehicle Model: BMW 320I (1995cc) *5 recomm endation repair days + 1PH + 1Sunday = 7days *F		[A] CHEW HSIAO TONG

Date From Date To Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2385901	24 Dec 2019 09:38:20	TP Case (Insurer)	Motor	LKK Auto Consultants	India International	SJN557T	SHC3392M	11.77

Print Received Message

This mail is associated with :

***SJN557T (MCT19120454)**

[SHC3392M]

TP

GANESAN S/O ARUMUGAN

Dec 19 2019 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

Super-zee Motor Service

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 04/02/2020 09:07 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5106.25) - SJN557T - Claim Handler: Sherini Pillai

Approved:5106.25.

Hsiao Tong (LKKAUTO)

From: Christina Low <superzeemotor@gmail.com>
Sent: Friday, 14 February 2020 12:42 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: SJN557T *Our Ref: CC4/III19022461/Fpb3 [ACCIDENT INVOLVING SHC 3392M(III) / SJN 557T/ OTHERS ON 19/12/2019]

Dear Hsiao Tong

We thank you for your email and wish to confirm acceptance of your offer of S\$5,000.00 (global sum) in settlement of the said claim. Kindly let us have the discharge voucher by email so that we can get our client to confirm acceptance in order to close this file.

Thank you
Christina Low
Super-Zee Motor Service
Tel: 63831913
Fax: 63839565



On Fri, Feb 14, 2020 at 11:00 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Apologised for late response.

We propose settlement at a global sum of \$5,000.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Low <superzeemotor@gmail.com>

Sent: Tuesday, 11 February 2020 2:56 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: SJN557T *Our Ref: CC4/III19022461/Fpb3 [ACCIDENT INVOLVING SHC 3392M(III) / SJN 557T/ OTHERS ON 19/12/2019]

Dear Hsiao Tong

We refer to our earlier email dated 10 Jan 2020 and regret to note that to-date, we have yet to receive a reply from your side. Kindly expedite on this matter so that we can close this case.

Thank you

Christina Low

Super-Zee Motor Service

Tel: 63831913

Fax: 63839565

On Fri, Jan 10, 2020 at 11:03 AM Christina Low <superzeemotor@gmail.com> wrote:

Dear Hsiao Tong

We attach herewith our invoice together with supporting documents pertaining to the above claim for your necessary action. Kindly let us have your reply at your earliest convenience.

Thank you

Christina Low

Super-Zee Motor Service

Tel: 63831913

Fax: 63839565

On Sat, Dec 28, 2019 at 2:18 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Your Ref: **SJN557T**

Without Prejudice

Our Ref: CC4/III19022461/Fpb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 3392M(III) / SJN 557T/ OTHERS ON 19/12/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Dec 2019 Edit Reg		20 Dec 2019 00:00 Edit Adj Rpt	\$54,200.00 Edit Estimates	\$54,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	GANESAN S/O ARUMUGAM, ID: S7826365B								
Vehicle Reg. No.:	SJN557T	Date of Loss:	19/12/2019 00:00 - :59 [130 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19120454	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC3392M	Policy No. (Claimant):	S107058305						
		Excess:							
Repairer:	Super-zee Motor Service (HQ) BLK 14 DEFU LANE 10, #01-402, 539195 Defu Lane - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 03/01/2020]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (04/02/2020): Alert - Adj Mandate Approved (\$5106.25) - SJN557T - Claim Handler: Sherini Pill... III_SG (26/12/2019): Alert - Adj Mandate Approved (\$0.00) - SJN557T - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJN557T (MCT19120454)
[SHC3392M]
TP
GANESAN S/O ARUMUGAM
Dec 19 2019 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Super-zee Motor Service

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	26/12/19 07:57	Odometer Reading						Load JPG	<input checked="" type="checkbox"/>	
2	26/12/19 07:57	Chassis Number						Load JPG	<input checked="" type="checkbox"/>	
3	26/12/19 07:57	General View						Load JPG	<input checked="" type="checkbox"/>	
4	26/12/19 07:57	General View						Load JPG	<input checked="" type="checkbox"/>	
5	26/12/19 07:57	General View						Load JPG	<input checked="" type="checkbox"/>	
6	26/12/19 07:57	General View						Load JPG	<input checked="" type="checkbox"/>	
7	26/12/19 07:57	General View						Load JPG	<input checked="" type="checkbox"/>	
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35	26/12/19 07:57	General View						Load JPG	<input checked="" type="checkbox"/>	
36	26/12/19 07:57	General View						Load JPG	<input checked="" type="checkbox"/>	
37	26/12/19 07:57	General View						Load JPG	<input checked="" type="checkbox"/>	
38	26/12/19 07:57	General View						Load JPG	<input checked="" type="checkbox"/>	
39	26/12/19 07:57	General View						Load JPG	<input checked="" type="checkbox"/>	
40	13/01/20 08:03	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>	
41	13/01/20 08:03	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>	
Documentation							1 per page		<input checked="" type="checkbox"/>	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/12/19 14:21	EMAIL FROM III DD 20122019		Load PDF	
2	24/12/19 12:28	TP ESTIMATE- MARKED		Load PDF	
3	24/12/19 12:28	TP GIA REPORT		Load PDF	
4	04/02/20 07:56	PARF_COE REBATE		Load PDF	
5	04/03/20 12:07	WORKSHOP INVOICE		Load PDF	
6	04/03/20 12:07	AUTHORISATION TO ACT FORM		Load PDF	
7	04/03/20 12:07	DISCHARGE VOUCHER		Load PDF	
8	04/03/20 12:07	RENTAL RECEIPT		Load PDF	
9	04/03/20 12:07	LTA SEARCH		Load PDF	
10	04/03/20 12:07	GIRO FORM		Load PDF	
11	04/03/20 12:07	LOD		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	24/12/19 09:38	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> ^ v </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19022461/FPS3Q2

Date: 04/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SJN557T Insured Vehicle No: SHC3392M
 Date of Loss: 19/12/2019 Nature of Claim: TP Claim No: MCT19120454

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJN557T Engine No: A4651283N46B20BD
 Make & Model: BMW 320i, 2.0 (A) Chassis No: WBAPG56040NL20615
 Reg. Date: 30/01/2009 (Man. Year: 2008) Odometer: 79181 km
 Colour: Silver
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 7 mm
 Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,325.20	3,792.47	2,532.73	40.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,860.00	1,450.00	410.00	22.04
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,185.20	5,242.47	2,942.73	35.95
Approved Total (Overridden) (S\$)		4,200.00		
Nett Amount (S\$)	8,185.20	4,200.00	3,985.20	48.69
+ Car Rental (7.0 x S\$120.00/day + 7.00% GST) (S\$)		898.80		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		5,106.25		
Global Sum Settlement (S\$)		5,000.00		

INSPECTION

Date of Assignment: 20/12/2019
 Date Inspected: 20/12/2019 Inspected At: Super-zee Motor Service (HQ)
 BLK 14 DEFU LANE 10, #01-402
 Singapore 539195

Estimated Period of Repair: 5.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

SPECIAL REMARKS

Market Value: \$36,900.00(est) less LTA Rebate: \$12,871.00(est) = Nett Value :\$24,029.00(est)

Please note that third party vehicle COE expiry date is 29 Jan 2024.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 29 Jan 2020)	
Parts:	N/A	BMW 320i 2.0 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJN557T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	1,305.80 F	*1,045.00 FL
2	1		*REAR BUMPER LOWER CARRIER	Cracked	79.90 F	*79.90 FL
3	1		*REAR BUMPER CENTRE GUIDE	Not Necessary	85.90 F	*- FL
4	1		*REAR BUMPER REINFORCEMENT	Not Necessary	495.20 F	*- FL
5	2		*REAR BUMPER RETAINERS	Not Necessary	162.40 F	*- FL
6	1		*REAR BUMPER TOWING COVER	Necessary	67.10 F	*67.10 FL
7	10		*REAR BUMPER CLIPS	Necessary	65.00 F	*40.00 FL
8	1		*REAR BOOTLID	Dented	1,234.80 F	*1,234.80 FL
9	1		*REAR BOOTLID EMBLEM -LOGO	Necessary	79.40 F	*60.00 FL
10	1		*REAR BOOTLID EMBLEM - 320i	Necessary	78.70 F	*60.00 FL
11	1		*REAR END PANEL	Not Necessary	596.60 F	*- FL
12	1		*REAR END PANEL TOP GARNISH	Not Necessary	95.30 F	*- FL
13	10		*REAR END PANEL TOP GARNISH CLIPS	Not Necessary	65.00 F	*- FL
14	1		*REAR EXHAUST SILENCER HEAT INSULATION	Not Necessary	127.80 F	*- FL
15	1		*REAR EXHAUST CHROME TAILPIPE	Scratched	148.60 F	*148.60 FL
16	1		*PARKING SENSORS	Shorted	544.80 F	*380.00 FL
17	1		*FRONT BUMPER	Cut	1,042.90 F	*1,042.90 FL
18	1		*FRONT NUMBER PLATE C/W FRAME	Cracked / Bent	50.00 FS	*50.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	6,325.20	4,208.30
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	415.83
Total Parts (\$\$)	6,325.20	3,792.47

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE & REPLACE DAMAGED PARTS ,PANELBEAT WHERE NECESSARY	New	750.00	600.00
2	TO PUTTY,APPLY PRIMER & SPRAYPAINT AFFECTED PORTION	New	850.00	700.00
3	TO APPLY RUSTPROOFING ON REPAIRED ,REPLACED PANEL	New	180.00	100.00
4	TO CHECK ELECTRICAL WIRING FUNCTIONS	New	80.00	50.00
Gross Labour Cost (S\$)			1,860.00	1,450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >