

INS. CASE OWNER:

CC 3/III190 me66, K pte

LKK:
IDAC:

Surveyor:

Kenneth

DOI:

18/11/19

Date / Time:

18/11/19

Registered in Merimen:

m/m/m

Pre-assign / CCU / FTE



Insured Vehicle No.:

PC 8625K

Name of Insured:

CONFIDENTIAL AND DU

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

10/11/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: MO KATI MALAS AM DW ARMS

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

me66254

MITSUBISHI

CONGOBO

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHC 5697X



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHC 5697X - A

PC 8625K - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

If NO B 28, Ass. Lia:

Repair Cost:

S\$

1337.80

Loss of Rental (LOR):

S\$

162.26

(2 days)

x 81.13

Loss of Use (LOU):

S\$

5.00

(5 x 2 days)

Loss of Income (LOI):

S\$

80.00

(5 x 2 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

1587.21

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1587.21

Name 1:

Trans-cab auto services Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

600.00

COPY SENT
19/11/2020

*ASS. REC. BY:

REF: TJ /

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No: _____

at Workshop m/s Trans Lab

of _____

Insured: _____

Policy No. _____

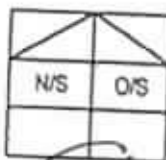
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 569FX Yr Regn: 11, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or NAMake: Renault Latitude c.c. 1995Colour m. White / Red A/C: Insured / Std / NI / NASp. Reading 581.691 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: VI-1ABZ 15AUC-280292Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: Pirelli 215/60R16R: GitiBS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. 7 mmL/Bal. 7 mmD.O.A. 10/12/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 / File pass toUS & 1250 (Ref # 2826-39/96)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S + RS \$

F + M

Others

TOTAL

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Report Format :

Lump Sum / L.B.I: (\$

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5697X**AAD1912-074***Not Authorised
C/Rep & 12506*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration :

SHC 5697X

VF1ABL15AUC280292

RENAULT

LATITUDE

10.12.19

III

28/11/2014

PART**LIST**

1	1	BUMPER COVER REAR	\$	<i>Bu/In</i>	561.70	✓
2	1	BUMPER LOWER REAR	\$	<i>nd/Gr</i>	411.90	✓
3	1	BUMPER BRACKET CTR REAR	\$	<i>Sm</i>	98.10	} X
4	1	BUMPER BRACKET SIDE RH REAR	\$	<i>Sm</i>	82.10	
5	1	BUMPER RETAINER RH REAR	\$	<i>Sm</i>	59.80	
6	1	BUMPER REFLECTOR RH	\$	<i>Sm</i>	16.60	
7	1	BUMPER BRACKET SIDE LH REAR	\$	<i>Sm</i>	80.80	
8	1	BUMPER RETAINER LH REAR	\$	<i>Sm</i>	54.20	
9	1	BUMPER REFLECTOR LH	\$	<i>Sm</i>	16.60	
10	1	BUMPER BEAM REAR	\$	<i>R</i>	547.80	
11	1	BUMPER BEAM BRACKET LH REAR	\$	<i>R</i>	114.50	
12	1	BUMPER BEAM BRACKET RH REAR	\$	<i>R</i>	100.90	
13	1	OUTER PANEL REAR (End Panel)	\$	<i>R</i>	745.80	
14	1	OUTER PANEL REAR (End Panel) TRIM	\$	<i>Sm</i>	404.56	
15	1	TAILLAMP RH	\$	<i>Sm</i>	313.10	
16	1	TAILLAMP PANEL RH	\$	<i>R</i>	401.40	
17	1	TAILLAMP LH	\$	<i>Sm</i>	401.40	
18	1	TAILLAMP PANEL LH	\$	<i>R</i>	401.40	
19	1	BOOT REAR	\$	<i>R</i>	1,677.20	
20	1	BOOT FINISHER	\$	<i>Sm</i>	344.70	
21	1	BOOT WHEATERSTRIP	\$	<i>Sm</i>	178.20	
22	1	BOOT REFLECTOR LAMP LH	\$	<i>Sm</i>	277.70	
23	1	BOOT REFLECTOR LAMP RH	\$	<i>Sm</i>	277.70	
24	1	BOOT BADGE 'RENAULT'	\$	<i>Sm</i>	82.40	
25	1	BOOT BADGE	\$	<i>Sm</i>	95.80	
26	1	BOOT STRUT LH	\$	<i>Sm</i>	145.10	
27	1	BOOT STRUT RH	\$	<i>Sm</i>	145.10	

Trans-cab Auto Services Pte Ltd

AAD1912-074

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5697X

28	1	BOOT HINGE LH	\$	254.20	}	X	
29	1	BOOT HINGE RH	\$	253.80			
30	2	BOOT RUBBER PLUG	\$	139.90			
31	2	BOOT BUFFER	\$	26.80			
32	1	BOOT LOCK LINKAGE	\$	20.60			
33	1	BOOT LOCK LINKAGE HOLDER	\$	99.50			
34	1	BOOT INNER TRIM BOARD	\$	611.00			
35	1	BOOT SWITCH	\$	113.00			
36	1	BOOT LOCK	\$	246.60			
37	1	BOOT LOCK CATCH	\$	41.70			
38	1	EXHAUST CAP REAR	\$	125.40			
39	1	EXHAUST REAR	\$	5,263.60			
TOTAL			\$	15,232.66			
10%			\$	1,523.27			
			\$	13,709.39			

Special Nett

1	1SET	PARKING AID	\$	700.00	X
2	1SET	REAR BUMPER CLIP	\$	66.00	—
3	1SET	BUMPER BRACKET CTR CLIP	\$	33.00	—
4	1SET	BUMPER BRACKET SIDE CLIP RH RR	\$	10.00	X
5	1SET	BUMPER RETAINER RH CLIP RR	\$	20.00	X
6	1SET	BUMPER BRACKET SIDE CLIP LH RR	\$	10.00	X
7	1SET	BUMPER RETAINER CLIP LH RR	\$	20.00	X
8	1SET	BUMPER LOWER REAR RIVET	\$	22.00	X
9	1SET	BUMPER LOWER REAR CLIP	\$	66.00	—
10	1	BOOT STICKER "Trans-cab"	\$	30.00	} X
11	1	BOOT STICKER "6555-3333"	\$	30.00	
12	2	REAR WINDSCREEN SEALANT	\$	80.00	
13	1	WINDSCREEN MOULDING	\$	100.00	
14	1	REAR WINDSCREEN INNER SPONGE SEAL	\$	100.00	
15	1	BOOT INNER TRIM CLIP	\$	45.00	
16	1SET	BOOT FINISHER CLIP	\$	24.20	
17	1	TAILLAMP CLIP LH	\$	5.00	
18	1	TAILLAMP CLIP RH	\$	5.00	
19	1	Rear Bumper Protector	\$	100.00	40.00

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SHC 5697X

20	1	EXHAUST MOUNTING REAR	\$	<i>nn</i>	16.00	X
21	1	EXHAUST BRACKET REAR	\$	<i>nn</i>	24.80	X
22	1SET	Rear licence plate with holder	\$	<i>nn</i>	80.00	X
TOTAL			\$		1,587.00	

TOTAL PARTS	\$	15,296.39
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LABOUR

To transfer of bootlid fittings, attachments and perform water seepage test.	\$	<i>nn</i>	170.00	X
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	<i>nn</i>	380.00	X
To Rust-Proofing Of The Affected Areas.	\$	<i>nn</i>	170.00	X
To Check Electrical Lighting Concerned.	\$		170.00	<i>100</i>
To transfer of tire, rim and on wheel balancing.	\$	<i>nn</i>	170.00	X
To reinstall rear bumper parking sensor.	\$		170.00	<i>600</i>
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$		6,000.00	<i>2000</i>
To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	<i>nn</i>	170.00	X
To transfer of rear windscreen glass to facilitate bodywork repair.	\$	<i>nn</i>	170.00	X
To check steering geometry and computer wheel alignment	\$	<i>nn</i>	220.00	X
To repair and realign rear exhaust pipe.	\$	<i>nn</i>	170.00	X

Trans-cab Auto Services Pte Ltd

AAD1912-074

No. 2 Ang Mo Kio Street 63 Singapore 569111

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CO./GST Reg. No. 201019626G

SHC 5697X

To transfer of rear bumper fittings, attachment and perform water seepage test.	\$	170.00	X
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	380.00	X
To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	170.00	X
Putty and spray painting of the affected portion.	\$	6,000.00	220/
TOTAL	\$	14,680.00	
Over All Total	\$	29,976.39	

LUMP SUM (REPAIR DAY)**28 DAYS**

2 days

LKK Auto Consultants hence notify the Repaired of the following:

- To remove balometer from placing
- To display damaged parts being removed
- Parts photo are attached to balometer
- That party hereby is not a "without prejudice" loss
- No single loss or multiple loss
- Supermarket, etc. are to be removed and is subject to the approval from Insurance Company

Acknowledged by: _____
Signature: _____
Date: _____

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Dec 2019 14:03	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] Lau Shu Pei
2	23 Dec 2019 14:03	Clim Veh Model Changed	(203061) RENAULT LATITUDE 2.0 D dCi (A).	[A] Lau Shu Pei
3	23 Dec 2019 14:03	Clim Created	Reg No: SHC5697X. Acct Date: 2019/12/10. Claim Type: TP. Insurer: India International Insurance Pte L td (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Ki o)	[A] Lau Shu Pei
4	23 Dec 2019 14:03	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	23 Dec 2019 14:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/03	[A] Lau Shu Pei
6	23 Dec 2019 14:03	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	23 Dec 2019 14:03	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	23 Dec 2019 14:03	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
9	26 Dec 2019 07:52	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% (BOLA 27)	[A] CHEW HSHAO TONG
10	26 Dec 2019 11:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/03	[I] Lalitha Krishnan
11	26 Dec 2019 11:47	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2386112	24 Dec 2019 11:02:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC5697X	PC8635K	11.77

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 28 December 2019 2:53 PM
To: 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; claims@transcab.com.sg
Cc: Admin A; Kenneth Kong (LKKAuto)
Subject: Your Ref: AAD1912-074 (SHC5697X) // DOA: 10/12/2019// LKK
REF:CC3/III19022456/Kpb3 (PC8635K-III)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$1,250.00**(before GST) with **02** repair days. Please provide after repair photos for SHC5697X.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	23 Dec 2019 14:03	Cim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.		[A] Lau Shu Pei
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3	23 Dec 2019 14:03	Cim Created	Reg No: SHC5697X. Acct Date: 2019/12/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)		[A] Lau Shu Pei
4	23 Dec 2019 14:03	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] Lau Shu Pei
5	23 Dec 2019 14:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/03		[A] Lau Shu Pei
6	23 Dec 2019 14:03	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] Lau Shu Pei
7	23 Dec 2019 14:03	Label Added	(30653):Direct Settlement.		[A] Lau Shu Pei
8	23 Dec 2019 14:03	Adj Adjuster Assigned	[None] -> KENNETH KONG		[A] Lau Shu Pei
9	26 Dec 2019 07:52	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 27)		[A] CHEW HSIAO TONG
10	26 Dec 2019 11:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/03		[I] Lalitha Krishnan
11	26 Dec 2019 11:47	Adj Mandate Set	Approved:0.00.		[I] Lalitha Krishnan
12	21 Jan 2020 11:21	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
13	21 Jan 2020 11:21	Cim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.		[A] JOANNE LEE KHANG MIN
14	21 Jan 2020 11:21	Cim Dtl Modified	JPJ Reg. Date: -> 2014/11/28.		[A] JOANNE LEE KHANG MIN
15	21 Jan 2020 11:21	Cim Details Notified			[A] JOANNE LEE KHANG MIN
16	23 Jan 2020 15:58	Adj Mandate Request	Cur.Req:1587.21:PODS Liability: 100% *Quantum: (a)CORw/GST: \$1,337.50 + (b)LOR(2days x \$81.13): \$162.26 + (c)LOI(2days x \$40.00): \$80.00 + (d)LTA/GIA search fee: \$7.45 = Total: \$1,587.21 *Vehicle Model: Renault Latitude (1995cc) *2 recommendation		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2386112	24 Dec 2019 11:02:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC5697X	PC8635K	11.77
2414157	21 Jan 2020 11:21:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC5697X	PC8635K	11.77

Print Received Message

This mail is associated with :

***SHC5697X**

[PC8635K]

TP

TRANS-CAB SERVICES PTE LTD

Dec 10 2019 2:00PM

[-]

Trans-cab Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/01/2020 11:08 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1587.21) - SHC5697X - Claim Handler: Lalitha Krishnan

Approved:1587.21.

Hsiao Tong (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 5 February 2020 4:49 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Kenneth Kong (LKKAUTO); 'Jasmine Tan'
Subject: RE: Your Ref: AAD1912-074 (SHC5697X) // DOA: 10/12/2019// LKK
REF:CC3/III19022456/Kpb3 (PC8635K-III)

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 3 February, 2020 12:46 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; 'Kenneth Ho' <kenneth.ho@income.com.sg>; 'Jasmine Tan' <jasminetan@transcab.com.sg>
Subject: RE: Your Ref: AAD1912-074 (SHC5697X) // DOA: 10/12/2019// LKK REF:CC3/III19022456/Kpb3 (PC8635K-III)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,337.50
2. Loss of Rental (2days x \$81.13)	\$ 162.26
3. Loss of Income (2days x \$40.00)	\$ 80.00
4. LTA/GIA Search Fee	\$ 7.45
Total	\$ 1,587.21

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 31 December 2019 4:27 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Kenneth Ho' <kenneth.ho@income.com.sg>; 'Jasmine Tan' <jasminetan@transcab.com.sg>

Subject: RE: Your Ref: AAD1912-074 (SHC5697X) // DOA: 10/12/2019// LKK REF:CC3/III19022456/Kpb3 (PC8635K-III)

Without Prejudice

Dear Hsiao Tong

Amount confirmed \$ 1,250 (before GST).

Enclosed is our LOD for your perusal and action.

Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive your offer soon.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 28 December, 2019 2:53 PM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>;
claims@transcab.com.sg
Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Subject: Your Ref: AAD1912-074 (SHC5697X) // DOA: 10/12/2019// LKK REF:CC3/III19022456/Kpb3 (PC8635K-III)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$1,250.00**(before GST) with **02** repair days. **Please provide after repair photos for SHC5697X.**

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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www.avg.com

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Jan 2020 Edit Reg		17 Dec 2019 00:00 Edit Adj Rpt	S\$1,250.00 Edit Estimates	S\$1,250.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORTDELGRO BUS PTE LTD, Co. Reg. No.: 199607256W								
Main Claimant:	TRANS-CAB SERVICES PTE LTD, ID: 200303878K								
Vehicle Reg. No.:	SHC5697X	Date of Loss:	10/12/2019 14:00 - :59 [60 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MC20192295	Policy/Cover Note No.:	M497634						
Vehicle Reg. No. (Insured):	PC8635K	Policy No. (Claimant):	VFX/P1680520						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 03/01/2020]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (24/01/2020): Alert - Adj Mandate Approved (S\$1587.21) - SHC5697X - Claim Handler: Lalitha Kri... - III_SG (26/12/2019): Alert - Adj Mandate Approved (S\$0.00) - SHC5697X - Claim Handler: Lalitha Krishn...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC5697X (MC20192295)
[PC8635K]
TP
TRANS-CAB SERVICES PTE LTD
Dec 10 2019 2:00PM
[COMFORTDELGRO BUS PTE LTD]
Trans-cab Auto Services Pte Ltd

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1	26/12/19 07:52	General View	1	Load JPG	☒
2	26/12/19 07:52	General View	1	Load JPG	☒
3	26/12/19 07:52	General View	1	Load JPG	☒
4	26/12/19 07:52	General View	1	Load JPG	☒
5	26/12/19 07:52	General View	1	Load JPG	☒
6	26/12/19 07:52	General View	1	Load JPG	☒
7	26/12/19 07:52	General View	1	Load JPG	☒
8	26/12/19 07:52	General View	1	Load JPG	☒
9	26/12/19 07:52	General View	1	Load JPG	☒
10	26/12/19 07:52	General View	1	Load JPG	☒
11	26/12/19 07:52	Odometer Reading	1	Load JPG	☒
12	26/12/19 07:52	Chassis Number	1	Load JPG	☒
13	23/01/20 15:54	Photo After Spray	1	Load JPG	☒
14	23/01/20 15:54	Photo After Spray	1	Load JPG	☒

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/12/19 15:46	TP ESTIMATE- MARKED	1	Load PDF	
2	24/12/19 15:46	TP GIA REPORT	1	Load PDF	
3	23/01/20 15:56	LOD	1	Load PDF	
4	23/01/20 15:56	Workshop Invoice	1	Load PDF	
5	23/01/20 15:56	Rental Rate & Mileage	1	Load PDF	
6	23/01/20 15:56	LTA Search Fee	1	Load PDF	
7	20/02/20 09:28	AUTHORISATION TO ACT FORM	1	Load PDF	
8	20/02/20 09:28	DISCHARGE VOUCHER	1	Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	24/12/19 11:01	Singapore Accident Statement	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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v

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III19022456/KPS3N2

Date: 20/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: M497634
 Claimant SHC5697X Insured Vehicle No: PC8635K
 Vehicle No: SHC5697X
 Date of Loss: 10/12/2019 Nature of Claim: TP Claim No: MC20192295

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC5697X
 Make & Model: RENAULT LATITUDE, 2.0 D dCi (A) Engine No: M9R8839C002210
 Reg. Date: 28/11/2014 (Man. Year: 2014) Chassis No: VF1ABL15AUC280292
 Colour: Metallic White/Red Odometer: 581691 km
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Sailun 7 mm Rear Left Side: Giti 7 mm
 Front Right Side: Sailun 7 mm Rear Right Side: Giti 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,296.39	1,081.24	14,215.15	92.93
Miscellaneous Items	0.00	0.00	0.00	
Labour	14,680.00	490.00	14,190.00	96.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	29,976.39	1,571.24	28,405.15	94.76
Approved Total (Overridden) (S\$)		1,250.00		
(S\$)	29,976.39	1,250.00	28,726.39	95.83
+ GST 7.00/7.00% (S\$)	2,098.35	87.50	2,010.85	95.83
Nett Amount (S\$)	32,074.74	1,337.50	30,737.24	95.83
+ Loss of Use (2.0 x S\$40.00/day) (S\$)		80.00		
+ Car Rental (2.0 x S\$81.13/day) (S\$)		162.26		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,587.21		

INSPECTION

Date of Assignment: 17/12/2019
 Date Inspected: 17/12/2019 Inspected At: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)
 2, Ang Mo Kio Street 63
 Singapore 569111
 Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Jan 2020)
Parts:	143	RENAULT LATITUDE 2.0 D dCi (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC5697X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER REAR	Buckled / Dented	561.70 FL	*561.70 FL
2	1		*BUMPER LOWER REAR	Dented / Cut	411.90 FL	*411.90 FL
3	1		*BUMPER BRACKET CTR REAR	Serviceable	98.10 FL	*- FL
4	1		*BUMPER BRACKET SIDE RH REAR	Serviceable	82.10 FL	*- FL
5	1		*BUMPER RETAINER RH REAR	Serviceable	59.80 FL	*- FL
6	1		*BUMPER REFLECTOR RH	Serviceable	16.60 FL	*- FL
7	1		*BUMPER BRACKET SIDE LH REAR	Serviceable	80.80 FL	*- FL
8	1		*BUMPER RETAINER LH REAR	Serviceable	54.20 FL	*- FL
9	1		*BUMPER REFLECTOR LH	Serviceable	16.60 FL	*- FL
10	1		*BUMPER BEAM REAR	Repair	547.80 FL	*- FL
11	1		*BUMPER BEAM BRACKET LH REAR	Repair	114.50 FL	*- FL
12	1		*BUMPER BEAM BRACKET RH REAR	Repair	100.90 FL	*- FL
13	1		*OUTER PANEL REAR (END PANEL)	Repair	745.80 FL	*- FL
14	1		*OUTER PANEL REAR (END PANEL)TRIM	Serviceable	404.56 FL	*- FL
15	1		*TAILLAMP RH	Serviceable	313.10 FL	*- FL
16	1		*TAILLAMP PANEL RH	Repair	401.40 FL	*- FL
17	1		*TAILLAMP LH	Serviceable	401.40 FL	*- FL
18	1		*TAILLAMP PANEL LH	Repair	401.40 FL	*- FL
19	1		*BOOT REAR	Repair	1,677.20 FL	*- FL
20	1		*BOOT FINISHER	Serviceable	344.70 FL	*- FL
21	1		*BOOT WEATHERSTRIP	Serviceable	178.20 FL	*- FL
22	1		*BOOT REFLECTOR LAMP LH	Serviceable	277.70 FL	*- FL
23	1		*BOOT REFLECTOR LAMP RH	Serviceable	277.70 FL	*- FL
24	1		*BOOT BADGE RENAULT	Not Necessary	82.40 FL	*- FL
25	1		*BOOT BADGE	Not Necessary	95.80 FL	*- FL
26	1		*BOOT STRUT LH	Serviceable	145.10 FL	*- FL
27	1		*BOOT STRUT RH	Serviceable	145.10 FL	*- FL
28	1		*BOOT HINGE LH	Repair	254.20 FL	*- FL
29	1		*BOOT HINGE RH	Repair	253.80 FL	*- FL
30	2		*BOOT RUBBER PLUG	Serviceable	139.90 FL	*- FL
31	2		*BOOT BUFFER	Serviceable	26.80 FL	*- FL
32	1		*BOOT LOCK LINKAGE	Serviceable	20.60 FL	*- FL
33	1		*BOOT LOCK LINKAGE HOLDER	Serviceable	99.50 FL	*- FL
34	1		*BOOT INNER TRIM BOARD	Serviceable	611.00 FL	*- FL
35	1		*BOOT SWITCH	Serviceable	113.00 FL	*- FL
36	1		*BOOT LOCK	Repair	246.60 FL	*- FL
37	1		*BOOT LOCK CATCH	Repair	41.70 FL	*- FL
38	1		*EXHAUST CAP REAR	Repair	125.40 FL	*- FL
39	1		*EXHAUST REAR	Repair	5,263.60 FL	*- FL
40	1		*SET PARKING AID	Serviceable	700.00 FS	*- FS
41	1		*SET REAR BUMPER CLIP	Necessary	66.00 FS	*66.00 FS
42	1		*SET BUMPER BRACKET CTR CLIP	Necessary	33.00 FS	*33.00 FS
43	1		*SET BUMPER BRACKET SIDE CLIP RH RR	Not Necessary	10.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
44	1		*SET BUMPER RETAINER RH CLIP RR	Not Necessary	20.00 FS	*- FS
45	1		*SET BUMPER BRACKET SIDE CLIP LH RR	Not Necessary	10.00 FS	*- FS
46	1		*SET BUMPER RETAINER CLIP LH RR	Not Necessary	20.00 FS	*- FS
47	1		*SET BUMPER LOWER REAR RIVET	Not Necessary	22.00 FS	*- FS
48	1		*SET BUMPER LOWER REAR CLIP	Necessary	66.00 FS	*66.00 FS
49	1		*BOOT STICKER TRANS-CAB	Not Necessary	30.00 FS	*- FS
50	1		*BOOT STICKER 6555-3333	Not Necessary	30.00 FS	*- FS
51	2		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
52	1		*WINDSCREEN MOULDING	Not Necessary	100.00 FS	*- FS
53	1		*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	100.00 FS	*- FS
54	1		*BOOT INNER TRIM CLIP	Not Necessary	45.00 FS	*- FS
55	1		*SET BOOT FINISHER CLIP	Not Necessary	24.20 FS	*- FS
56	1		*TAILLAMP CLIP LH	Not Necessary	5.00 FS	*- FS
57	1		*TAILLAMP CLIP RH	Not Necessary	5.00 FS	*- FS
58	1		*REAR BUMPER PROTECTOR	Necessary	100.00 FS	*40.00 FS
59	1		*EXHAUST MOUNTING REAR	Not Necessary	16.00 FS	*- FS
60	1		*EXHAUST BRACKET REAR	Not Necessary	24.80 FS	*- FS
61	1		*SET REAR LICENCE PLATE WITH HOLDER	Serviceable	80.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	16,819.66	1,178.60
- List Item Discount on L Items 10.00/10.00% (\$\$)	1,523.27	97.36
Total Parts (\$\$)	15,296.39	1,081.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO TRANSFER OF BOOTLID FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
2	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	380.00	0.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
4	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	10.00
5	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
6	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	60.00
7	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	6,000.00	200.00
8	TO TRANSFER OF REAR END PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
9	TO TRANSFER OF REAR WINDSCREEN GLASS TO FACILITATE BODYWORK REPAIR	New	170.00	0.00
10	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
11	TO REPAIR AND REALIGN REAR EXHAUST PIPE	New	170.00	0.00
12	TO TRANSFER OF REAR BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
13	LABOUR CHARGE TO MOUNT AND DISMANTLE VEHICLE ON JIG BENCH ,TO FACILITATE REPAIR	New	380.00	0.00
14	TO DROP REAR EXHAUST BOX ,RENEW THE SAME ,TO REPAIR AND REALIGN CENTRE EXHAUST PIPE	New	170.00	0.00
15	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	6,000.00	220.00
Gross Labour Cost (\$\$)			14,680.00	490.00

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< END OF ESTIMATES >