WEARNES

Our Reference: **SLU3026D/7017460** **By Email / Mail**
Your Reference: SHA3638R

08/01/2020

MS FIRST CAPITAL INSURANCE LIMITED C/O LKK AUTO CONSULTANTS
Attn: Third Party Claim Department -

ACCIDENT INVOLVING SLU3026D & SHA3638R **ON 15 Dec 2019.**

Dear Officer,

We wish to inform you that the repairs to our client vehicle have been completed.

We hereby submit the claims as follows:

Details	Remarks	Amount (SGD)
Cost of Repairs		$8,355.98
Loss Of Use issue to owner	$120.00 x 4 days	$480.00
Others	Coating	$200.00
TOTAL		**$9,035.98**

Kindly let us have your offer to Christine.yow@wearnes.com

Your soonest reply is much appreciated. Thank you.

Yours faithfully
Christine Yow
D (65) 6430 4899
Wearnes Automotive Pte Ltd
Bodyshop and Paint Division
249 Alexandra Road
Singapore 159935

This is a computer generated printout, no signature is required.

AUTHORIZATION TO ACT

I, Wong Kok Chuen ("the third party claimant")
of 115 Sunrise Terrace (805396) (address),
owner of SLU3026D (vehicle no.) hereby authorize
WEARNES AUTOMOTIVE PTE LTD
("the workshop") to act for me with respect to my claim for repair costs and / or rental and / or loss of use ("claim") for my vehicle no. SLU3026D that was damaged pursuant to the accident which occurred on 15/12/2019 (date) along Tema Sek. Boulevard (location) involving vehicle no SHA3638K ("the accident").

I further authorize the workshop to sign the discharge voucher on my behalf to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle/s is concerned.

Dated this 4th day of January (month) 20 20 (year)

WEARNES AUTOMOTIVE PTE LTD

Signed by "the third party claimant"
Policyholder's Signature only
& Company Chop – (if registered under a company)

Signed by "the workshop"

MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9
6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE	:	D19007949MFSH
ACCIDENT DATE	:	15/12/2019
ACCIDENT LOCATION	:	TEMASEK BOULEVARD
INSURED	:	COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER	:	TAY GIM WAH
INSURED VEHICLE	:	SHA3638R
INVOLVED PARTY	:	SLU3026D
SETTLEMENT SUM	:	$8,955.98

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : WONG KOK CHUEN Signature and Date : 15 July 2020

WITNESS : Signature and Date : 15 July 2020

Tan Su Hoon Matilda Irene (Irene Chen Shufen)

WEARNES

SERVICE TAX INVOICE

0 - F00003 SL: FIRST CAPITAL INSURANCE LTD

FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01, CITY HOUSE
SINGAPORE
Singapore 068877

GST Reg.No:M28920628X
Inv.No. . : B&P 7017460 Page 1
Inv.date. : 07/01/2020
WIP No. . : 53872
Veh.In/Out: 19/12/2019 04/01/2020
*Tel.No. . :
Reg.No. . : SLU3026D
Reg.date .: 28/11/2017
Mileage ..: 21,995
Chassis No: SAJAB4AG3HA956890

Closed by .... : Patricia Kueh Anak S
Svc Consultant : ACC
Remarks ..... : Mr Wong Kok Chuen

Parts/Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE FRT BUMPER, HEADLAMP RH, TO REPAIR FENDER RH,ETC	0	900.00	0		900.00	S
800	TO PUTTY SPRAYPAINT AND BLENDING OF PAINT ON FRT BUMPER,FENDER RH,ETC	0	1600.00	0		1,600.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	510.00	0		510.00	S
280	TO FOCUS HEADLAMP	0	170.00	0		170.00	S
T4N13173LM	COVER-BUMPER	1.0 EA	1755.20	10		1,579.68	S
T4N17205	JT4N13845/HEADLAMP	1.0 EA	3388.50	10		3,049.65	S

		Gross Total.	7,809.33
Labour Total	3,180.00	Net.....	7,809.33
Parts Total	4,629.33	GST @ 7.0%	546.65
Package Total	0.00	Total.....	8,355.98
		Paid.....	0.00
		Please Pay..	8,355.98

GST: S=StdRated; O=OutOfScope; Z=ZeroRated
Enquiries must be lodged within 14 days from the invoice date
This is a computer generated invoice. No signature is required.

Ref

Revol Carz Makeover Pte Ltd
10 Ang Mo Kio Industrial Park 2A #01-12
AMK Autopoint S568047
Tel: 67466281
Website: www.revol.com.sg
Email: enquiry@revol.com.sg

Invoice No:
2019/11/0678410

Name:	**IRENE**
Address:	**CONFIDENTIAL**
Tel:	**CONFIDENTIAL**
Email:	**CONFIDENTIAL**

Car Make Model:	**JAGUAR XE 2.0 I4P TSS**
Car Plate No:	**SLU3026D**

Date: **13 Nov 2019**

Description	Amount
ZeTough Ceramic Exquisite Program 1 x ZeTough Foundation. 3 x ZeTough Maintenances. respray of passenger side skit and rear panel and rear bumper	**$1713.00**
Total Amount:	**$1713.00**

Our In House Services

- Paint Protection & Grooming
- Third Party Insurance Claims
- Paintless Dent Removal
- Car Servicing & Repair
- Panel Beating & Respray Works
- Vehicle De-registration

Mode of Payment: **UOB MASTER / VISA**

For cheque payment, please make payable to:
"**Revol Carz Makeover Pte Ltd**"

Served by **Marcus Koh (93222318)**

Terms and conditions:

- All Revol Carz Makeover Pte Ltd Services are strictly by appointment basis only.
- This program is to be used within 36 month(s) from date and thereafter will be expired.
- Revol Carz Makeover Pte Ltd management reserves the right to amend the terms and conditions without prior notice.

IRENE's signature

AFT

REVOL

Blk 10, Ang Mo Kio Industrial Park 2A AMK Autopoint #01-12 (S) 568047 Tel:6746 6281

Quotation

Our Ref : R19-1912
Page : 1 OF 1

ATTN : **Ms. Irene**
Contact : 98630770
Fax : -

Thank you for requesting this Quotation. We look forward to your reply and to serve you in our best upon confirmation.

Date	DESCRIPTION	QTY	AMT
			SGD
19/12/2019	**For SLU3026D JAGUAR XE 2.0 I4P TSS**		
	ZeTough Ceramic Recoat for Front Bumper and Right Front Fender		$ 200.00
		Total	$ 200.00

Validity : **01 MONTH FROM THE DATE OF QUOTATION**

For Revol Carz Makeover Pte Ltd

Marcus

Marcus Koh
Manager

Confirmation order

Sign and company stamp

Khanchna (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, 19 March 2020 4:00 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: SEEK MANDATE ON QUANTUM - [Express Settlement via LKK] - Claim No: D19007949MFSH // LKK REF: CC4/FCI19022452/Eka3 [ACCIDENT BETWEEN SLU 3026D & SHA 3638R [OI- FCI] ON 15/12/2019]

Dear Khanchna,

Please offer as per below:

COR : $8,355.98
LOU : $320 - $400 ($80-$100 x 04 days)
Coating : $200
Total : $8,875.98 - $8,955.98

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.
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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, March 18, 2020 5:14 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SEEK MANDATE ON QUANTUM - [Express Settlement via LKK] - Claim No: D19007949MFSH // LKK REF: CC4/FCI19022452/Eka3 [ACCIDENT BETWEEN SLU 3026D & SHA 3638R [OI- FCI] ON 15/12/2019]

Dear Ms. Rachel,

We refer to the above matter and your e-mail below.

Please be informed that the TP owner had already done “ZeTough” coating on his vehicle from Revol Carz Makeover Pte Ltd and not in Wearnes prior to the accident as per invoice dated 13/11/2019.

As a result of the accident, TP vehicle sustained damage on the front portion of Third party vehicle and TP owner wants to claim for “ZeTough” re-coating on the front portion.

We attach herewith the relevant documents for your easy reference.

Best Regards,
Khanchna| Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360**| email: Khanchna@lkkauto.com |Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Wednesday, 18 March 2020 3:35 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SEEK MANDATE ON QUANTUM - [Express Settlement via LKK] - Claim No: D19007949MFSH // LKK REF: CC4/FCI19022452/Eka3 [ACCIDENT BETWEEN SLU 3026D & SHA 3638R [OI- FCI] ON 15/12/2019]

Dear Khanchna,

Please advise what is coating & why is it not under repairs and please provide reason why we should agree?

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C
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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, March 6, 2020 1:49 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: SEEK MANDATE ON QUANTUM - [Express Settlement via LKK] - Claim No: D19007949MFSH // LKK REF: CC4/FCI19022452/Eka3 [ACCIDENT BETWEEN SLU 3026D & SHA 3638R [OI- FCI] ON 15/12/2019]

YOUR REF: D19007949MFSH

LKK REF: CC4/FCI19022452/Eka3

Dear Sir/Madam,

We refer to the above matter.

Collision occurred when Insured driver was changing lanes (BOLA 15).

We seek your approval to offer third party repairer "**WEARNES AUTOMOTIVE PTE LTD**" at **$9,035.98(all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	$ 19,590.63	$ 8,355.98
2. Loss of Use(4 days x $120)	$ 480.00	$ 480.00 (4 days x $120)
3. Coating	$ 200.00	$ 200.00
Total	$ 20,270.63	**$ 9,035.98**

Surveyor recommended 4 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,
Khanchna| Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360**| email: Khanchna@lkkauto.com|Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Monday, 13 January 2020 3:26 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19007949MFSH // LKK REF: CC4/FCI19022452/Eka3 [ACCIDENT BETWEEN SLU 3026D & SHA 3638R [OI- FCI] ON 15/12/2019]

WITHOUT PREJUDICE

Dear Khanchna,

Kindly proceed with direct settlement.

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, December 27, 2019 4:21 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19007949MFSH // LKK REF: CC4/FCI19022452/Eka3 [ACCIDENT BETWEEN SLU 3026D & SHA 3638R [OI- FCI] ON 15/12/2019]

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 15)

Remarks: Collision occurred when Insured driver was changing lanes

Kindly let us have your approval on liability.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna| Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360**| email: Khanchna@lkkauto.com|Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 24 December 2019 10:36 AM
To: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19007949MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D19007949MFSH
LKK REF: CC4/FCI19022452/Eka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLU 3026D at M/s Wearnes Automotive Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 18 December, 2019 3:51 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19007949MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]
Sent: Wednesday, 18 December 2019 11:37 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19007949MFSH/1

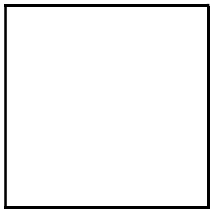
Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



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