

Khanchna (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, 19 March 2020 4:00 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: SEEK MANDATE ON QUANTUM - [Express Settlement via LKK] - Claim No: D19007949MFSH // LKK REF: CC4/FCI19022452/Eka3 [ACCIDENT BETWEEN SLU 3026D & SHA 3638R [OI- FCI] ON 15/12/2019]

Dear Khanchna,

Please offer as per below:

COR : \$8,355.98
LOU : \$320 - \$400 (\$80-\$100 x 04 days)
Coating : \$200
Total : \$8,875.98 - \$8,955.98

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, March 18, 2020 5:14 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SEEK MANDATE ON QUANTUM - [Express Settlement via LKK] - Claim No: D19007949MFSH // LKK REF: CC4/FCI19022452/Eka3 [ACCIDENT BETWEEN SLU 3026D & SHA 3638R [OI- FCI] ON 15/12/2019]

Dear Ms. Rachel,

We refer to the above matter and your e-mail below.

Please be informed that the TP owner had already done "ZeTough" coating on his vehicle from Revol Carz Makeover Pte Ltd and not in Wearnes prior to the accident as per invoice dated 13/11/2019.

As a result of the accident, TP vehicle sustained damage on the front portion of Third party vehicle and TP owner wants to claim for "ZeTough" re-coating on the front portion.

We attach herewith the relevant documents for your easy reference.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Wednesday, 18 March 2020 3:35 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE ON QUANTUM - [Express Settlement via LKK] - Claim No: D19007949MFSH // LKK REF: CC4/FCI19022452/Eka3 [ACCIDENT BETWEEN SLU 3026D & SHA 3638R [OI- FCI] ON 15/12/2019]

Dear Khanchna,

Please advise what is coating & why is it not under repairs and please provide reason why we should agree?

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, March 6, 2020 1:49 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: SEEK MANDATE ON QUANTUM - [Express Settlement via LKK] - Claim No: D19007949MFSH // LKK REF: CC4/FCI19022452/Eka3 [ACCIDENT BETWEEN SLU 3026D & SHA 3638R [OI- FCI] ON 15/12/2019]

YOUR REF: D19007949MFSH

LKK REF: CC4/FCI19022452/Eka3

Dear Sir/Madam,

We refer to the above matter.

Collision occurred when Insured driver was changing lanes (BOLA 15).

We seek your approval to offer third party repairer "**WEARNES AUTOMOTIVE PTE LTD**" at **\$9,035.98(all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 19,590.63	\$ 8,355.98
2. Loss of Use(4 days x \$120)	\$ 480.00	\$ 480.00 (4 days x \$120)
3. Coating	\$ 200.00	\$ 200.00
Total	\$ 20,270.63	<u>\$ 9,035.98</u>

Surveyor recommended 4 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Monday, 13 January 2020 3:26 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19007949MFSH // LKK REF: CC4/FCI19022452/Eka3 [ACCIDENT BETWEEN SLU 3026D & SHA 3638R [OI- FCI] ON 15/12/2019]

WITHOUT PREJUDICE

Dear Khanchna,

Kindly proceed with direct settlement.

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, December 27, 2019 4:21 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19007949MFSH // LKK REF: CC4/FCI19022452/Eka3 [ACCIDENT BETWEEN SLU 3026D & SHA 3638R [OI- FCI] ON 15/12/2019]

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 15)

Remarks: Collision occurred when Insured driver was changing lanes

Kindly let us have your approval on liability.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 24 December 2019 10:36 AM

To: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19007949MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D19007949MFSH

LKK REF: CC4/FCI19022452/Eka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLU 3026D at M/s Wearnes Automotive Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 18 December, 2019 3:51 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19007949MFSH/1

Dear Sir/Madam,

Thank you for the assignment.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Wednesday, 18 December 2019 11:37 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007949MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

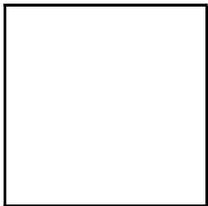
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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