

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 20 March, 2020 3:40 PM
To: Paramchand, Varsha
Cc: Syed-Yusoff, Saliha; Chua, Tienzhu (SG); Quek, Joyceline-CH; Admin A; Vic (LKKAUTO)
Subject: RE: - SID 14032782 & CLM No; 3876026157SG - INSD DISPUTE CLAIMS
Attachments: SecureMessageAtt.html

Dear Varsha,

We refer to the below email.

We had spoken to Ms Saliha on this matter yesterday and we were provided with instruction via telephone conversation.

We had spoken to the Insured Mr Tan just now and informed him on AIG position's on this matter. Since based on his video footage, liability is not to his favour and that we have to settle the TP claim at best.

We had requested for his email address for us to email to him the more detailed explanation on the matter but he do not want to provide and he requested for AIG Mr Han (he is not sure of the name), the person he spoke to in AIG to call him back instead as he was waiting for the feedback.

Kindly assist to call back Insured on his request.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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Pls assist to ctc Insd as Insd dispute TP claims. Mentioned someone from LKK was liaising with him but no updates after that. Insd ctc no @ 97909768.

Tq

Varsha

From: Paramchand, Varsha [mailto:Varsha.Paramchand@aig.com]
Sent: Friday, 20 March, 2020 9:49 AM
To: Vic (LKKAUTO)

Cc: Syed-Yusoff, Saliha; Chua, Tienzhu (SG); Quek, Joyceline-CH

Subject: RE: - SID 14032782 & CLM No; 3876026157SG - INSD DISPUTE CLAIMS



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