

# Premium Automobiles Pte Ltd

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMQ 1924 J**

Norah Khai  
6768 9911  
6841 1183  
[Nora.khai@premiumauto.com.sg](mailto:Nora.khai@premiumauto.com.sg)  
Body & Paint Dept  
PA/TP/1491/2019/NII

From  
Telephone +65 -  
Telefax +65 -  
Mobile +65 -  
Our Dept  
Email

28-May-2020

Date

1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SLZ 1847 M, Audi A3 SEDAN 1.0 TFSI.**

With reference to the above-mentioned vehicle, no. **SLZ 1847 M**, claimant, **Mr. Lai Chong Sin**, please find the related document per attached.

1. A copy of the Original invoice no. 85015156 – S\$ 27,492.75.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 2,000.00 (S\$ 100.00 x 17 Working days + 3 Sundays)
4. Loss of Use – S\$ 1,020.00 (S\$ 60.00 x 13 Working days + 2 PH + 2 Sundays)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SLZ 1847 M

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, LAI CHONG SIN (the third party claimant) of 29 West Coast Rise  
#11-15, Singapore 127472 (address), owner of SLZ1847M (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLZ1847M that was damaged pursuant to the accident which occurred on 18/12/2019  
(date) along ROUNDAABOUT NANYANG CREST AFTER PIONEER RD NORTH (location) involving vehicle no/s  
SMQ1924J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 28 (day) of May (month) 2020 (year)

*L. S. Kai*

Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$27,492.75** (Repair Cost), **S\$2,120.00** (Loss of Use/Rental), **S\$ 2.00** (Disbursement) for vehicle no. **SLZ 1847M** that was damaged pursuant to the accident which occurred on **18/12/2019** (date) along **ROUNDAABOUT NANYANG CREST AFTER PIONEER RD NORTH** (location) involving vehicle no/s **SMQ 1924J**. This is pursuant to the inspection conducted on **19/12/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LAI CHONG SIN** (“the third party claimant”) of vehicle no. **SLZ 1847M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLZ 1847M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16<sup>th</sup> (day) of Dec (month) 2020 (year)

  
LKP

Signed by appointed surveyor





Signed by “the workshop” (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85015156 Date : 18/05/2020 Order : SLZ1847M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLZ1847M (V 37446) Regn Date: 25/04/2018 Mileage: 41067 WIP No.: 23428  
Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V8J1056584 Engine: CHZ 905215 Dept: U  
You have been assisted by :- UB-Kelvin Khoo ( 138 )

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00
S	BODYWORK M: TO RENEW REAR WINDSCREEN AND RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL.	600.00	1.00	600.00
S	BODYWORK M: TO REMOVE AND TRANSFER RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK M: TO DISLODGE AND REINSTALL REAR WIRE HARNES FOR LIGHTS,BATTERY MANAGER, FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT.	1400.00	1.00	1,400.00
S	BODYWORK M: TO REMOVE AND REINSTALL REAR SEAT,BACK REST, HAT TRAY,ABCD PILLAR TRIM,LUGGAGE COMPARTMENT TRIMS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIBAG	1400.00	1.00	1,400.00
S	BODYWORK M: TO REMOVE AND REINSTALL EXHAUST SYSTEM AND REAR SUSPENSION ASSEMBLY,INCLUDING REAR AXLE.RENEW ACCORDINGLY	2400.00	1.00	2,400.00
S	BODYWORK M: TO REMOVE AND REINSTALL FUEL TANK ASSY	600.00	1.00	600.00
S	BODYWORK M: TO DISMANTLE REAR BUMPER,REAR LID AND RHS REAR DOOR.CUT OUT AND WELD RHS REAR FENDER, RHS REAR INNER SIDE PANEL AND RHS OUTER WHEEL HOUSING AND CONNECTING PLATE.RENEW REAR BUMPER AND REAR DOOR.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL PARTS REMOVED	4000.00	1.00	4,000.00
S	BODYWORK M:	3300.00	1.00	3,300.00

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281 Alexandra Road  
Singapore 159938  
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55 Ubi Road 1  
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		Date : 18/05/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
		Order : SLZ1847M			
		Term : 30			
Regn No: SLZ1847M (V 37446)	Regn Date: 25/04/2018	Mileage: 41067	WIP No.: 23428		
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V8J1056584	Engine: CHZ 905215	Dept: U		
You have been assisted by :- UB-Kelvin Khoo ( 138 )					
		Details	Qty	Unit Price	Amount
S	BODYWORK	TO RESPRAY REAR BUMPER, RHS REAR FENDER, RHS REAR DOOR, RHS SILL PANEL, END PANELLING AND RHS OUTER WHEEL HOUSING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK M:	280.00	1.00	280.00
S	BODYWORK	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	1080.00	1.00	1,080.00
Q	OTHERS	TO SUPPLY ACRYLIC SEALANT, CAVITY WAX, STONE CHIP, METAL FILLER POWDER, REAR WINDSCREEN SEALANT AND 1/4 GLASS SEALANT. M:	400.00	1.00	400.00
X	A8V5009838	TO INSTALL REAR WINDSCREEN SOLAR FILM (SK) SUBPART	1.00	2110.00	1,688.00
X	A8V5845501E NVB	REARWINDOW	1.00	741.50	593.20
X	AD 00920002	PRIMER	1.00	18.60	14.88
X	A8V5845298K NVB	SIDE WINDO (LAST)	1.00	519.50	415.60
X	A8V5807067G GRU	COVER	1.00	1793.00	1,434.40
X	A8V5807572A	GUIDE AP	1.00	14.30	11.44
X	A8V5807521L 9B9	SPOTLER (LAST)	1.00	216.00	172.80
X	A8V5807330A	BRACKET	1.00	25.40	20.32
X	A8V5807378A	GUIDE	1.00	59.80	47.84
X	A6R0819465B	(SK) TRIM	1.00	63.30	50.64
X	A8V5810172E	(SK) WHEEL HOUS	1.00	223.00	178.40
X	A8V5833052C	(SK) DOOR	1.00	2279.00	1,823.20
X	A8V5839912C	(SK) SEAL	1.00	146.00	116.80
X	AD 355205A2	BONDAGENT	1.00	44.90	35.92
X	AD 00940104	CLEANER	1.00	64.60	51.68
X	A5Q0501049BH	008027/(V) (SK) REAR A	1.00	1792.00	1,433.60
X	A5Q0501117A	008027/(V) (SK) STUB A	1.00	262.00	209.60

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85015156 Date : 18/05/2020 Order : SLZ1847M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLZ1847M (V 37446) Regn Date: 25/04/2018 Mileage: 41067 WIP No.: 23428  
Model: A3 SEDAN 1.0 TESI 8VMANG Chassis: WAUZZZ8V8J1056584 Engine: CHZ 905215 Dept: U  
You have been assisted by :- UB-Kelvin Khoo ( 138 )

		Details	Qty	Unit Price	Amount
X	A8V0598611A	BEARING	1.00	451.50	361.20
X	A8V5809906B	INSERT AP	1.00	83.60	66.88
X	AN 10596201	NUT AP	2.00	1.00	1.60
X	A8K9805673C	GROMMET AP	4.00	1.30	4.16
X	A8V0601025DC	RTM 16" C4E BORROW 1	1.00	665.50	532.40
X	AN 91200701	008031/ (V) (GER) NUT 2	1.00	2.00	1.60
X	ZM205/55R16P3	MICHELIN PREMACY 3	1.00	270.00	216.00

Parts 9,482.16  
Labour 400.00  
Sublet 15,812.00  
Menus 0.00  
Lubricant 0.00

Sub-Total	25,694.16
7% GST	1,798.59
<b>Grand Total</b>	<b>27,492.75</b>



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

**RENTAL AGREEMENT**

202001-0036

Hirer's Name <b>MR. ETHAN LAITING FENG</b>	Date of Birth <b>04.10.83</b>	Passport/ Nric No. <b>S8329960F</b>	Nationality <b>SP</b>
Address <b>#10-04 296 CHOA CHU KANG AVE 2</b>	Occupation	Driving Licence No.	Date of Expiry
Postal Code <b>680296</b>	Contact No.	Mobile Phone No. <b>9743 2436</b>	
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No.	Date of Expiry
Postal Code	Contact No.	Mobile Phone No.	

**CHECK OUT**

Date <b>04.01.2020</b>	Time <b>10:00</b>	Mileage KM	E <input checked="" type="radio"/> 1/4	1/2	3/4	F
Date <b>23.1.20</b>	Time <b>6.12pm</b>	Mileage KM	Remarks			

**CHECK IN**

**IMPORTANT NOTES -**

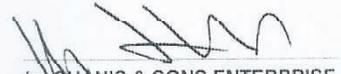
- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	20 @	\$100	2000
DISCOUNT			
GST @ 7%			
TOTAL			2000
EXTENSION			1102885
<b>Audi</b>			202001-0260
<b>SLZ 1847M</b>			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

X   
Hirer's Signature

  
Joint Hirer's/ Guarantor's Signature

  
for CHAN'S & SONS ENTERPRISE

VEHICLE NO. <b>SMP 2431M</b>	MODEL
FROM <b>04 JAN 2020</b>	RETURN

\*Estimate Date. For actual return see CHECK IN

# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel: 67532536 Fax:67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

## TAX INVOICE

### ETHAN LAI TING FENG

BLK 296 #10-04  
CHOA CHU KANG AVENUE 2  
SINGAPORE 680296

ATTN : ETHAN LAI TING FENG

INVOICE : AR2001-0384  
DATE : 30/01/2020  
TERMS : C.O.D  
STAFF ID : AMIRA  
AGREEMENT NO. : HA202001 0036

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SMP2431M 1,869.16  
Make / Model :  
Rental Dates : Rental Billing From 04/01/2020 To 23/01/2020 (inclusive)  
Period : 20 days  
Rental Rate : S\$ 100.00 Per Day (Including GST)  
Reference No : SLZ1847M

AMOUNT : S\$  
TWO THOUSAND DOLLARS ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 1,869.16  
GST 7% : 130.84

<b>TOTAL S\$ :</b>	<b>2,000.00</b>
--------------------	-----------------

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

Member of **ARTAS**

363 Sembawang Road Goodlink Park Singapore 758379 T 67532536 F 67567565 E sales@chans.com.sg

# CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

Hirer:

**ETHAN LAI TING FENG**

## OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Official Receipt No : **202001-0268**  
Account of : ETHAN LAI TING FENG  
Date Issued : 30/01/2020  
Vehicle Reg No. : SMP2431M  
Rental Dates : 04/01/2020  
Amount Received : S\$ 2,000.00  
Payment Type: : MASTER M102885 S\$ 2,000.00  
Payment for Invoice : AR2001-0384  
Comments :

<b>TOTAL AMOUNT RECEIVED</b>	<b>S\$ 2,000.00</b>
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\* This is a computer generated document. No signature is required.

Member of  
VRA & ARTAS



ARTAS

363 Sembawang Road Goodlink Park Singapore 758379 T 67532536 F 67567565 E sales@chans.com.sg



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-208662  
Date of Request: 18/12/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 18/12/2019  
Enquiry By Tony Foong Chin Fong  
TP Vehicle No. SMQ1924J  
Accident Date 18/12/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMQ1924J	AIG Asia Pacific Insurance Pte. Ltd.	31/10/2019-30/10/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-19-208662

Date of Request: 18/12/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd  
 55 Ubi Road 1  
 Singapore 408699

Dear Sir/Madam,

Enquiry Date 18/12/2019  
 Enquiry By Tony Foong Chin Fong  
 TP Vehicle No. S1MQ1924J  
 Accident Date 18/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19022446/Adb3

24 DECEMBER 2019

**WU XIANGYU**  
28 SHELFORD ROAD  
#03-06  
SINGAPORE 288422

Dear Sir/Madam,

**ACCIDENT INVOLVING SMQ 1924J & SLZ 1847M ALONG/AT NAYANG CRESCENT  
ON 18/12/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLZ 1847M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle lost control and collided onto Third Party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Dec 2019 12:45	<b>Cim Dtl Modified</b>	Claimant's Name: -> LAI CHONG SIN. Claimant's ID: -> S2573341Z.	[A] Lau Shu Pei
2	23 Dec 2019 12:45	<b>Cim Veh Model Changed</b>	(204858) AUDI A3 1.4 SEDAN TFSI (AMBIENTE) (A).	[A] Lau Shu Pei
3	23 Dec 2019 12:45	<b>Cim Created</b>	Reg No: SLZ1847M. Acct Date: 2019/12/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Lau Shu Pei
4	23 Dec 2019 12:45	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	23 Dec 2019 12:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/01/03	[A] Lau Shu Pei
6	23 Dec 2019 12:45	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	23 Dec 2019 12:45	<b>Cim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	23 Dec 2019 12:45	<b>Label Added</b>	(23):Express.	[A] Lau Shu Pei
9	23 Dec 2019 12:45	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lau Shu Pei
10	27 Dec 2019 14:31	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHAN JIA LE
11	27 Dec 2019 20:02	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] HOW MEI KWAN
12	27 Dec 2019 20:03	<b>Video Downloaded</b>	Downloaded Video - Accident (TP) (REAR)	[A] HOW MEI KWAN
13	06 Jan 2020 16:25	<b>Video Downloaded</b>	Downloaded Video - Accident (TP) (REAR)	[I] Sim, Priscilla-LK
14	06 Jan 2020 16:26	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[I] Sim, Priscilla-LK
15	03 Jul 2020 11:53	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	03 Jul 2020 11:53	<b>Cim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	03 Jul 2020 11:53	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2018/04/25.	[A] JOANNE LEE KHANG MIN
18	03 Jul 2020 11:53	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	09 Jul 2020 13:57	<b>Adj Mandate Request</b>	Cur.Req:29494.75:Liability: 100% Quantum: (a)CORw/GST: \$27,492.75 + (b)LOR(20days x \$100.00): \$2,000.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$29,494.75 17 recommendation repair days+ 3Sund ay = 20days For your approval please.	[A] CHAN JIA LE
20	14 Jul 2020 14:24	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[I] Goh, Jeremy-CX
21	14 Jul 2020 14:24	<b>Video Downloaded</b>	Downloaded Video - Accident (TP) (REAR)	[I] Goh, Jeremy-CX
22	14 Jul 2020 14:24	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Goh, Jeremy-CX
23	14 Jul 2020 14:43	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/01/03. Mandate Remarks: Please assist to justify the labor cost for item 12 and 13, why is dismantling and respraying separated out. to give only LOR for now, LOU to justify.	[I] Goh, Jeremy-CX
24	14 Jul 2020 14:43	<b>Adj Mandate Set</b>	Approved:0.00:Please assist to justify the labor cost for item 12 and 13, why is dismantling and respray ing separated out. to give only LOR for now, LOU to justify.	[I] Goh, Jeremy-CX
25	17 Jul 2020 15:06	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Goh, Jeremy-CX
26	24 Jul 2020 14:13	<b>Adj Mandate Request</b>	Cur.Req:29494.75:Reseek mandate approval.	[A] CHAN JIA LE
27	27 Jul 2020 17:07	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/01/03. Mandate Remarks: Mandate approved subject to documents in order: COR: \$27,492.75 Loss of Rental: \$400 (4 *\$100) Loss of Use: \$960.00 GIA: \$2 Total: \$28,854.75.	[I] Khoo, Kay-Eng
28	27 Jul 2020 17:07	<b>Adj Mandate Set</b>	Approved:28854.75:Mandate approved subject to documents in order: COR: \$27,492.75 Loss of Rental: \$400 (4 *\$100) Loss of Use: \$960.00 GIA: \$2 Total: \$28,854.75.	[I] Khoo, Kay-Eng
29	21 Aug 2020 15:17	<b>Adj Mandate Request</b>	Cur.Req:29154.75:re-seek mandate.	[A] CHAN JIA LE
30	22 Sep 2020 14:40	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/01/03. Mandate Remarks: Mandate approved subject to documents in order: COR: \$27,492.75 Loss of Rental: \$600 (6 *\$100) Loss of Use: \$960.00 GIA: \$2 Total: \$29,054,75	[I] Khoo, Kay-Eng
31	22 Sep 2020 14:40	<b>Adj Mandate Set</b>	Approved:29054.75:Mandate approved subject to documents in order: COR: \$27,492.75 Loss of Rental: \$600 (6 *\$100) Loss of Use: \$960.00 GIA: \$2 Total: \$29,054,75	[I] Khoo, Kay-Eng

AUDIT TRAIL				
No.	On	Audit	Remarks	By
32	21 Oct 2020 11:21	<b>Adj Mandate Request</b>	Cur Req:29454.75:Re-seek mandate.	[A] CHAN JIA LE
33	22 Oct 2020 09:38	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/01/03. Mandate Remarks: Mandate approved subject to documents in order: COR: \$27,492.75 Loss of Rental: \$600 (6 *\$100) Loss of Use: \$960.00 GIA: \$2 Total: \$29,054,75	[I] Goh, Jeremy-CX
34	22 Oct 2020 09:38	<b>Adj Mandate Set</b>	Maintained:Mandate approved subject to documents in order: COR: \$27,492.75 Loss of Rental: \$600 (6 *\$100) Loss of Use: \$960.00 GIA: \$2 Total: \$29,054,75	[I] Goh, Jeremy-CX
35	23 Oct 2020 17:20	<b>Adj Mandate Request</b>	Cur Req:29394.75:Re-seek mandate.	[A] CHAN JIA LE
36	06 Nov 2020 15:39	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/01/03. Mandate Remarks: Mandate approved subject to documents in order: COR: \$27,492.75 Loss of Rental: \$600 (19*\$100) GIA:\$2 Total: \$29,394.75	[I] Khoo, Kay-Eng
37	06 Nov 2020 15:39	<b>Adj Mandate Set</b>	Approved:29394.75:Mandate approved subject to documents in order: COR: \$27,492.75 Loss of Rental: \$600 (19*\$100) GIA:\$2 Total: \$29,394.75	[I] Khoo, Kay-Eng
38	10 Dec 2020 16:46	<b>Adj Mandate Request</b>	Cur Req:29614.75:Hi, As per discussion on 10 Dec 2020.	[A] CHEW HSIAO TONG
39	10 Dec 2020 16:50	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/01/03. Mandate Remarks: Strictly for this case only and not to be taken as precedent to future cases, mandate approved subject to documents/billings in order: COR: \$27,492.75 Loss of Rental: \$2000 (20*\$100) Loss o	[I] Tan, Bennie-WZ
40	10 Dec 2020 16:50	<b>Adj Mandate Set</b>	Approved:29614.75:Strictly for this case only and not to be taken as precedent to future cases, mandate approved subject to documents/billings in order: COR: \$27,492.75 Loss of Rental: \$2000 (20*\$100) Loss of Use: \$120 (2*\$60) GIA:\$2	[I] Tan, Bennie-WZ

Date From  Date To  Audit Type

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2387748	26 Dec 2019 14:59:17	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLZ1847M	CHAN JIA LE	xx.xx
2387750	26 Dec 2019 14:59:37	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLZ1847M	CHAN JIA LE	xx.xx
2389026	27 Dec 2019 14:09:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLZ1847M	SMQ1924J	11.77
2389032	27 Dec 2019 14:12:15	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLZ1847M	Abu Kassim, Noor Mariesa	xx.xx
2531374	03 Jul 2020 11:53:41	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLZ1847M	SMQ1924J	11.00