

Jia Le (LKK Auto)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Tuesday, 8 September 2020 2:48 PM
To: Jia Le (LKK Auto)
Subject: RE: AIG Ref: 4357086973SG003#027# || Accident between SMQ1924J and SLZ1847M on 18 Dec 2019

Dear Jia Le,

As the quantum is large, please ask TPWS to be patient and understanding while we compute their request for the increased amount to be claimed.

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, September 8, 2020 12:11 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Subject: [EXTERNAL] RE: AIG Ref: 4357086973SG003#027# || Accident between SMQ1924J and SLZ1847M on 18 Dec 2019

This message is from an external sender; be cautious with links and attachments.

Hi Jeremy,

We refer to the above matter.

Kindly let us have your approval/instruction in Merimen as TP is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Friday, 21 August 2020 3:18 PM

To: 'Goh, Jeremy'

Subject: RE: AIG Ref: 4357086973SG003#027# || Accident between SMQ1924J and SLZ1847M on 18 Dec 2019

Hi Jeremy,

TP did not accept the offer. As such, we have revised the settlement amount as below:-

COST OF REPAIR(W/GST):	\$ 27,492.75	
LOSS OF RENTAL:	\$ 700.00	(S\$ 100 x 7 Days)
LOSS OF USE:	\$ 960.00	(S\$ 60 x 16 Days)
GIA SEARCH FEE:	\$ 2.00	
TOTAL:	\$ 29,154.75	

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 27 July 2020 4:54 PM

To: Goh, Jeremy

Subject: RE: AIG Ref: 4357086973SG003#027# || Accident between SMQ1924J and SLZ1847M on 18 Dec 2019

Hi Jeremy,

Workshop invoice and Authorization to Act had been uploaded in Merimen.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]

Sent: Monday, 27 July 2020 4:43 PM

To: Jia Le (LKK Auto)

Subject: RE: AIG Ref: 4357086973SG003#027# || Accident between SMQ1924J and SLZ1847M on 18 Dec 2019

Hi Jia Le,

I have examined the case, please allow me sometime to calculate and I will give u the mandate for this case as the TP is claiming LOU and LOR.

In the meanwhile, I make reference to the LOD submitted in Merimen.

Can u upload Item 1, 2 and 3 of the LOD, I do not see them in system.

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Friday, July 24, 2020 2:10 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Subject: [EXTERNAL] RE: AIG Ref: 4357086973SG003#027# || Accident between SMQ1924J and SLZ1847M on 18 Dec 2019

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy,

As per our tele-conversation earlier, please find our surveyor response as below:-

For item 12

To remove door and bumper: 2 days

To repair wheel house and sill panel: 2 days

To cut and weld rear fender and to repair fender inner panel: 4 days

Total repair days is 8 days and the cost is \$500/day.

For item 13

Respray rear bumper: \$550

Respray rear fender: \$550

Respray rear door: \$550

Respray sill panel: \$550

Respray end panel: \$550

Respray wheel house: \$550

Total spray painting cost is \$3300.

Market Value: \$92,000

COE : \$49,547

Net Value : \$42,453

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]

Sent: Tuesday, 14 July 2020 2:48 PM

To: Jia Le (LKK Auto)

Subject: AIG Ref: 4357086973SG003#027# || Accident between SMQ1924J and SLZ1847M on 18 Dec 2019

Dear Jia Le,

I make reference to this case.

Can you contact me, I have some queries for this case.

Also I would like to ask if you have done the following:

- Contact Insured and inform of claim
- Calculate the Parf/CEO to determine if amount claimed is reasonable.

Hope to hear from you soon.

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or

printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.