

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 2 January 2020 5:42 PM
To: Claims; Admin A
Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SMQ 1924J(AIG) AND SLZ 1847M ON 18/12/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Thursday, 2 January 2020 5:15 PM
To: Claims; Admin A
Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

WITHOUT PREJUDICE

Dear Troy,

Please be informed that we are pending instruction from our principal.

We will update to you once our principal revert to us.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 30 December 2019 4:42 PM

To: Claims; Admin A

Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

WITHOUT PREJUDICE

Dear Troy,

Please be informed that our principal still checking the issue.

We will update to you once our principal revert to us.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 30 December 2019 4:37 PM

To: Jia Le (LKK Auto); Admin A

Cc: 'Claims'

Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

Dear Jia Le,

Any updated on this?

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Friday, 27 December 2019 9:40 AM
To: Claims; Admin A
Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

WITHOUT PREJUDICE

Dear Troy,

Our principal still checking the issue.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 27 December 2019 9:35 AM
To: Jia Le (LKK Auto); Admin A
Cc: 'Claims'
Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

Dear Jia Le,

Any update on the mentioned cases?

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 26 December 2019 11:22 AM
To: 'Jia Le (LKK Auto)'; 'Admin A'
Cc: 'Claims'
Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

Dear Jia Le,

As spoken through a phone call just now, please do take note that our client will claims his own policy since the third party claims still under investigation.

Kindly keep us on update the status on the mentioned claims.

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Tuesday, 24 December 2019 11:02 AM

To: Claims; Admin A

Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

WITHOUT PREJUDICE

Dear Troy,

We are pending an update from our principal.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 24 December 2019 11:00 AM

To: Jia Le (LKK Auto); Admin A

Cc: 'Claims'

Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

Dear Jia Le,

Any update on this?

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 23 December 2019 4:06 PM
To: 'Jia Le (LKK Auto)'; 'Admin A'
Cc: 'Claims'
Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

Dear Jia Le,

Can I know in what ground of the policy issue on this?

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Monday, 23 December 2019 4:04 PM

To: Claims; Admin A

Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

WITHOUT PREJUDICE

Dear Troy,

Please on hold for the above case as we need to verify with our principal on the policy issue.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 23 December 2019 3:30 PM

To: Admin A; Admin-D (LKKAuto); SUR; Jia Le (LKK Auto)

Cc: 'Claims'

Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

Dear Jia Le,

Can give us an update on this?

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 20 December 2019 1:02 PM

To: 'Admin A'; 'Summer Lee (LKK Auto)'; 'SUR'

Cc: 'Claims'

Subject: RE: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

Dear all,

Any update on the mentioned case?

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 19 December 2019 6:28 PM

To: 'Admin A'; 'Summer Lee (LKK Auto)'; 'SUR'

Cc: 'Claims'

Subject: ACCIDENT BETWEEN SJZ 1847 M AND YOUR INSURED SMQ 1924J ON 18/12/2019, VEH IN

Dear all,

Kindly assist to register the mentioned claims. Survey was just carry out by Adrian this afternoon, Herein attached is the GIA report and estimate repair with marking for your next action.

Please assist and advise the liability clearance and direct settlement for the mentioned cases.

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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